DISCUSSION OF PERFORMANCE MEASUREMENTS DATA FOR HOT CUTS AND UNE LOCAL LOOPS

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Attachments:

1 Alabama Results for Hot Cuts and UNE Local Loops

ALABAMA PERFORMANCE MEASUREMENT DATA DEMONSTRATE THAT BELLSOUTH PROVIDES NONDISCRIMINATORY PERFORMANCE FOR HOT CUTS AND UNE LOCAL LOOPS

A. INTRODUCTION

- Hot Cut and other UNE Local Loop data for November 2002 through October 2003
 are included with this Exhibit as Attachment 1. These performance data indicate
 whether each sub-metric demonstrates parity performance by comparing the CLEC
 data to the applicable retail analogue or benchmark as stated in the SQM.
- BellSouth will first discuss the overall Hot Cut performance in detail and then follow
 up with other performance data for UNE Local Loops in Alabama. All data will
 include BellSouth's performance for the months of November 2002 through October
 2003.
- 3. A high level summary of the measurement results indicates the high level of service that BellSouth provides as follows. BellSouth met the Coordinated Customer Conversion 15-minute benchmark for over 94% (64 of 68) of all cutovers in the past 12 months in Alabama. This measurement calculates the average time it takes to disconnect an unbundled loop from the BellSouth switch and cross connect it to the CLEC equipment. For UNE Local Loops, BellSouth processed 97% of all LSRs by the required benchmark interval during the period. BellSouth met the performance standard for 93% of the provisioning sub-metrics and 95% of the maintenance &

repair sub-metrics during the 12-month period. BellSouth also met the performance standard for 95% of all collocation sub-metrics during this period.

4. BellSouth has maintained high performance levels over the past twelve months in Alabama for all of its customers, both retail and wholesale. The APSC established high performance thresholds for BellSouth to meet.

B. SUMMARY OF MEASUREMENTS

- 5. The SQM Hot Cut measures discussed in this Exhibit include the following:
 - (P-7) Coordinated Customer Conversions
 - (P-7A) Hot Cut Timeliness
 - (P-7C) % Provisioning Troubles within 7 days of Hot Cut
- 6. BellSouth has included the following SQM measures associated with Ordering, Provisioning in addition to the hot cut measurements referenced above and Maintenance & Repair functions for UNE local loops in Alabama in this analysis:
 - Ordering
 - i. (O-8) Reject Interval Fully Mechanized, Partial Mechanized and Non Mechanized
 - ii. (O-9) FOC Timeliness Fully Mechanized, Partial Mechanized and Non Mechanized

- iii. (O-11) FOC and Reject Response Completeness Fully Mechanized,
 - Partial Mechanized and Non Mechanized
- iv. (O-3) Flow Through UNE Other products
- v. (O-10) Service Inquiry with Firm Order
- Provisioning (in addition to the hot cut measurements)
 - i. (P-1) Mean Held Order Interval
 - ii. (P-2) Average Jeopardy Notice Interval (Mechanized)
 - iii. (P-2) % Jeopardy Notice >= 48 Hours (Mechanized)
 - iv. (P-4) Order Completion Interval
 - v. (P-3) Missed Installation Appointments
 - vi. (P-9) Provisioning Troubles within 30 Days
 - vii. (P-5) Average Completion Notice Interval (Mechanized)
 - viii. (P-8) Cooperative Test Attempts for DSL
 - ix. (P-11) Service Order Accuracy (Design & Non Design)
 - x. (P-13) LNP Disconnect Timeliness
- Maintenance & Repair
 - i. (M&R-1) Missed Repair Appointments
 - ii. (M&R-2) Customer Trouble Report Rate
 - iii. (M&R-3) Maintenance Average Duration
 - iv. (M&R-4) Repeat Troubles within 30 Days
- 7. The Collocation Measures included with this filing are:
 - (C-1) Average Response Time

- (C-2) Average Arrangement Time
- (C-3) Due Dates Missed
- 8. BellSouth has included the latest performance data with this filing for November 2002 through October 2003. When errors in the data occur, BellSouth must repost these data errors in accordance with the Commission's approved reposting policy. During this 12-month period, the only reposted data that impact the results included in this filing are for March and April of 2003 for UNE Other and UNE-P Flow Through. The data, as reposted for these two months, are reflected in the results provided herein.
- 9. Each month BellSouth files a Notice of Proposed Changes to performance measurements and holds a conference call to discuss them with the CLECs. Any changes in the method of calculating data are listed in the Notice. BellSouth has notified the APSC and the CLECs of upcoming changes to its measures for October through February data months that could affect data in the months used in this analysis. The notification items potentially affecting the data included with this exhibit are as follows:

October 2003

Ordering Measurements

(1) Affected Measures in Exhibit: O-8, O-9 & O-11

Description of Change: For LENS (WEB), and TAG LSRs, PMAP is currently using the timestamp from LEO or LNP, where a timestamp is not available in the interface. BellSouth proposes to use a new time stamp in SGG, where SGG is available, which is closer to the CLEC interface. This proposed change was Item (1) on the Preliminary October 2003 Data Notification filed on August 1, 2003. (RQ2028 & RQ3978)

Impact of Change: Intervals will be slightly longer but BellSouth does not expect an impact on overall results.

Provisioning Measurements

(5) Affected Measure in Exhibit: P-3

Description of Change: Currently, certain denial and restoral orders are being classified inappropriately as missed appointments. Denial/Restoral Orders are bulk completed in the switch. However, the recorded completion date is the date that SOCS completes the bulk orders reflecting the denial and restoral of service. If the bulk completion occurs after the appointment day, these orders are being incorrectly counted as a BellSouth missed appointment even though there is no missed appointment code on the order. If the appointment was missed, the order would reflect a missed appointment code input by the RCMAG organization. BellSouth proposes counting only records with a valid missed appointment code in the numerator of this measure. This proposed change was Item (4) on the Preliminary October 2003 Data Notification filed on July 1, 2003. (RQ3074)

Impact of Change: For May 2003 for both Retail and Wholesale, 198 of 3,337,331 records (0.0005%) were marked as missed appointments without a valid missed appointment code.

(6) Affected Measures in Exhibit: P-1, P-2, P-3, P-4, P-5, P-6, & P-9

Description of Change: Station Worked On (SWO) codes are the section of the completed service order that describes the number of lines worked on, which is used to determine in which circuit category to report the order (<10, >=10). Currently, PMAP is using the wrong table to determine the SWO code. BellSouth proposes using the correct table. This proposed change was Item (7) on the Preliminary July 2003 Data Notification filed on May 1, 2003. (RQ3215)

Impact of Change: For January 2003 in Alabama, only 1 of 709,109 wholesale and retail orders was incorrectly identified, resulting in a .00014% difference in reported records.

(8) *Affected Measure in Exhibit:* P-5

Description of Change: Currently, the ending timestamp for Average Completion Notice Interval is the first timestamp indicating that a completion notice was sent. In some cases, this initial notice is misleading because the order may be updated

before it goes to final completion status and a final notice is sent. The code will be modified to only report the notify timestamp when the order goes to final completion status. This proposed change was Item (5) on the Preliminary October 2003 Data Notification filed on July 1, 2003, but has been expanded to include Georgia. (RQ3914 & RQ4120)

Impact of Change: In May 2003, for 294,837 records in Alabama, the average duration was 1.117 hours. With this change, the average duration would be 1.120 hours. In June 2003, of 19,985 records sampled in Georgia, the ACNI duration increased from .71 hours to .80 hours.

November 2003

Ordering Measurements

(2) Affected Measures in Exhibit: O-8, O-9 & O-11

Description of Change: With Encore Release 14.0, BellSouth will implement the ability to electronically process groups of related PONs (RPONs) submitted by the CLECs. To accommodate this new capability, BellSouth proposes to use the timestamp associated with the last PON received of any RPON group. This proposed change was item two (2) on preliminary November 2003 Data Notification filed on September 2, 2003. (RQ4381)

Impact of Change: Information required to determine impact is not available.

December 2003

Provisioning Measurements

(5) Affected Measure in Exhibit: P-7

Description of Change: Currently, hot cuts with durations equal to fifteen minutes are being counted as misses. BellSouth proposes counting these hot cuts as met, consistent with the SQM. This proposed change was Item (2) on the Preliminary December 2003 Data Notification tiled on October 1,2003. (RQ4326)

Impact of change: Regional results for June 2003 would increase by 0.28%.

M&R Measurements

(7) Affected Measures in Exhibit: MR-1, MR-2, MR-3 & MR-4

Description of Change: Currently, BellSouth is unable to identify the wire center on some retail services provided over Fiber in the Loop (F/TL). BellSouth proposes using the wire frame code for these services to identify the wire center. This proposed change was Item (4) on the Preliminary December 2003 Data Notification filed on October 1, 2003. (RQ4366)

Impact of Change: Based on August 2003 data the ADSL provided to Retail trouble report rate would increase .36%.

January 2004

Ordering Measurements

(1) Affected Measures in Exhibit: O-8, O-9 & O-11

Description of Change: In addition to the current fields, BellSouth proposes to use the LSR Local Serving Office to more accurately identify the state to which the order should be assigned. This change will permit some records currently going to an error file due to an unidentified state code to be included in the data. This proposed change was Item (1) on the Preliminary January Data Notification filed on November 3, 2003. (RQ4586)

Impact of Change: For August 2003, 1456 CLEC orders in the region, with an unidentified state code, could be correctly identified using the new criteria.

(2) Affected Measure in Exhibit: O-11

Description of Change: For manual LSRs, the denominator of measure O-11 erroneously includes FOCs/Rejects for LSRs received in the prior month in addition to LSRs received in the data month. BellSouth proposes to correct both of these problems. This proposed change was Item (2) on the Preliminary January Data Notification filed on November 3, 2003. (RQ4601)

Impact of Change: For August 2003, for Measure O-11, 586 of 30,340 (1.93%) manually submitted LSRs should not have been counted in the denominator. This change will increase the performance of O-11 (non-mechanized) from 94.88% to 96.75%.

(3) Affected Measures in Exhibit: O-8, O-9 & O-11

Description of Change: Currently, the PMAP code is not utilizing certain criteria that correctly identify an LNP LSR as Partially Mechanized. In these cases, the LSR is assigned as Fully Mechanized. BellSouth proposes to change the code to

utilize these additional criteria. This proposed change was Item (3) on the Preliminary January Data Notification filed on November 3, 2003. (RQ4623)

Impact of Change: For July 2003, 29 of 6,609 LNP orders were misclassified as Fully Mechanized.

Provisioning Measurements

(6) Affected Measures in Exhibit: P-7C

Description of Change: Currently, BellSouth does not include non-coordinated conversions for the Provisioning Trouble in 7 Days Measure. BellSouth proposes to include these orders as required by the SQM. This proposed change was Item (5) on the Preliminary January Data Notification filed on November 3, 2003. (RQ4128)

Impact of Change: For May 2003, there were 17 non-coordinated conversions that were not reported, none of which had troubles.

(7) Affected Measure in Exhibit: P-1 (Alabama and Tennessee only)

Description of Change: BellSouth currently does not include held orders, which were actually completed (and service was delivered) in the current month, but the completion was not posted in SOCS until the following month. This circumstance would occur when orders are completed near the end of the month and posting of the completion in SOCS is delayed into the following month. BellSouth proposes modifying the processing to include these held orders in the measure. This proposed change was Item (6) on the Preliminary January Data Notification filed on November 3, 2003. (RQ4207).

Impact of Change: For June 2003, 3 additional records would be included in the wholesale results. Minimal change to reported result.

(8) Affected Measure in Exhibit: P-8

Description of Change: For this measure, all orders completed in the data month should be reflected in the data. Currently, the original due date is used to determine the data month for SQM data and the date the data was extracted by PMAP is used to determine the data month for MSS data. BellSouth proposes to use the completion date to determine the month in which data is reported on all

reports. This proposed change was Item (7) on the Preliminary January Data Notification filed on November 3, 2003. (RQ4308)

Impact of Change: For June 2003, there were 495 total orders, one of which should have been included in the July data. Moving the orders to July data would result in a .2% change in the volume.

(9) Affected Measures in Exhibit: All Provisioning Measures

Description of Change: BellSouth has discovered that Special Access services are erroneously being included in certain of the BellSouth Retail Analog data. BellSouth proposes to remove these records, as they are not retail services. This proposed change was Item (8) on the Preliminary January Data Notification filed on November 3, 2003. (RQ4522)

Impact of Change: Less than 1% volume impact in July 2003 data.

(11) Affected Measures in Exhibit: All Provisioning Measures

Description of Change: Service orders occasionally appear in the data with an issue date that is later than the due date, resulting in a negative interval. When this occurs, BellSouth proposes to use the earliest timestamp that appears in the SOCS history file as the issue date. If this date is later than the due date, which generally occurs when a new or change order was issued solely to correct records, BellSouth proposes to exclude the record. This proposed change was Item (10) on the Preliminary January Data Notification filed on November 3, 2003. (RQ4540)

Impact of Change: For August 2003, 3725 of 4,482,341 (.08%) wholesale and retail orders had negative durations.

M&R Measurements

(13) Affected Measures in Exhibit: All

Description of Change: BellSouth has discovered that Special Access services are erroneously being included in certain of the BellSouth Retail Analog data. BellSouth proposes to remove these records, as they are not retail services. This proposed change was Item (12) on the Preliminary January Data Notification filed on November 3, 2003. (RQ4550)

Impact of Change: Less than 1% volume impact in July 2003 data.

February 2004

Ordering Measurements

(1) Affected Measures: OSS-1, OSS-2, and all Pre-Ordering & Ordering Measures

Description of Change: In anticipation of Encore Release 15.0 and the associated modifications to the sequence of data fields from BellSouth's source systems (e.g., LEO, LESOG, etc.), BellSouth proposes changes to PMAP to ensure that data is being correctly captured and reported. This proposed change was Item (1) on the Preliminary February Data Notification filed on December 1, 2003.

Impact of Change: None

Provisioning Measurements

(5) Affected Measures: All Provisioning Measures

Description of Change: Certain field identifiers (FIDs) that correspond to ADSL products are not being classified as ADSL. BellSouth proposes to correct this problem. This proposed change was Item (6) on the Preliminary February Data Notification filed on December 1, 2003. (RQ4624)

Impact of Change: For August 2003, 104 wholesale and retail records in the region would be considered ADSL products, which is an increase of .10% in the number of ADSL records.

M&R Measurements

(7) *Affected Measures*: MR-2

Description of Change: Currently, BellSouth is over-counting lines for 2-wire analog loop non-design. Due to a change in the source system data, each end of the circuit is being counted as an individual line. BellSouth proposes to correct this problem. This proposed change was Item (8) on the Preliminary February Data Notification filed on December 1, 2003. (RQ4664)

Impact of Change: CLEC CTRR for 2-wire analog loops non-design will approximately double.

(8) Affected Measures: MR-1, MR-2, MR-3, MR-4 & MR-5

Description of Change: Currently, some CLEC records have either an invalid or null OCN code. BellSouth cannot therefore identify the proper company on the records. Bellsouth proposes to use the ACNA code on the records to determine the correct company id where the OCN value is invalid or null. This proposed change was Item (9) on the Preliminary February Data Notification filed on December 1, 2003. (RQ4674)

Impact of Change: Change to CTRR is less than half of one percent.

- 10. None of the above notice items impacted the data to the extent that reposting would be required.
- 11. The following paragraphs that discuss BellSouth's Hot Cut and UNE Local Loop performance in Alabama provide empirical evidence that demonstrate that BellSouth provides nondiscriminatory access to UNE Loops. Except where noted, all measures and sub-metrics indicate state level results for the CLEC aggregate and BellSouth retail analogues.

C. BELLSOUTH'S HOT CUT PERFORMANCE IN ALABAMA

12. Attachment 1 to this Exhibit provides detailed data for BellSouth's performance measurements for Hot Cuts that provide comparative performance data to facilitate the evaluation of compliance with the section 271 requirements. Attachment 1 consists of the charts for the measurements referenced in the remainder of this exhibit. Each chart has a number, such as B.2.12 and this number is included with the heading on the following paragraphs.

Coordinated Conversions – Hot Cuts

13. BellSouth's SQM measures included with this Exhibit provide the Alabama

Commission sufficient evidence to evaluate the extent to which BellSouth complies
with the Commission's requirements regarding the timeliness of coordinated
cutovers. A cursory review of the data shows that BellSouth met 21 of the 23 submetrics with CLEC activity from November 2002 through October 2003. This strong
performance indicated by a cursory view is further supported by the more detailed
analyses that follow and indicates BellSouth's commitment to performing hot cuts
timely and accurately for CLECs in Alabama. These results, both individually and
collectively, demonstrate that BellSouth's performance does not pose a barrier for
market entry for the CLECs.

Coordinated Customer Conversions (B.2. 12)

14. This report measures the average elapsed time it takes to disconnect an unbundled loop from the BellSouth switch and cross connect it to the CLEC equipment. For the coordinated conversions (i.e., hot cuts), BellSouth in Alabama met the 15-minute benchmark for 60 of the 64 scheduled conversions (lines) or 93.75% for the 12-month period. The average interval for each cutover was 7:36 minutes (minutes: seconds) during this period. There were a total of 4 lines in January 2003 that required over 15 minutes to cut because of an IDLC issue. Some of the other states have added a disaggregation for IDLC lines that has a 4-hour benchmark for the hot cut interval, instead of the 15-minute benchmark. All of these 4 lines would have met the 4-hour

benchmark, if provided. Excluding those 4 lines, BellSouth averaged 2:16 minutes (minutes: seconds) for each cutover during this period.

% Hot Cuts > 15 minutes Early (B.2.13)

15. This measure reflects the extent to which BellSouth begins a hot cut more than 15 minutes before the agreed upon start time. During the period of November 2002 through October 2003, BellSouth in Alabama performed 16 hot cuts (orders). This measure includes the actual number of orders instead of the individual lines as shown in the Coordinated Customer Conversions measure B.2.12 above. The order has a specific start time to begin the cutover of the series of lines on that order. For the entire 12-month period, there were no orders with an actual beginning time in excess of the 15 minutes allowed. The resulting performance met or exceeded the 5% benchmark all 6 of the sub-metrics with CLEC activity.

Hot Cut Timeliness (B.2.14)

16. This category measures the percentage of orders where the cut begins within 15 minutes of the requested start time of the order. There were a total of 16 hot cuts (orders) during November 2002 through October 2003, and 100% of these were within the 15-minute cutover criteria. There were no missed sub-metrics out of the 6 with CLEC activity during the period.

% Hot Cuts > 15 minutes Late (B.2.15)

17. This measure reflects the extent to which BellSouth begins a hot cut more than 15 minutes after the agreed upon start time. During the period of November 2002 through October 2003, BellSouth in Alabama performed 16 hot cuts (orders). There were no late order cutovers over the period, which exceeded the 5% benchmark in each of the 12 months with CLEC activity.

% Provisioning Troubles within 7 days of the Hot Cut (B.2.17)

18. The percent of completed service orders that had a trouble reported within 7 days of completion associated with a Hot Cut Conversion measures the quality and accuracy of Coordinated Customer Conversion activities. BellSouth in Alabama met the Commission established benchmark for 8 of 9 of the sub-metrics that had CLEC activity in November 2002 through October 2003. In February 2003, there was 1 trouble reported for the 19 lines cutover or 5.26%. With less than 20 lines there can be no troubles reported and still meet the 5% benchmark.

D. BELLSOUTH'S PERFORMANCE IN ALABAMA FOR UNE LOCAL LOOPS

19. Attachment 1 to this Exhibit provides detailed comparative performance data for UNE Local Loops to facilitate evaluation of the extent to which nondiscrimatory performance is provided. BellSouth's SQM measures show that BellSouth provides high quality performance for CLECs in Alabama.

- 20. BellSouth has included the following disaggregations within the UNE Local Loop data with this filing:
 - xDSL this includes ADSL, HDSL and UCL except UCL-ND
 - UCL-ND (There was no valid ordering or provisioning activity during the past year for this sub-metric in Alabama)
 - UNE ISDN Loops this includes BRI, PRI and UDC
 - UNE 2W Analog Loops Design with and without LNP
 - UNE 2W Analog Loops Non Design with and without LNP
 - EELs
 - Local Interconnection Trunking
- 21. In some states such as Alabama, there is very little CLEC activity for certain products such as UCL-ND as indicated above. Also, a detailed analysis has indicated that the UNE 2W Analog Loops Non-Design with and without LNP has little, if any ordering and provisioning activity in Alabama. While there is very little empirical data for these sub-metrics in ordering and provisioning in Alabama, BellSouth's other products such as DSL or 2W Analog Loop Design and its performance in states with more volume would indicate that BellSouth would provide the same excellent service levels to the CLECs, if these products were requested.

These categories were chosen because they appear to cover all of the likely products that a CLEC would order to convert from UNE-P to UNE Loops (UNE-L) when unbundling switching is no longer required.

UNE Ordering Measures

22. Items B.1.1 – B.1.16, C.1.2 – C.1.4 show data for Reject Interval, FOC Timeliness, and FOC & Reject Response Completeness. These reports are disaggregated by interface type (electronic, partially electronic and manual), as well as product type. BellSouth will discuss the ordering measures at the aggregate level. For many of these sub-metrics, the individual sub-metrics contain such small volumes that it is not possible to perform a meaningful root cause analysis from which any conclusions can be drawn.

Reject Interval

23. Items B.1.4 - B.1.8, C.1.2 examine the Reject Interval for BellSouth in Alabama.
BellSouth demonstrated strong performance in this category with 974 of the 1,037
LSRs (94%) returned to the CLEC within the specified benchmarks during the months of November 2002 through October 2003. BellSouth has provided excellent performance in the three interface categories (electronic, partially electronic and manual) as well.

Reject Interval / Electronic (B.1.4.)

24. For orders submitted electronically, the benchmark is a very stringent - 97% returned within one hour. Fully mechanized is defined as an order that is submitted

electronically and does not require any manual handling by a service representative. BellSouth met the one-hour benchmark for 517 of the 559 LSRs (92%) returned to the CLECs in the 12-month period.

25. For those LSRs for which BellSouth did not meet the benchmark, BellSouth has conducted a detailed root cause analysis of the process for electronic rejects. The root cause analysis has identified three issues that account for a significant portion of the LSRs that are rejected back to the CLEC and missed the 1-hour benchmark. These three issues and their corresponding status are as follows:

ISSUE	<u>STATUS</u>
1. Errors are being detected with Listing	1. Feature implemented with Release 12.0
LSRs. When a CLEC sends in an LSR for	on 3/30/03.
a Listing on a new account and completes	
the LSR properly, a FOC will be returned.	
However, if that account is found to be	
already active, then the order cannot be	
provisioned. The LSR is manually rejected	
and returned to the CLEC. If the LSR was	
submitted as a record only change to the	
directory listing, this would not be an issue.	
A Feature was implemented that will	
autoclarify the error prior to issuance of an	
FOC for this condition.	
2. Errors are being detected for LSRs that	2. Feature implemented with Release 13.0
are Planned for Manual Fallout, but are	on 6/22//03
being counted as Fully Mechanized. Such	
LSRs are designed to be worked by a	
service representative. If a CLEC calls	
regarding an LSR and the service	
representative retrieves the record outside	
of their normal process for retrieving	
orders, the LSR is not properly counted as	
Partially Mechanized because the proper	
service representative information is not	
populated and PMAP counts the LSR as	
Fully Mechanized. The LSR does not	

reflect that it was handled by the service representative and therefore is counted as fully mechanized.	
3. Errors are being detected for LSRs with errors that require manual intervention, but are being counted as Fully Mechanized. LSRs are submitted, but then encounter an error that cannot be handled by the system. The LSR is manually rejected and returned to the CLEC.	3. Feature implemented with Release 13.0 on 6/22/03

26. With the implementation of Release 13.0 with May data, BellSouth has met the 1-hour benchmark for 243 of the 254 (96%) of the rejected LSRs for May through October 2003. Importantly, none of these changes were to correct a problem with the systems. Two of the changes simply corrected conditions that caused BellSouth to understate its performance and the third required a change in both CLEC and retail order processing. BellSouth continues to review the small number of rejected LSRs that did not meet the 1-hour benchmark for potential system issues.

Reject Interval / Partially Electronic (B.1.6.)

27. For orders that are submitted electronically but require additional handling by a BellSouth service representative, the benchmark was 85% within 10 hours.
BellSouth returned 107 of 122 LSRs (88%) within the 10-hour benchmark for November 2002 through October 2003.

- 28. To address the remaining LSRs that were not returned within the 10-hour benchmark,
 BellSouth conducted a detailed raw data analysis that has revealed three areas
 associated with the mechanized portion of the partially mechanized LSRs:
 - –BellSouth experienced delays in processing LSRs submitted via the EDI system. During September and October 2003, this problem was corrected. The EDI CPUs and hard drives were replaced as well as additional CPU capacity installed. Also, additional pathways between the EDI translator and down stream Legacy systems were added. Finally, the electronic processing of certain administrative and archival activities was removed from the EDI translator to reduce overall processing time of the LSRs.
 - Some LSRs experience delays in resolving incorrect connecting facility assignments (CFA) by the CLECs. BellSouth has determined that when an incorrect CFA is provided, it is being assigned an error status for further correction. Additional analysis is being performed to determine if the resolution is being delayed by a system problem or if the service representatives are not handling the corrections in a timely manner.
 - LSRs are dropping out for manual handling because of an error discovered after
 a FOC was returned to the CLEC. There are instances where an error is
 discovered as the Service Order begins to process through the provisioning
 systems. Due to the way the ordering and provisioning systems interact, it is not

feasible for the order processing systems to query the provisioning system to detect these errors, prior to sending the FOC. Thus, when the error is detected as the Service Order begins to process, the reject is returned to the CLEC, but the time interval is measured from when the LSR was first received, resulting in an unusually long reject interval. It may be appropriate to exclude these types of rejects from the reject interval measurement and this exclusion can be addressed in the next periodic review of measurements. There are only small quantities of cases where the types of conditions that cause BellSouth to miss the standard occur, averaging about 65 per month. These volumes make it extremely difficult to duplicate the event that caused the problem, so that the problem can be corrected. Importantly, the small volume of misses indicates that performance is not having a significant adverse impact on CLECs.

Reject Interval / Manual (B.1.8./C.1.2)

30. For orders that are submitted on a non-mechanized basis, the benchmark is 85% within 24 hours. BellSouth met or exceeded the 24-hour benchmark for 350 of 356 LSRs (98%) rejected for November 2002 through October 2003, well above the 85% requirement.

FOC Timeliness

31. Items B.1.9 - B.1.13, C.1.3 examine the FOC Timeliness for BellSouth in Alabama.

The overall results for these measurements in Alabama demonstrate BellSouth's

strong performance in providing CLECs timely, nondiscriminatory access to BellSouth's pre-ordering and ordering systems. During the 12-month period of November 2002 through October 2003, BellSouth met the specified time interval for 3,768 of the 3,873 FOCs (97%) returned.

FOC Timeliness / Electronic (B.1.9.)

32. For orders submitted electronically, the benchmark is 95% of the FOCs returned within 3 hours. During the November 2002 through October 2003 time period, 2,666 of the 2,715 FOCs returned (98%) met the 3-hour benchmark.

FOC Timeliness / Partially Electronic (B.1.12.)

- 33. For partially mechanized orders, the benchmark is 85% returned within 10 hours. BellSouth returned FOCs for 417 of the 460 partially electronic LSRs (91%) submitted by the CLECs within the 10-hour criteria for the months of November 2002 through October 2003.
- 34. To address the remaining LSRs that were not returned within the 10-hour benchmark,

 BellSouth conducted a detailed raw data analysis that has revealed three areas

 associated with the mechanized portion of the partially mechanized LSRs:

-A number of FOCs were entered into the system within the benchmark but were not counted correctly due to repeated attempts to respond to the CLEC. BellSouth met its requirement of initially returning the FOC within the 10-hour benchmark. However, because of a system error the performance was stated incorrectly. The issue does not affect BellSouth's performance for returning the FOC to the CLEC; it is just understating BellSouth's performance.

-BellSouth experienced delays in processing LSRs submitted via the EDI system.

See detailed explanation included with Reject Interval B.1.12 for this issue.

-Some CLECs are requesting that certain auto clarified (rejected) LSRs be corrected and processed without the CLEC resubmitting a new version of the existing LSR. In specific cases, some LSRs are being corrected and put into the ordering systems without receiving a new LSR from the CLEC. This causes the FOC to exceed the 10-hour benchmark. This is due to the fact that the beginning timestamp is not changed from the time the LSR was initially submitted by the CLEC, and as a result the entire time is included in the interval. This interval will almost always exceed the 10-hour FOC benchmark. In an effort to provide good customer service, BellSouth is meeting the request of the CLECs but this causes the FOC benchmark to be exceeded.

FOC Timeliness / Manual (B.1.13./C.1.3)

35. For non-mechanized orders, the benchmark is 85% returned within 36 hours.

BellSouth in Alabama returned FOCs for 685 of the 698 manual LSRs (98%) submitted by the CLECs within the 24-hour criteria for the months of November 2002 through October 2003.

FOC and Reject Response Completeness

36. Items B.1.14 - B.1.16, C.1.4 examine the FOC and Reject Response Completeness for BellSouth in Alabama. The overall results for these measurements in Alabama demonstrate BellSouth's strong performance in providing CLECs timely, nondiscriminatory access to BellSouth's pre-ordering and ordering systems. During the 12-month period of November 2002 through October 2003, BellSouth met the benchmark for 4,675of the 4,867 FOCs and/or Rejects (96%) returned.

FOC and Reject Response Completeness / Electronic (B.1.14.)

37. For orders submitted electronically, the benchmark is 95% of the FOC and Reject Responses returned to the CLECs. During the November 2002 through October 2003 time period, 3,241 of the 3,390 LSRs (96%) had responses returned to the CLECs.

FOC and Reject Response Completeness / Partially Electronic (B.1.15.)

38. For partially mechanized orders, the benchmark is 95% of the FOC and Reject Responses returned to the CLECs. BellSouth returned responses to the CLECs for

531 of the 559 partially electronic LSRs (95%) submitted by the CLECs for the months of November 2002 through October 2003.

FOC and Reject Response Completeness / Manual (B.1.16./C.1.4)

39. For non-mechanized orders, the benchmark is 95% of the FOC and Reject Responses returned to the CLECs. BellSouth in Alabama returned responses for 903 of the 918 manual LSRs (98%) submitted by the CLECs for the months of November 2002 through October 2003.

Flow-Through / UNE Other (F.1.1.7)

40. Beginning in March 2003, BellSouth added UNE-P and UNE Other disaggregations to regional Flow-Through as required by the GPSC. The following data provides the percent flow through for UNE Other (mostly UNE Loop performance) for March through October 2003. (UNE Other is defined as the total UNE LSRs minus the UNE-P LSRs.)

% OF UNE OTHER LSRs MEETING FLOW THROUGH BENCHMARK (85%) REGION			
Month	# LSRs	# LSRs Meeting	Percentage
	Submitted	<u>Benchmark</u>	
Mar '03	10,911	9,348	85.68%
Apr '03	11,089	9,634	86.88%
May '03	11,081	9,413	84.95%
Jun '03	12,703	11,150	87.77%
Jul '03	13,367	11,600	86.78%
Aug '03	13,103	11,294	86.19%
Sep '03	12,391	10,365	83.65%

% OF UNE OTHER LSRs MEETING FLOW THROUGH			
BENCHMARK (85%) REGION			
Month	# LSRs	# LSRs Meeting	Percentage
	Submitted	Benchmark	
Oct '03	15,393	13,147	85.41%
TOTAL	100,038	85,951	85.92%

Flow-Through / LNP (F.1.3.1)

41. The following data provides the percent flow through for LNP for November 2002 through October 2003.

% OF LNP LSRs MEETING FLOW THROUGH					
	BENCHMARK (85%) REGION				
Month	<u># LSRs</u>	# LSRs Meeting	Percentage		
	<u>Submitted</u>	<u>Benchmark</u>			
Oct '02	13,004	11,253	86.53%		
Nov '02	12,747	10,894	85.46%		
Dec '02	9,405	7,788	82.81%		
Jan '03	6,181	5,098	82.48%		
Feb '03	4,238	3,240	76.45%		
Mar '03	5,306	4,085	76.99%		
Apr '03	4,649	3,711	79.82%		
May '03	4,493	3,444	76.65%		
Jun '03	4,973	4,130	83.05%		
Jul '03	6,646	5,743	86.41%		
Aug '03	7,188	6,084	84.64%		
Sep '03	6,902	5,445	78.89%		
Oct '03	8,195	6,064	74.00%		
TOTAL	68,176	54,832	80.43%		

42. BellSouth filed a flow-through improvement plan progress report with the Florida Commission on September 11 and December 12, 2003. The following excerpts highlight the efforts being made to improve flow-through.

Flow-through Improvement Efforts

BellSouth's additional Flow-Through Improvement (FTI) project that began in August 2002 continues to focus solely on reducing or eliminating items classified as "BST errors" in the current flow-through process. Seventy-three features and defect corrections to improve flow-through have been implemented through Release 13.0 on June 22, 2003.

BellSouth's FTI project (summarized below) has consistently improved flow-through rates for Residential Resale, Business Resale, UNE, and LNP segments from August 2002 through July 2003. BellSouth's commercial data for July 2003 demonstrates the efforts placed upon meeting the benchmarks established by this Commission – and BellSouth's success in so doing. According to the Alabama Service Quality Measurement Plan, (NC adopted Georgia Version 1.0 dated April 6, 2001) the benchmarks for the segments of Percent Flow-Through Service Requests are provided below along with July 2003 results:

SQM FLOW-THROUGH	BENCHMARKS	<u>JULY 2003</u>
<u>SEGMENTS</u>		RESULTS
Residence Resale	95%	97.25%
Business Resale	90%	88.82%
Unbundled Network Elements (UNE)	85%	95.38%
Local Number Portability (LNP)	85%	86.41%

The guidelines for the FTI project are as follows:

1. This project is focusing solely on reducing or eliminating items classified as "BST errors" in the current flow-through reporting process. BST errors require manual review by the Local Carrier Service Center ("LCSC"), and

are due to BellSouth's functionality. In other words, the CLEC orders are accepted by the BellSouth OSS and then the orders fall out for BST manual intervention. This 'fallout' is categorized into Error Buckets or Error Codes.

- 2. This project has added information technology resources, over and above those that would be designated for the normal release capacity allocation, and does not affect the capacity already identified for the 2003 or 2004 release schedule, as published and shared through the BellSouth Change Control Process ("CCP").
- 3. BellSouth is following the guidelines of the CCP and has opened Type-6 defect change requests as identified for improvement purposes. A description of the CCP is outlined in the Change Control Process Document located at:

http://www.interconnection.bellsouth.com/markets/lec/ccp_live/docs/bccp /ccp_bccp_guide.pdf

These Type-6 defect change requests are being implemented during the system maintenance windows as point releases and are tied to the existing release schedule. These corrections are not available for testing in CAVE since they require no change on the part of the CLEC, and affect only orders currently being processed as "BST errors".

4. The flow-through improvement plan outlined is focusing on the Local Exchange Service Order Generator ("LESOG"), LNP Automation ("LAUTO"), and LNP Service Order Generator ("LNP SOG") applications. BellSouth performs an analysis of the top error codes impacting flow-through and identifies flow-through errors that are isolated

to the LESOG, LAUTO and LNP SOG applications. Other systems may be impacted with future maintenance releases. Implementation began mid-August 2002 for LESOG and April 2003 for the LAUTO and LNP SOG applications.

BellSouth implemented Flow-Through Improvement items on August 25, 2002, October 13, 2002, December 29, 2002, January 19, 2003, November 2002 30, 2003, April 13, 2003, June 22, 2003, September 13, 2003 and November 23, 2003. BellSouth has targeted software releases for the implementation of Flow-Through Improvement items in 2004.

The leveling-off of the projections in no way indicates any lack of focus on continued flow-through improvement by BellSouth; rather, it is due to the fact that further results improvements become increasingly difficult to produce. Most of the large-impact items have been implemented. That leaves only low-volume errors that, when corrected, yield only tenths-of-percentage-points improvement.

LNP

BellSouth met the flow-through benchmark of 85% for July 2003 as demonstrated by BellSouth's commercial data in PMAP. BellSouth consistently met the benchmark prior to this Commission's *Order* implementing the facilities check before firm order confirmation ("FOC") requirement. LNP Percent Flow-Through dropped from 89.8% in May 2002 to 83.63% in June 2002. The facilities check before FOC was implemented in Florida with Release 10.5 on June 1, 2002, which caused a negative impact on LNP flow-through as explained

in BellSouth's July 30, 2002 filing. Subsequently, this functionality was implemented for Tennessee (December 2002), and precipitated the drop in LNP flow-through for February 2003. BellSouth implemented facility check for Alabama on August 1, 2003. As anticipated, the LNP results for that month reflected a similar degradation of performance as experienced with the implementation of this functionality previously in Florida and Tennessee. That carried forward for a portion of the drop in the September and October results.

September and October results were further skewed downward due to a defect that inhibits fully mechanized FOCs from being sent for requests in the three (3) states where a facility check is required, even though service orders were mechanically generated according to process. Upon discovery of the defect, BellSouth implemented a manual workaround that allowed the Local Carrier Service Centers (LCSC) to return a mechanized FOC. On November 30, 2003, BellSouth implemented a mechanized workaround to return FOCs. BellSouth implemented a code change to fix the defect on December 7, 2003.

Approximately 1,200 LSRs were impacted by this defect in October. The low volume of total requests in this segment – coupled with the relative high number of segment requests affected by this defect – magnified the impact on segment performance. The LNP segment represents only 1.56% of total mechanized LSR volume in October. Based upon current performance and planned improvements, BellSouth expects to reach the 85% benchmark with April 2004 data.

Service Inquiry with Firm Order / xDSL (F.3.1.1)

43. This measure addresses a small group of services (*i.e.*, xDSL and Unbundled Interoffice Transport) that require BellSouth to check equipment availability before the CLEC can submit an LSR. BellSouth returned 67 of the 71 service inquiries (94%) within the 5-day interval specified by the Commission during the period of November 2002 through October 2003. The following table shows these results by month. From November 2002 through October 2003, BellSouth either met the 95% benchmark or missed the benchmark by one or two LSRs where the volume of service inquiries did not allow for any misses.

% OF SERVICE INQUIRIES MEETING 95% BENCHMARK			
Month	<u># SIs</u>	# SIs Meeting	Percentage
	Submitted	Benchmark	
Nov '02	7	7	100.00%
Dec '02	10	9	90.00%
Jan '03	4	3	75.00%
Feb '03	1	1	100.00%
Mar '03	7	7	100.00%
Apr '03	2	2	100.00%
May '03	7	7	100.00%
Jun '03	13	11	84.62%
Jul '03	7	7	100.00%
Aug '03	5	5	100.00%
Sep '03	3	3	100.00%
Oct '03	5	5	100.00%
TOTAL	71	67	93.37%

As noted above, the volume of these services has been very small. Nonetheless, BellSouth has provided good performance.

UNE Local Loops Provisioning Measures

Mean Held Order Interval

44. When delays occur in completing CLEC orders, the average period that CLEC orders are held for BellSouth reasons, pending a delayed completion, should be no worse for the CLEC when compared to BellSouth delayed retail orders. Significantly, the number of held orders is very low, which indicates a very high level of performance in this area.

Mean Held Order Interval / xDSL (B.2. 3.5)

45. BellSouth met 35 of the 36 sub-metrics with CLEC activity during the period from November 2002 through October 2003. In April 2003, there were 2 held orders for the CLECs in this sub-metric. With such small volumes, it is not possible to perform a meaningful root cause analysis from which any conclusions can be drawn.

Mean Held Order Interval / UNE ISDN Loops (B.2.3.6)

46. BellSouth met 34 of the 36 sub-metrics with CLEC activity during the period from November 2002 through October 2003. In February and September 2003, there was 1 held order for each month for the CLECs in this sub-metric. With such small

volumes, it is not possible to perform a meaningful root cause analysis from which any conclusions can be drawn.

Mean Held Order Interval / UNE 2W Analog Loops Design with and without LNP (B.2.3.8 & B.2.3.12)

47. BellSouth met 57 of the 57 sub-metrics with CLEC activity during the period from November 2002 through October 2003.

Mean Held Order Interval / UNE 2W Analog Loops Non Design with and without LNP (B.2.3.9 & B.2.3.13)

48. BellSouth met 5 of the 5 sub-metrics with CLEC activity during the period from November 2002 through October 2003.

Mean Held Order Interval / Combo Other (EELs) (B.2.3.4)

49. BellSouth met 36 of the 36 sub-metrics with CLEC activity during the period from November 2002 through October 2003.

Mean Held Order Interval / Local Interconnection (C.2.2)

50. BellSouth met 12 of the 12 sub-metrics with CLEC activity during the period from November 2002 through October 2003.

Average Jeopardy Notice Interval

51. When BellSouth can determine at least 48 hours in advance that a committed due date is in jeopardy for facility delay, it will provide advance notice to the CLEC. The interval is from the date/time the notice is released to the CLEC until 5pm on the due date of the order.

Average Jeopardy Notice Interval / xDSL (B.2.8.5)

52. BellSouth met 1 of the 2 sub-metrics with CLEC activity during the period from November 2002 through October 2003. In April 2003, there were 2 jeopardies issued for the CLECs in this sub-metric. With such small volumes, it is not possible to perform a meaningful root cause analysis from which any conclusions can be drawn.

Average Jeopardy Notice Interval / UNE ISDN Loops (B.2.8.6)

53. BellSouth met 11 of the 11 sub-metrics with CLEC activity during the period from November 2002 through October 2003.

Average Jeopardy Notice Interval / UNE 2W Analog Loops Design with and without LNP (B.2.8.8 & .12)

54. BellSouth met 8 of the 8 sub-metrics with CLEC activity during the period from November 2002 through October 2003.

Average Jeopardy Notice Interval / Combo Other (EELs) (B.2.8.4)

55. BellSouth met 2 of the 2 sub-metrics with CLEC activity during the period from November 2002 through October 2003.

% Jeopardy Notice >= 48 Hours / xDSL (B.2.10.5)

56. BellSouth met 1 of the 2 sub-metrics with CLEC activity during the period from November 2002 through October 2003. In April 2003, there were 2 jeopardies issued with 1 being less than 48 hours for the CLECs in this sub-metric. With such small volumes, it is not possible to perform a meaningful root cause analysis from which any conclusions can be drawn.

% Jeopardy Notice >= 48 Hours / UNE ISDN Loops (B.2.10.6)

57. BellSouth met 10 of the 11 sub-metrics with CLEC activity during the period from November 2002 through October 2003. In January 2003, there were 3 jeopardies issued with 1 being less than 48 hours for the CLECs in this sub-metric. With such small volumes, it is not possible to perform a meaningful root cause analysis from which any conclusions can be drawn.

% Jeopardy Notice >= 48 Hours / UNE 2W Analog Loops Design with and without LNP
(B.2.10.8 & .12)

58. BellSouth met 8 of the 8 sub-metrics with CLEC activity during the period from November 2002 through October 2003.

% Jeopardy Notice >= 48 Hours / Combo Other (EELs) (B.2.10.4)

59. BellSouth met 2 of the 2 sub-metrics with CLEC activity during the period from November 2002 through October 2003.

Percent Missed Installation Appointments

60. This measure monitors the reliability of BellSouth commitments with respect to due dates to assure that the CLEC can reliably quote expected due dates to their retail customer as compared to BellSouth retail.

% Missed Installation Appointments / xDSL (B.2.18.5)

61. BellSouth met 16 of the 16 sub-metrics with CLEC activity during the period from November 2002 through October 2003.

% Missed Installation Appointments / UNE ISDN Loops (B.2.18.6)

62. BellSouth met 14 of the 16 sub-metrics with CLEC activity during the period from November 2002 through October 2003. BellSouth missed 4 of the 14 scheduled dispatched appointments and 1 of 3 non-dispatched appointments in October. With such small volumes, it is not possible to perform a meaningful root cause analysis from which any conclusions can be drawn.

%Missed Installation Appointments / UNE 2W Analog Loops Design with and without LNP (B.2.18.8 & .12)

63. BellSouth met 23 of the 24 sub-metrics with CLEC activity during the period from November 2002 through October 2003. In September, BellSouth missed 1 of 3 scheduled non-dispatched appointments for the non-LNP sub-metric. With such small volumes, it is not possible to perform a meaningful root cause analysis from which any conclusions can be drawn.

% Missed Installation Appointments / EELs (B.2.18.4)

64. BellSouth met 7 of the 12 sub-metrics with CLEC activity during the period from November 2002 through October 2003. All of the 5 missed sub-metrics had 9 or less missed appointments. With such small volumes, it is not possible to perform a meaningful root cause analysis from which any conclusions can be drawn.

% Missed Installation Appointments / Local Interconnection Trunks (C.2.5)

65. BellSouth met 12 of the 12 sub-metrics with CLEC activity during the period from November 2002 through October 2003.

Average Completion Interval (OCI)

66. The average completion interval measure monitors the interval of time it takes

BellSouth to provide service for the CLEC or it own customers. The interval is

measured from the time the CLEC is notified of the firm order due date until the order

is completed by BellSouth. The standard for all measures except xDSL is a retail

analogue. For xDSL, the orders that require conditioning are measured against a 14-

day benchmark while orders that do not require conditioning have a 7-day benchmark.

Average Completion Interval / xDSL (B.2.2.1-2)

67. BellSouth met 18 of the 18 sub-metrics with CLEC activity during the period from November 2002 through October 2003.

Average Completion Interval / UNE ISDN Loops (B.2.1.6)

68. BellSouth met 12 of the 16 sub-metrics with CLEC activity during the period from November 2002 through October 2003. There were a total of 18 orders that completed for the four sub-metrics that did not meet the retail analogue comparison during the 12-month period. With such small volumes, it is not possible to perform a meaningful root cause analysis from which any conclusions can be drawn.

Average Completion Interval / UNE 2W Analog Loops Design with and without LNP (B.2.1.8 & .12)

69. BellSouth met 19 of the 20 sub-metrics with CLEC activity during the period from November 2002 through October 2003. In January 2003, there were a total of 19 completed CLEC orders with an average OCI of 20 days compared with the retail analogue of 5.58 days. There were 3 orders that were missed due to subscriber reasons and should have been excluded from the calculations, which would have reduced the CLEC interval to 4.43 days and met the parity requirement.

Average Completion Interval / EELs (B.2.1.4)

70. BellSouth met 6 of the 12 sub-metrics with CLEC activity during the period from November 2002 through October 2003. The products included in these sub-metrics consist mainly of designed combinations that are complex and consist of multiple facilities between customer locations and at least two central office locations. The current retail analogue for these circuits is residence, business and design which is over 90% POTS and have much shorter installation intervals than designed circuits. Also, this measure was only to include the conversion of existing special access services. However, a detailed review of the CLEC activity indicates that the majority of these circuits are new and many require the addition of DS1 and higher facilities to be added. This type of activity was not intended to be included in this sub-metric. BellSouth intends to discuss this item in the next review of the measurements.

Average Completion Interval / Local Interconnection Trunks (C.2.1)

71. BellSouth met 12 of the 12 sub-metrics with CLEC activity during the period from November 2002 through October 2003.

% Provisioning Troubles within 30 Days of Service Order Completion

72. This measure shows the quality and accuracy of the completed orders. It includes the reported troubles up to 30 days after the completion of the order.

% Provisioning Troubles within 30 Days / xDSL (B.2.19.5)

73. BellSouth met 15 of the 16 sub-metrics with CLEC activity during the period from November 2002 through October 2003. In October 2003, there was 1 trouble reported for the non-dispatched sub-metric that did not meet the parity requirement. With such small volumes, it is not possible to perform a meaningful root cause analysis from which any conclusions can be drawn.

% Provisioning Troubles within 30 Days / UNE ISDN Loops (B.2.19.6)

74. BellSouth met 12 of the 15 sub-metrics with CLEC activity during the period from November 2002 through October 2003. There were a total of 9 troubles reported for the three sub-metrics that did not meet the retail analogue comparison for the 12-month period. With such small volumes, it is not possible to perform a meaningful root cause analysis from which any conclusions can be drawn.

% Provisioning Troubles within 30 Days / UNE 2W Analog Loops Design with and without LNP (B.2.19.8 & .12)

75. BellSouth met 21 of the 23 sub-metrics with CLEC activity during the period from November 2002 through October 2003. There were a total of 4 troubles reported for the two sub-metrics that did not meet the retail analogue comparison for the 12-month period. With such small volumes, it is not possible to perform a meaningful root cause analysis from which any conclusions can be drawn.

% Provisioning Troubles within 30 Days / EELs (B.2.19.4)

76. BellSouth met 9 of the 12 sub-metrics with CLEC activity during the period from November 2002 through October 2003. There were a total of 11 troubles reported for the three sub-metrics that did not meet the retail analogue comparison for the 12-month period. With such small volumes, it is not possible to perform a meaningful root cause analysis from which any conclusions can be drawn.

% Provisioning Troubles within 30 Days / Local Interconnection Trunks (B.2.6)

77. BellSouth met 12 of the 12 sub-metrics with CLEC activity during the period from November 2002 through October 2003.

Cooperative Acceptance Testing

78. A loop will be considered successfully tested when both the CLEC and BellSouth agree that the loop meets the technical specifications set forth in TR 73600 for DSL service.

% Successful Cooperative Test Attempts for xDSL / (B.2.33)

79. BellSouth met 12 of the 12 sub-metrics with CLEC activity during the period from November 2002 through October 2003.

Average Completion Notice Interval

80. The interval is the elapsed time between the BellSouth reported completion of work and the issuance of a valid completion notice to the CLEC.

Average Completion Notice Interval / xDSL (B.2.21.5)

81. BellSouth met 13 of the 13 sub-metrics with CLEC activity during the period from November 2002 through October 2003.

Average Completion Notice Interval / UNE ISDN Loop (B.2.21.6)

82. BellSouth met 16 of the 16 sub-metrics with CLEC activity during the period from November 2002 through October 2003.

Average Completion Interval / UNE 2W Analog Loops Design with and without LNP (B.2.21.8 & .12)

83. BellSouth met 23 of the 23 sub-metrics with CLEC activity during the period from November 2002 through October 2003.

Average Completion Notice Interval / EELs (B.2.21.4)

84. BellSouth met 3 of the 3 sub-metrics with CLEC activity during the period from November 2002 through October 2003.

Average Completion Notice Interval / Local Interconnection Trunks (B.2.7)

85. BellSouth met 10 of the 12 sub-metrics with CLEC activity during the period from November 2002 through October 2003. No systemic issue was identified for any of

the completion notices during this period. Both of the missed sub-metrics had less than 20 completion notices during the month.

Service Order Accuracy

86. This measurement indicates the accuracy with which CLEC requests for service are converted to LSRs by comparing the LSR to the completed service order after provisioning has been finished.

% Service Order Accuracy / UNE & UNE-P (B.2.34)

87. BellSouth met 79 of the 96 sub-metrics with CLEC activity during the period from November 2002 through October 2003. While BellSouth did not meet all of the submetrics, it did meet or exceed the benchmark when the total numbers of LSRs sampled are calculated. For the design sub-metrics BellSouth met 3,406 of the 3,473 sampled for over 98% accuracy. The non-design sub-metrics exceeded the 95% benchmark as well with 9,085 of the 9,265 LSRs sampled meeting the accuracy requirement for over 98% also.

% Trunk Blocking / Local Interconnection Trucking (C.5.1)

88. BellSouth met 12 of the 12 sub-metrics with CLEC activity during the period from November 2002 through October 2003.

LNP Disconnect Timeliness (B.2.31)

89. The following table provides the results for P-13B, the percentage of time BellSouth applies the trigger order before the due date; P-13C, the percentage of time the LNP service is out of service less than 60 minutes; and P-13D, the percentage of time BellSouth disconnects the LNP service within 4 hours for non-trigger orders for the months of May through October 2003 in Alabama that replaced the above listed submetric. (The data shows the number of lines meeting the requirement divided by the total lines due and the corresponding percentage calculated.)

Month	% Trigger Orders	% Orders OoS < 60	% Non Trigger
	Applied Before	Minutes (P13C)	Orders Applies < 4
	Due Date (P13B)		Hours (P13D)
May 2003	(904/933) 96.89%	(1404/1406) 99.86%	(11/18) 61.11%
June 2003	(1075/1094) 98.26%	(2372/2372) 100%	(805/808) 99.63%
July 2003	(1021/1297) 78.72%	(1831/1831) 100%	(8/12) 66.67%
August 2003	(1098/1115) 98.48%	(983/1000) 98.30%	(115/116) 99.14%
September 2003	(1401/1429) 98.04%	(2128/2129) 99.95%	(55/83) 66.27%
October 2003	(870/885) 98.31%	(1158/1158) 100%	(22/22) 100%
Total	(6369/6753) 94.31%	(9876/9896) 99.80%	(1016/1059) 95.94%

The major reason for the failure of the trigger and non-trigger orders not meeting the benchmark requirements is due to a small number of orders with large quantities of lines being missed, which are not mass market situations.

UNE Local Loops Maintenance & Repair Measures

90. While the SQM does not require that the EELs and UCL-ND disaggregations be separated for maintenance and repair measures, BellSouth has provided these disaggregations to augment the information for UNE Local loops. The data for EELs and UCL-ND is also included in the sub-metrics ordered by the APSC in the approved SQM.

Missed Repair Appointments

91. This measures tracks the percent of customer reports not cleared by the committed due date and time.

% Missed Repair Appointments / Combo Other (EELs) (B.3.1.4)

92. BellSouth met 24 of the 24 sub-metrics with CLEC activity during the period from November 2002 through October 2003.

% Missed Repair Appointments / xDSL (B.3.1.5)

93. BellSouth met 24 of the 24 sub-metrics with CLEC activity during the period from November 2002 through October 2003.

% Missed Repair Appointments / UNE ISDN Loops (B.3.1.6)

% Missed Repair Appointments / UNE 2W Analog Loops Design (B.3.1.8)

95. BellSouth met 23 of the 24 sub-metrics with CLEC activity during the period from November 2002 through October 2003. There were a total of 16 missed CLEC appointments in May 2003. Thirteen (13) of the 16 missed appointments were due to a cut cable that had to be repaired before the trouble could be cleared. Excluding this cut cable, the sub-metric would have met the parity requirement.

% Missed Repair Appointments / UNE 2W Analog Loops Non Design (B.3.1.9)

96. BellSouth met 24 of the 24 sub-metrics with CLEC activity during the period from November 2002 through October 2003.

% Missed Repair Appointments / UCD-ND (B.3.1.11)

97. BellSouth met 23 of the 24 sub-metrics with CLEC activity during the period from November 2002 through October 2003. There was only 1 missed appointment for the sub-metric that did not meet the parity requirement in August 2003. With such small volumes, it is not possible to perform a meaningful root cause analysis from which any conclusions can be drawn.

% Missed Repair Appointments / Local Interconnection Trunks (C.3.1)

Customer Trouble Report Rate

99. This measure tracks the initial and repeated customer direct or referred customer troubles reported within a calendar month per 100 lines/circuits in service. The standard comparison for each of these sub-metrics is a retail analogue. BellSouth provided 98% trouble-free service to all CLEC lines during the past year.

% Customer Trouble Report Rate / Combo Other (EELs) (B.3.2.4)

November 2002 through October 2003. Nine (9) of the 10 sub-metrics that did not meet the retail analogue comparison were in the dispatch category. BellSouth provided 96% trouble-free service to all customers in this category. The major difference is the volume for the analogue is over 2000 times larger than the CLEC volume. This difference magnifies the percentage for the CLEC and therefore the Z-score becomes overly sensitive when the service levels are this high. The other missed sub-metric was in the non-dispatch category and BellSouth provided 96% trouble-free service to all customers in this category even though there was a major difference in the volume for the analogue and the CLEC results.

% Customer Trouble Report Rate / xDSL (B.3.2.5)

101. BellSouth met 20 of the 24 sub-metrics with CLEC activity during the period from November 2002 through October 2003. The 4 sub-metrics that did not meet the retail analogue comparison were all in the dispatch category. However, BellSouth provided 98% trouble-free service to all customers in this category. The major difference is the

volume for the analogue is over 1,00 times larger than the CLEC volume. This difference magnifies the percentage for the CLEC and therefore the Z-score becomes overly sensitive when the service levels are this high.

% Customer Trouble Report Rate / UNE ISDN Loops (B.3.2.6)

102. BellSouth met 13 of the 24 sub-metrics with CLEC activity during the period from November 2002 through October 2003. The 11 sub-metrics that did not meet the retail analogue comparison were all in the dispatch category. However, BellSouth provided 98% trouble-free service to all customers in this category.

% Customer Trouble Report Rate / UNE 2W Analog Loops Design (B.3.2.8)

103. BellSouth met 24 of the 24 sub-metrics with CLEC activity during the period from November 2002 through October 2003.

% Customer Trouble Report Rate / UNE 2W Analog Loops Non Design (B.3.2.9)

104. BellSouth met 24 of the 24 sub-metrics with CLEC activity during the period from November 2002 through October 2003. BellSouth has determined that the CLEC volume for this measure was being counted incorrectly. With December 2002 data, a new source feed from WFA began including the originating and terminating end of each circuit causing PMAP to double count the CLEC in service volume. The corrected data for Alabama is included in Attachment 1 to this exhibit. There was no change in the parity status with this update. The following item was included in the preliminary February Data Notification dated December 1, 2003.

(8) Affected Measures: MR-2

Description of Change: Currently, BellSouth is over-counting lines for 2 wire analog loop non-design. Due to a change in the source system data, each end of the circuit is being counted as an individual line. Bellsouth proposes to correct the over-counting of these loops. (RQ4664)

Impact of Change: CLEC CTRR for 2-wire analog loops non-design will approximately double.

% Customer Trouble Report Rate / UCD-ND (B.3.2.11)

105. BellSouth met 24 of the 24 sub-metrics with CLEC activity during the period from November 2002 through October 2003.

% Customer Trouble Report Rate / Local Interconnection Trunks (C.3.2)

106. BellSouth met 21 of the 24 sub-metrics with CLEC activity during the period from November 2002 through October 2003. The 3 sub-metrics that did not meet the retail analogue comparison were all in the non-dispatch category. However, BellSouth provided 99.9% trouble-free service to all customers in this category. The z-score becomes overly sensitive when the service levels are this high.

Maintenance Average Duration

107. This measure tracks the average duration of the customer trouble report from the receipt of the report until the time the trouble is cleared and closed within the system.

Maintenance Average Duration / Combo Other (EELs) (B.3.3.4)

Maintenance Average Duration / xDSL (B.3.3.5)

109. BellSouth met 24 of the 24 sub-metrics with CLEC activity during the period from November 2002 through October 2003.

Maintenance Average Duration / UNE ISDN Loops (B.3.3.6)

110. BellSouth met 23 of the 24 sub-metrics with CLEC activity during the period from November 2002 through October 2003. There were only a total of 9 troubles reported for the one sub-metric that did not meet the parity requirement. No systemic issues were identified for any of the durations exceeding the retail analogue during this period.

Maintenance Average Duration / UNE 2W Analog Loops Design (B.3.3.8)

111. BellSouth met 24 of the 24 sub-metrics with CLEC activity during the period from November 2002 through October 2003.

Maintenance Average Duration / UNE 2W Analog Loops Non Design (B.3.3.9)

112. BellSouth met 24 of the 24 sub-metrics with CLEC activity during the period from November 2002 through October 2003.

Maintenance Average Duration / UCD-ND (B.3.3.11)

Maintenance Average Duration / Local Interconnection Trunks (C.3.3)

114. BellSouth met 21 of the 24 sub-metrics with CLEC activity during the period from November 2002 through October 2003. The 3 missed sub-metrics had a total of 8 troubles reported by the CLECs. With such small volumes, it is not possible to perform a meaningful root cause analysis from which any conclusions can be drawn.

% Repeat Troubles within 30 Days

115. This measurement records the percent of customer troubles, during the current reporting period, which had at least one prior trouble on the same line/circuit, anytime in the preceding 30 calendar days from the receipt of the current trouble report.

% Repeat Troubles / Combo Other (EELs) (B.3.4.4)

116. BellSouth met 20 of the 24 sub-metrics with CLEC activity during the period from November 2002 through October 2003. The four missed sub-metrics had a total of 28 trouble reports during this period. All of the missed sub-metrics were in the dispatched category. With such small volumes, it is not possible to perform a meaningful root cause analysis from which any conclusions can be drawn.

% Repeat Troubles / xDSL (B.3.4.5)

% Repeat Troubles / UNE ISDN Loops (B.3.4.6)

118. BellSouth met 22 of the 24 sub-metrics with CLEC activity during the period from November 2002 through October 2003. There were a total of 7 trouble reports for the two missed sub-metrics. With such small volumes, it is not possible to perform a meaningful root cause analysis from which any conclusions can be drawn.

% Repeat Troubles / UNE 2W Analog Loops Design (B.3.4.8)

119. BellSouth met 24 of the 24 sub-metrics with CLEC activity during the period from November 2002 through October 2003.

% Repeat Troubles / UNE 2W Analog Loops Non Design (B.3.4.9)

120. BellSouth met 24 of the 24 sub-metrics with CLEC activity during the period from November 2002 through October 2003.

% Repeat Troubles / UCD-ND (B.3.4.11)

121. BellSouth met 24 of the 24 sub-metrics with CLEC activity during the period from November 2002 through October 2003.

% Repeat Troubles / Local Interconnection Trunks (C.3.4)

Collocation

- 123. BellSouth provides three separate collocation reports: 1) Average Response Time;2) Average Arrangement Time; and 3) Percent of Due Dates Missed. Section E,Items E.1.1.1 through E.1.3.2, provides these results.
- 124. During the months of November 2002 through October 2003, BellSouth met or exceeded the benchmark for every sub-metric that had CLEC activity in this category. There were a total of 65 requests for physical collocation received from the CLECs during this period. The benchmark for the average response time for such requests is less than or equal to 20 days. BellSouth averaged less than 10 days for the response interval (E.1.1.2 & E.1.1.3) in this sub-metric. In addition, there were a total of 1 requests for virtual collocation received from the CLECs during this period. The benchmark for the average response time for virtual requests is less than or equal to 10 days. BellSouth averaged 27 days for the response interval (E.1.1.1) in this sub-metric. All of the missed sub-metrics were in November 2002. BellSouth met 15 of the 18 sub-metrics for the 12 month period and 100% in the last 11 months.
- 125. There were a total of 39 physical collocation orders and 1 virtual collocation order that completed during the period. BellSouth completed all 40 orders in less that the ordered benchmarks for each sub-metric. See sub-metrics E.1.2.1 E.1.2.13 in Attachment 1 for the individual results for each virtual and physical category.

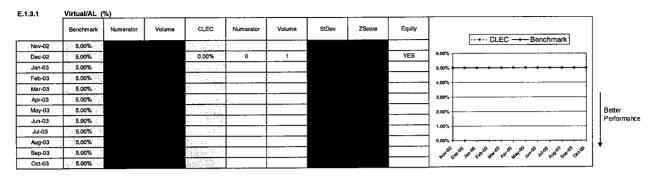
- 126. During the period from November 2002 through October 2003, BellSouth completed all 63 of the 63 (100%) (E.1.3.1 E.1.3.4) scheduled virtual and physical orders on time. These results demonstrate BellSouth's commitment to provide nondiscriminatory access to collocation arrangements in Alabama's central offices.
- 127. This concludes the data analysis associated with BellSouth's performance for Hot Cuts and UNE Local Loops.

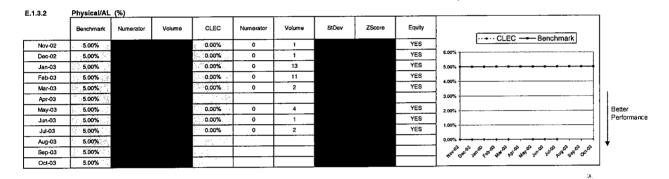
Alabama I, November 2002 - October 2003 Collocation - Collocation % Due Dates Missed

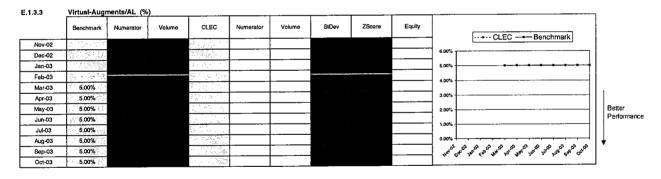
(% of Collocation Orders not Completed by the Due Date)

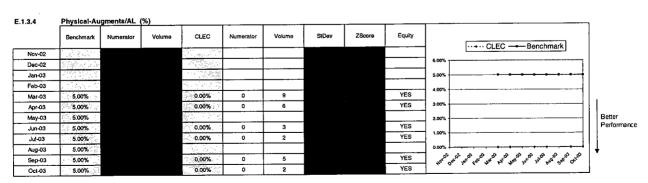
Numerator indicates total number of arrangements not completed by the due date for this disaggregation.

Volume indicates total number of arrangements completed for this disaggregation.









(% of Appointments Not Met)

Numerator indicates total number of appointments not met in the reporting period.

Volume indicates total trouble reports for this disaggregation closed in the reporting period.

B.3.1.4.1	EELs/Dispa	tch/AL (%)									Better Performance
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	51/Amj \$. (3.15)	
Nov-02	9.91%	3,413	34,432	0.00%	0	0				16.00%	
Dec-02	8.45%	2,281	26,991	0.00%	0	0				14,00%	
Jan-03	7.72%	2,013	26,070	0.00%	0	4		0.5785	YES	12.00%	
Feb-03	6.51%	1,692	25,981	9.09%	1	9		-0.3134	YES		
Mar-03	5.25%	1,556	29,613	0.00%	0	2		0.3330	YES	10.00%	
Apr-03	5,67%	1,690	29,783	0.00%	0	3		0.4248	YES	6.00%	
May-03	6,67%	3,109	46,609	14,29%	1	7		-0.8075	YES	6.00%	Better
Jun-03	7.52%	2,661	35,392	0.00%	0	7		0.7543	YES	4.00%	Performance
Jul-03	7,38%	3,039	41,181	0.00%	0	7		0.7468	YES	2.00%	
Aug-03	7.37%	3,019	40,979	0.00%	0	5		0.6306	YES	0.00%	
Sep-03	7.58%	2,290	30,210	0.00%	0	27		1.4875	YES	Noted the contract that the track that the contract things have been contract.	
Oct-03	4 May 1 / 1 / 1			T 3 1 1 1 1							

Note 1: Residence, Business, and Design - Dispatch data serves as the BST Analog for this report

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	9.91%	3,413	34,432	0.00%	0	0				12.00%	
Dec-02	8.45%	2,281	26,991	0.00%	0	0]	
Jan-03	7.72%	2,013	26,070	0.00%	0	2		0.4091	YES	10.00%	
Feb-03	6.51%	1,692	25,981	0.00%	0	1		0.2639	YES	8,00%	
Mar-03	5.25%	1,556	29,613	0.00%	0	1		0.2355	YES		
Apr-03	5.67%	1,690	29,783	0.00%	0	3		0.4248	YES	6.00%	
May-03	6.67%	3,109	46,609	0.00%	0	1		0.2673	YES	4.00%	Better
Jun-03	7.52%	2,661	35,392	0.00%	0	7		0.7543	YES	2.00%	Performano
Jul-03	7.38%	3,039	41,181	0.00%	0	5		0,6311	YES	2.0%	1
Aug-03	7.37%	3,019	40,979	0.00%	0	6		0.6907	YES	0.00%	↓
Sep-03	7.58%	2,290	30,210	0.00%	0	11		0.9497	YES	Trange Dec ex Teach Farter Water Billion Trange Trange Protect Country	•
Oct-03	-0.50 in 100			Mary 1995							

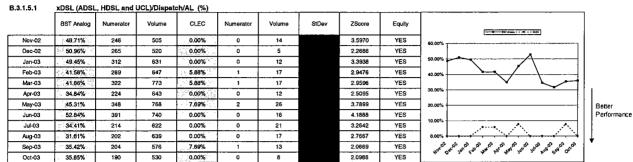
Oct-03

Note 1: Residence, Business, and Design - Dispatch data serves as the BST Analog for this report

(% of Appointments Not Met)

Numerator indicates total number of appointments not met in the reporting period.

Volume indicates total trouble reports for this disaggregation closed in the reporting period.

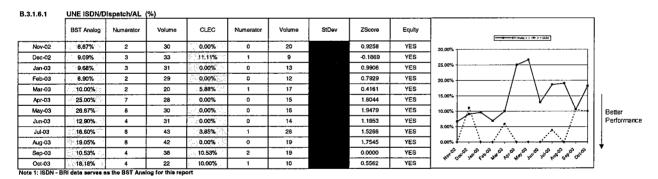


Note 1: ADSL Provided to Retail data serves as the BST Analog for this report

B.3.1.5.2	xDSL (ADSI	L, HDSL and	UCL)/Non-D	ispatch/AL (%)						
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	2.46%	23	936	0.00%	0	7		0.4184	YES	5.00%	
Dec-02	3.99%	39	978	0.00%	0	8		0.5741	YES	4.50%	
Jan-03	3.59%	42	1,170	0.00%	0	11		0.6370	YES	1 4.00%	
Feb-03	2.32%	36	1,555	0.00%	0	7		0.4064	YES	3.50%	
Mar-03	1.65%	32	1,942	0.00%	0	4		0.2586	YES	3.00%	
Apr-03	1.47%	19	1,289	0.00%	0	4		0.2442	YES	2.50%	
May-03	2,85%	40	1,405	0.00%	0	2		0.2419	YES	2.00%	Better
Jun-03	4.17%	64	1,536	0.00%	0	6		0,5098	YES	1.00%	Performan
Jul-03	1.65%	34	2,066	0.00%	0	8		0.3652	YES	0.50%	
Aug-03	4.49%	24	534	0.00%	0	5		0.4828	YES	0,00%	1
Sep-03	3.63%	17	468	0.00%	0	5		0.4318	YES	Henry Deerg, Perge Febrg Warge British Pering Trug Trings Frings Educy Octop	•
Oct-03	3.93%	22	560	0.00%	0	3		0.3493	YES	1 40 2 4 4 4 4 4 2 4 4 4 9	

Note 1: ADSL Provided to Retail data serves as the BST Analog for this report

te 1; ISDN



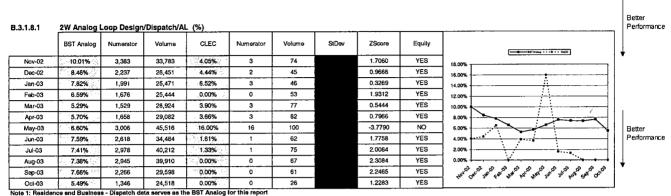
UNE ISDN/Non-Dispatch/AL (%) B.3.1.6.2 CLEC SIDev ZScore 2.78% Nov-02 72 0.00% 0 5 0.3655 YES 8.00% Dec-02 2.56% 39 0.00% 0 5 0.3415 YES Jan-03 2.44% 41 0.00% 0 7 0.3866 YES Feb-03 0.00% 0 50 0.00% 0 1 YES 5.00% Mar-03 2.38% 42 0.00% 0 2 0.2158 YES 4,009 0.00% 0 52 0.00% 5 YES Apr-03 May-03 4.35% 0.00% 0 8 0.5566 YES Better 2.86% 35 0,00% 3 0.2851 YES Performance 7.14% 56 0.00% 0 0.5359 YES Aug-03 2.94% 34 0.00% 0 8 0.4430 YES Protect Dang Burg burg Barg Barg British Praig Durg Burg Burg Barg Ching Sep-03 2.27% 44 0.00% 0 0,3968 YES 0.00%

B.3.1.5.1 ... B.3.1.6.2 12/1/2003

(% of Appointments Not Met)

Numerator indicates total number of appointments not met in the reporting period.

Volume indicates total trouble reports for this disaggregation closed in the reporting period.



1016 1. Hadiusine and Dualitess - Dispaton data ast too as the Bot Androg for this topol

B.3.1.8.2	2W Analog	Loop Design	/Non-Dispa	tch/AL (%)	,					
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	
Nov-02	10.01%	3,383	33,783	0.00%	0	16		1.3340	YES	12.00%
Dec-02	8.46%	2,237	26,451	0.00%	0	12		1.0527	YES	
Jan-03	7.82%	1,991	25,471	0.00%	0	13		1.0497	YES	10.00%
Feb-03	6.59%	1,676	25,444	0.00%	0	15		1.0282	YES	8,00%
Mar-03	5.29%	1,529	28,924	0.00%	0	10		0.7470	YES	
Apr-03	5.70%	1,658	29,082	0.00%	0	8		0.6954	YES	6.00%
May-03	6,60%	3,006	45,516	0.00%	0	7		0.7035	YES	4.00% Better
Jun-03	7.59%	2,618	34,484	0.00%	0	17		1.1815	YES	Perform
Jul-03	7.41%	2,978	40,212	0.00%	0	15		1.0951	YES	2.00%
Aug-03	7.38%	2,945	39,910	0.00%	0	6		0.6913	YES	0.00%
Sep-03	7.66%	2,266	29,598	0.00%	0	6		0.7052	YES	Treating the car the care the
Oct-03	5,49%	1,346	24,518	0.00%	0	8		0.6816	YES	40344431430

Oct-03 5.49% 1,346 24,518 0.00% 0

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this repor

(% of Appointments Not Met)

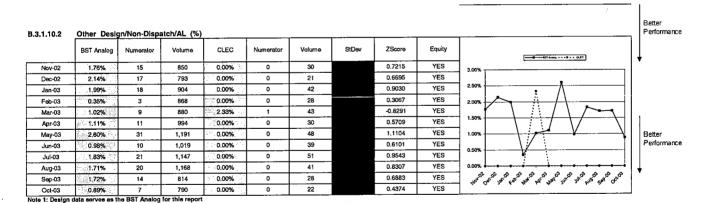
Numerator indicates total number of appointments not met in the reporting period. Volume indicates total trouble reports for this disaggregation closed in the reporting period.

B.3.1.9.1 2W Analog Loop Non-Design/Dispatch/AL (%) 7Score CLEC Volume SIDev Equity YES Nov-02 9.86% 3,285 33,311 0.00% 0 n 8.33% 2,178 26,132 0.00% 0 YES Dec-02 YES 7.55% 1,888 25,007 0.00% 0 Jan-03 YES 0.00% Feb-03 6.46% 1.620 25,063 0 0 YES 0 0 Mar-03 5.13% 1,460 28.464 0.00% YES Apr-03 5.57% 1.597 28.691 0.00% 0 0 May-03 6.46% 2,900 44,911 0.00% 0 0 YES Better Performance Jun-03 7.47% 2,542 34,018 0.00% 0 0 YES 2,864 39,672 0.00% YES 7:22% Jul-03 YES 0.00% 0 0 2.875 39,429 Aug-03 7.29% Starting Decigi The top to starting Batter British The top Things Printing Starting Childs YES 0.00% 0 0 Sep-03 7.58% 2.214 29,208 YES Oct-03 5.39% 1 301 24,152 0.00% O 0

se (POTS) exc te 1: Retail

B.3.1.9.2	2W Analog	Loop Non-D	esign/Non-D	ispatch/AL	(%)					
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	
Nov-02	1.56%	273	17,462	0.00%	0	0			YES	3.00%
Dec-02	1.48%	229	15,437	0.00%	0	0			YES	7
Jan-03	1.27%	180	14,155	0.00%	0	0			YES	2.50%
Feb-03	0.87%	115	13,242	0.00%	0	0			YES	2.00%
Mar-03	0.72%	113	15,793	0.00%	0	0			YES]
Apr-03	1.38%	195	14,144	0.00%	0	0			YES	1.50%
May-03	1.01%	224	22,086	0.00%	0	0			YES	1.00% Better
Jun-03	1.02%	188	18,373	0.00%	0	0			YES	0.50% Perform
Jul-03	1.02%	192	18,788	0.00%	0	0			YES	0.30%
Aug-03	2.69%	497	18,482	0.00%	0	0			YES	0,00%
Sep-03	1.12%	157	13,966	0.00%	0	0			YES	Porty de co le co l'est con tra con l'est con tra con l'est con l'
Oct-03	1.04%	118	11,368	0.00%	0	0			YES	

Oct-03 1.04% 11,368 0.00% Note 1; Retail Residence / Business (POTS) excluding Swi



(% of Appointments Not Met)

Numerator indicates total number of appointments not met in the reporting period.

Volume indicates total trouble reports for this disaggregation closed in the reporting period.

B.3.1.11.1 UCL-ND/Dispatch/AL (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	10.01%	3,383	33,783	0.00%	0	0			YES	60,00%	
Dec-02	8.46%	2,237	26,451	0.00%	0	0			YES		
Jan-03	7.82%	1,991	25,471	0.00%	0	0			YES	50,00%	
Feb-03	6.59%	1,676	25,444	0.00%	0	0			YES	40.00%	
Mar-03	5.29%	1,529	28,924	0.00%	0	0			YES]	
Apr-03	5.70%	1,658	29,082	0.00%	0	0			YES	30.00%	
May-03	6.60%	3,006	45,516	0.00%	0	0			YES	20.00%	Better
Jun-03	7.59%	2,618	34,484	0.00%	0	0			YES	10.00%	Performance
Jul-03	7.41%	2,978	40,212	0.00%	0	0			YES	10.00%	
Aug-03	7.38%	2,945	39,910	50.00%	1	2		-2.3055	NO	0.00%	↓
Sep-03	7.66%	2,266	29,598	0.00%	0	0			YES	Treating Checks The top Charter Post of the top The top The Post of the Chitch	•
Oct-03	5.49%	1,346	24,518	0.00%	0	0			YES		

B.3.1.11.2 UCL-ND/Non-Dispatch/AL (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	1.68%	315	18,804	0.00%	0	0			YES	3.00%	
Dec-02	1.78%	301	16,869	0.00%	0	0			YES]	
Jan-03	1.74%	279	16,080	0.00%	0	0			YES	2.50%	
Feb-03	1.05%	155	14,721	0.00%	0	0			YES	2.00%	
Mar-03	1.01%	176	17,420	0.00%	0	0			YES		
Apr-03	1.55%	244	15,778	0.00%	0	0			YES	1.50%	
May-03	1.14%	267	23,478	0.00%	0	0			YES	1,00%	Better
Jun-03	1.23%	244	19,839	0.00%	0	ō			YES	0.50%	Performance
Jul-03	1,20%	244	20,277	0.00%	0	0			YES	0.50%	
Aug-03	2.71%	545	20,116	0.00%	0	0			YES	0.00%	
Sep-03	1.35%	206	15,230	0.00%	0	0			YES	Forte Dec ex Per c, Per	
Oct-03	1.27%	161	12,714	0.00%	0	0			YES	4014414	

Note 1: Retail Residence / Business data serves as the BST Analog for this report

Better Performance

(Duration from the Start to Finish of a Trouble)

Numerator indicates total of trouble durations for this disaggregation in the reporting period.

Volume indicates total closed troubles for this disaggregation in the reporting period.

B.3.3.4.1	EEL/Dispate	:h/AL (hours	i)				Y		T		Better Performance
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	Ni tops 9 . CAG	
Nov-02	50.86	1,751,379	34,432	paragraphy an			45.264			60.00	•
Dec-02	39.80	1,074,235	26,991				40.671	_			
Jan-03	33.24	866,499	26,070	5,14	21	4	39.886	1.4086	YES	50.00	
Feb-03	28.75	746,983	25,981	11,11	100	9	28.185	1.8772	YES	40.00	
Mar-03	30.12	891,917	29,613	16.31	33	2	29.776	0.6558	YES		
Apr-03	25,42	756,992	29,783	6.97	21	3	25.931	1.2319	YES	30.00	
May-03	41.70	1,943,407	46,609	11,05	77	7	41.811	1.9388	YES	20,00	Better
Jun-03	40.00	1,415,815	35,392	3.75	26	7	40.434	2.3722	YES	10.00	Performance
Jul-03	41.45	1,707,144	41,181	8.95	63	7	42.009	2.0470	YES	10.00	
Aug-03	38.56	1,580,031	40,979	4.31	22	5	36.176	2.1165	YES	0.00	1
Sep-03	36.69	1,108,439	30,210	5.94	160	27	37.217	4.2909	YES	Product Con to Tour Con to the	•
Oct-03	27.45	688,010	25,064	4.77	119	25	30.219	3.7516	YES	£ 0 1 4 4 4 4 1 1 4 3 2	

Note 1: Residence, Business, and Design - Dispatch data serves as the BST Analog for this report

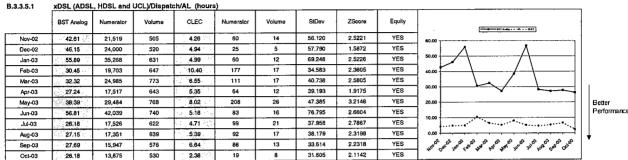
B.3.3.4.2	EEL/Non-Di	spatch/AL (hours)					т		
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	<u> </u>
Nov-02	50.86	1,751,379	34,432	9.17			45.264			60.00
Dec-02	39.80	1,074,235	26,991	1997			40.671] ""
Jan-03	33.24	866,499	26,070	11,85	24	2	39.886	0.7583	YES	50.00
Feb-03	28.75	746,983	25,981	5.55	6	1	28.185	0.8231	YES	40.00
Mar-03	30.12	891,917	29,613	2.22	2	1	29.776	0.9370	YES	
Apr-03	25.42	756,992	29,783	1.52	5	3	25.931	1.5959	YES	30.00
May-03	41.70	1,943,407	46,609	1.42	1	1	41.811	0.9633	YES	20,00 Better
Jun-03	40.00	1,415,815	35,392	0,54	4	7	40.434	2.5820	YES	Performar
Jul-03	41.45	1,707,144	41,181	1.66	8	5	42.009	2,1179	YES	10.00
Aug-03	38.56	1,580,031	40,979	3.90	23	6	36.176	2.3462	YES	0.00
Sep-03	36.69	1,108,439	30,210	2.65	29	11	37,217	3.0326	YES	Product The car to the
0-1-00	07.45	609.010	25.064	1 22	10	8	30 219	2 4551	YES	

Oct-03 27.45 688,010 25,064 1.22 10 8
Note 1: Residence, Business, and Design - Dispatch data serves as the BST Analog for this report

(Duration from the Start to Finish of a Trouble)

Numerator Indicates total of trouble durations for this disaggregation in the reporting period.

Volume indicates total closed troubles for this disaggregation in the reporting period.

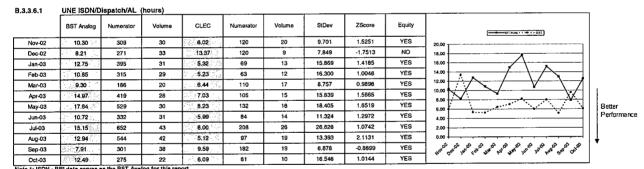


Note 1: ADSL Provided to Retail data serves as the BST Analog for this report

B.3.3.5.2 xDSL (ADSL, HDSL and UCL)/Non-Dispatch/AL (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	- 107 - 10.0C	
Nov-02	1.86	1,740	936	2.33	16	7	11.210	-0.1111	YES	7.00	
Dec-02	3.76	3,680	978	1.38	11	8	21.090	0.3178	YES	6,00	
Jan-03	4.36	5,098	1,170	1.33	15	11	23.543	0.4238	YES	^	
Feb-03	2.12	3,304	1,555	3.80	27	7	11.653	-0.3795	YES	5.00	
Mar-03	1.58	3,076	1,942	0.94	4	4	11.345	0,1131	YES	4.00	
Арг-03	1.78	2,300	1,289	4.75	19	4	18.438	-0.3217	YES	3.00	
May-03	2.18	3,061	1,405	3.58	7	2	12.887	-0.1540	YES	Better	
Jun-03	4.94	7,595	1,536	5.74	34	6	26.648	-0.0726	YES	Perform	nance
Jul-03	1.50	3,092	2,066	2.85	23	8	9.028	-0.4239	YES	1.00	
Aug-03	3.17	1,693	534	2.02	10	5	11.194	0.2293	YES	0.00	
Sep-03	3.03	1,416	468	3,41	17	5	11.447	-0.0740	YES	trang de eg teueg feng teneg teueg teueg teueg teueg trang trang trang geneg ceten	
Oct-03	3.08	1.723	560	0.37	1	3	12.485	0.3750	YES		

Note 1: ADSL Provided to Retail data serves as the BST Analog for this report



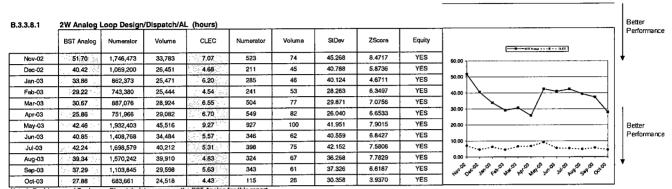
More 1: IODIA - Diti nata serves as the DOT Witting for this rep

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	CLEC	
Nov-02	3.10	223	72	3.13	16	5	5.511	-0.0110	YES	9.00	
Dec-02	4.44	173	39	1.28	6	5	16.799	0.3966	YES	8.00	
Jan-03	4.97	204	41	1.89	13	7	7.716	0.9770	YES	7,00	
Feb-03	1,80	80	50	0.98	1	1	2.029	0.3001	YES	6.00	
Mar-03	2.86	120	42	1,33	3	2	5.960	0.3543	YES	5.00	١.
Apr-03	1.87	97	52	3.11	16	5	3.789	-0.6994	YES	4.00	
May-03	5.31	244	46	3,18	25	8	14.928	0.3717	YES	3.00	Better
Jun-03	4.02	141	35	0.35	1	3	6,142	0.9930	YES	2.00	Performan
Jul-03	6.97	390	56	7.62	30	4	17.782	-0.0712	YES	1.00	11
Aug-03	6.75	230	34	3.98	32	8	20.910	0.3374	YES	0.00	↓
Sep-03	4.60	202	44	2.57	21	8	14.350	0.3681	YES	The Control of the Co	1
Oct-03	3.25	114	35	4.62	32	7	5,561	-0.5942	YES	1 40 1 4 4 4 4 4 1 1 4 3 0	1

(Duration from the Start to Finish of a Trouble)

Numerator indicates total of trouble durations for this disaggregation in the reporting period.

Volume indicates total closed troubles for this disaggregation in the reporting period.



Note 1: Residence and Business - Dispatch data serves as the BST Ahalog for this report

B.3.3.8.2 2W Analog Loop Design/Non-Dispatch/AL (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	51.70	1,746,473	33,783	1.29	21	16	45.268	4.4529	YES	60.00	
Dec-02	40.42	1,069,200	26,451	2.81	34	12	40.788	3.1937	YES]	
Jan-03	33.86	862,373	25,471	1,49	19	13	40.124	2.9078	YES	50.00	
Feb-03	29.22	743,380	25,444	3.17	48	15	28.263	3.5680	YES	40.00	
Mar-03	30.67	887,076	28,924	1.71	17	10	29,871	3.0658	YES		
Apr-03	25.86	751,966	29,082	0.79	6	8	26.040	2.7226	YES	30.00	11
May-03	42.46	1,932,403	45,516	6.99	49	7	41.951	2.2367	YES	20.00	Better
Jun-03	40,85	1,408,768	34,484	2.04	35	17	40.559	3.9442	YES	10.00	Performance
Jul-03	42.24	1,698,579	40,212	5.24	79	15	42.152	3,3990	YES	, e, , , e, , , , , , , , , , , , , , ,	
Aug-03	39.34	1,570,242	39,910	3,45	21	6	36.268	2,4241	YES	0.00 +	↓
Sep-03	37.29	1,103,845	29,598	2.31	14	6	37.326	2.2954	YES	Though Decry, Decry, Paricy, Paricy, Paricy, Paricy, Paricy, Poricy, Poricy, Poricy, Poricy, Poricy, Poricy, Poricy, Paricy, Poricy, Poricy, Poricy, Poricy, Poricy, Paricy, Poricy, Paricy, Poricy, Paricy, P	1
Oct-03	27.88	683,661	24,518	1.90	15	8	30.358	2.4203	YES]

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

(Duration from the Start to Finish of a Trouble)

Numerator indicates total of trouble durations for this disaggregation in the reporting period.

Volume indicates total closed troubles for this disaggregation in the reporting period.

B.3.3.9.1 2W Analog Loop Non-Design/Dispatch/AL (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	27/2-9 4 0.10	
Nov-02	52.19	1,738,420	33,311	0.00	0	0	45.290		YES	50.00	
Dec-02	40.72	1,064,190	26,132	0,00	0	0	40.825		YES	71	
Jan-03	34.16	854,253	25,007	0.00	0	0	40.177		YES	50.00	
Feb-03	29.46	738,278	25,063	0.00	0	0	28.160		YES	40.00	
Mar-03	30.93	880,324	28,464	0.00	0	0	29.935		YES	1 \	
Apr-03	25.98	745,517	28,691	0,00	0	0	26.048		YES	30.00	
May-03	42.83	1,923,408	44,911	0.00	0	0	42.038		YES	20.00 Bei	tter
Jun-03	41.21	1,401,894	34,018	0.00	0	0	40.605		YES		rformanci
Jul-03	42.59	1,689,674	39,672	0.00	0	0	42.242		YES	10.00	
Aug-03	39.63	1,562,749	39,429	0.00	0	0	36.317		YES	0.00	
Sep-03	37.60	1,098,118	29,208	0.00	0	0	37.409		YES	The region of th	
Oct-03	28.07	677,987	24,152	0.00	0	0	30.430		YES		

Note 1: Retail Residence / Business (POTS) excluding Switch Based Feature Troubles data serves as the BST Analog for this report

B.3.3.9.2 2W Analog Loop Non-Design/Non-Dispatch/AL (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	28.23	492,865	17,462	0.00	0	0	36.081		YES	30,00	
Dec-02	18.68	288,380	15,437	0.00	0	0	26,917		YES] † []	
Jan-03	14.94	211,531	14,155	0.00	0	0	25.402		YES	25.00	
Feb-03	13.40	177,398	13,242	0.00	0	0	19.462		YES	20.00	
Mar-03	14.60	230,542	15,793	0.00	0	0	21.929		YES] `	
Apr-03	12.14	171,659	14,144	0.00	0	0	19.968		YES	15.00	
May-03	22.79	503,403	22,086	0.00	0	0	32,949		YES	10.00	Better
Jun-03	21,25	390,336	18,373	0.00	0	0	30.618		YES	5,00	Performance
Jul-03	24.34	457,250	18,788	0.00	0	0	32.331		YES	3.00	
Aug-03	22.65	418,682	18,482	0.00	0	0	28.337		YES	0.00	1
Sep-03	17.33	242,098	13,966	0.00	0	0	25.576		YES	The reg the reg that to that to be reg the to the to the to the to the to the to	•
Oct-03	11.68	132,761	11,368	0.00	0	0	20.030		YES		

Note 1: Retail Residence / Business (POTS) excluding Switch Based Feature Troubles data serves as the BST Analog for this report



(Duration from the Start to Finish of a Trouble)

Numerator indicates total of trouble durations for this disaggregation in the reporting period.

Volume indicates total closed troubles for this disaggregation in the reporting period.

B.3.3.11.1 UCL-ND/Dispatch/AL (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Valume	StDev	ZScore	Equity	TI Notes
Nov-02	51.70	1,746,473	33,783	0.00	0	0	45.268		YES	60.00
Dec-02	40.42	1,069,200	26,451	0.00	0	0	40.788		YES]
Jan-03	33.86	862,373	25,471	0.00	0	0	40.124		YES	50.00
Feb-03	29.22	743,380	25,444	0.00	0	0	28.263		YES	40.00
Mar-03	30.67	887,076	28,924	0.00	0	0	29.871		YES	
Apr-03	25.86	751,966	29,082	0.00	0	0	26.040		YES	30.00
May-03	42.46	1,932,403	45,516	0.00	0	0	41.951		YES	20.00
Jun-03	40.85	1,408,768	34,484	0.00	0	0	40.559		YES	
Jul-03	42.24	1,698,579	40,212	0.00	0	0	42.152		YES	10.00
Aug-03	39.34	1,570,242	39,910	26.31	53	2	36.268	0.5083	YES	0.00
Sep-03	37.29	1,103,845	29,598	0.00	0	0	37.326		YES	Frong Dec of the co the color
Oct-03	27.88	683,661	24,518	0.00	0	0	30.358		YES]

.

B.3.3.11.2 UCL-ND/Non-Dispatch/AL (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	SIDev	ZScore	Equity		
Nov-02	26.57	499,586	18,804	0.00	0	0	35.792		YES	30.00	
Dec-02	17.62	297,176	16,869	0.00	0	0	26.423		YES	1	
Jan-03	13,83	222,384	16,080	0.00	0	0	24.431		YES	25.00	
Feb-03	12.66	186,333	14,721	0.00	0	0	20.108		YES	20.00	
Mar-03	13,87	241,648	17,420	0.00	0	0	21.387		YES		
Apr-03	11.42	180,196	15,778	0.00	0	0	19.292		YES	15.00	
May-03	21.77	511,053	23,478	0.00	0	0	32.311		YES	10.00	Better
Jun-03	20,09	398,612	19,839	0.00	0	0	29.903		YES] [Performance
Jul-03	23.00	466,322	20,277	0.00	0	0	31.863		YES	5.00	11
Aug-03	21.28	428,029	20,116	0.00	0	0	27,731		YES	0.00	↓
Sep-03	16.54	251,858	15,230	0.00	0	0	25.979		YES	Pariog One of Pariog Pariog Plane, Pl	'
Oct-03	10.98	139,622	12,714	0.00	0	0	19.651		YES		

Note 1: Retail Residence / Business data serves as the BST Analog for this report

Better Performance

Alabama I, November 2002 - October 2003 **Unbundled Network Elements - Maintenance and Repair** % Repeat Troubles within 30 Days

(% of Troubles that Repeated within 30 Days)

Numerator Indicates total number of troubles that repeated within 30 days in the reporting period. Volume indicates total trouble reports for this disaggregation closed in the reporting period.

B.3.4.4.1	EEL/Dispato	h/AL (%)			1				····		Better Performan
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		Fellollian
Nov-02	19.65%	6,767	34,432	ARC N						90,00%	↓
Dec-02	18.74%	5,059	26,991	Part of the						80.00%	
Jan-03	14.06%	3,665	26,070	0.00%	0	4				70.00%	
Feb-03	17.27%	4,488	25,981	77.78%	7	9				60.00%	
Mar-03	18.29%	5,416	29,613	0.00%	0	2				50.00%	
Apr-03	15.94%	4,748	29,783	0.00%	0	3				40.00%	
May-03	19,11%	8,906	46,609	42.86%	3	7				30.00%	Better
Jun-03	21.19%	7,501	35,392	28.57%	2	7				20.00%	Performano
Jul-03	19.95%	8,216	41,181	85.71%	6	7				10.00%	! i
Aug-03	20.37%	8,348	40,979	0.00%	0	5				0.00%	l ↓
Sep-03	19.02%	5,745	30,210	25.93%	7	27				The Control land taken that the top the top land land the tree to the top	•
Oct-03	19.06%	4,777	25,064	32.00%	8	25				1 40 , 4 4 4 4 3 , 4 9 2	

Note 1: Residence, Business, and Design - Dispatch data serves as the BST Analog for this report

R 3 4 4 2 FFI /Non-Dispatch/AI (%)

D.3.4.4.2	EEDINOU-DI	SpatcivaL (70)								
	BST Analog	Numerator	Volume	CLEC	Numeralor	Volume	StDev	ZScore	Equity		
Nov-02	19.65%	6,767	34,432							60.00% 1	
Dec-02	18.74%	5,059	26,991	1.00 A. 1.00							
Jan-03	14.06%	3,665	26,070	50,00%	1	2		-1.4623	YES	50.00%	
Feb-03	17.27%	4,488	25,981	0.00%	0	1		0.4570	YES	40.00%	
Mar-03	18.29%	5,416	29,613	0.00%	0	1		0.4731	YES	7	
Apr-03	15.94%	4,748	29,783	33.33%	1	3		-0.8228	YES	30.00%	
May-03	19.11%	8,906	46,609	0.00%	0	1		0.4860	YES	20,00%	Better
Jun-03	21.19%	7,501	35,392	28.57%	2	7		-0.4776	YES	10,00%	Performance
Jul-03	19.95%	8,216	41,181	20.00%	1	5		-0.0027	YES] 10.00%	
Aug-03	20.37%	8,348	40,979	0.00%	0	6		1.2389	YES	0.00%	1
Sep-03	19.02%	5,745	30,210	9.09%	1	11		0,8387	YES	Horico Openio Parico Pa	•
Oct-03	19.06%	4,777	25,064	12.50%	1	8		0.4723	YES] ((),((,(,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	

Note 1: Residence, Business, and Design - Dispatch data serves as the BST Analog for this report

Alabama I, November 2002 - October 2003 Unbundled Network Elements - Maintenance and Repair % Repeat Troubles within 30 Days (% of Troubles that Repeated within 30 Days)

Numerator indicates total number of troubles that repeated within 30 days in the reporting period.

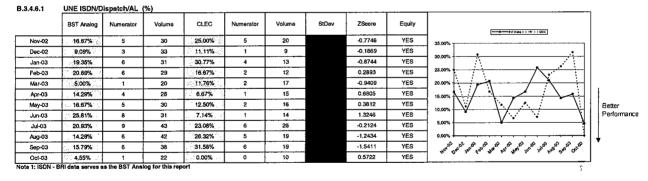
Volume indicates total trouble reports for this disaggregation closed in the reporting period.

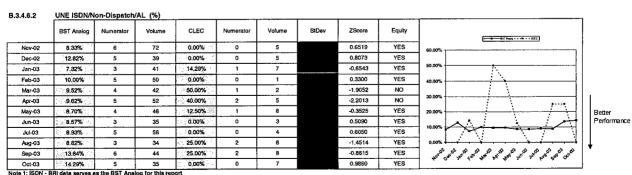
B.3.4.5.1 xDSL (ADSL, HDSL and UCL)/Dispatch/AL (%) BST Analog Volume CLEC Numerator Volume SIDev 75mm Equity - - - - - - - - - - - - - CLTC 1.0098 YES 14.29% 14 Nov-02 26.34% 133 505 2 Dec-02 28.08% 146 520 20.00% 1 5 0.4000 YES Jan-03 25 04% 158 631 0.00% 0 12 1.9833 YES 25 009 Feb-03 30.91% 200 647 11.78% 2 17 1.6863 YES Mar-03 30.27% 234 773 29 41% 5 17 0.0763 YES 20.00 Apr-03 26 44% 170 643 0.00% 0 12 2.0576 YES 15.00 May-03 24.74% 190 768 15.38% 4 26 1 0872 YES Better Jun-03 26 62% 197 740 6.25% 16 1.8241 YES Performance Jul-03 21.86% 136 622 19.05% 21 0.3072 YES Aug-03 9.08% 58 639 11.76% 7 17 -0.3808 YES NOTES OF THE PROPERTY OF THE THE STATE STATE STATES STATES OF THE STATES Sep-03 10.42% 60 576 0.00% 0 13 1 2158 YES 9.43% 50 530 0.00% 0 8 0,9061 YES

B.3.4.5.2 xDSL (ADSL, HDSL and UCL)/Non-Dispatch/AL (%) BST Analog Volume Equity Numerato Nov-02 0.00% 1.4524 YES 22.80% 224 978 0.00% 0 8 1.5354 YES 11 1.2817 26.15% 306 1,170 YES Jan-03 440 1.6583 28.30% 1,555 0.00% YES Feb-03 40.005 YES 550 50.00% 28.32% 1,942 Mar-03 376 25.00% 0.1832 YES 29.17% 1,289 Apr-03 377 YES May-03 26.83% 1,405 0.00% Better 390 1.4262 YES 25.39% 1,536 0.00% 6 Jun-03 538 0.00% 1.6751 YES 26.04% 2,066 0 8 Jul-03 16.85% 90 534 20,00% 5 -0.1871 YES Aug-03 5 -0.1189 YES Hack Creece the grant then the trick then the truck then the track the track to the 468 17.95% 84 20,00% Sep-03 33.33% -0.9000 14.82% 83 560 3 Oct-03

Note 1: ADSL Provided to Retail data serves as the BST Analog for this repor

te 1: ADSL

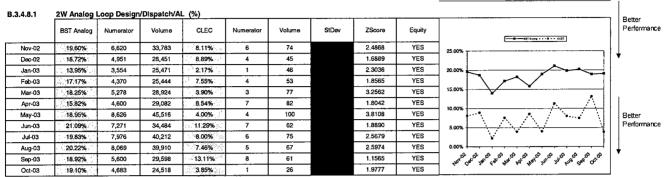




Alabama I, November 2002 - October 2003 Unbundled Network Elements - Maintenance and Repair % Repeat Troubles within 30 Days (% of Troubles that Repeated within 30 Days)

Numerator indicates total number of troubles that repeated within 30 days in the reporting period.

Volume indicates total trouble reports for this disaggregation closed in the reporting period.



Note 1: Residence and Business - Dispatch data serves as the BST Analog for this repor

2W Analog Loop Design/Non-Dispatch/AL (%) CLEC BST Analog Numerator Volume StDev ZScore Equity 33,783 0.7149 YES Nov-02 19.60% 6.620 12.50% 16 25.00% Dec-02 18.72% 4,951 26,451 0.00% 0 12 1.6620 YES 13.95% 3,554 25,471 7,69% 13 0.6513 YES Jan-03 Feb-03 17.17% 4,370 25,444 0.00% 15 1.7631 YES 1.4938 YES 0 10 Mar-03 18.25% 5,278 28,924 0.00% 0.2571 YES 29.082 12.50% Apr-03 15.82% 4.600 1 8 7 YES May-03 18.95% 8.626 45.516 0:00% 0 1.2793 Better Performance Jun-03 21.09% 7,271 34,484 5.88% 1 17 1.5363 YES

1.9261

1.2330

1.1831

1.3741

YES

YES

YES

YES

Proper Perior Paris Paris Paris Barte Paris Inter Inter Ing Praire But to Orth

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this repo

40,212

39,910

29,598

24.518

0.00%

0:00%

0.00%

0.00%

0

15

6

7,976

8,069

5.600

4.683

Jul-03

Aug-03

Sec-03

Oct-03

19.83%

20.22%

18.92%

19.10%

Alabama I, November 2002 - October 2003 Unbundled Network Elements - Maintenance and Repair % Repeat Troubles within 30 Days

(% of Troubles that Repeated within 30 Days)

Numerator indicates total number of troubles that repeated within 30 days in the reporting period. Volume indicates total trouble reports for this disaggregation closed in the reporting period.

B.3.4.9.1 2W Analog Loop Non-Design/Dispatch/AL (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	- etilong B - QUE	
Nov-02	19.70%	6,563	33,311	0.00%	0	0			YES	25.00%	
Dec-02	18.74%	4,898	26,132	0.00%	0	0			YES	2.33	
Jan-03	14.01%	3,503	25,007	0.00%	0	0			YES	20.00%	
Feb-03	17.22%	4,316	25,063	0.00%	0	0			YES		
Mar-03	18.35%	5,222	28,464	0.00%	0	0			YES	15.00%	
Apr-03	15.84%	4,545	28,691	0.00%	0	0			YES	1	
May-03	18.99%	8,528	44,911	0.00%	0	0			YES	10.00%	Better
Jun-03	21.14%	7,190	34,018	0.00%	0	0			YES	5,00%	Performance
Jul-03	19.90%	7,893	39,672	0.00%	0	0			YES	1	
Aug-03	20.28%	7,995	39,429	0.00%	0	0			YES	0.00%	· 1
Sep+03	18.95%	5,536	29,208	0.00%	0	0			YES	though check the chart that the truth they have the country	•
Oct-03	19.18%	4,632	24,152	0.00%	0	0			YES	4. a. 2. b. h. h. h. h. h. h. h. h. h.	

Note 1: Retail Residence / Business (POTS) excluding Switch Based Feature Troubles data serves as the BST Analog for this report

B.3.4.9.2 2W Analog Loop Non-Design/Non-Dispatch/AL (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	257 Augus v v 6 v v Ca Ca	
Nov-02	19,12%	3,338	17,462	0.00%	0	0			YES	25.00%	
Dec-02	17.04%	2,631	15,437	0.00%	0	0			YES	1 2000	
Jan-03	11.79%	1,669	14,155	0.00%	0	0			YES	20.00%	
Feb-03	15.84%	2,097	13,242	0.00%	0	0			YES		
Mar-03	15.86%	2,505	15,793	0.00%	0	0			YES	15.00%	
Apr-03	15.09%	2,134	14,144	0.00%	0	0			YES]	
May-03	17.53%	3,871	22,086	0.00%	0	0			YES	10.00%	Better
Jun-03	19.76%	3,631	18,373	0.00%	0	0			YES	5.00%	Performano
Jul-03	18.33%	3,443	18,788	0.00%	0	0			YES	1	1
Aug-03	19.35%	3,576	18,482	0.00%	0	0			YES	0.00%	1
Sep-03	18.37%	2,565	13,966	0.00%	0	0			YES	HOUSE CHEEK THE CHEEK HAR THE WAS THEN THE THING THE WAS THE	•
Oct-03	17.46%	1,985	11,368	0.00%	0	0			YES	To a to the to the to a be do a	

Better Performance

Alabama I, November 2002 - October 2003 Unbundled Network Elements - Maintenance and Repair % Repeat Troubles within 30 Days (% of Troubles that Repeated within 30 Days)

Numerator indicates total number of troubles that repeated within 30 days in the reporting period.

Volume indicates total trouble reports for this disaggregation closed in the reporting period.

B.3.4.11.1 UCL-ND/Dispatch/AL (%)

		P414111 //	7								
	BST Analog	Numerator	Volume	CLEC	Numeralor	Volume	StDev	ZScore	Equity	931 644 1 · · · 9 · · · Q.[G]	•
Nov-02	19.60%	6,620	33,783	0.00%	0	0			YES	60.00%	
Dec-02	18.72%	4,951	26,451	0.00%	0	0			YES	1 55.55%	
Jan-03	13.95%	3,554	25,471	0.00%	0	0			YES	50.00%	
Feb-03	17,17%	4,370	25,444	0.00%	0	0			YES	40.00%	
Mar-03	18,25%	5,278	28,924	0.00%	0	0			YES]	
Apr-03	15.82%	4,600	29,082	0.00%	0	0			YES	30.00%	
May-03	18.95%	8,626	45,516	0.00%	0	0			YES	20.00%	Better
Jun-03	21.09%	7,271	34,484	0.00%	0	0			YES	10,00%	Performance
Jul-03	19.83%	7,976	40,212	0.00%	0	0			YES	10.00%	
Aug-03	20,22%	8,069	39,910	50.00%	1	2		-1.0487	YES	0.00%	↓
Sep-03	18.92%	5,600	29,598	0.00%	0	0			YES	France Derice Designed of the top being their place hing bridge their Ching	·
Oct-03	19,10%	4,683	24,518	0.00%	0	0			YES		

Note 1: Retail Residence / Business data serves as the BST Analog for this report

B.3.4.11.2 UCL-ND/Non-Dispatch/AL (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	18.74%	3,523	18,804	0,00%	0	0			YES	25.00%	
Dec-02	16.71%	2,818	16,869	0.00%	0	0			YES	1	
Jan-03	11.47%	1,844	16,080	0.00%	0	0			YES	20.00%	
Feb-03	15.44%	2,273	14,721	0.00%	0	0			YES		
Mar-03	15,56%	2,710	17,420	0.00%	0	0			YES	15,00%	
Apr-03	14.89%	2,350	15,778	0.00%	0	0			YES] \ \ \	
May-03	17.54%	4,117	23,478	0.00%	0	0			YES	10.00%	Better
Jun-03	19.64%	3,897	19,839	0.00%	0	0			YES	5.00%	Performance
Jul-03	18.17%	3,684	20,277	0.00%	0	0			YES	1	
Aug-03	19.10%	3,843	20,116	0.00%	0	0			YES	0.00%	↓
Sep-03	18.27%	2,783	15,230	0.00%	0	0			YES	Thereof the top land to the top the top land land land to the top land to the	•
Oct-03	17.37%	2,209	12,714	0.00%	0	0			YES	40,4414,1433	

Note 1: Retail Residence / Business data serves as the BST Analog for this report

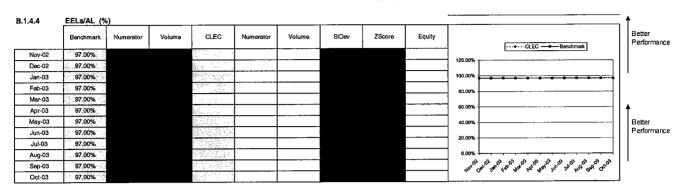
Better Performance

Alabama I, November 2002 - October 2003 Unbundled Network Elements - Ordering Reject Interval - Mechanized

(% of CLEC Reject Notification Intervals within 1 Hour)

Numerator indicates total number of CLEC reject notification intervals within 1 hour for this disaggregation in the reporting period.

Volume indicates total number of service requests for this disaggregation rejected in the reporting period.



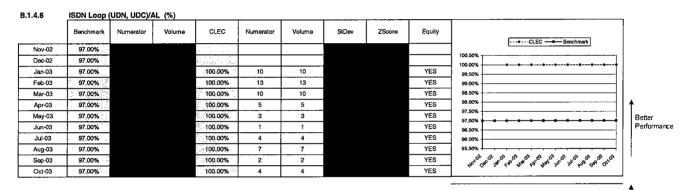
Alabama I, November 2002 - October 2003 Unbundled Network Elements - Ordering Reject Interval - Mechanized

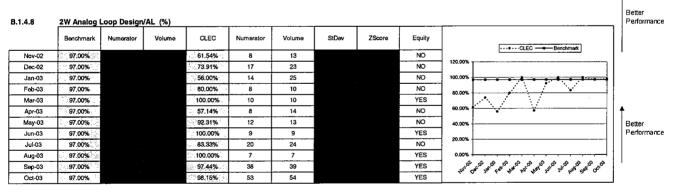
(% of CLEC Reject Notification Intervals within 1 Hour)

Numerator indicates total number of CLEC reject notification intervals within 1 hour for this disaggregation in the reporting period.

Volume indicates total number of service requests for this disaggregation rejected in the reporting period.

B.1.4.5	xDSL (ADSI	L, HDSL and	UCLYAL (%	6)						1	
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZS∞re	Equity		
Nov-02	97.00%			100.00%	26	26			YES	•	
Dec-02	97,00%			100.00%	34	34			YES	120.00%	
Jan-03	97.00%			100.00%	27	27			YES	100.00%	
Feb-03	97.00%			100.00%	15	15			YES	80.00%	
Mar-03	97.00%			100.00%	17	17			YES	· !	
Apr-03	97.00%			100.00%	21	21			YES	60.00%	
May-03	97.00%			100.00%	15	15			YES	40.00%	Better
Jun-03	97.00%			100.00%	26	26			YES	20,00%	Performance
Jul-03	97.00%			95.45%	21	22			NO	20.00%	
Aug-03	97.00%			76.47%	13	17			NO	0.00%	
Sep-03	97.00%			100.00%	19	19			YES	Waiter Date Bate Pare Hater Mai Thate There There There There There are control	
Oct-03	97.00%			100.00%	16	16			YES	, , , , , , , , , , , , , , , , , , , ,	





(% of CLEC Reject Notification Intervals within 1 Hour)

Numerator indicates total number of CLEC reject notification intervals within 1 hour for this disaggregation in the reporting period.

Volume indicates total number of service requests for this disaggregation rejected in the reporting period.

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	CLEC —= Benchmark	
Nov-02	97.00%			State Co.							
Dec-02	97,00%			F130674691						120,00%	
Jan-03	97.00%			Pezzi sezi.						100.00%	
Feb-03	97.00%			2000年第1						80.00%	
Mar-03	97.00%			Maria de Nova							
Apr-03	97.00%			GRUNE'						60.00%	
May-03	97.00%									40.00% Be	etter
Jun-03	97.00%									20.00% Pe	erform
Jul-03	97.00%									20.00%	
Aug-03	97.00%			WY - WEAR						0.00%	
Sep-03	97.00%			하다고 다음						Predictor The top the top but the top and the top and to be top to the top and to be top	
Oct-03	97.00%			\$640 mud 1004							

B.1.4.12	2W Angles	Loop w/LNP	Decion/Al	(%)							Better Performan
3.1.4.12	Benchmark	Numeralor	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	CLEC —— Benchmark	
Nov-02	97.00%			74.							
Dec-02	97.00%									100.50%	
Jan-03	97.00%			F 4550.						99.50%	
Feb-03	97.00%			No state	-					99.00%	
Mar-03	97.00%									98.50%	
Apr-03	97.00%			100.00%	1	1			YES	98.00%	†
May-03	97,00%			- 1 t 4						97.50%	Better
Jun-03	97.00%			47 Table						96.50%	Performa
Jul-03	97.00%			Programme Control						96.00%	
Aug-03	97.00%			Advisor, News						95.50%	
Sep-03	97.00%			Barrier -		,				Trango et as letter french the tag that a little little little that ett as as a conta	•
Oct-03	97.00%			100,00%	3	3			YES] () , (, (, , , , , , , , , , , , , ,	

(% of CLEC Reject Notification Intervals within 1 Hour)

Numerator indicates total number of CLEC reject notification intervals within 1 hour for this disaggregation in the reporting period.

Volume indicates total number of service requests for this disaggregation rejected in the reporting period.

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	
Nov-02	97.00%									
Dec-02	97.00%									120.00%
Jan-03	97.00%			1154, (TM)						100,00%
Feb-03	97.00%			1211 121						80,00%
Mar-03	97.00%			ph. 900						
Apr-03	97.00%									60,00%
May-03	97,00%									40.00% Better
Jun-03	97.00%			4000	1					Perform
Jul-03	97.00%			lay by a light						Periorin
										20.00% Perform
Aug-03	97.00%									20.00%
Aug-03 Sep-03	97.00% 97.00%									20.00%
Sep-03 Oct-03	1	(%)	Volume		Numerator	Volume	SIDev	ZScore	Equity	20.00%
Sep-03 Oct-03	97.00% 97.00% UCL-ND/AL Benchmark		Volume		Numerator	Volume	SiDev	ZScore	Equity	20.00% 1.000% Local de Contracto de Contra
Sep-03 Oct-03 .1.4.15	97.00% 97.00% UCL-ND/AL Benchmark 97.00%		Volume	CLEC	Numerator	Volume	SIDev	ZScore	Equity	20.00% 1
Sep-03 Oct-03 .1.4.15 Nov-02 Dec-02	97.00% 97.00% UCL-ND/AL Benchmark 97.00%		Volume	CLEC	Numerator	Volume	SIDev	ZScore	Equity	20.00% 1.00% 1.00% Description of the state of the sta
Sep-03 Oct-03 .1.4.15 Nov-02 Dec-02 Jan-03	97.00% 97.00% UCL-ND/AL Benchmark 97.00% 97.00%		Volume	CLEC	Numerator	Volume	SIDev	ZScore	Equity	20.00% 1.00% Described by the control of the cont
Sep-03 Oct-03 .1.4.15 Nov-02 Dec-02 Jan-03 Feb-03	97.00% 97.00% UCL-ND/AL Benchmark 97.00% 97.00% 97.00%		Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	20.00% 1.00% 1.00% Description of the state of the sta
Sep-03 Oct-03 1.4.15 Nov-02 Dec-02 Jan-03	97.00% 97.00% UCL-ND/AL Benchmark 97.00% 97.00%		Volume	CLEC	Numerator	Volume	SiDev	ZScore	Equity	20.00% 1.00% Described by the control of the cont
Sep-03 Oct-03 1.4.15 Nov-02 Dec-02 Jan-03 Feb-03 Mar-03	97.00% 97.00% UCL-ND/AL Benchmark 97.00% 97.00% 97.00%		Volume	CLEC	Numerator	Volume	SiDev	ZScore	Equity	20.00% 0.00% 100.00% 100.00% 80.00%
Sep-03 Oct-03 1.4.15 Nov-02 Dec-02 Jan-03 Feb-03 Mar-03 Apr-03	97.00% 97.00% UCL-ND/AL Benchmark 97.00% 97.00% 97.00% 97.00% 97.00%		Volume	CLEC	Numerator	Volume	SIDev	ZScore	Equity	20.00% 1.00 00% 120.00% 120.00% 120.00% 100.00% 80.00% 80.00% 100.00% 100.00% 100.00% 100.00% 100.00% 100.00% 100.00% 100.00% 100.00% 100.00% 100.00%
Sep-03 Oct-03 .1.4.15 Nov-02 Dec-02 Jan-03 Mer-03 Apr-03 May-03	97.00% 97.00% UCL-ND/AL Benchmark 97.00% 97.00% 97.00% 97.00% 97.00% 97.00% 97.00%		Volume	CLEC	Numerator	Volume	SIDev	ZScore	Equity	20.00% 0.00% 1000 C
Sep-03 Oct-03 Oct-03 Nov-02 Dec-02 Jan-03 Feb-03 Mer-03 Apr-03 May-03 Jun-03	97.00% 97.00% UCL-ND/AL Benchmark 97.00% 97.00% 97.00% 97.00% 97.00% 97.00% 97.00%		Volume	CLEC	Numerator	Volume	SIDev	ZScore	Equity	20.00% 1.00% 1.00.00% 1.00.00% 1.00.00% 1.00.00% 1.00.00% 1.00.00% 1.00.00% 1.00.00% 1.00.00% 1.00.00% 1.00.00%
Sep-03 Oct-03 Oct-03 Nov-02 Doc-02 Jan-03 Feb-03 Mer-03 Apr-03 Jun-03 Jul-03	97.00% 97.00% UCL-ND/AL Benchmark 97.00% 97.00% 97.00% 97.00% 97.00% 97.00% 97.00% 97.00%		Volume	CLEC	Numerator	Volume	SiDev	ZScore	Equity	20.00% 1.00% 1.00% 1.00.00% 1.00.00% 1.00.00% 1.00.00% 1.00.00% 1.00.00% 1.00.00% 1.00.00% 1.00.00% 1.00.00% 1.00.00% 1.00.00% 1.00.00% 1.00.00%

(% of CLEC Firm Order Confirmation Intervals within 36 Hours)

Numerator indicates total number of CLEC firm order confirmation intervals within 36 hours for this disaggregation in the reporting period.

Volume indicates total number of service requests confirmed for this disaggregation in the reporting period.

											Better Performance
B.1.13.4	EELs/AL (%	6)									
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	SIDev	ZScore	Equity		
Nov-02	85,00%			agrand Her						Benchmark	
Dec-02	85.00%			3.47.52						105.00%	
Jan-03	85.00%									100,00%	
Feb-03	85.00%			100						95.00%	
Mar-03	85.00%			83,33%	10	12			NO	7 !	
Apr-03	85.00%			100.00%	5	5			YES	90.00%	
May-03	85.00%			100.00%	39	39			YES	85,00% B	Better
Jun-03	85.00%			100,00%	52	52			YES		Performance
Jul-03	85.00%			98.98%	97	98			YES	80.00%	
Aug-03	85.00%			99.02%	101	102			YES	75.00%	
Sep-03	85.00%			99.08%	108	109			YES	Total Charle Bar Co Fan	
Oct-03	85.00%			98.04%	100	102			YES	, , , , , , , , , , , , , , , , , , , ,	

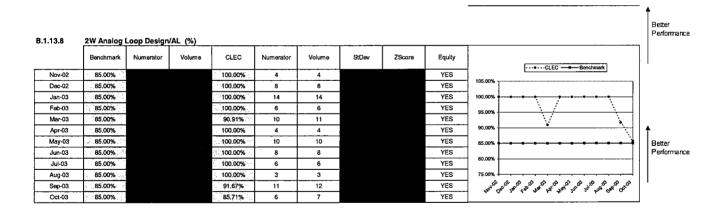
(% of CLEC Firm Order Confirmation Intervals within 36 Hours)

Numerator indicates total number of CLEC firm order confirmation intervals within 36 hours for this disaggregation in the reporting period.

Volume indicates total number of service requests confirmed for this disaggregation in the reporting period.

B.1.13.5	xDSL (ADS	L, HDSL and	UCLYAL (%	6)						
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	
Nov-02	85.00%			100.00%	10	10			YES	•CLEC —=—Benchmark
Dec-02	85,00%			100.00%	15	15			YES	105.00%
Jan-03	85,00%			100.00%	8	8			YES	100.00%
Feb-03	85.00%			100.00%	8	8			YES	95,00%
Mar-03	85.00%			100.00%	8	8			YES	J
Apr-03	85.00%			100.00%	5	5			YES	90.00%
May-03	85.00%			90.91%	10	11			YES	85.00% Better
Jun-03	85.00%			100.00%	23	23			YES	Perform
Jul-03	85.00%			100.00%	30	30			YES	80.00%
Aug-03	85.00%			100.00%	13	13			YES	75.00%
Sep-03	85,00%			100.00%	13	13			YES	Product Partic P
Oct-03	85.00%			100.00%	10	10			YES	1 , , , , , , , , , , , , , , , , , , ,

B.1.13.6	ISDN Loop	(UDN, UDC)/	AL (%)								
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	85.00%									CLEC —— Benchmark	
Dec-02	85.00%			And sing						105.00%	
Jan-03	85.00%			100.00%	2	2			YES	100.00%	
Feb-03	85.00%			FRINTS.	1					95,00%	i
Mar-03	85.00%			100.00%	1	1			YES	33.30	
Apr-03	85.00%			100.00%	1	1			YES	90.00%	l ↑
May-03	85.00%			100.00%	1	1			YES	85.00%	Better
Jun-03	85.00%			100,00%	2	2			YES		Performance
Jul-03	85.00%			100.00%	1	1			YES	80.00%	
Aug-03	85.00%			100,00%	1	1			YES	75.00%	
Sep-03	85.00%			100.00%	1	1			YÉS	Policy Derg lange bane, bate, bate, bate, lange, lines, lines, lines, bate, bate, bate,	'
Oct-03	85.00%			100.00%	1	1			YES		

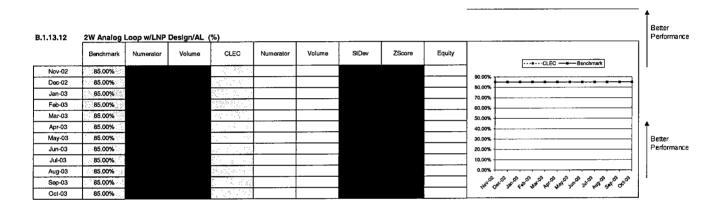


(% of CLEC Firm Order Confirmation Intervals within 36 Hours)

Numerator indicates total number of CLEC firm order confirmation intervals within 36 hours for this disaggregation in the reporting period.

Volume indicates total number of service requests confirmed for this disaggregation in the reporting period.

B.1.13.9	2W Analog	Loop Non-De	esign/AL (%)					,		
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	85.00%			100,00%	12	12			YES	CLEC —— Benchmark	
Dec-02	85,00%			100,00%	28	28			YES	120.00%	
Jan-03	85.00%			100.00%	13	13			YES	100.00%	
Feb-03	85.00%			100.00%	6	6			YES	80,00%	
Mar-03	85.00%			100.00%	9	9			YES)	
Apr-03	85.00%			100.00%	5	5			YES	60.00%	
May-03	85.00%			100.00%	14	14			YES	40.00%	Better
Jun-03	85.00%			95.65%	22	23			YES	20,00%	erform
Jul-03	85.00%			73.33%	11	15			NO		
Aug-03	85.00%			100.00%	14	14			YES	0.00%	
Sep-03	85.00%			100.00%	15	15			YES	Proving the contract the contract the contract the contract three	
Oct-03	85.00%			100.00%	10	10			YES		



(% of CLEC Firm Order Confirmation Intervals within 36 Hours)

Numerator indicates total number of CLEC firm order confirmation intervals within 36 hours for this disaggregation in the reporting period.

Volume indicates total number of service requests confirmed for this disaggregation in the reporting period.

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
	Dalaminan		7 6 12				5.24.		-17		+
Nov-02	85.00%]					
Dec-02	85.00%									90.00%	
Jan-03	85.00%			54, c. 1717						70.00%	
Feb-03	85.00%			S. 7.5						60,00%	
Mar-03	85.00%			Maria (1944)						50.00%	
Apr-03	85.00%			SELSO LANCO						40.00%	†
May-03	85.00%			Taka						30.00%	Better
Jun-03	85.00%									20.00%	Performance
Jul-03	85.00%			1 1 1	,					10.00%	
Aug-03	85.00%			7.5%						0.00%	1
S00.03	BE DOW			Stall NAT		l				ا ھي	1

85.00%

											Better Performance
B.1.13.15	UCL-ND/AL	(%)									Feliolitatice
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	85.00%			D 7 75 75 75						CLEC — Benchmark	
Dec-02	85,00%			-						105,00%	
Jan-03	85.00%									100.00%	
Feb-03	85.00%									95.00%	
Mar-03	85.00%									95.00%	
Apr-03	85.00%			Carlo A						90.00%	†
May-03	85.00%			100,00%	1	1			YES	85.00%	Better
Jun-03	85.00%			100.00%	1	1			YES	1	Performance
Jul-03	85.00%			100.00%	1	1			YES	80.00%	
Aug-03	85.00%			1 1 1 1 1 1						75.00%	
Sep-03	85.00%			100.00%	2	2			YES	TOUR COLOR PROPERTY PROCES PROCES PROCES PROCES PROCES PROCES PROCES PROCES	•
Oct-03	85.00%										

(% of LSRs responded to [FOC or Reject])

Numerator Indicates total number of service requests for which at least one firm order confirmation or reject/clarification is received.

Volume indicates total number of service requests received in the reporting period.

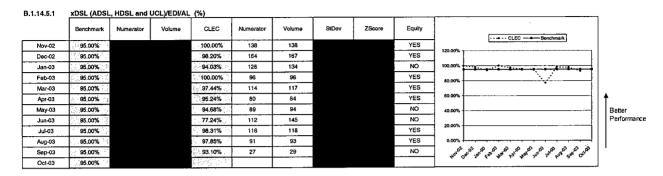
B.1.14.4.1	EELs/EDI/A	L (%)									Better Performa
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	CLEC	
Nov-02	95.00%			ESSE STR							1
Dec-02	95.00%			Partici Y						90.00%	
Jan-03	95,00%									80.00%	
Feb-03	95.00%									70.00%	
Mar-03	95,00%			医二进术						60.00%	
Apr-03	95.00%			Marija (M						50.00%	†
May-03	95,00%			25 32 25						40.00%	Better
Jun-03	95.00%			ryd ar yr						20.00%	Perform
Jul-03	95.00%			Marillande						10.00%	
Aug-03	95.00%									0.00%	
Sep-03	95.00%									Produce Description Care transcription being the product of the pr	'
Oct-03	95.00%										

B.1.14.4.2	EELs/TAG/A	AL (%)					1				1
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	CLEC	
Nov-02	95.00%			ijār, ji sa							-
Dec-02	95.00%			Section 1995						90.00%	
Jan-03	95.00%			graden a						80.00%	
Feb-03	95.00%			동생 밖사						70.00%	
Mar-03	95.00%			tiri aras						60.00%	
Apr-03	95.00%			1.03%						50,00%	1
May-03	95.00%			71 N 1941 N						40.00%	Better
Jun-03	95.00%			115016						20.00%	Performance
Jul-03	95,00%			31						10.00%	11
Aug-03	95.00%									0.00%	11
Sep-03	95.00%			Magnife to						fichage as the test the party their thing hint hint was a but origin	1 '
Oct-03	95.00%			30000							J

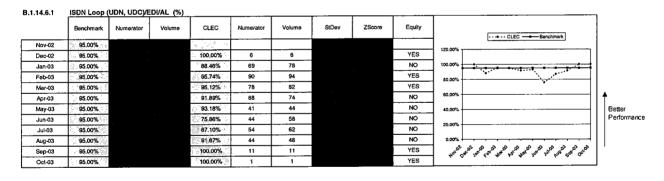
(% of LSRs responded to [FOC or Reject])

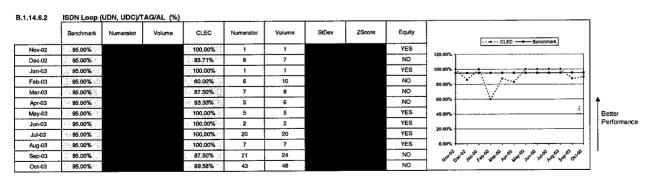
Numerator indicates total number of service requests for which at least one firm order confirmation or reject/clarification is received.

Volume indicates total number of service requests received in the reporting period.



B.1.14.5.2 xDSL (ADSL, HDSL and UCL)/TAG/AL (%) ZScore Numerator Volume ---- CLEC — Benchmark Nov-02 95.00% 68.67% NO Dec-02 95,00% 88.89% NO 12 12 YES 95.00% 100.00% Jan-03 60.00% 10 NO Feb-03 95,00% YES 100.00% 95.00% Mar-03 95.00% 91.67% 11 12 NO Apr-03 МО 8 Better 95.00% 87.50% May-03 100.00% 3 YES Performance 95.00% Jun-03 YES 100.00% 8 8 Jul-03 95.00% 100.00% 11 11 YES 95.00% Aug-03 Note of the state 60 YES 100.00% 60 Sep-03 95.00% 92.88% 84 95.00% Oct-03





(% of LSRs responded to [FOC or Reject])

Numerator indicates total number of service requests for which at least one firm order confirmation or reject/clarification is received.

Volume indicates total number of service requests received in the reporting period.

B.1.14.8.1	2W Analog	Loop Design	/EDVAL (%)	<u> </u>							Better Performance
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	· · · • · · · CLEC —= Benchmark	
Nov-02	95,00%			100,00%	20	20			YES		
Dec-02	95.00%			100,00%	20	20			YES	101,00%	
Jan-03	95.00%			100.00%	60	60			YES	99,00%	
Feb-03	95.00%			100,00%	10	10			YES	98.00%	
Mar-03	95,00%			100.00%	12	12			YES	97,00%	
Apr-03	95.00%			100,00%	44	44			YES	96.00%	†
May-03	95.00%			100.00%	32	32			YES	95,00%	Better
Jun-03	95.00%			100.00%	30	30			YES	94.00%	Performance
Jul-03	95.00%			100.00%	67	67			YES	93.00%	
Aug-03	95.00%			100.00%	33	33			YES	92.00%	
Sep-03	95.00%			100.00%	23	23			YES	Tracing the contract that contract the contr	•
Oct-03	95.00%			100.00%	34	34			YES	, , , , , , , , , , , , , , , , , , , ,	

B.1.14.8.2	2W Analog	Loop Design	/TAG/AL (%	<u> </u>			,				1
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	95.00%			100.00%	36	36			YES		
Dec-02	95.00%			99.35%	152	153			YES	101.00%	
Jan-03	95.00%			100.00%	55	55			YES	99.00%	
Feb-03	95,00%			100.00%	33	33			YES	98.00%	
Mar-03	95,00%			100.00%	30	30			YES	97,00%	
Apr-03	95.00%			100.00%	55	55			YES	96.00%	↑
May-03	95.00%			100.00%	39	39			YES	95.00%	Better
Jun-03	95.00%			100.00%	36	36			YES	94,00%	Performance
Jul-03	95.00%			100.00%	40	40			YES	93.00%	'
Aug-03	95.00%			100.00%	21	21			YES	92.00%	
Sep-03	95.00%			100.00%	145	145			YES	Trang Pergrave, Pergrave Herge Pergrave, Trang, Pragg Pergg Carag	,
Oct-03	95.00%			100.00%	211	211			YES		

FOC & Reject Response Completeness - Mechanized

(% of LSRs responded to [FOC or Reject])

Numerator indicates total number of service requests for which at least one firm order confirmation or reject/clarification is received.

Volume indicates total number of service requests received in the reporting period.

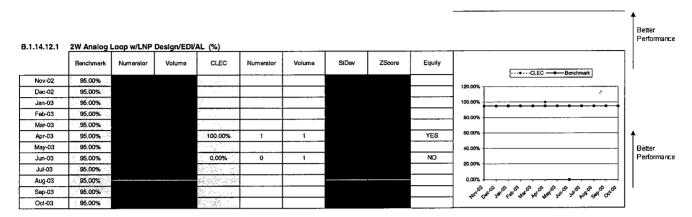
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equily]	
Nov-02	95.00%									CLEC — Benchmark	
	20 Jan 31 St 52									100.00%	
Dec-02	95.00%			20 mg 59						90,00%	
Jan-03	95.00%			al Majorist						80.00%	
Feb-03	95.00%			35 BE 9						70.00%	
Mar-03	95.00%			tari kan						60,00%	
Apr-03	95.00%									50.00%	†
May-03	95.00%									40,00%	Better
Jun-03	95.00%			#MAGENTA						20,00%	Perfor
Jul-03	95.00%									10.00%	
Aug-03	95.00%			1000						0.00%	
Sep-03	95.00%			y						Product Party Party Party Pater Pater Pater Pater Pater Pater Pater Pater	1
Oct-03	95.00%			1000						4. Q. 2. 6. 4. 4. 4. 2. 3. 5. 3. 0.	

B.1.14.9.2	2W Analog	Loop Non-De	sign/TAG/A	L (%)							7
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equily		
Nov-02	95.00%			BigGran 1.1 of		 					
Dec-02	95.00%									100.00%	
Jan-03	95.00%									90.00%	
Feb-03	95.00%			- 1 4 4 1 <u>- 5</u> 41						70.00%	
Mar-03	95.00%			w. Pr. 1						60.00%	
Apr-03	95.00%			15 Table 1						50,00%	+
May-03	95.00%			esta e e						40.00%	Better
Jun-03	95,00%									20.00%	Performance
Jul-03	95.00%									10.00%	
Aug-03	95.00%			va senio						0.00%	
Sep-03	95.00%									Tong de grand the grand th	'
Oct-03	95.00%			aline pro-						The a to the term to a book a.	

(% of LSRs responded to [FOC or Reject])

Numerator indicates total number of service requests for which at least one firm order confirmation or reject/clarification is received.

Volume indicates total number of service requests received in the reporting period.



B.1.14.12.2 2W Analog Loop w/LNP Design/TAG/AL (%) ZScore Equity Nov-02 95.00% 120 00% 95,00% Dec-02 95,00% Jan-03 Feb-03 95.00% 80.009 Mar-03 95,00% Apr-03 95.00% 95.00% May-03 Better NO Performance 95.00% 0.00% Jun-03 .lul-03 95.00% Aug-03 95,00% TOUTH CONT. CH. Party Case, The Co. Vol. Ch. Party, The Ly, They Bridg, Ch. Ly, Ch. Ly. Sep-03 95.00% YES Oct-03 100.00%

(% of LSRs responded to [FOC or Reject])

Numerator indicates total number of service requests for which at least one firm order confirmation or reject/clarification is received. Volume indicates total number of service requests received in the reporting period.

B.1.14.13.1 2W Analog Loop w/LNP Non-Design/EDI/AL (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	···•···CLEC —— Benchmark	
Nov-02	95.00%			j							
Dec-02	95.00%			S. 1994.		·				90,00%	
Jan-03	95.00%			\$ 47 800 7						80.00%	
Feb-03	95.00%									70.00%	
Mar-03	95.00%			: W1:						60.00%	
Apr-03	95.00%									50.00%	1
May-03	95.00%			est visit						40,00%	
Jun-03	95.00%			6 - P. F.						20.00%	
Jul-03	95.00%			11						10.00%	
Aug-03	95.00%			T + 1/2						0.00%	
Sep-03	95.00%			5 No. 25						Paring Cherg lange bang that to baing that a lang lang lang bang chang	Ι'
Oct-03	95.00%										

B 1 14 13 2 2W Analog Loop w/LNP Non-Design/TAG/AL (%)

B.1.14.13.2	2W Analog	LOOD WILNE	Non-Design	TAGIAL (%)			,		· · · · · · · · · · · · · · · · · · ·		ר
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	95.00%			1 50						100.00%	1
Dec-02	95.00%									90.00%	1
Jan-03	95,00%			ar i i						80.00%	
Feb-03	95.00%			E						70.00%	1
Mar-03	95.00%									60.00%	
Apr-03	95.00%				I					50.00%	l ↑
May-03	95.00%				_					40.00%	Better
Jun-03	95.00%									20.00%	Performan
Jul-03	95.00%			tara sa Sa						10.00%	!
Aug-03	95.00%									0,00%	1
Sep-03	95.00%			7 TELES						Herica Cherica learer that to the tag their lines lines lines to the cherical	Ι'
Oct-03	95.00%			Section 18						40344431431	_



Alabama I, November 2002 - October 2003 **Unbundled Network Elements - Ordering** FOC & Reject Response Completeness - Mechanized (% of LSRs responded to [FOC or Reject])

Numerator Indicates total number of service requests for which at least one firm order confirmation or reject/clarification is received.

Volume indicates total number of service requests received in the reporting period.

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	SIDev	ZScore	Equity		
Nov-02	95,00%			5.01 (1.04)							
Dec-02	95.00%									90.00%	
Jan-03	95.00%			Article Company						80.00%	
Feb-03	95,00%									70.00%	
Mar-03	95.00%			Day of the						60.00%	
Apr-03	95.00%			#45 A 11						50.00%	
May-03	95.00%			装铁 拉图						40.00%	Better
Jun-03	95.00%									20,00%	Perform
Jul-03	95.00%			gir day						10.00%	
Aug-03	95.00%			å						0.00%	
Sep-03	95.00%			Private a						THE STATE OF SET	
Oct-03	95.00%			4						1 40 1 4 1 4 1 1 1 1 1 1 1 1 1 1 1 1 1 1	

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	•CLEC — Benchmark	
Nov-02	95.00%			V14 (1)							
Dec-02	95.00%									90.00%	
Jan-03	95.00%									80.00%	
Feb-03	95.00%			in .						70.00%	
Mar-03	95.00%			41, M. V.						60.00%	
Apr-03	95.00%									50.00%	†
May-03	95.00%			5.527.55						40,00%	Better
Jun-03	95.00%			3.3.7.7.3						20,00%	Performa
Jul-03	95:00%			era di San						10.00%	
Aug-03	95.00%									0.00%	
Sep-03	95.00%									THE COLOR OF CO. THE COLOR OF T	'
Oct-03	95.00%									1 40 1 4 4 4 4 4 4 4 4 9 9	

(% of LSRs responded to [FOC or Reject])

Numerator indicates total number of service requests for which at least one firm order confirmation or reject/clarification is received.

Volume indicates total number of service requests received in the reporting period.

3.1.15.4.1	EELs/ED/AI	L'(%)		,							Perform
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	95,00%			F 14 17 12 2							
Dec-02	95.00%			with the second						90.00%	
Jan-03	95.00%			85 . A						80.00%	
Feb-03	95.00%									70.00%	
Mar-03	95.00%									60.00%	
Apr-03	95.00%			7 4 7 2 4						50.00%	l ↑
May-03	95,00%			er i de la						40.00%	Better
Jun-03	95.00%			A Comment						20.00%	Performa
Jul-03	95.00%			1600 150						10.00%	
Aug-03	95.00%			3						0.00%	
Sep-03	95,00%									Frency Dec Cy Let Co Fee Cy Fee Cy Fee Cy Fee Cy Paricy Davicy Junes Junes Beeks Chick	'
Oct-03	95,00%			1.00						40,44,4,14,3	

B.1.15.4.2	EELs/TAG/	AL (%)									
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	···•···CLEC — Benchmark	
Nov-02	95.00%			VC C044.							
Dec-02	95,00%			a petitika						90.00%	
Jan-03	95.00%			Sa 1831						80.00%	
Feb-03	95.00%			Programme Control						70.00%	
Mar-03	95.00%									60.00%	
Apr-03	95.00%			自発させる。						50.00%	†
May-03	95.00%									40.00%	Better
Jun-03	95.00%			Harry Co						20.00%	Perfor
Jul-03	95.00%									10.00%	
Aug-03	95.00%			1.194.27						0.00%	
Sep-03	95.00%			Santa Maria						Treng tog tog tog tog the tog tog the tog the tog the tog the tog the tog	
Oct-03	95.00%			P1 94.							

(% of LSRs responded to [FOC or Reject])

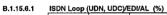
Numerator indicates total number of service requests for which at least one firm order confirmation or reject/clarification is received. Volume indicates total number of service requests received in the reporting period.

B.1.15.5.1 xDSL (ADSL, HDSL and UCL)/EDI/AL (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	95.00%			100.00%	17	17			YES		
Dec-02	95.00%			100.00%	17	17			YES	120.00%	
Jan-03	95,00%			100.00%	9	9			YES	100.00%	ļ
Feb-03	95.00%			93.33%	14	15			NO	80.00%	1
Mar-03	95.00%			100.00%	14	14			YES	\ / /	
Apr-03	95.00%			95.24%	40	42			YES	60.00%	l ↑
May-03	95.00%			96.43%	27	28			YES	40,00%	Better
Jun-03	95.00%			41.18%	7	17			NO]	Performance
Jul-03	95.00%			88.67%	13	15			NO	20.00%	
Aug-03	95.00%			94.12%	16	17			NO	0.00%	
Sep-03	95,00%			90.00%	9	10			NO	Hotog Ot og lette fatte Hit eg brite het griteg litte litte bill gette	l '
Oct-03	95.00%			Basile (1						40.44.44.2,4.3.]

B 1 15 5 2 VDSI (ADSI HDSI and LICI)/TAG/AI (%)

B.1.15.5.2	xDSL (ADSL	., HDSL and	UCL)/TAG/A	L (%)	,				,		
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	SiDev	ZScore	Equity	CLEC — Benchmark	
Nov-02	95.00%			A 11 1					i		
Dec-02	95.00%			100,00%	1	1			YES	120.00%	
Jan-03	95.00%			100.00%	1	1			YES	100.00%	
Feb-03	95.00%			Q1 198						80.00%	
Mar-03	95.00%										
Apr-03	95.00%			100.00%	1	1			YES	60,00%	†
May-03	95.00%			100.00%	1	1			YES	40.00%	Better
Jun-03	95.00%			100.00%	1	1			YES] :	Performance
Jul-03	95.00%			100.00%	2	2			YES	20.00%	
Aug-03	95.00%			100.00%	2	2			YES	0.00%	
Sep-03	95.00%			87.50%	7	8			NO	Hotog Otog, telege feet green the teg the teg the teg the proce the color	'
Oct-03	95.00%			78.95%	15	19			NO		



D.1.10.0.1	IODIT LOOP	90,1, 000,1	-DUAL (10)								-
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	SIDev	ZScore	Equity		
Nov-02	95.00%)	·		
Dec-02	95.00%			1111						120.00%	
Jan-03	95.00%			100.00%	· 4	4			YES	100.00%	
Feb-03	95.00%			92,86%	13	14			NO	80,00%	
Mar-03	95.00%			83,33%	5	6			NO		
Apr-03	95.00%			100.00%	12	12			YES	60.00%	1 🕈
May-03	95.00%			100.00%	4	4			YES	40,00%	Better
Jun-03	95.00%			100,00%	8	8			YES		Performance
Jul-03	95.00%			100,00%	8	8			YES	20.00%	
Aug-03	95,00%			100.00%	5	5			YES	0.00%	
Sep-03	95.00%			87.50%	7	8			NO	National land land that being they have living living land bare care	l '
Oct-03	95,00%			1 1 1 1 1 1							}

B.1.15.6.2 ISDN Loop (UDN, UDC)/TAG/AL (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	95.00%			100.00%	1	1			YES	·	
Dec-02	95.00%			100.00%	4	4			YES	101.00%	
Jan-03	95.00%			100.00%	1	1			YES	99.00%	
Feb-03	95.00%			医复合物性腺						98.00%	
Mar-03	95.00%			基本式压紧						97.00%	
Apr-03	95,00%			100.00%	1	1			YES	96.00%	†
May-03	95.00%			# 3 / ES						95,00%	Better
Jun-03	95.00%			547 SA						94.00%	Performa
Jul-03	95.00%			100.00%	3	3			YES	93.00%	
Aug-03	95.00%			100.00%	2	2			YES	92.00%	
Sep-03	95.00%			100,00%	6	6			YES	Notes Describer to the contract which the to have have the contract of the con	•
Oct-03	95.00%			100.00%	4	4			YES] -,,,,,,,,,	

(% of LSRs responded to [FOC or Reject])

Numerator Indicates total number of service requests for which at least one firm order confirmation or reject/clarification is received.

Volume Indicates total number of service requests received in the reporting period.

											Better Performance
B.1.15.8.1	Benchmark	Numerator	Velume	CLEC	Numerator	Volume	StDev	ZScore	Equity	··•···CLEC ——— 8enchmark	
Nov-02	95.00%			100.00%	15	15		1	YES		
Dec-02	95.00%			100.00%	2	2			YES	101.00%	
Jan-03	95,00%			100.00%	7	7			YES	99,00%	
Feb-03	95.00%			100.00%	2	2			YES	98,00%	
Mar-03	95.00%			100.00%	3	3			YES	97.00%	
Apr-03	95.00%			100.00%	3	3			YES	96.00%	†
May-03	95.00%			100.00%	7	7			YES	95.00%	Better
Jun-03	95.00%			100.00%	6	6			YES	94.00%	Performance
Jul-03	95.00%			100.00%	11	11			YES	93.00%	
Aug-03	95.00%			100,00%	9	9			YES	92.00%	
Sep-03	95.00%			100.00%	8	8			YES	Hearting Der og Der to Beng Beng Botte Beng Der top Janes Janes Beng der top	•
Oct-03	95.00%			100.00%	4	4			YES	() (((())))	

B.1.15.8.2	2W Analog I	Loop Design	/TAG/AL (%	<u> </u>							
	Benchmark	Numeralor	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	95.00%			100.00% :	17	17			YES		
Dec-02	95.00%			100.00%	28	28			YES	102.00%	
Jan-03	95.00%			95.45%	21	22			YES	100.00%	
Feb-03	95.00%			91.67%	11	12			NO	98.00%	
Mar-03	95.00%			100.00%	7	7			YES	96.00%	
Apr-03	95.00%			100.00%	7	7			YES	94,00%	†
May-03	95.00%			Production Co.						92.00%	Better
Jun-03	95.00%			建图 网络 第						90.00%	Perform
Jul-03	95.00%			100.00%	3	3			YES	88.00%	
Aug-03	95.00%			100.00%	1	1			YES	86.00%	
Sep-03	95.00%			100.00%	5	5			YES	Project Parice	'
Oct-03	95.00%			100.00%	6	6			YES	40264642.620	

Alabama I, November 2002 - October 2003 Unbundled Network Elements - Ordering FOC & Reject Response Completeness - Partially Mechanized (% of LSRs responded to [FOC or Reject])

Numerator indicates total number of service requests for which at least one firm order confirmation or reject/clarification is received.

Volume indicates total number of service requests received in the reporting period.

B.1.15.9.1 2W Analog Loop Non-Design/EDI/AL (%) CLEC StDev ZScore Numerator Numerator Volume Equity ------Benchmark Nov-02 95.00% Dec-02 95.00% Jan-03 95.00% 80.00% Feb-03 95,00% 70.00% 95.00% 60.00% 50.00% 95.00% Apr-03 May-03 95 00% Better Performance 30,00% Jun-03 95.00% 20.00% Jul-03 95.00% Aug-03 95.00% Front Chery level to go, the to butthe het nutt hite hate butth chry Sep-03 95.00% Oct-03 95.00%

B.1.15.9.2	2W Analog I	Loop Non-De	sign/TAG/A	L (%)				,			-
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	O CISO - Protocol	
Nov-02	95.00%							1			
Dec-02	95.00%									90,00%	
Jan-03	95.00%			Maria National						80,00%	
Feb-03	95.00%			医原生性 蒜						70.00%	
Mar-03	95.00%									60.00%	1
Apr-03	95.00%			distribution						50.00%	†
May-03	95.00%									40.00%	Better
Jun-03	95.00%			STATES						20.00%	Perform
Jul-03	95.00%			3.5 19.4						10.00%	
Aug-03	95.00%			1000						0.00%	11
Sep-03	95.00%			alan y					.,	Project Decig Berty burg Parcy Parcy Parcy Parcy Print, Print, Parcy Burg, Octop	'
Oct-03	95.00%			Bathy Hotels						40,4444,4,8,8	

(% of LSRs responded to [FOC or Reject])

Numerator indicates total number of service requests for which at least one firm order confirmation or reject/clarification is received.

Volume indicates total number of service requests received in the reporting period.

B.1.15.12.1	2W Analog I	Loop w/I NP	Docion/EDI	/A1 /0/\							Better Performance
B.1.10.12.1	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	···•···CLEC —— Benchmark	
Nov-02	95.00%			\$1.55X A							
Dec-02	95.00%			100.00%	7	7			YES	101.00%	
Jan-03	95.00%									100.00%	
Feb-03	95.00%									98,00%	
Mar-03	95.00%			100.00%	2	2			YES	97,00%	
Apr-03	95.00%			100.00%	4	4			YES	96.00%	†
May-03	95.00%			第 427543						95,00%	Better
Jun-03	. 95.00%			100.00%	5	5			YES	B4.00%	Performance
Jul-03	95.00%			100.00%	5	5			YES	93.00%	
Aug-03	95.00%			Mary Area						92.00%	
Sep-03	95.00%			J. 19 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1						Poug Chery Party Party Party Party Party Price Price Poug County	•
Oct-03	95.00%			100.00%	1	1			YES		

B.1.15.12.2	2W Analog	Loop w/LNP	Design/TAG	VAL (%)		·-	,			···	
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	···•···CLEC — Benchmark	
Nov-02	95.00%			3.447.34							
Dec-02	95.00%			100.00%	11	11			YES	101.00%	
Jan-03	95.00%			100.00%	3	3			YES	100.00%	
Feb-03	95.00%									98,00%	
Mar-03	95.00%					· ·				97.00%	
Apr-03	95.00%			100.00%	1	1			YES	96.00%	†
May-03	95.00%			100.00%	2	2			YES	95.00%	Better
Jun-03	95.00%			7.5						94.00%	Performance
Jul-03	95.00%			100.00%	2	2	VIII. W. II. II. II. II. II. II. II. II.		YES	93.00%	
Aug-03	95.00%									92.00%	
Sep-03	95.00%									Portog Derg learge beng that to their little hing bing beng chica	
Oct-03	95.00%			100,00%	2	2			YES]	

(% of LSRs responded to [FOC or Reject])

Numerator indicates total number of service requests for which at least one firm order confirmation or reject/clarification is received.

Volume indicates total number of service requests received in the reporting period.

B.1.15.13.1	2W Analog Loop w/LNP Non-Design/EDI/AL	(%)

									1.	1
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	CLEC — Benchmark
Nov-02	95.00%									100,00%
Dec-02	95,00%									90.00%
Jan-03	95.00%									80,00%
Feb-03	95.00%			CASTROLL TO						70.00%
Mar-03	95.00%			- 1277 B						60.00%
Apr-03	95.00%			a 1 100						50.00%
May-03	95.00%			X						40.00%
Jun-03	95.00%			P						20.00%
Jul-03	95.00%			BY NAME.						10.00%
Aug-03	95.00%			1000						0.00%
Sep-03	95.00%			\$ 10 L Z						Proving the contract the contract the contract integration that the contract the co
Oct-03	95.00%			7						1 40 24 4 4 4 2 2 4 3 0

B.1.15.13.2 2W Analog Loop w/LNP Non-Design/TAG/AL (%)

D. 1. 10. 10.2	ZIV Allalog	LOOP WENT	Hon Design	PIACEAL (70)							٦
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	···•···CLEC —= — Benchmark	
Nov-02	95.00%			100.00%	1	1			YES		
Dec-02	95.00%									101.00%	
Jan-03	95.00%			100						99.00%	
Feb-03	95.00%			100						98.00%	
Mar-03	95.00%									97,00%	1.
Apr-03	95.00%			B						96.00%	↑
May-03	95.00%			#s. Bi						95.00%	Better
Jun-03	95.00%									94,00%	Performance
Jul-03	95.00%			Bioto :						93.00%	11
Aug-03	95.00%			Maria Maria						92.00%	
Sep-03	95.00%			3 1 1 2						Portog Decg Teres fee green the contract they are alleg they	
Oct-03	95.00%			No. of the							_

(% of LSRs responded to [FOC or Reject])

Numerator indicates total number of service requests for which at least one firm order confirmation or reject/clarification is received.

Volume indicates total number of service requests received in the reporting period.

B.1.15.15.1	UCL-ND/ED	VAL (%)									-
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	95.00%			gur yaren						CLEC —= Benchmark	
Dec-02	95.00%			g, pinedj						90,00%	
Jan-03	95.00%									80,00%	
Feb-03	95.00%			-,1						70,00%	
Mar-03	95.00%			Sin son						60.00%	
Apr-03	.95.00%									50,00%	↑
May-03	95.00%									40.00%	Better
Jun-03	95.00%			발발 가고 되						20.00%	Performance
Jul-03	95.00%			6.51 18.13						10.00%	
Aug-03	95,00%			447 GE						0.00%	
Sep-03	95.00%			dia di						HOUNG ON THE PROPERTY PROPERTY PROPERTY TO THE PROPERTY SHOW SHOW CHIEF	'
Oct-03	95.00%			3 4 - 44]

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
				20							
Nov-02	95.00%			filia edea						100.00% 1	Į.
Dec-02	95.00%									90.00%	İ
Jan-03	95.00%									80.00%	
Feb-03	95.00%			# 15/12 T						70.00%	
Mar-03	95.00%									60,00%	
Apr-03	95.00%									50.00%	1
May-03	95.00%			4 4 5 5						40.00%	Better
Jun-03	95.00%			Adva digit						20.00%	Performan
Jul-03	95.00%			NASHASIAS						10.00%	
Aug-03	95.00%									0.00%	
Sep-03	95.00%			Alexander all						Pictures Debug Debug Beag Piet Rep Paris, Pietre, Drugg Dipty Politice Beag Chieg	'
Oct-03	95.00%									40,44,44,1430	1

FOC & Reject Response Completeness - Non-Mechanized

(% of LSRs responded to [FOC or Reject])

Numerator indicates total number of service requests for which at least one firm order confirmation or reject/clarification is received. Volume indicates total number of service requests received in the reporting period.

3.1.16.4	EELs/AL (%	6)		T	, · · · · · · · · · · · · · · · · ·	,	1	·			Better Performano
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	95.00%			Viv. ii							1
Dec-02	95.00%			tol, Y						102.00%	
Jan-03	95.00%									98 00%	
Feb-03	95.00%			S						96,00%	
Mar-03	95.00%			100.00%	20	20			YES	94.00%	
Арг-03	95.00%			87.50%	28	32			NO	90.00%	†
May-03	95.00%			96.15%	75	78			YES	88.00%	Better
Jun-03	95.00%			98.72%	77	78			YES	86.00%	Performano
Jul-03	95.00%			96.32%	157	163			YES	82.00%	
Aug-03	95.00%			98.73%	148	153			YES	80.00%	
Sep-03	95,00%			98.48%	194	197			YES	Fight Control lands that to thing that to live hints live to this control	•
Oct-03	95.00%			99.33%	148	149			YES		

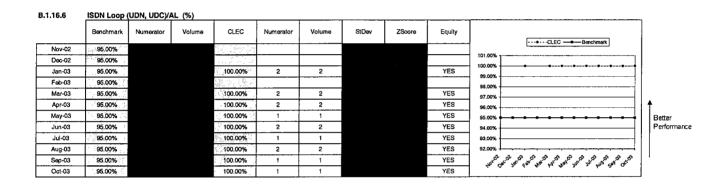
FOC & Reject Response Completeness - Non-Mechanized

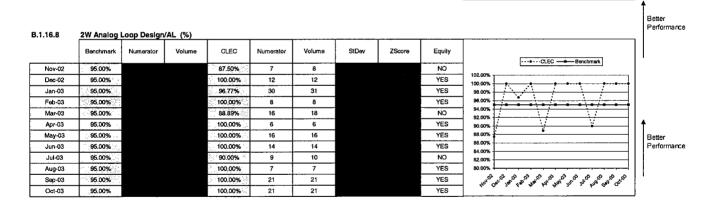
(% of LSRs responded to [FOC or Reject])

Numerator Indicates total number of service requests for which at least one firm order confirmation or reject/clarification is received.

Volume Indicates total number of service requests received in the reporting period.

B.1.16.5 xDSL (ADSL, HDSL and UCL)/AL (%) CLEC StDev ZScore Numerator Volume Equity -------Benchmark Nov-02 95.00% 100.00% 15 15 YES 19 95.00% 100.00% 19 YES Dec-02 100.009 Jan-03 95.00% 100.00% 10 10 YES 99,009 Feb-03 95.00% 100.00% 11 11 YES Mar-03 95.00% 100.00% 15 15 YE\$ 97.009 96,009 Apr-03 95.00% 100.00% YES 13 13 YES May-03 95.00% 100.00% Better Performance 94.00% 95.00% 100.00% 29 29 YES Jun-03 93.00% Jul-03 95.00% 94 44% 34 36 NO Aug-03 95.00% 100.00% 15 15 YES 91.00% Porteg Pace is her to shape being the top into into into inter the top to the Sep-03 95.00% 95.00% 19 20 YES 95.00% 100.00% 10 10 YES Oct-03





FOC & Reject Response Completeness - Non-Mechanized

(% of LSRs responded to [FOC or Reject])

Numerator indicates total number of service requests for which at least one firm order confirmation or reject/clarification is received.

Volume indicates total number of service requests received in the reporting period.

B.1.16.9	2W Analog	Loop Non-De	sign/AL (%)							7
	Benchmark	Numerator	emuloV	CLEC	Numerator	Volume	StDev	ZScore	Equity	···•···CLEC — Benchmark	
Nov-02	95.00%			100.00%	16	16			YES		
Dec-02	95.00%			100.00%	45	45			YES	102.00%	
Jan-03	95.00%			100.00%	54	54			YES	98,00%	
Feb-03	95.00%			100.00%	8	8			YES	96,00%	
Mar-03	95.00%			100.00%	9	9			YES	94.00%	
Apr-03	95.00%			100.00%	7	7			YES	92.00%	†
May-03	95.00%			100.00%	14	14			YES	90.00%	Better
Jun-03	95.00%			90.63%	29	32			NO	88.00%	Performance
Jul-03	95.00%			100.00%	15	15			YES	86.00%	11
Aug-03	95,00%			100.00%	20	20			YES	84.00%	11
Sep-03	95.00%			97:06%	33	34			YES	Notice of the central party that the tentral party the party that the tentral party that th	1
Oct-03	95.00%			96.55%	28	29			YES		J

B.1.16.12	2W Analog	Loop w/LNP	Design/AL	(%)			r				Better Performance
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	95.00%			77.16						•CLEC ——Benchmark	ř
Dec-02	95.00%			100.00%	4	4			YES	101.00%	
Jan-03	95.00%			1 1						99.00%	
Feb-03	95.00%			4						98.00%	
Mar-03	95.00%			Barton (Austra						97.00%	
Apr-03	95.00%									96,00%	†
May-03	95.00%			1.00						95.00%	Better
Jun-03	95.00%			Salah Kal						94,00%	Performance
Jul-03	95.00%			en e						93.00%	
Aug-03	95.00%			55.0						92.00%	
Sep-03	95.00%			A. Jan						Product Dec tog Dec to Bat of Was tog What tog The Till tog The Frid to Bat tog Oct tog	'
Oct-03	95.00%			Grand High						1	

(% of LSRs responded to [FOC or Reject])

Numerator indicates total number of service requests for which at least one firm order confirmation or reject/clarification is received.

Volume indicates total number of service requests received in the reporting period.

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	···•···CLEC — Benchmark	
Nov-02	95.00%			pilona ji d							
Dec-02	95.00%			Valenting.						90.00%	
Jan-03	95.00%			Karala da ka						80.00%	
Feb-03	95.00%			1.1.1.24						70.00%	
Mar-03	95.00%			Yang (Bayo)						60.00%	
Apr-03	95.00%			1.01100						50.00%	†
May-03	95.00%			1. 1141.						40.00%	Better
Jun-03	95.00%									20.00%	Performa
Jul-03	95.00%									10.00%	11
Aug-03	95.00%									0.00%	11
Sep-03	95.00%			2 - TTE						Product Parce Parce Harry Back Parce The Try Try Try Control Parce Parce Cocice	l '
Oct-03	95,00%			10000						40,44,44,-430	

											Better
B.1.16.15	UCL-ND/AL	(%)									Performance
D.1.10.13	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equily		
Nov-02	95.00%			Agranta in							
Dec-02	95.00%			Juli - 1						101.00%	
Jan-03	95.00%			A 15 12 12 14					-	99.00%	
Feb-03	95.00%			5 - 1 TE 5 TE 5						98.00%	
Mar-03	95.00%									97,00%	
Apr-03	95,00%			3.55						96.00%	†
May-03	95.00%			100,00%	2	2			YES	95.00%	Better
Jun-03	95.00%			100.00%	1	1			YES	94.00%	Performance
Jul-03	95.00%			100.00%	1	1			YES	93,00%	
Aug-03	95,00%									92.00%	
Sep-03	95.00%			100.00%	2	2			YES	HOUTER PRICE PRICE PRICE PRICE PRICE PRICE PRICE PRICE PRICE CRICE	•
Oct-03	95.00%			1,111,111							

(% of CLEC Firm Order Confirmation Intervals within 10 hours)

Numerator Indicates total number of CLEC firm order confirmation intervals within 10 hours for this disaggregation in the reporting period.

Volume indicates total number of service requests confirmed for this disaggregation in the reporting period.

B.1.12.4	EELs/AL (%	6)						_			Better Performa
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	•	
Nov-02	85.00%			8 48 QA							
Dec-02	85.00%			Section 1888						90.00%	
Jan-03	85.00%			S. T. J. T.						90.00%	
Feb-03	85.00%			5 T. A. A.		_				60.00%	
Mar-03	85.00%			MATERIAL STATE						50.00%	
Apr-03	85,00%			ESKART V						40.00%	↑
May-03	85,00%									30.00%	Better
Jun-03	85.00%			#45 C. 197						20,00%	Performa
Jul-03	85.00%									10.00%	
Aug-03	85,00%			BOUT BETTER.						0.00%	
Sep-03	85.00%									Though the cy lakes that the cy hate that hate hines hines that the cycles	'
Oct-03	85.00%									40,144,44,143,	

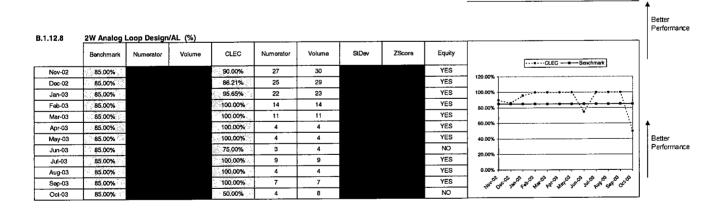
(% of CLEC Firm Order Confirmation Intervals within 10 hours)

Numerator indicates total number of CLEC firm order confirmation intervals within 10 hours for this disaggregation in the reporting period.

Volume indicates total number of service requests confirmed for this disaggregation in the reporting period.

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	O'SO - Bookert
Nov-02	85.00%			100,00%	15	15			YES	
Dec-02	85.00%			94.12%	16	17			YES	120.00%
Jan-03	85.00%			90.00%	9	10			YES	100,00%
Feb-03	85.00%			100.00%	12	12			YES	80.00%
Mar-03	85.00%			75.00%	9	12			NO	
Apr-03	85.00%			91.67%	33	36			YES	60,00%
May-03	85.00%			73.33%	22	30			NO	40,00% Betta
Jun-03	85.00%			100.00%	6	6			YES	20,00% Perfo
Jul-03	85.00%			82.35%	14	17			NO]
Aug-03	85.00%			93,75%	15	16			YES	0.00%
Sep-03	85.00%			92.86%	13	14			YES	Porty Check Party
Oct-03	85.00%			87.50%	14	16			YES	

B.1.12.6	ISDN Loop	(UDN, UDC)/A	AL (%)						,		ı
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	···•···CLEC — Benchmark	
Nov-02	85.00%			100.00%	1	1			YES		
Dec-02	85.00%			66.67%	2	3			NO	120.00%	
Jan-03	85.00%			100.00%	5	5			YES	100.00%	
Feb-03	85.00%			100.00%	10	10			YES	80.00%	
Mar-03	85,00%			80.00%	4	5			NO		
Apr-03	85.00%			100.00%	13	13			YES	60.00%	†
May-03	85.00%			75.00%	3	4			NO	40.00%	Better
Jun-03	85.00%			87.50%	7	8			YES	20.00%	Performano
Jul-03	85.00%			88.89%	8	9			YES	20.00%	
Aug-03	85.00%			100.00%	7	7			YES	0.00%	
Sep-03	85.00%			91.67%	11	12			YES	Trough Con to the trought the to the transfer the total the transfer the transfe	'
Oct-03	85.00%			100.00%	2	2			YES		



(% of CLEC Firm Order Confirmation Intervals within 10 hours)

Numerator indicates total number of CLEC firm order confirmation intervals within 10 hours for this disaggregation in the reporting period.

Volume indicates total number of service requests confirmed for this disaggregation in the reporting period.

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	85.00%										
Dec-02	85.00%									90.00%	
Jan-03	85.00%			junerijaa s						70,00%	
Feb-03	85.00%			CONTRACT.						60,00%	
Mar-03	85.00%			PRODUCT						50,00%	
Apr-03	85.00%			49.0						40,00%	•
May-03	85.00%			asa esta						30.00%	Better
Jun-03	85.00%			13.00						20.00%	Performa
Jul-03	85.00%			11.7						10.00%	
Aug-03	85.00%			teus filt un vit						0.00%	
Sep-03	85.00%			100000000000000000000000000000000000000						French Chercy Derick Party Party Party Photog Drives Proce Cede opposite	1
Oct-03	85.00%			e suite						40,44,42,630	

B.1.12.12	2W Analog	Loop w/LNP	Design/AL Volume	(%)	Numerator	Volume	SIDev	ZScore	Equity		Better Performance
										Benchmark	'
Nov-02	85.00%			4.1						120,00%	
Dec-02	85.00%			100.00%	14	14			YES	120,00%	
Jan-03	85.00%			100.00%	3	3			YES	100.00%	
Feb-03	85.00%			3 3 6						80,00%	
Mar-03	85.00%			Beer Maria						1	
Apr-03	85.00%			100.00%	4	4			YES	60.00%	†
May-03	85.00%			100.00%	2	2			YES	40.00%	Better
Jun-03	85.00%			100.00%	1	1			YES]	Performance
Jul-03	85,00%			100.00%	6	6			YES	20.00%	
Aug-03	85.00%									0.00%	
Sep-03	85.00%			1, 11						Note of the tart water back that have have have have have have the	ı
Oct-03	85.00%			50,00%	1	2			NO	4. O. 2. A. A. M. M. R. R. R. R. R.	

(% of CLEC Firm Order Confirmation Intervals within 10 hours)

Numerator indicates total number of CLEC firm order confirmation intervals within 10 hours for this disaggregation in the reporting period.

Volume indicates total number of service requests confirmed for this disaggregation in the reporting period.

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
	Descriman	Numerator	Volume	OLLO	Numerator	Volume	31000	20010	Equity	• CLEC — Benchmark	
Nov-02	85.00%			100.00%	1	1			YES		
Dec-02	85.00%									105,00%	
Jan-03	85.00%			\$ 200						100.00%	
Feb-03	85.00%			Park Land						95,00%	
Mar-03	85.00%									·	
Apr-03	85.00%									90,00%	
May-03	85.00%									85.00%	Better
Jun-03	85.00%			12.15							Perform
Jul-03	85.00%			last to the						80.00%	
Aug-03	85.00%			tika Ali						75.00%	
Sep-03	85.00%			3.0						Product Cherog Partice Partice Partice Product The Product Partice Partice Cheron	
Oct-03	85.00%			1,154						1 4. 0. 2. 4. 4. 4. 4. 2. 3. b. 3. 0	

B.1.12.15	UCL-ND/AL	(%)									Better Performance
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		, [
Nov-02	85.00%									,	
Dec-02	85.00%			7						90.00%	
Jan-03	85.00%									80.00% 70.00%	
Feb-03	85.00%									60.00%	
Mar-03	85.00%									50.00%	
Apr-03	85.00%									40,00%	†
May-03	85.00%			eta e Tablica					·	30,00%	Better
Jun-03	**85.00%									20,00%	Performance
Jul-03	85.00%			F 45%						10.00%	
Aug-03	85.00%			s 15140						0.00%	
Sep-03	85.00%									The Aug Concept The Let of The East of The Lay The Lay The Lay The Lay Concept of the Concept of	'
Oct-03	85.00%										

(% of CLEC Reject Notification Intervals within 10 Hours)

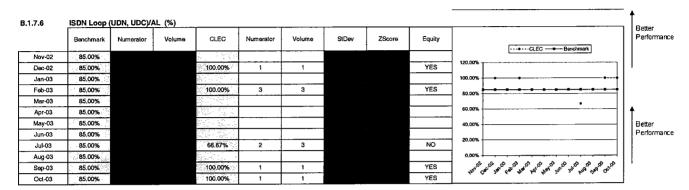
Numerator Indicates total number of CLEC reject notification Intervals within 10 hours for this disaggregation in the reporting period. Volume indicates total number of service requests for this disaggregation rejected in the reporting period.

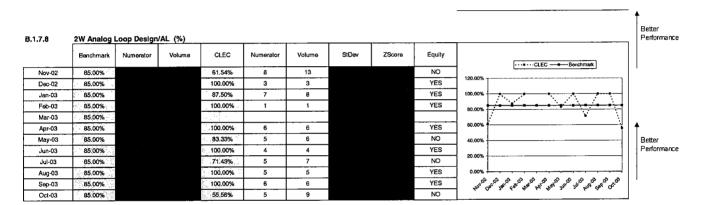
3.1.7.4	EEL/AL (%)	1		1				1	1		Better
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		Performan
Nov-02	85.00%			E. 82.8.3						•CLEC ——Benchmark	
Dec-02	85.00%			140						90,00%	1
Jan-03	85.00%			4 1 1 1 1 1						70,00%	
Feb-03	85.00%									60.00%	
Mar-03	85.00%									50,00%	
Apr-03	85.00%									40.00%	†
May-03	85.00%			- 1 1						30.00%	Better
Jun-03	85.00%									20.00%	Performar
Jul-03	85.00%			1.1						10.00%	
Aug-03	85.00%									0.00%	
Sep-03	85.00%									"Hough the contract the contrac	'
Oct-03	85.00%			14 4 4							

(% of CLEC Reject Notification Intervals within 10 Hours)

Numerator indicates total number of CLEC reject notification intervals within 10 hours for this disaggregation in the reporting period.

Volume indicates total number of service requests for this disaggregation rejected in the reporting period.





(% of CLEC Reject Notification Intervals within 10 Hours)

Numerator Indicates total number of CLEC reject notification intervals within 10 hours for this disaggregation in the reporting period.

Volume indicates total number of service requests for this disaggregation rejected in the reporting period.

B.1.7.9	2W Analog		sign/AL (%	Ϋ			Γ"			T	
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	85.00%									Benchmark	
Dec-02	85,00%			at Ratio						90.00%	
Jan-03	85.00%			March Salak						80.00%	
Feb-03	85.00%									60.00%	
Mar-03	85.00%			Aa NEMALO						50,00%	
Apr-03	85.00%			#UNDERN						40.00%	†
May-03	85.00%									30.00%	Better
Jun-03	85,00%			90 E-71						20.00%	Performano
Jul-03	85.00%			6 3 A						10.00%	
Aug-03	85.00%									0.00%	
Sep-03	85,00%									THE THE CONTROL OF THE TOP THE TOP THE TOP THE	•
Oct-03	85.00%			100						40,44,46,43,430	

											Better
B.1.7.12	2W Analog	Loop w/LNP	Design/AL	(%)							Performance
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	S(Dev	ZScore	Equity		
Nov-02	85.00%			8 A. A.							
Dec-02	85.00%			100.00%	7	7			YES	105,00%	
Jan-03	85.00%			25. (22.691)						100.00%	
Feb-03	85.00%									95.00%	
Mar-03	85.00%			100.00%	2	2			YES	1 55.000	
Apr-03	85.00%			100.00%	1	1			YES	90.00%	†
May-03	85,00%			18 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1						85.00%	Better
Jun-03	85.00%			100.00%	3	3			YES]	Performance
Jul-03	85,00%			100.00%	3	3			YES	80.00%	
Aug-03	85.00%			Se acceptive						75.00%	
Sep-03	85.00%			\$ 44 19 14						Producty Party Party Party Party Party Price 7nt co 7nt France Party Corots	,
Oct-03	85.00%			100.00%	2	2			YES] , , , , , , , , , , , , , , ,	

(% of CLEC Reject Notification Intervals within 10 Hours)

Numerator indicates total number of CLEC reject notification intervals within 10 hours for this disaggregation in the reporting period.

Volume indicates total number of service requests for this disaggregation rejected in the reporting period.

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equily		
Nov-02	85.00%			1				Ì			
Dec-02	85,00%									90.00%	
Jan-03	85.00%			A						70.00%	
Feb-03	85.00%			11 +						60.00%	
Mar-03	85.00%									50.00%	
Apr-03	85.00%			\$3.50 P.						40.00%	†
May-03	85.00%									30.00%	Better
Jun-03	85.00%									20.00%	Performan
Jul-03	85.00%									10.00%	
Aug-03	85.00%			The Calabra				· w.la.y		0.00%	
Sep-03	85.00%			존 등 기원						Frency Chercy Being Paricy Paricy Paricy Paricy Princy Princy Paricy Paricy Chica	,
Oct-03	85.00%									1 60 1 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4	

B.1.7.15	UCL-ND/AL	(%)									Better Performance
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	···•···CLEC — Benchmark	
Nov-02	85.00%			b of the state							
Dec-02	85.00%									90.00%	
Jan-03	85.00%									70.00%	
Feb-03	85.00%			: 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1						60.00%	
Mar-03	85.00%									50.00%	
Apr-03	85.00%			18-34-34						40.00%	†
May-03	85.00%			F 55						30.00%	Better
Jun-03	85.00%			Albania da						20.00%	Performance
Jul-03	85.00%									10.00%	
Aug-03	85,00%			11 11 11 11						0.00%	
Sep-03	85.00%									Products One to Burge but to the co. the co. the co. the co. the printer but to the co. the	1
Oct-03	85.00%			4 Fig. 1						403444431430	

Better Performance

0

(% of CLEC Reject Notification Intervals within 24 Hours)

Numerator indicates total number of CLEC reject notification intervals within 24 hours for this disaggregation in the reporting period.

Volume indicates total number of service requests for this disaggregation rejected in the reporting period.

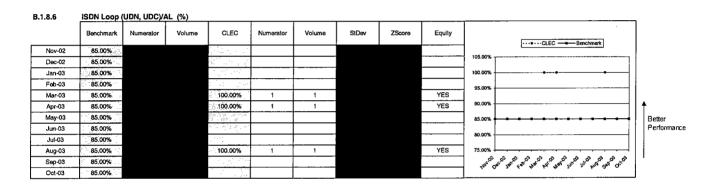
B.1.8.4	EELs/AL (%	6)								Better Performance
	Benchmark	Numerator -	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equily	
Nov-02	85.00%			- 1000000000						Benchmark
Dec-02	85.00%			Signal and the						105.00%
Jan-03	85.00%			Exercise.						100.00%
Feb-03	85.00%									95.00%
Mar-03	85.00%			100.00%	8	8			YES] ****
Apr-03	85.00%			100.00%	21	21			YES	90.00%
May-03	85.00%			100.00%	39	39			YES	85.00% Better
Jun-03	85.00%			95.83%	23	24			YES	Performance
Jul-03	85.00%			93.22%	55	59			YES	80.00%
Aug-03	85.00%			97.78%	44	45			YES	75.00%
Sep-03	85.00%			96,67%	87	90			YES	LOVER OF CO. THE CASE OF THE SEC PARTY PRINTS THE THE THE PARTY CONTROL OF THE
Oct-03	85.00%			93.75%	45	48			YES	

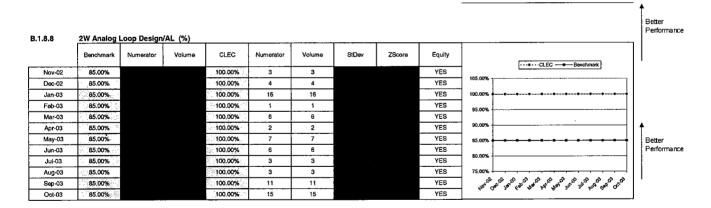
(% of CLEC Reject Notification Intervals within 24 Hours)

Numerator Indicates total number of CLEC reject notification intervals within 24 hours for this disaggregation in the reporting period.

Volume indicates total number of service requests for this disaggregation rejected in the reporting period.

B.1.8.5	xDSL (ADS	L, HDSL and	UCLYAL (%	6)		·			,	
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	
Nov-02	85.00%			100.00%	5	5			YES	
Dec-02	85,00%			100.00%	4	4			YES	105.00%
Jan-03	85.00%			100.00%	2	2			YES	100.00%
Feb-03	85,00%			100.00%	3	3			YES	95,00%
Mar-03	85.00%			100.00%	6	6			YES	
Apr-03	85.00%			100.00%	1	1			YES	90.00%
May-03	85.00%			100.00%	2	2			YES	85.00% Better
Jun-03	85.00%			100.00%	6	6			YES	80,00% Perform
Jul-03	85.00%			100.00%	3	3			YES	80.00%
Aug-03	85.00%			100.00%	3	3			YES	75.00%
Sep-03	85.00%			100.00%	6	6			YES	ware con the training for the contract of the
Oct-03	85.00%			111 1						





B.1.8.5 ... B.1.8.8

(% of CLEC Reject Notification Intervals within 24 Hours)

Numerator indicates total number of CLEC reject notification intervals within 24 hours for this disaggregation in the reporting period.

Volume indicates total number of service requests for this disaggregation rejected in the reporting period.

B.1.8.9	2W Analog	Loop Non-De	sign/AL (%)				···	•		
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	85.00%			100.00%	6	6			YES		
Dec-02	85.00%			100,00%	17	17			YES	120.00%	
Jan-03	85.00%			97.56%	40	41			YES	100.00%	
Feb-03	85.00%			100.00%	2	2			YES	80.00%	
Mar-03	85.00%			100.00%	3	3			YES		
Apr-03	85.00%			100.00%	2	2			YES	60.00%	
May-03	85.00%			100						40.00% Be	etter
Jun-03	85.00%			100.00%	5	5			YES	20,00%	erform
Jul-03	85.00%			0.00%	0	1			NO	20.00%	
Aug-03	85.00%			100.00%	5	5			YES	0.00%	
Sep-03	85.00%			95,00%	19	20			YES	Pource Cherce Parce Canada Parce Parce Prace Prace Prace Prace Parce Octor	
Oct-03	85.00%			100.00%	17	17			YES		

B.1.8.12	2W Analog	Loop w/LNP	Design/AL	(%)					,		Better Performance
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	85.00%										
Dec-02	85.00%			100.00%	4	4			YES	105.00%	
Jan-03	85.00%			AS AND E						100.00%	
Feb-03	85.00%			-5.00/1844						95.00%	
Mar-03	85.00%			S. Spender						\$5.00%	
Apr-03	85:00%									90,00%	†
May-03	85.00%			. 18 B						85.00%	Better
Jun-03	85.00%			50 127						1	Performance
Jul-03	85,00%								_	80.00%	
Aug-03	85.00%			Mirria di						75.00%]
Sep-03	85.00%									TOUR CAR CE BEIGHT PARCE PARCE PRICE PRICE THE THE PRICE CALCE	1
Oct-03	85.00%			Franks						1 40 3 4 4 4 4 2 3 4 3 9 0	

(% of CLEC Reject Notification Intervals within 24 Hours)

Numerator indicates total number of CLEC reject notification intervals within 24 hours for this disaggregation in the reporting period.

Volume Indicates total number of service requests for this disaggregation rejected in the reporting period.

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	85.00%			a fall of M		-					
Dec-02	85,00%			\$ 10 m						90,00%	
Jan-03	85.00%								-1-1-1-1-1-1	70.00%	
Feb-03	85.00%			8 TH S - 1 4 A						60,00%	
Mar-03	85.00%			\$1.50 L						50,00%	
Apr-03	85.00%									40.00%	†
May-03	85.00%									30.00%	Better
Jun-03	85,00%			1 1 1						20.00%	Performar
Jul-03	85.00%			1						10.00%	
Aug-03	85.00%									0.00%	
Sep-03	85.00%									Project Core co Britis Parice Pratice Parice Platice Inter Inter Pratice Parice Cores	ı
Oct-03	85.00%									, , , , , , , , , , , , , , , , , , ,	

B.1.8.15	UCL-ND/AL	(%)									Better Performance
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	85,00%		1	170 181							
Dec-02	85.00%			and the						105.90%	
Jan-03	85.00%			1					-	100.00%	
Feb-03	85.00%									95,00%	
Mar-03	85.00%			1							
Apr-03	85,00%			\$4						90,00%	†
May-03	85.00%			100,00%	1	1			YES	85.00%	Better
Jun-03	85.00%			engery s]	Performance
Jul-03	85.00%			A SHIPPLE N						80.00%	
Aug-03	85.00%			100						75.00%	
Sep-03	85,00%			14 SQ.						Product One og The top father top that the top The top The Angel The top top top the top top the top top top the top	•
Oct-03	85.00%									, , , , , , , , , , , , , , , , , , , ,	

Alabama I, November 2002 - October 2003 Unbundled Network Elements - Ordering FOC Timeliness - Mechanized

(% of CLEC Firm Order Confirmation Intervals within 3 hours)

Numerator indicates total number of CLEC firm order confirmation intervals within 3 hours for this disaggregation in the reporting period.

Volume indicates total number of service requests confirmed for this disaggregation in the reporting period.

B.1.9.4	EELs/AL (%	6)									Better Performance
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	···•···CLEC — Benchmark	
Nov-02	95.00%			2006年7月夏							'
Dec-02	95.00%			Resultation 1						90,00%	
Jan-03	95.00%			動力がある。						80.00%	
Feb-03	95.00%			Fr No. 18						70.00%	
Mar-03	95.00%									60,00%	
Apr-03	95.00%			March 199						50.00%	↑
May-03	95.00%			到达斯特人 由						40.00%	Better
Jun-03	95,00%			94G - 68						20.00%	Performance
Jul-03	95.00%			CONTRACTOR						10,00%	
Aug-03	95.00%									0.00%	
Sep-03	95.00%			Berlin I						Product Decor Decor Perior Preside Prairie Prairie Prince Prairie Prairie Paris Contra	
Oct-03	95.00%			digitari ya kenale da kenale d Da kenale da kenale d							

Alabama I, November 2002 - October 2003 Unbundled Network Elements - Ordering FOC Timeliness - Mechanized

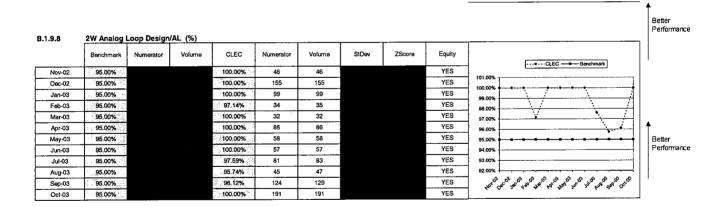
(% of CLEC Firm Order Confirmation Intervals within 3 hours)

Numerator indicates total number of CLEC firm order confirmation intervals within 3 hours for this disaggregation in the reporting period.

Volume indicates total number of service requests confirmed for this disaggregation in the reporting period.

B.1.9.5	xDSL (ADSI	L, HDSL and	UCL)/AL (%	<u>-)</u>							,
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	···•···CLEC ———Benchmark	
Nov-02	95.00%			99.15%	117	118			YES		
Dec-02	95.00%			100.00%	138	138			YES	102.00%	
Jan-03	95.00%			98,23%	111	113			YES	100.00%	1
Feb-03	95.00%			100.00%	87	87			YES	98.00%	•
Mar-03	95.00%			98.08%	102	104			YES	96.00%	
Apr-03	95,00%			97.18%	69	71			YES	94.00%	↑
May-03	95.00%			93.83%	76	81			NO	92.00%	Better
Jun-03	95.00%			95.56%	86	90			YES	90.00%	Performance
Jul-03	95.00%			97.09%	100	103			YES	88.00%	
Aug-03	95,00%			100.00%	85	85			YES	86.00%	11
Sep-03	95.00%			91.18%	62	68			NO	Provide to The to the to the to the to The The Pred to the	l '
Oct-03	95.00%			100.00%	62	62			YES		1

				Ī							
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	95.00%			50.00%	1	2			NO		
Dec-02	95.00%			100.00%	12	12			YES	120,00%	
Jan-03	95.00%			100.00%	60	60			YES	100.00%	
Feb-03	95.00%			98.81%	83	84			YES	80,00%	
Mar-03	95.00%			94.81%	73	77			NO		
Apr-03	95.00%			98.53%	67	68			YES	60.00%	
May-03	95.00%			97.67%	42	43			YES		etter
Jun-03	95.00%		****	100.00%	45	45	······································	······································	YES	20,00% Pe	erforma
Jul-03	95.00%			97.22%	70	72			YES	20.00%	
Aug-03	95.00%			95.45%	42	44			YES	0.00%	
Sep-03	95.00%			93.33%	28	30			МО	Product the city bear to bear the city bear the city that to things bear to bear to	
Oct-03	95.00%			100.00%	40	40			YES		



Alabama I, November 2002 - October 2003 Unbundled Network Elements - Ordering FOC Timeliness - Mechanized

(% of CLEC Firm Order Confirmation Intervals within 3 hours)

Numerator indicates total number of CLEC firm order confirmation intervals within 3 hours for this disaggregation in the reporting period.

Volume indicates total number of service requests confirmed for this disaggregation in the reporting period.

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	•CLEC —— Benchmark	
Nov-02	95.00%			g + 1 /21 mg							1
Dec-02	95.00%									90,00%	Ì
Jan-03	95.00%									80.00%	
Feb-03	95,00%									70,00%	
Mar-03	95.00%			有"不是"的						60.00%	
Apr-03	95.00%			50000						50.00%	†
May-03	95.00%									40.00%	Better
Jun-03	95.00%			Berlin ser						20.00%	Perform
Jul-03	95.00%			1 3 Table						10.00%]]
Aug-03	95.00%									0.00%	
Sep-03	95.00%			8.1.353						Prover the contract the contrac	'
Oct-03	95.00%			\$50 DOM:						1 40 3 4 4 4 4 4 3 3 4 3 9	l

	0W 4I	l will ND	Declar/Al	(0/)						,	Better Performance
B.1.9.12	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	95,00%			, ,	-						
Dec-02	95.00%			25.0						90.00%	
Jan-03	95.00%									80.00%	
Feb-03	95.00%									70.00%	
Mar-03	95,00%									60.00%	
Apr-03	95.00%									50.00%	†
May-03	95,00%			141						40.00%	Better
Jun-03	95.00%			alter a						20,00%	Performano
Jul-03	95.00%			\$13 to \$4						10.00%	
Aug-03	95,00%			tji oja u						0.00%	
Sep-03	95.00%									World Chery The to Party The to West The to The to The Control of the Control	1
Oct-03	95.00%			Existencia:]	

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Alabama I, November 2002 - October 2003 Unbundled Network Elements - Ordering FOC Timeliness - Mechanized

(% of CLEC Firm Order Confirmation Intervals within 3 hours)

Numerator indicates total number of CLEC firm order confirmation intervals within 3 hours for this disaggregation in the reporting period.

Volume indicates total number of service requests confirmed for this disaggregation in the reporting period.

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equily		
Nov-02	95.00%			at various							
Dec-02	95,00%			6240 BB						90,00%	
Jan-03	95.00%									80.00%	
Feb-03	95.00%			1000						70.00%	
Mar-03	95.00%									60.00%	
Apr-03	95,00%									50.00%	†
May-03	95.00%			UY Garya						30.00%	Better
Jun-03	95.00%			제기 그는 건물						20.00%	Performa
Jul-03	95.00%			医性节膜增生						10.00%	
Aug-03	95.00%									0.00%	
Sep-03	95.00%			National Care						Policy Derg Teach Cent Beach Policy Policy Party	'
Oct-03	95.00%			Edition of							

B.1.9.15	UCL-ND/AL	(%)									Better Performance
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	G G G G G G G G G G G G G G G G G G G	
Nov-02	95,00%			4 12 F						•CLEC	
Dec-02	95.00%			W. 1. 1. 1.						90,00%	
Jan-03	95.00%			6.7						80.00%	
Feb-03	95.00%									70.00%	
Mar-03	95,00%			1.5						60.00%	
Apr-03	95.00%			87						50.00%	↑
May-03	95,00%			Lead #104						40.00%	Better
Jun-03	95.00%			tales to						20,00%	Performance
Jul-03	95.00%			1 de la 180						10.00%	ŀ
Aug-03	95,00%			13.14.15						0.00%	
Sep-03	95,00%			e was						Policy Pers Pers Land Paticy Policy Party Party Press Pring Policy Ches	'
Oct-03	95.00%										

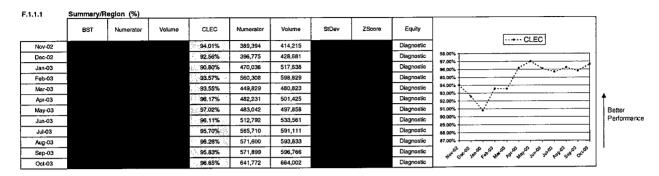
Better Performance

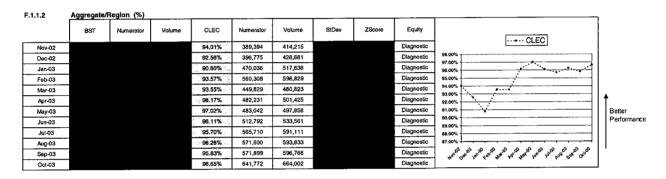
Alabama I, November 2002 - October 2003 General - Flow Through % Flow Through Service Requests

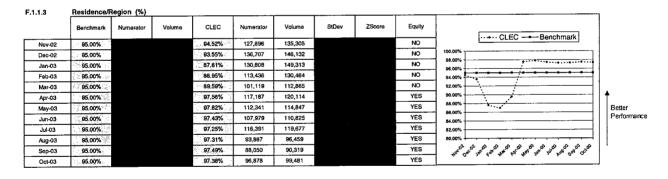
(% of LSRs submitted electronically that flow through and reach a status for an FOC to be issued without manual intervention)

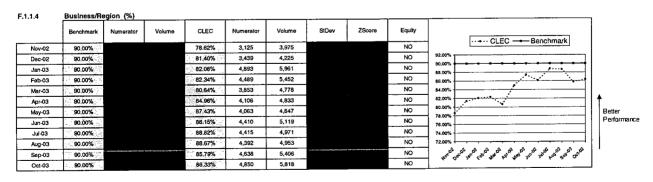
Numerator indicates total number of LSRs that flowed through the system.

Volume indicates total number of LSRs that were eligible to flow through.









Alabama I, November 2002 - October 2003 General - Flow Through % Flow Through Service Requests

(% of LSRs submitted electronically that flow through and reach a status for an FOC to be issued without manual intervention)

Numerator indicates total number of LSRs that flowed through the system.

Volume indicates total number of LSRs that were eligible to flow through.

F.1.1.5	UNE/Region	(%)		T					,	
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	
Nov-02	85.00%			93.98%	258,373	274,935			YES	Benchmark
Dec-02	85.00%			92.21%	256,629	278,324			YES	98.00%
Jan-03	85.00%			92.26%	334,335	362,364			YES	96.00%
Feb-03	85.00%			95,57%	442,383	462,913			YES	92,00%
Mar-03	85.00%			94.95%	344,857	363,180			YES	90.00%
Apr-03	85.00%			95.87%	360,938	376,478			YES	88.00%
May-03	85.00%			96.90%	366,638	378,364			YES	86,00% Better
Jun-03	85.00%			95.88%	400,403	417,617			YES	82.00% Performance
Jul-03	85.00%			95.38%	444,904	466,463			YES	80.00%
Aug-03	85.00%			96.13%	473,341	492,421			YES	78.00%
Sep-03	85.00%			95,64%	479,211	501,041			YES	Hearing the car was to the car that as the car are a ship that a ship that a the car are a ship that a
Oct-03	85.00%			96,63%	540,044	558,903			YES	, , , , , , , , , , , , , , , , , , , ,

Alabama I, November 2002 - October 2003 General - Ordering Service Inquiry with Firm Order (% of Service Inquirles with Firm Order Confirmation within 5 Business Days)

Numerator indicates total number of service inquiries with firm order confirmation within 5 business days in the reporting period. Volume indicates total number of service inquiries with firm order confirmation in the reporting period.

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	SIDev	ZScore	Equity	0.50	
Nov-02	95.00%			100.00%	7	7			YES	CLEC Benchmark	
Dec-02	95,00%			90.00%	9	10			NO	120.00%	
Jan-03	95.00%			75.00%	3	4			NO	100.00%	
Feb-03	95.00%			100.00%	1	1			YES	80.00%	
Mar-03	95.00%			100.00%	7	7			YES	80.00%	
Apr-03	95.00%			100.00%	2	2			YES	60.00%	↑
May-03	95.00%			100.00%	7	7			YES	40,00%	Better
Jun-03	95.00%			84.62%	11	13			NO	20,00%	Performar
Jul-03	95.00%			100.00%	7	7			YES	20.00%	
Aug-03	95,00%			100.00%	5	5			YES	0.00%	
Sep-03	95.00%			100.00%	3	3			YES	The tag the ta	
Oct-03	95.00%			100.00%	5	5			YES		

F.3.1.2	Local Interd	ffice Transp	ort/AL (%)					·		
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	
Nov-02	95.00%			5 1. 525						
Dec-02	95.00%			EST TELE						120.00%
Jan-03	95.00%			55.55						100.00%
Feb-03	95.00%			40.0						80.00%
Mar-03	95.00%									
Apr-03	95.00%			0.00%	0	1			NO	60.00%
May-03	95.00%			66,67%	2	3			NO	40.00% Better
Jun-03	95.00%			tara Kal						20,00% Performance
Jul-03	95.00%			75.00%	3	4			NO	20,00%
Aug-03	95.00%			100.00%	1	1			YES	0.00%
Şep-03	95.00%			50.00%	1	2			NO	Tong the ser that the text that in the street of the service that is the service to the service that it is the service that is the service that it is the service that it is the service that is the service that it is the service that is the servic
Oct-03	95.00%									

(% of Trouble Reports Received within 30 Days of Service Order Completion)

Numerator indicates total number of initial trouble reports received within 30 days of service order completion for this disaggregation in the previous reporting period.

Volume indicates total number of service orders completed for this disaggregation in the previous reporting period.

B.2.19.4.1.1 EELs/<10 circuits/Dispatch/AL (%)

BST Analog Numerator Volume CLEC Numerator Volume SIDev ZScore Equity	Analog CLEC
Nov-02 30.58% 1,440 13,836 0,00% 0 3 0,5951 YES	
Dec-02 9,89% 1,056 10,673 0,00% 0 3 0.5739 YES	
Jan-03 10,09% 1,181 11,701 0,00% 0 3 0.5803 YES 0,00%	
Feb-03 9.72% 1,304 13,417 30,00% 3 10 2.1643 NO 25,00%	-
Mar-03 9.96% 1.262 12.667 25.00% 2 8 -1.4196 YES 20.00%	
Apr-03 9.86% 1,259 12,772 0.00% 0 5 0.7393 YES	-/ \/\\
May-03 10.63% 1.346 12.663 27.27% 3 11 -1.7902 NO	Better
Jun-03 11,26% 1,244 11,050 11,11% 1 9 0.0139 YES 10,00%	Performance
Jul-03 11.04% 1,347 12,205 25.00% 5 20 -1.9913 NO 5.00%	7
Aug-03 11,05% 1,395 12,649 22.22% 2 9 -1.0717 YES 0.00%	```
Sep-03 10.16% 1,318 12,967 13.21% 7 53 -0.7317 YES	Party lives into vides substantia
Oct-03 9.78% 1,168 11,943 12.50% 7 56 -0.6837 YES	* * * * * * *

Note 1: Residence, Business, and Design - Dispatch data serves as the BST Analog for this report

B.2.19.4.1.4 EELs/<10 circuits/Dispatch in/AL (%)

D.2.10.4.1.4	LLL6/ CIO CI	i cuita/Diaput	CIT HUAL 1/0							7	
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog · · • · · CLEC	
Nov-02	10.56%	1,440	13,636	F 1 1 1 1 1						11.50%	
Dec-02	9.89%	1,056	10,673	3.0							
Јал-03	10.09%	1,181	11,701	4.45						11.00%	
Feb-03	9.72%	1,304	13,417	7						10.50%	
Mar-03	9.96%	1,262	12,667] \	
Apr-03	9.86%	1,259	12,772							10.00%	
May-03	10.63%	1,346	12,663							9.50% Better	
Jun-03	11.28%	1,244	11,050	61, 44						9,00% Perform	ince
Jul-03	11.04%	1,347	12,205	200							
Aug-03	. 11.03%	1,395	12,649	1 1 Tag 1					<u> </u>	8.50%	
Sep-03	10.16%	1,318	12,967							The total of the total the	
Oct-03	9.78%	1,168	11,943							, , , , , , , , , , , , , , , , , , , ,	

Note 1: Residence, Business, and Design - Dispatch data serves as the BST Analog for this report

B.2.19.4.2.1 EELs/>=10 circuits/Dispatch/AL (%)

	8ST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	6.35%	12	189							BST Analog · · • · · CLEC	
Dec-02	6.87%	9	131								
Jan-03	10.49%	15	143	1 4						12.00%	
Feb-03	11.11%	16	144							10.00%	
Mar-03	10.42%	15	144	1						8.00%	,
Apr-03	9.87%	15	152	61. 15 1		1				6.00%	1
May-03	5.39%	9	167	1508074						4,00%	Better
Jun-03	11.84%	9	76	The state of							Performance
Jul-03	11,96%	11	92	2014 F						2.00%	
Aug-03	9.02%	11	122	William .						0.00%	Į.
Sep-03	7.38%	11	149	14147						Hadag Cat ag Panag Panag Panag Panag Panag Panag Panag Panag Catag	
Oct-03	8.33%	9	108	451419	1				1		

lote 1: Residence, Business, and Design - Dispatch data serves as the BST Analog for this report

B.2.19.4.2.4 EELs/>=10 circuits/Dispatch In/AL (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog · · ◆ · · CLEC
Nov-02	6.35%	12	189						- "	14.00% 1
Dec-02	6.87%	9	131	20 A 4 B 7						<u> </u>
Jan-03	10.49%	15	143							12.00%
Feb-03	11.11%	16	144	1.57 sile 25						10.00%
Mar-03	10.42%	15	144	Printer is						8.00%
Apr-03	9.87%	15	152	er affekkiy						6.00%
May-03	5.39%	9	167						<u> </u>	4.00% Better
Jun-03	11,84%	9	76	F1 - 15 - 14 - 1						_ Penorm
Jul-03	11.96%	11	92	E32 - 1 - 1						2.00%
Aug-03	9.02%	11	122	2551.444.1						0.00%
Sep-03	7.38%	11	149	100						tokag deng berg fengg tokag belg tokag berg herg herg herg herg berg deng
Oct-03	6.33%	9	108	J. J. 151						

Note 1: Residence, Business, and Design - Dispatch data serves as the BST Analog for this report

(% of Trouble Reports Received within 30 Days of Service Order Completion)

Numerator Indicates total number of initial trouble reports received within 30 days of service order completion for this disaggregation in the previous reporting period.

Volume indicates total number of service orders completed for this disaggregation in the previous reporting period.

B.2.19.5.1.1 xDSL (ADSL, HDSL and UCL)/<10 circults/Dispatch/AL (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog · · ◆ · · CLEC
Nov-02	18.64%	242	1,298	12.86%	9	70		1.2110	YES	
Dec-02	17.86%	199	1,114	0.00%	0	19		2.0157	YES	30.00%
Jan-03	16.72%	260	1,555	6.90%	2	29		1.4047	YES	25.00%
Feb-03	15.78%	265	1,679	8.70%	4	46		1.3008	YES	20,00%
Mar-03	18.48%	262	1,419	6.45%	2	31		1,7052	YES	
Apr-03	19.25%	283	1,470	6.67%	2	30		1.7307	YES	15.00%
May-03	16.18%	277	1,712	4,00%	2	50		2.3052	YES	10.00% Better
Jun-03	16.25%	291	1,791	25.00%	2	8		-0.6896	YES	Perfor
Jul-03	17.02%	328	1,927	0.00%	0	16		1.8042	YES	5.00%
Aug-03	11.77%	239	2,030	0.00%	0	18		1.5430	YES	0.00%
Sep-03	3.27%	80	2,448	8.33%	1	12		-0.9845	YES	Hot of Der St. Tet of Cast of What of Make to Note Nation Park Fall of Select Other
Oct-03	3.77%	82	2,176	0.00%	0	4		0.3954	YES] 40,44,4,1,4,0

B.2.19.5.1.2 xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/AL (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog · · · · · · · · · · · · · · · · · · ·	
Nov-02	17.12% .	315	1,840	man and						120,00%	
Dec-02	13.81%	222	1,607	1,1515.7						120.00%	
Jan-03	15.90%	391	2,459	1.584						100.00%	
Feb-03	16.76%	399	2,381	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1						80.00%	
Mar-03	17.68%	395	2,234	Section 15 of							
Apr-03	17.13%	409	2,388	100 100 100 1						60.00%	
May-03	15.93%	367	2,304							40.00% Better	
Jun-03	16.20%	404	2,494	0.00%	0	1		0.4396	YES	Performan	ce
Jul-03	16.25%	411	2,529	0.00%	0	1		0.4404	YES	20.00%	
Aug-03	14,41%	400	2,776	0.00%	0	3		0.7103	YES	0.00%	
Sep-03	8.32%	304	3,656							the to the total the total the total the total the total the the total the t	
Oct-03	8.95%	260	2,905	100.00% :	1	1		-3.1890	NO		

Note 1: ADSL Provided to Retail data serves as the BST Analog for this report

B.2.19.5.2.1 xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/AL (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	0.00%	0	2	.:	<u> </u>					——BST Analog · · → · · CLEC	
Dec-02	7.7.77									120.00%	
Jan-03	100.00%	1	1	militar 1						100.00%	
Feb-03	0.00%	0	3							80.00%	
Mar-03	100.00%	1	1	4 H H]	
Apr-03	0.00%	0	3	134 34						60.00%	
May-03	100.00%	1	1							40.00%	
Jun-03	0.00%	0	1	F1.74%						20.00% Per	rformanc
Jul-03	0.00%	0	1	15.00]	
Aug-03	Estate of 1			Park to a						0.00%	
Sep-03	33,33%	1 .	3	V 201.3						Hot to Ot ag land land the to be to the to hot line land ale to other	
Oct-03	0.00%	0	. 1								

lote 1: ADSL Provided to Retail data serves as the BST Analog for this report

B.2.19.5.2.2 xDSL (ADSL, HDSL and UCLV>=10 circults/Non-Dispatch/AL (%)

B.2.19.5.2.2	XDSL (ADSL	., HDSL and	UCL)/>=10 c	ircuits/Non-D	Ispatch/AL	(%)					
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	(Jillyana)			, i.i.						120,00% 1	
Dec-02	Support Support			12 N 18						120.00%	
Jan-03	Paralle San									100.00%	
Feb-03				4.47						80,00%	
Mar-03	自 1 計画製			Land State of							
Apr-03				Q 500 T20						60.00%	l
May-03	-4555			1.1 I' 1						40.00%	Better
Jun-03	100.00%	1	1	\$100 W						20,00%	Performa
Jul-03	ALEPVE-			No Garage						20.00%	
Aug-03	\$44E-			1969		i			1	0.00%	ļ
Sep-03	Bur I - I			#577911 s						tener con the ce to the tener that ce thing the ce the tener the ce the tener that ce the ce centre	•
Oct-03	1.00			MAT VOTE.							

Note 1: ADSL Provided to Retail data serves as the BST Analog for this report

(% of Trouble Reports Received within 30 Days of Service Order Completion)

Numerator indicates total number of initial trouble reports received within 30 days of service order completion for this disaggregation in the previous reporting period.

Volume indicates total number of service orders completed for this disaggregation in the previous reporting period.

B.2.19.6.1.1 UNE ISDN/<10 circuits/Dispatch/AL (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog · · ◆ · · CLEC	
Nov-	2 6.56%	4	61	7.89%	3	38		-0.2614	YES		
Dec-0	2 10.34%	6	58	0.00%	0	12		1.0711	YES	25.00%	
Jan-0	3 9.09%	5	55	9.09%	1	11		0.0000	YES	20.00%	
Feb-0	3 5.97%	4	67	6.08%	2	33		-0.0180	YES	1 A	
Mar-0	3 15.87%	10	63	10.53%	2	19		0.5590	YES	15,00%	
Apr-0	3 3.84%	2	55	13.04%	3	23		-2.0238	NO	1 L /A^/ \ AL	1
May-	3 4.92%	3	81	8.33%	2	24		-0.8555	YES	10.00%	Better
Jun-C	3 0.00%	0	51	20.83%	5	24			NO	5,00%	Performance
Jul-0	3 4.55%	1	22	6.45%	2	31		-0.3283	YES		
Aug-0	3 6.82%	3	44	4.35%	1	23		0.3809	YES	0.00%	↓
Sep-0	3 8.33%.	3	36	13.04%	3	23		-0.6384	YES	React Carego React Carego Rate Rate React During During Prate School Carego	1 '
Oct-0	3 8.51%	4	47	10.00%	1	10		-0.1533	YES	40.14442.149.0	

Note 1: Retail ISDN - BRI data serves as the BST Analog for this report

B.2.19.6.1.2 UNE ISDN/<10 circuits/Non-Dispatch/AL (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	
Nov-02	0,00%	0	141							BSY Analog CLEC
Dec-02	0.00%	0	71							120,00%
Jan-03	2.56%	2	78	48135						100,00%
Feb-03	1.04%	1	96	11 1,8119						80.00%
Mar-03	0.00%	0	90	4 12						1 *****
Apr-03	1.59%	1	63	ide Stille						60.00%
May-03	1.20%	1	83	THE SHEET						40.00% Better
Jun-03	0.00%	0	76	1350						Perfor
Jul-03	5.17%	3	58	0.00%	0	3		0.3944	YES	20.00%
Aug-03	3.49%	3	86	0.00%	0	1		0.1890	YES	0,00%
Sep-03	2.27%	2	88	100.00%	1	1		-6.5205	NO	Hot of the transfer to the transfer of the tra
Oct-03	2.50%	2	80							40 24 4 4 4 2 1 4 3 0

• ,



	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	SIDev	ZScore	Equity	(
Nov-02	Test Maria			5 T T 1 1						BST Analog · · · · · · CLEC
Dec-02	1000			A. 115.						120.00%
Jan-03	1000			1000						100.00%
Feb-03	907 D 1 38			1.						80.00%
Mar-03	0.000			Jan 18 18 1]
Apr-03	8 89 1 TO F			File Asset						60.00%
May-03	4.00			본다시되	[40,00% Better
Jun-03	Market Committee			The second second						Performs
Jul-03	THE LANGE			1 1 6 1 3						20.00%
Aug-03	325 4-295									0.00%
Sep-03	Jack State									Hough Deep Berge Brog the gr take the land Brog Brog Brog Corp.
Oct-03	grand sail,								-	40,44,4,44

Note 1: Retail ISDN - BRI data serves as the BST Analog for this repor

B.2.19.6.2.2 UNE ISDN/>=10 circuits/Non-Dispatch/AL (%)

B.2.19.6.2.2	ONE ISDINA	= IU CITCUITS/	Non-Dispate	CHIAL (%)				,	·	
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog · · → · · CLEC
Nov-02	sarê, d			1.5						
Dec-02	T 1/ 31.5 7A		T	1.00 30 30 3						120.00%
Jan-03				m. Sage						100.00%
Feb-03	28.50			14. 15.						80.00%
Mar-03	Entering S			The Section of]]
Apr-03	1,790			Street Au						60.00%
May-03	重型的代码			Think the		-				40.00% Better
Jun-03	19 30 4			21/31 AV						Performance
Jul-03	100000			Hypril L 4						20.00%
Aug-03	18 8 E 18 18 18 18 18 18 18 18 18 18 18 18 18		l	14 July 194 W						0.00%
Sep-03	Prairie			1777						Haden Come to the specific for the first for the first to the first for
Oct-03	14 1 1 1			endeduction in						

Note 1: Retail ISDN - BRI data serves as the BST Analog for this report

(% of Trouble Reports Received within 30 Days of Service Order Completion)

Numerator indicates total number of initial trouble reports received within 30 days of service order completion for this disaggregation in the previous reporting period.

Volume Indicates total number of service orders completed for this disaggregation in the previous reporting period.

B.2.19.8.1.1 2W Analog Loop Design/<10 circuits/Dispatch/AL (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog · · ◆ · · CLEC	
Nov-02	10.85%	1,376	12,686	0.00%	0	21		1.5971	YES		
Dec-02	10.07%	1,020	10,127	7.14%	1	14		0.3639	YES	35.00%	
Jan-03	10.34%	1,145	11,078	0.00%	0	10		1.0732	YES	30.00%	
Feb-03	9.83%	1,257	12,788	5.26%	2	38		0.9441	YES	25.00%	
Mar-03	10.11%	1,200	11,875	0.00%	0	22		1,5711	YES	20.00%	
Apr-03	10.08%	1,218	12,088	7.14%	1	14		0.3644	YES	15,00%	.
May-03	10.82%	1,294	11,956	5.56%	1	18		0.7188	YES	10,00%	Better
Jun-03	.11.41%	1,196	10,479	0.00%	0	9		1.0764	YES] [] [] [] [] [] [] [] [] [] [Performance
Jul-03	11.19%	1,310	11,702	8.33%	1	12		0.3142	YES	5.00%	.
Aug-03	11.18%	1,346	12,034	0.00%	0	18		1.5045	YES	0.00%	. ↓
Sep-03	10.33%	1,286	12,452	33.33%	3	9		-2.2671	МО	Heary Of cr. Percy Farry Ren't Parker Price Price Price Farry See co. Of the	•
Oct-03	9.99%	1,137	11,378	7.14%	1	14		0.3554	YES	4034443343	

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

B.2.19.8.1.2 2W Analog Loop Design/<10 circuits/Non-Dispatch/AL (%)

B.2.19.8.1.2	2W Analog	Loop Design	< 10 circuits	Mon-Dispate	TVAL (76)						7
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog · · • · · CLEC	
Nov-02	10.85%	1,376	12,686	.00.80.80						12.00%	
Dec-02	10.07%	1,020	10,127	17 649						12.00%	
Jan-03	10.34%	1,145	11,078	100						10,00%	
Feb-03	9.83%	1,257	12,788	F84-8140.						8.00%	İ
Mar-03	10.11%	1,200	11,875	1 (2) 153							1.
Apr-03	10.08%	1,218	12,088	1.1						6.00%	
May-03	10.82%	1,294	11,956	A STATE OF THE STA					_	4,00%	Better
Jun-03	11.41%	1,196	10,479	#6-K1						2.00%	Performance
Jul-03	11.19%	1,310	11,702	0.00%	0	2		0,5021	YES	2.00%	11
Aug-03	11.18%	1,348	12,034	0.00%	0	1		0.3549	YES	0.00%	1
Sep-03	10.33%	1,286	12,452	Projects						Hotel Oct 1 level land that built hat the hit the price hat say to color	'
Oct-03	9.99%	1,137	11,378	0.00%	0	3		0.5770	YES	40,44,43,433	_

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

B.2.19.8.2.1 2W Analog Loop Design/>=10 circuits/Dispatch/AL (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	SiDev	ZScore	Equity		
Nov-02	12,00%	12	100	14.99						BST Analog · · • · · CLEC	
Dec-02	11.94%	8	67	1 31 11						25.00%	
Jan-03	18.57%	13	70							20.00%	
Feb-03	22.22%	16	72								
Mar-03	16.92%	14	74	134 (1)						15.00%	
Apr-03	17.07%	14	82							1 	
May-03	13.43%	9	67	4.30						10.00%	Better
Jun-03	15.56%	7	45	Application of the						5.00%	Performance
Jul-03	18.75%	9	48	Maria Santa						1 1	
Aug-03	17.24%	10	58	19842764						0,00%	↓
Sep-03	14.29%	11	77	614549						trang, car to the care trang trang both to the trang trang trang to the contract	•
Oct-03	9.72%	7	72	v. tes						4. O. 2. 6. 4. 1. 4. 2. 1. 1. 2.	

Date of the second seco

B.2.19.8.2.2	2W Analog I	Loop Design	/>=10 clrcui	ts/Non-Dispat	ch/AL (%)			r	т		7
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog CLEC	
Nov-02	12.00%	12	100	1.1						25.00% 1	
Dec-02	11.94%	8	67	45.0					ĺ	25.00%	
Jan-03	18.57%	13	70							20.00%	
Feb-03	22.22%	16	72	14.45E							
Mar-03	18.92%	14	74	10 July 34						15.00%	l .
Apr-03	17.07%	14	82	cainille, Se] 	
May-03	13.43%	9	67	155644.57 ·						10.00%	Better
Jun-03	15.56%	7	45	F # WE'S .						5.00% -	Performance
Jul-03	18.75%	9	48	1 STATE]
Aug-03	17:24%	10	58	10%						0.00%	↓
Sep-03	14.29%	11	77	12 × 144						Wakey Derey Benef Pares Pares Brieg Pares Muce Mere Frides, Sea ey Crieg	1
Oct-03	9.72%	7	72								J

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

(% of Trouble Reports Received within 30 Days of Service Order Completion)

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Volume Indicates total number of service orders completed for this disaggregation in the previous reporting period.

B.2.19.9.1.1 2W Analog Loop Non-Design/<10 circuits/Dispatch/AL (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	SIDev	ZScore	Equity	—— BST Anniog · · ◆ · · CLEC
Nov-02	10.87%	1,359	12,499	- 1						12,00%
Dec-02	10.19%	1,014	9,950							12.00.8
Jan-03	10.38%	1,134	10,929	1 1 Kg 44.						11,50%
Feb-03	9.94%	1,246	12,535	F 1844 B						11.00%
Mar-03	10.24%	1,190	11,621	1.7 (1.4)] [
Apr-03	10.24%	1,204	11,761	#1. Y						10.50%
May-03	10.98%	1,279	11,645	41.4						10.00% Better
Jun-03	11.59%	1,189	10,257	100						9.50% Performance
Jul-03	11.34%	1,303	11,491	3000					ļ <u> </u>	9.50%
Aug-03	11:29%	1,333	11,807	1955						J 9.00% ───────────────────────────────────
Sep-03	10.48%	1,280	12,236						l	Neary Car or San or Far or Far or Far or Far or Far or San or San or Care
Oct-03	10.03%	1,118	11,148	14 11 24 3						, , , , , , , , , , , , , , , , , , , ,

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

B.2.19.9.1.4 2W Analog Loop Non-Design/<10 circuits/Dispatch In/AL (%)

D.L. 10.0.1.7										
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	———BSY Analog · · ◆ · · CLEC
Nov-02	2,57%	3,241	126,249	5.0						8,00%
Dec-02	2.19%	2,406	109,886	100						
Jan-03	2.09%	2,291	109,482	12 JOH						7.00%
Feb-03	2.65%	3,077	116,037	341,775						6.00%
Mar-03	3.50%	3,370	96,333	10.00						5.00%
Apr-03	3.47%	3,453	99,413							4.00%
May-03	3.61%	4,464	123,487	. 1						3.00% Better
Jun-03	6.57%	3,483	53,032							2.00% Perform
Jul-03	6.53%	3,522	53,908	A 1 150						1.00%
Aug-03	6.71%	3,693	55,062	14.75.54,55						0.00%
Sep-03	6.75%	3,716	55,062						L	Hours on on the land, that to the top
Oct-03	5.79%	2,701	48,689	2.0						, , , , , , , , , , , , , , , , , , , ,

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

B.2.19.9.2.1 2W Analog Loop Non-Design/>=10 circuits/Dispatch/AL (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	8.64%	7	81	V 1 1						BST Analog · · · · · · CLEC	
Dec-02	14.04%	8	57	4						30.00 %	
Jan-03	12.90%	8	62							25.00%	
Feb-03	25.86%	15	58							20,00%	
Mar-03	17.74%	11	62		1						
Apr-03	14.29%	9	63	1000						15.00%	
May-03	15.69%	8	51	1.54 8						10.00%	Better
Jun-03	15.38%	6	39	1.125						5,00%	Performa
Jul-03	20.00%	7	35	100						5,00%	
Aug-03	17.65%	9	51	Billian I						0.00%	,
Sep-03	13.64%	9	66	110,000						Trango Caron Interior Caron Water Water Interior Interior Interior Caron Cortes	
Oct-03	11.11%	6	54	10000							

ote 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this repor

B.2.19.9.2.4 2W Analog Loop Non-Design/>=10 circuits/Dispatch In/AL (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog · · → · · CLEC
Nov-02	1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1			100						120.00% 7
Dec-02	0.00%	0	2							120.00
Jan-03	0.00%	0	4	38						100.00%
Feb-03	1.144.11.1			in anning the						80.00%
Mar-03	0.00%	0	2	14 1 1 1 1						1 1 1 11.
Apr-03	100.00%	1	1	L. L. Sept 16						60.00%
May-03	0.00%	0	1	1 1 11						40,00% Be
Jun-03	[1964] 1 A.			1. 有效要求						20.00% Pe
Jul-03	The second			1.50] 20.00%
Aug-03				te section for						0.00%
Sep-03	7.4.2.7			1.1940.00						Heave Orece Peace Pare Hare Butter Hate The tex Prace Prace Sea control
Oct-03	0.00%	0	5	Wall-Mess						

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

(% of Trouble Reports Received within 30 Days of Service Order Completion)

Numerator Indicates total number of initial trouble reports received within 30 days of service order completion for this disaggregation in the previous reporting period.

Volume Indicates total number of service orders completed for this disaggregation in the previous reporting period.

B.2.19.12.1.1 2W Analog Loop w/LNP Design/<10 circuits/Dispatch/AL (%)

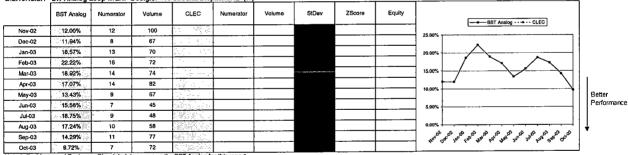
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog · · · · · · CLEC	
Nov-02	10.85%	1,376	12,686	1.4							
Dec-02	10.07%	1,020	10,127	0.00%	0	1		0.3347	YES	120.00%	
Jan-03	10.34%	1,145	11,078	0,00%	0	1		0.3395	YES	100.00%	
Feb-03	9.83%	1,257	12,788	10,00%	1	10		-0.0181	YES	80,00%	
Mar-03	10.11%	1,200	11,875	1.0							
Apr-03	10.08%	1,218	12,088							60.00%	
May-03	10.82%	1,294	11,956	0.00%	0	3		0.6033	YES	40,00%	Better
Jun-03	11.41%	1,196	10,479	0.00%	0	1		0.3589	YES		Performance
Jul-03	11.19%	1,310	11,702	100.00%	1	1		-2.8164	NO	20.00%	
Aug-03	11.18%	1,346	12,034	0.00%	0	1		0.3549	YES	0.00%	,
Sep-03	10.33%	1,286	12,452							Hadrog the cg. leave the cg. Hadrog the cg. leave the cg. leave, chica	
Oct-03	9.99%	1,137	11,378	1, 3, 15,						4 4 1 4 4 4 7 4 4 3 4	

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

B.2.19.12.1.2 2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/AL (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog · · • · · CLEC	*
Nov-02	10.85%	1,376	12,686	15.15%						12,00% T	
Dec-02	10.07%	1,020	10,127	100						12.00%	
Jan-03	10,34%	1,145	11,078	1965						10.00%	
Feb-03	9.83%	1,257	12,788	150,587						8.00%	
Mar-03	10.11%	1,200	11,875	12.5							
Apr-03	10.08%	1,218	12,088	1657 B. 11						6.00%	
May-03	10.82%	1,294	11,956	PREEDS						4.00%	Better
Jun-03	11.41%	1,196	10,479	10 4 55						2,00%	Perfor
Jul-03	11.19%	1,310	11,702							2.00%	
Aug-03	11.18%	1,346	12,034	0.00%	0	1		0.3549	YES	0.00%	Ų.
Sep-03	10.33%	1,286	12,452	14. 9.1						Trange Caro, Parce Prace, Prac	-
Oct-03	9.99%	1,137	11,378						l .		

B.2.19.12.2.1 2W Analog Loop w/LNP Design/>=10 circults/Dispatch/AL (%



lote 1: Residence and Business - Dispatch data serves as the BST Analog for this report

B.2.19.12.2.2 2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/AL (%)

B.2.19.12.2.2	2W Analog	LOOD WILINE	Design>= II	CITCUITS/MOII	POISPELLIVAL	. (/0)					
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	12.00%	12	100	Taranta da						25.00%	
Dec-02	11.94%	8	67	14 14 14							
Jan-03	18.57%	13	70	100						20.00%	
Feb-03	22.22%	16	72	45.47.77							
Mar-03	18.92%	14	74	A45 3 15						15,00%	
Apr-03	17,07%	14	82	Y District] 	
May-03	13.43%	9	67	KAN S.] 10.00% Better	
Jun-03	15.58%	7	45	F + S + 2						5.00% Perfor	manc
Jul-03	18.75%	9	48	8 - 1000]	
Aug-03	17.24%	10	58	1,647.1.18						0.00%	
Sep-03	14.29%	11	77	18 1 July 18						Read Car Darre Carter the to March The to June 17 17 17 17 17 17 17 17 17 17 17 17 17	
Oct-03	9.72%	7	72	0.5 (0.547)							

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

(% of Trouble Reports Received within 30 Days of Service Order Completion)

Numerator indicates total number of initial trouble reports received within 30 days of service order completion for this disaggregation in the previous reporting period.

Volume indicates total number of service orders completed for this disaggregation in the previous reporting period.

B.2.19.13.1.1 2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/AL (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Votume	StDev	ZScore	Equity	BST Analog · · ◆ · · CLEC	
Nov-02	10.87%	1,359	12,499							12.00%	
Dec-02	10.19%	1,014	9,950	Personal						12.00%	
Jan-03	10.38%	1,134	10,929	15/17						11.50%	
Feb-03	9.94%	1,246	12,535	100						11,00%	
Mar-03	10.24%	1,190	11,621	E]	
Apr-03	10.24%	1,204	11,761	Market 1						10.50%	
May-03	10.98%	1,279	11,645	N. 1						10,00%	Better
Jun-03	11.59%	1,189	10,257	155 3.5							Performance
Jul-03	11.34%	1,303	11,491	FFE 54.0 40						9.50%	
Aug-03	11.29%	1,333	11,807	rapeter teer ".						9.00%	,
Sep-03	10.46%	1,280	12,236							trange Concer Touring Contract the ten transfer that the Transfer	
Oct-03	10.03%	1,118	11,148	Principal C						***************************************	

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

B.2.19.13.1.4 2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/AL (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	—— BST Analog · · · · · · CLEC
Nov-02	2.57%	3,241	126,249	1455AF						8.00%
Dec-02	2.19%	2,408	109,886	and details						!
Jan-03	2.09%	2,291	109,482	41						7.00%
Feb-03	2.85%	3,077	116,037	rijert.						6.00%
Mar-03	3.50%	3,370	96,333							5.00%
E0-1qA	3.47%	3,453	99,413							4.00%
May-03	3.61%	4,464	123,487	Mar glade						3,00% Better
Jun-03	6.57%	3,483	53,032	100						2.00% Performance
Jul-03	6.53%	3,522	53,908	T						1.00%
Aug-03	6.71%	3,693	55,062	15.0						0.00%
Sep-03	6.75%	3,716	55,062							trang deag tea to teach the same trang teach trang trang trang teach of the
Oct-03	5.79%	2,701	46,689	11.11.11						

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

B.2.19.13.2.1 2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/AL (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog · · · · · · · · · · · · · · · · · · ·	
Nov-02	8.64%	7	81	5. 44 7 7						30.00%	
Dec-02	14.04%	8	57	1						30.00%	
Jan-03	12.90%	8	62	1 1000						25,00%	
Feb-03	25.86%	15	58	1. 5. 264						20.00%	
Mar-03	17.74%	11	62	The Section							
Apr-03	14.29%	9	63	1.5					1	15.00%	
May-03	15.69%	8	51							10.00%	Better
Jun-03	15.38%	6	39	Market Co.						5.00%	Performano
Jul-03	20.00%	7	35	83 A.						3.00%	
Aug-03	17.85%	9	51	Patient Service				_		0.00%	ļ
Sep-03	13,64%	9	66	1. 1.7 4					<u> </u>	Heater Dang Jang Canter that was that hat here hat to have bate cate coints	
Oct-03	11.11%	6	54	10 mg							

iote 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this repor

B.2.19.13.2.4 2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/AL (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog · · → · · CLEC
Nov-02	15.79	-		44.7						120,00% 1
Dec-02	0.00%	0	2	V. 57.575 /						120,00%
Jan-03	0.00%	0	4	4,575						100.00%
Feb-03	1000			1000						80.00%
Mar-03	0.00%	0	2	N 2.1						_
Apr-03	100.00%	1	1							60.00%
May-03	0.00%	0	1	44,34,77						_ 40.00% Bette
Jun-03	15, 17			r e galacia						20.00% Perfc
Jul-03	14 F 1 14			3000 C]
Aug-03				Mark 1980						0.00%
Sep-03				Family Services						Hear Car Street and the street the to have higher to the street to the s
Oct-03	0.00%	0	5	22.50						, , , , , , , , , , , , , , , , , , ,

ACIS 1: Herail Mesidence (Brisiless (LO I 2) excinding a Militi passed Curais gains as an east an east white A

(% of Trouble Reports Received within 30 Days of Service Order Completion)

Numerator indicates total number of initial trouble reports received within 30 days of service order completion for this disaggregation in the previous reporting period. Volume indicates total number of service orders completed for this disaggregation in the previous reporting period.

B.2.19.15.1.1 Other Non-Design/<10 circuits/Dispatch/AL (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog · · + · · CLEC	
Nov-02	10.85%	1,376	12,686								
Dec-02	10,07%	1,020	10,127	1 1 1						12.00%	
Jan-03	10,34%	1,145	11,078	10,380,0						11.50%	
Feb-03	9.83%	1,257	12,788	3.754.613						11.00%	
Mar-03	10.11%	1,200	11,875							7 ·······\	
Apr-03	10.08%	1,218	12,088							10.50%	
May-03	10.82%	1,294	11,956				.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,			10.00%	Better
Jun-03	11.41%	1,196	10,479						I		Performano
Jul-03	11.19%	1,310	11,702	100						9.50%	
Aug-03	11.18%	1,346	12,034	1.1						9.00%	
Sep-03	10.33%	1,286	12,452							Trance Cor of the top the top the top the top the princip they bed on the first	
Oct-03	9.99%	1,137	11,378							403445433430	

Note 1: Retail Residence / Business data serves as the BST Analog for this report
Note 2: Effective April 2001: Analog Changed from "Residence/Business Dispatch' to 'Retail Residence / Business'

B.2.19.15.1.2 Other Non-Design/<10 circuits/Non-Dispatch/AL (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	—— BSY Analog · · → · · CLEC	
Nov-02	2.96%	8,055	271,758							5.00% y	
Dec-02	2.47%	5,743	232,556	1000						4,50%	
Jan-03	2.42%	5,582	230,616	Malent						4.00%	
Feb-03	3.13%	8,168	261,157	100						3.50%	
Mar-03	3.80%	8,495	223,509	34.7						3.00%	
Apr-03	3.74%	8,388	224,036							2.50%	
May-03	4.15%	10,871	262,169	ar 15						1.50%	Better
Jun-03	4.29%	10,552	245,747	22 2						1.00%	Performa
Jul-03	4.35%	10,592	243,222	1. 1. 2. 11.						0.50%	
Aug-03	4.52%	10,688	236,619	1 14						0.00%	
Sep-03	4.22%	10,444	247,730							Hade Date to the	
Oct-03	3,40%	7,986	234,604	34 S4						4.0. 2. 4. 4. 4. 2. 3. 4. 8. 0.	

Note 1: Retail Residence / Business data serves as the BST Analog for this report Note 2: Effective April 2001: Analog Changed from 'Residence/Business Dispatch' to 'Retail Residence / Business'

B.2.19.15.2.1 Other Non-Design/>=10 circuits/Dispatch/AL (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	— ■ BST Analog · · • · · CLEC
Nov-02	12.00%	12	100	SP BAZ						
Dec-02	11.94%	8	67	H-11/2 (27)						25.00%
Jan-03	18.57%	13	70	4 4 11.3						20.00%
Feb-03	22.22%	16	72		1					
Mar-03	18.92%	14	74		1					15.00%
Apr-03	17.07%	14	82	100]
May-03	13.43%	9	67	, T						10.00%
Jun-03	15,56%	7	45	10.156						5,00%
Jul-03	18.75%	9	48	en Belge] """ 3
Aug-03	17.24%	10	58	4 74 4 74 7						0.00%
Sep-03	14.29%	11	77	10.00						Hader Care the contract the contract the contract that contract the contrac
Oct-03	9.72%	7	72	S 15						7 , , , , , , , , , , ,

Note 1: Retail Residence / Business data serves as the BST Analog for this report
Note 2: Effective April 2001: Analog Changed from 'Residence/Business Dispatch' to 'Retail Residence / Business'

B.2.19.15.2.2	Other Non-L)esign/>=10	circuits/Non	-Dispatch/AL	(%)					7	
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	7.59%	6	79	Salfridge, et						BST Analog · · ◆ · · CLEC	
Dec-02	2.70%	2	74	faglete at 20						14,00%	
Jan-03	8.57%	6	70	Later Colored						12.00%	
Feb-03	8,06%	4	66	Market C						10.00%	
Mar-03	3.03%	2	66	900 x 100						8.00%	
Apr-03	7.94%	5	63	rijalina, ir ja						6,00%	1
May-03	13,33%	8	60	2.40×3.40×							Better
Jun-03	4.17%	3	72	Fighalian -						4.00%	Performano
Jul-03	3.39%	2	59	magy (g) as						2.00%	
Aug-03	0.00%	0	98	gggate Ca						7 0.00%	Ţ
Sep-03	1.60%	2	125	Edding Co. C.						Hades Chery Peur Cost, HARS White Hades Thurst, Thurst, Thurst, States, College	•
Oct-03	1.14%	1	88							4 9 2 4 4 4 4 2 3 4 3 2	

Note 1: Retail Residence / Business data serves as the BST Analog for this report
Note 2: Effective April 2001: Analog Changed from 'Residence/Business Dispatch' to 'Retail Residence / Business'

(% of Jeopardy Notices delivered greater than or equal to 48 hours)

Numerator indicates total number of jeopardy notices completed greater than or equal to 48 hours.

Volume indicates total number of service orders for this disaggregation in the reporting period notified in advance of their jeopardy.

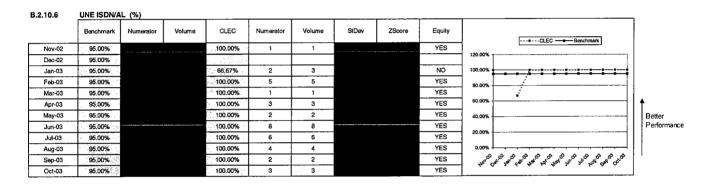
B.2.10.4	EELs/AL (%	6)									Better Performance
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	•CUEC —— Benchmark	
Nov-02	95.00%			on the self-							1
Dec-02	95.00%			Marie 2 - W						101.00%	
Jan-03	95.00%			firesti.						99,00%	
Feb-03	95.00%									98,00%	
Mar-03	95.00%			Eliza e Birt						97.00%	
Apr-03	95.00%									96.00%	†
May-03	95.00%			12 Jan 19						95.00%	Better
Jun-03	95.00%			100.00%	1	1			YES	94.00%	Performance
Jul-03	95.00%			Stephen In						93.00%	
Aug-03	95.00%			100.00%	1	1			YES	92.00%	
Sep-03	95.00%			EAL STATE						Picture Parcy Parc	
Oct-03	95.00%			-444.5							

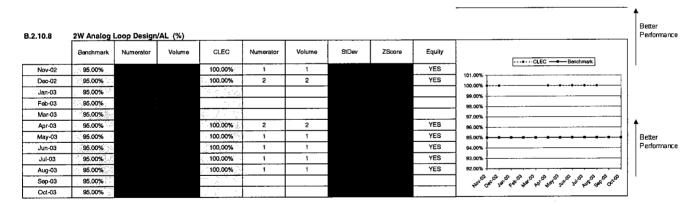
(% of Jeopardy Notices delivered greater than or equal to 48 hours)

Numerator indicates total number of jeopardy notices completed greater than or equal to 48 hours.

Volume indicates total number of service orders for this disaggregation in the reporting period notified in advance of their jeopardy.

B.2.10.5	xDSL (ADSI	L, HDSL and	UCLYAL (%	·)							,
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	95.00%							•			
Dec-02	95.00%			Burnet de						120.00%	
Jan-03	95.00%			and Miles						100.00%	
Feb-03	95.00%			a Market						80,00%	
Mar-03	95.00%			100.00%	1	1			YES	1	
Apr-03	95.00%			50.00%	1	2			NO	60,00%	†
May-03	95.00%									40.00%	Better
Jun-03	95,00%]	Performance
Jul-03	95.00%									20.00%	
Aug-03	95.00%									0.00%	
Sep-03	95.00%			100						Product Decay Dear Combact Photo Parice Product Inter Product Character Character Products Character Product	1'
Oct-03	95.00%			Erskal Er						40,44,43,483]





(% of Jeopardy Notices delivered greater than or equal to 48 hours)

Numerator indicates total number of jeopardy notices completed greater than or equal to 48 hours. Volume indicates total number of service orders for this disaggregation in the reporting period notified in advance of their jeopardy.

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		ŀ
Nov-02	95.00%										
Dec-02	95.00%									90,00%	
Jan-03	95.00%			Kara Jawa						80,00%	
Feb-03	95.00%									70,00%	
Mar-03	95.00%			A						60,00%	
Apr-03	95,00%			1 1446						50,00%	↑
May-03	95,00%			81.1 S. 1						40,00%	Better
Jun-03	95.00%			Si sakara						20.00%	Performar
Jul-03	95.00%			al bake ş						10,00%	
Aug-03	95.00%			机电影机						0.00%	
Sep-03	95.00%			e pars, even						Product Oberg Theirs Far of Theirs Parist Theirs Theirs Thris Thris Far of Object	'
Oct-03	95.00%			T SAGET						1 60 3 4 4 4 4 3 1 4 3 2	

											Better
B.2.10.12	2W Analog Benchmark	Numerator	Volume	(%) CLEC	Numerator	Volume	StDev	ZScore	Equity	CLEC ——Benchmark	Performano
Nov-02	95.00%			e, j							Į
Dec-02	95.00%									101.00%	
Jan-03	95.00%			100.00%	1	1			YES	99,00%	
Feb-03	95.00%			1 15 1						98.00%	
Mar-03	95.00%									97.00%	
Apr-03	95.00%			1000						96.00%	†
May-03	95.00%			5 N. 18.13						95.00%	Better
Jun-03	95.00%			1						94,00%	Performano
Jul-03	95.00%			\$ V						93.00%	
Aug-03	95.00%			Walter State						92.00%	
Sep-03	95.00%			fil en se						Portor Chercy Party Party Party Party Party Party Porty Porty Party Chercy	•
Oct-03	95.00%									` ` ` ` ` ` ` ` ` ` ` ` ` ` ` ` ` ` `	

(% of Jeopardy Notices delivered greater than or equal to 48 hours)

Numerator indicates total number of jeopardy notices completed greater than or equal to 48 hours. Volume indicates total number of service orders for this disaggregation in the reporting period notified in advance of their jeopardy.

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	
Nov-02	95.00%			44 N 1 1						100.00%
Dec-02	95.00%			1.74/5.75						90.00%
Jan-03	95.00%			V POJUJE						80.00%
Feb-03	95,00%			C. A. H						70.00%
Mar-03	95.00%									60,00%
Apr-03	95.00%				,	-				50.00%
May-03	95.00%			 Set to be 						40.00% Bette
Jun-03	95.00%			100 m						20.00% Perfo
Jul-03	95.00%				1					10.00%
Aug-03	95,00%			Long to the Park						0.00%
Sep 03	95.00%			7 44 1 3						The state of the contract of the state of th

Oct-03

.2.10.15	UCL-ND/AL	(%)					,				Better Performani
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	95.00%			11401.4						100.00%	
Dec-02	95.00%									90,00%	
Jan-03	95.00%			The second second						80.00%	
Feb-03	95.00%			1 41,						70.00%	
Mar-03	95.00%									60,00%	
Apr-03	95.00%			h .						50,00%	†
May-03	95.00%			Wale Co						30.00%	Better
Jun-03	95,00%			Barrell De Co						20.00%	Performa
Jul-03	95.00%			Astron He						10.00%	
Aug-03	95,00%									0.00%	l
Sep-03	95.00%			englist valor						The age to the contract the con	
Oct-03	95,00%										

Better Performance

Alabama I, November 2002 - October 2003 Unbundled Network Elements - Provisioning Coordinated Customers Conversions

(% of Coordinated Time Intervals Worked to Cutover Loops (BST-CLEC) within 15 mln)

Numerator indicates total number of coordinated loop cutovers performed within 15 min for this disaggregation in the reporting period.

Volume indicates the number of items cut for this disaggregation in the reporting period.

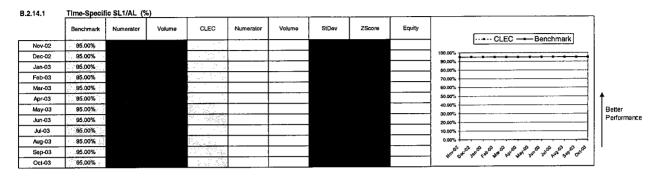
B.2.12.2	Loops with	LNP/AL (%)		1			r	1		γ -	Performance
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	95.00%			100.00%	4	4			YES		l I
Dec-02	95.00%			100.00%	7	7			YES	120.00%	
Jan-03	95.00%			78.95%	15	19			NO	100.00%	
Feb-03	95.00%			100.00%	1	1			YES	80.00%	
Mar-03	95.00%			Riskla Stra						80.00%	
Apr-03	95.00%			100.00%	17	17			YES	60.00%	↑
May-03	95.00%			100.00%	5	5			YES	40.00%	Better
Jun-03	95.00%			100.00%	2	2			YES]	Performance
Jul-03	95.00%			100.00%	9	9			YES	20.00%	
Aug-03	95.00%									0.00%	
Sep-03	95.00%			N. J.						heing the contract for the top the top the top into pint hind the top top to	·
Oct-03	95.00%			Charles Co							

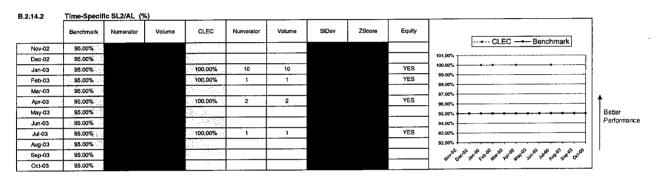
Alabama I, November 2002 - October 2003 Unbundled Network Elements - Provisioning Hot Cut Timeliness

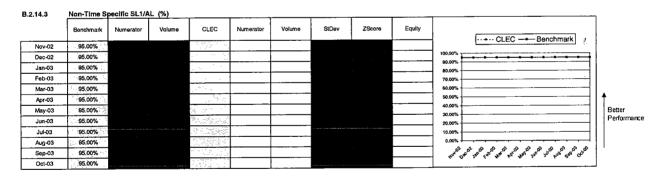
(% of Hot Cuts Performed within 15 Minutes of Scheduled Cut)

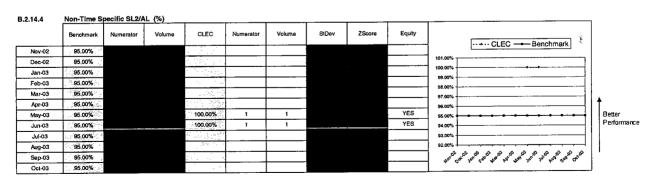
Numerator indicates total number of hot cuts performed within 15 minutes of scheduled cut in the reporting period.

Volume indicates total number of hot cut service orders completed for this disaggregation in the reporting period.







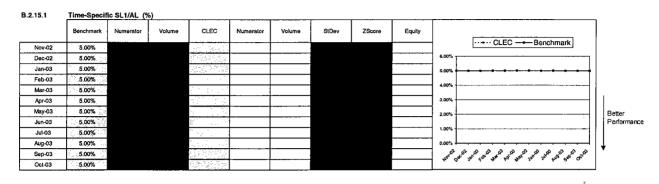


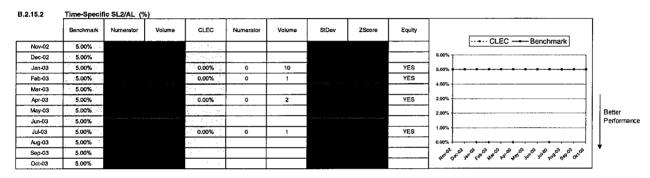
Alabama I, November 2002 - October 2003 Unbundled Network Elements - Provisioning % Hot Cuts > 15 minutes Late

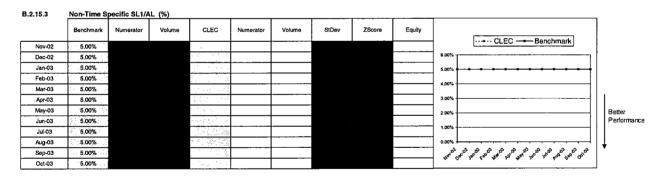
(% of Hot Cuts Performed More Than 15 Minutes After Scheduled Cut)

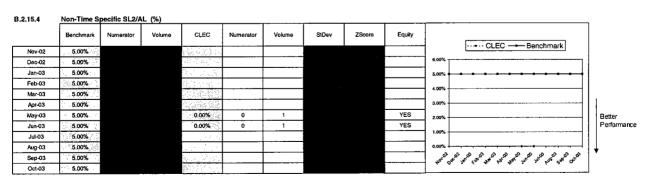
Numerator indicates total number of hot cuts performed more than 15 minutes after scheduled cut in the reporting period.

Volume indicates total number of hot cut service orders completed for this disaggregation in the reporting period.









Alabama I, November 2002 - October 2003 Unbundled Network Elements - Provisioning Average Recovery Time - CCC

(Time between notification by BellSouth of a service outage found that can be isolated to the BellSouth side of the network)

Numerator indicates date and time trouble is closed by CLEC minus date and time the initial trouble is opened with BellSouth.

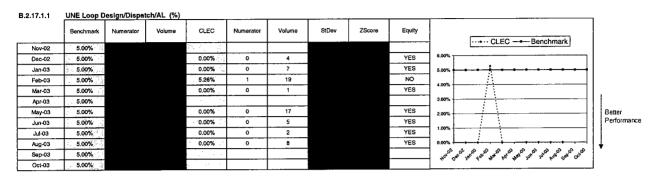
Volume indicates total number of troubles referred to BellSouth in the reporting period.

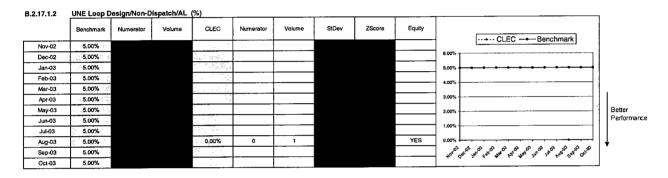
B.2.16.2	Loops with	LNP/AL (mir	nutes)		·			T.		÷	Better Performance
	BST	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02			}						Diagnostic	• CLEC	▼
Dec-02				SANT TA					Diagnostic	1.20	
Jan-03				Martin .					Diagnostic	1.00	
Feb-03				True to ten.					Diagnostic	0.80	
Mar-03		.,		,1					Diagnostic	0.00	١.
Apr-03				\$ 10,43A					Diagnostic	0.60	
May-03				D. THES					Diagnostic	0.40	Better
Jun-03				81					Diagnostic	0,20	Performance
Jul-03				100		_			Diagnostic	0.20	
Aug-03				Brack E. I.					Diagnostic	0.00	↓
Sep-03				Self-Market					Diagnostic	HOU'CO OR OF THE FEET HALO PULL PARCE THE THE PARCE SHE OF CE	'
Oct-03				31 (3)					Diagnostic		J

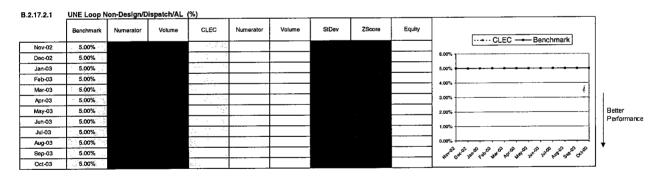
(% of Trouble Reports Received within 7 Days of Hot Cut Service Order Completion)

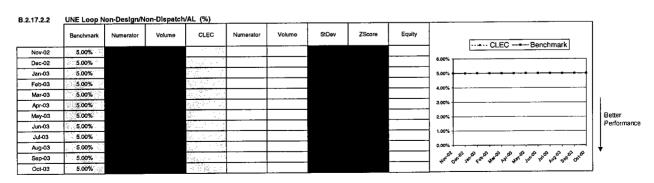
Numerator Indicates total number of hot cut circuits with a trouble report within 7 days following service order completion.

Volume indicates total number of cut counts for this disaggregation in the previous reporting period.









(% of Installation Order Appointments Missed)

Numerator indicates total number of installation appointments missed for this disaggregation in the reporting period. Volume indicates total orders for this disaggregation completed in the reporting period.

B.2.18.4.1.1 EELs/<10 circuits/Dispatch/AL (%)

D.2.10.4.1.1	EEE3/<10 01	realw/Dispu	OIBAL (10)				~			· · · · · · · · · · · · · · · · · · ·	٦
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog · · · · · · CLEC	
Nov-02	8.48%	905	10,673	0.00%	0	3		0.5271	YES	25,00%	
Dec-02	7.55%	884	11,701	0.00%	0	3		0.4951	YES	25.00%	
Jan-03	6.77%	909	13,417	20.00%	2	10		-1.6635	NO	20.00%	j
Feb-03	6.35%	804	12,667	12.50%	1	8		-0.7136	YES		1
Mar-03	4.84%	618	12,772	0.00%	0	5		0.5041	YES	15.00%	
Apr-03	5.54%	702	12,663	18.18%	2	11		-1.8309	NO		
May-03	8.81%	748	10,988	11.11%	1	9		-0.5124	YES	10,00%	Better
Jun-03	6.92%	845	12,205	20.00%	4	20		-2.3018	NO	5.00%	Performance
Jul-03	7.05%	892	12,649	0.00%	0	9		0.9926	YES]	
Aug-03	5.76%	747	12,967	13.21%	7	53		-2.2667	NO	0.00%	1 1
Sep-03	6.93%	828	11,943	10.71%	6	56		-1.4399	YES	Hotog Deter letter beteg the eg trite their little inte brite beteg dite	'
Oct-03	5.28%	672	12,726	16.67%	8	48		-3.9410	NO		

Note 1: Residence, Business, and Design - Dispatch data serves as the BST Analog for this report

B.2.18.4.1.4 EELs/<10 circuits/Dispatch In/AL (%)

DIELIGIALIT			77.								7
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog · · • · · CLEC	
Nov-02	8.48%	905	10,673	1 13/10/20						9,00%	
Dec-02	7.55%	884	11,701	150 150 150					<u> </u>	8.00%	
Jan-03	6.77%	909	13,417	44,44					L	7.00%	
Feb-03	6.35%	804	12,667	hgiVara						6.00%	
Mar-03	4.84%	618	12,772	421R5						5.00%	l .
Apr-03	5.54%	702	12,663	15 Hill						4.00%	
May-03	6.81%	748	10,988	1.55						3,00%	Better
Jun-03	6.92%	845	12,205	100						2.00%	Performance
Jul-03	7.05%	892	12,649							1.00%	1 1
Aug-03	5.76%	747	12,967							0.00%	↓
Sep-03	6.93%	828	11,943	11.4						Product De cy Percy Cale of Party Party Party Protect Inter Prate, Subcy Origin	
Oct-03	5.28%	672	12,726	11.					L		_

Note 1: Residence, Business, and Design - Dispatch data serves as the BST Analog for this report

B 2 18 4 2.1 FFI s/>=10 circults/Dispatch/AL (%)

7.2.10.4.2.1	EELS/>=10 C	ni caita/Diape	ALCIUME (70)							
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	■ BST Analog · · • · · CLEC
Nov-02	2.29%	3	131							8.00%
Dec-02	4.20%	6	143	4.000						7.00%
Jan-03	4.86%	7	144						1	1 1 // 11
Feb-03	3.47%	5	144							6.00%
Mar-03	4.61%	7	152	J. 759						5.00%
Apr-03	2.99%	5	167							4.00%
May-03	1.35%	1	74	S 42 138						3.00% Better
Jun-03	3.28%	3	92	efficiency.						2.00% Performa
Jul-03	-0.82%	1	122	11111111111						1.00%
Aug-03	3.38%	5	149	15						0.00%
Sep-03	7.41%	8	108	da, e e e						Hough Det og Beng Estage Hat og Hat, Brain,
Oct-03	4.41%	6	136	1,195.4.						

B.2.18.4.2.4 EELs/>=10 circuits/Dispatch in/AL (%)

B.2.18.4.2.4	EELS/>=10 (cucuitainisbi	aten in/AL	70)		,				
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	SIDev	ZScore	Equity	BST Analog · · • · · CLEC
Nov-02	2.29%	3	131	9 1 JOH						8,90% 7
Dec-02	4.20%	6	143	134 1						7,00%
Jan-03	4.86%	7	144	[1.47] A. 1					<u> </u>	1 1 // 11
Feb-03	3.47%	. 5	144	100						6.00%
Mar-03	4.61%	7	152	1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -						5.00%
Apr-03	2.99%	5	167							4.00%
May-03	1.35%	1	74	18 (41)	I					3.00% Better
Jun-03	3.26%	3	92	1.509.55						2.00% Performance
Jul-03	0.82%	1	122	. 441414					L	1.00%
Aug-03	3.36%	5	149	1-m 354					<u> </u>	0.00%
Sep-03	7.41%	8	108	. : 5-94d						The contract of the contract o
Oct-03	4.41%	6	136	scande d						

Note 1: Residence, Business, and Design - Dispatch data serves as the BST Analog for this report

% Missed Installation Appointments (% of Installation Order Appointments Missed)

Numerator indicates total number of installation appointments missed for this disaggregation in the reporting period.

Volume indicates total orders for this disaggregation completed in the reporting period.

B.2.18.5.1.1 xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/AL (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog · · • · · CLEC	
Nov-02	11.40%	127	1,114	10.53%	2	19		0.1189	YES	30,00%	
Dec-02	14.47%	225	1,555	3.45%	1	29		1.6716	YES	30.00%	
Jan-03	15.66%	263	1,679	2.17%	1	45		2.4835	YES	25.00%	
Feb-03	10.78%	153	1,419	3.23%	1	31		1.3419	YES	20,00%	
Mar-03	11:50%	169	1,470	3.33%	1	30		1.3876	YES		
Apr-03	10.81%	185	1,712	0.00%	0	50		2.4261	YES	15.00%	
May-03	15.16%	271	1,788	25.00%	2	8		-0.7747	YES] 10,00%	etter
Jun-03	20.45%	394	1,927	12.50%	2	16		0.7849	YES	5,00%	erformance
Jul-03	14.88%	302	2,030	0.00%	0	18		1.7658	YES	5.00%	
Aug-03	18.06%	442	2,448	18.67%	2	12		0.1248	YES	0.00%	
Sep-03	20.36%	443	2,176	0.00%	0	4		1.0103	YES	Hough Congress recognises the tag hat the tag integrating thing the tag contag .	
Oct-03	17:75%	416	2,344	0.00%	0	6		1.1364	YES	4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4	

Note 1: ADSL Provided to Retail data serves as the BST Analog for this report

B.2.18.5.1.2 xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/AL (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog DEC	
Nov-02	0.00%	0	1,607	T						0,90% 7	
Dec-02	0.00%	0	2,459	Late S					ļ	0.80%	
Jan-03	0.00%	0	2,381							0.70%	
Feb-03	0.00%	0	2,234							0.60%	
Mar-03	0.17%	4	2,388							0.50%	١.
Apr-03	0.00%	0	2,304	.s.						0.40%	
May-03	0.48%	12	2,488	0.00%	0	1 _		0.0696	YES	0.30%	Better
Jun-03	0.55%	14	2,529	0.00%	0	1		0.0746	YES	0.20%	Performance
Jul-03	0.54%	15	2,776	0.00%	0	3		0.1276	YES	0.10%	1
Aug-03	0.27%	10	3,656	g. 1						0.00%	1 ↓
Sep-03	0.76%	22	2,905	0.00%	0	1		0.0873	YES	Prince Con the top found that to the top helice high river into the contract	1
Oct-03	0.80%	25	3,125]

Note 1: ADSL Provided to Retail data serves as the BST Analog for this report

B.2.18.5.2.1 xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/AL (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
				l							
Nov-02	1.4			Editor S						120.00%	
Dec-02	0.00%	0	1	and the co		·] 120,007	
Jan-03	66.67%	2	3	144 6 busi						100.00%	
Feb-03	0.00%	0	1	1,14750						80.00%	
Mar-03	0.00%	0	3	1.549] , /\	
Apr-03	100.00%	1	1	14475.						60.00%	
May-03	0.00%	0	1	- 24,000						40.00%	Better
Jun-03	0,00%	0	1	14 M T T T]	Performar
Jul-03	ossid Red			100						20.00%	1
Aug-03	33.33%	1	3	十つ人が例						0.00%	↓
Sep-03	0.00%	0	1	1.00						Product Parice Faster Product Parice Parice Product Product Parice Contro	•
Oct-03	0.00%	0	2								

Note 1: ADSL Provided to Retail data serves as the BST Analog for this report

B.2.18.5.2.2 xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/AL (%)

B,2.18.5.2.2	XUSL (AUSI	, HUSL and	UCLIVE TO C	ircuits/Non-L	ISPACIUAL	\^o/					1
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog · · → · · CLEC	
Nov-02	1 113.7			diam'r.						100.00%]	
Dec-02	10.5			Falling -						90.00%	
Jan-03	- Alphag-Lo									80.00%	
Feb-03	74.00545			压负铁线						70.00%	
Mar-03	12.5									60.00%	١.
Apr-03	130			100000						50,00%	
May-03	0.00%	0	1						<u> </u>	40,00%	Better
Jun-03	50 mg /			Barrell Commen						20,00%	Performance
Jul-03	4277			基準 計画						10.00%	
Aug-03	14			Wile A						0.00%	↓
Sep-03	1 1 1 1			5250.5%						Part of the last that the transport of the last	
Oct-03	14			teller see d]

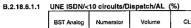
Note 1: ADSL Provided to Retail data serves as the BST Analog for this report

Alabama I, November 2002 - October 2003 **Unbundled Network Elements - Provisioning**

% Missed Installation Appointments

(% of Installation Order Appointments Missed)

Numerator indicates total number of installation appointments missed for this disaggregation in the reporting period. Volume indicates total orders for this disaggregation completed in the reporting period.



	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	———BST Analog · · • · · CLEC
Nov-02	5.17%	3	58	8.33%	1	12		-0.4500	YES	30.00% ¬
Dec-02	5.45%	3	55	9.09%	1	11		-0.4848	YES	30.00%
Jan-03	2.99%	2	67	3.03%	1	33		-0.0125	YES	25.00%
Feb-03	1.59%	1	63	0.00%	0	19		0.4852	YES	20.00%
Mar-03	7.27%	4	55	4.35%	1	23		0.4536	YES]
Apr-03	6.56%	4	61	4.17%	1	24		0.4008	YES	15.00%
May-03	8.33%	4	48	4,17%	1	24		0.6030	YES	10.00% Better
Jun-03	4.55%	1	22	9.88%	3	31		-0.8838	YES	5.00% Performance
Jul-03	4.55%	2	44	13.04%	3	23		-1.5856	YES	3.00%
Aug-03	11.11%	4	36	0.00%	0	23		1.3245	YES	0.00%
Sep-03	6.38%	3	47	0.00%	0	10		0.7498	YES	Hadroy Ore of Parce Parce Was with The to That thing Parce 2 224 ag. Orige
Oct-03	0.00%	0	45	28.57%	4	14			NO	2 4 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7

Note 1: Retail ISDN - BRI data serves as the BST Analog for this report

B.2.18.6.1.2 UNE ISDN/<10 circuits/Non-Dispatch/AL (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	— ■ BST Analog · · • · · CLEC	
Nov-02	5.63%	4	71	1 1						35.00%	
Dec-02	5.13%	4	78							1 ** 1	
Jan-03	5,21%	5	96	100 100 100						30.00%	
Feb-03	0.00%	0	90							25.00%	
Mar-03	1.59%	1	63	1416 AF 1						20.00%	
Apr-03	2.41%	2	83	The Built						15.00%	
May-03	2.78%	2	72	1000						10,00%	Better
Jun-03	1.72%	1	58	0.00%	0	3		0.2237	YES] [Performance
Jul-03	2.33%	2	86	0.00%	0	1		0.1534	YES	5.00%	
Aug-03	2.27%	2	88	0.00%	0	1		0.1516	YES	0.00%	. ↓
Sep-03	5.00%	4	80							Francy Darcy Darcy Parcy Parcy Parcy Policy Prairy Prairy Prairy Parcy Parcy Colicy	
Oct-03	0.00%	0	81	33,33%	1	3			NO	, v	

Note 1: Retail ISDN - BRI data serves as the BST Analog for this report

B.2.18.6.2.1 UNE ISDN/>=10 circuits/Dispatch/AL (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	1				 					BST Analog · · → · · CLEC	
Dec-02	- F. F. L.									120.00%	
Jan-03	PSHS. :			13						100.00%	
Feb-03	11.000			The Action						80.00%	
Mar-03	1773			B. 1. 1.3				-]	
Apr-03	1 117744			1981.						60.00%	
May-03				 * ***********************************					L		Better
Jun-03	7.5									20,00%	Performance
Jul-03	A. Pray Chillian			14,500,00						2005	
Aug-03	9175,107			9.5						0.00%	
Sep-03	40 W. V			11 11 12						hear of the transfer of the tr	
Oct-03	1.25			5570							

Note 1: Retall ISDN - BRI data serves as the BST Analog for this report

B 2.18.6.2.2 UNE ISDN/>=10 circuits/Non-Dispatch/AL (%)

B.2,18.6.2.2	ONE ISDN/>	=10 circuits/	von-Dispate	70)			1				
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	—■— BST Anatog · · ◆ · · CLEC	
Nov-02	· 500			1000000						120,00% 1	
Dec-02	175 以鑑賞			Professional Control				· ·		120,00%	
Jan-03	Ny 10 mat 1861			er Maria						100.00%	
Feb-03	TEAL 4			p457						80,00%	
Mar-03				Maria Sar]	
Apr-03	7.5									60.00%	
May-03				T-15						40.00%	Better
Jun-03	1055 L. J.									20.00%	Performance
Jul-03	\$1000			100							
Aug-03	5.5									0.00%	↓
Sep-03	Jack or a									Product Porter Porter Porter Porter Porter Porter Porter Porter Porter	
Oct-03	1414										

Note 1: Retail ISDN - BRI data serves as the BST Analog for this report

(% of Installation Order Appointments Missed)

Numerator indicates total number of installation appointments missed for this disaggregation in the reporting period. Volume indicates total orders for this disaggregation completed in the reporting period.

B.2.18.8.1.1 2W Analog Loop Design/<10 circuits/Dispatch/AL (%)

	BST Analog	Numerator ·	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	8.50%	861	10,127	0.00%	0	14		1,1398	YES	—◆— BST Analog · · • · · CLEC	
Dec-02	7.69%	852	11,078	0.00%	0	10		0.9124	YES	12.00%	
Jan-03	6.87%	879	12,788	2.63%	1	38		1.0320	YES	10.00%	
Feb-03	6.58%	781	11,875	0.00%	0	22		1.2433	YES	8,00%	
Mar-03	4.94%	597	12,088	0.00%	0	14		0,8524	YES		
Apr-03	5.72%	684	11,956	11.11%	2	18		-0.9839	YES	6.00%	
May-03	6.84%	714	10,443	0.00%	0	9		0.8124	YES	1 4.00%	Better
Jun-03	8.96%	814	11,702	8.33%	1	12		-0.1874	YES		Performan
Jul-03	7,20%	866	12,034	0.00%	0	18		1.1805	YES	2.00%	
Aug-03	5.81%	723	12,452	11.11%	1	9		-0.6803	YES	1 0.00%	
Sep-03	7.08%	805	11,378	0.00%	0	14		1.0318	YES	They come and they with the to	
Oct-03	5.47%	649	11,854	5.26%	1	19		0.0405	YES	1 4. O. 2. 6. 4. 4. 4. 2. 2. 4. 2. 0	

B.2.18.8.1.2 2W Analog Loop Design/<10 circuits/Non-Dispatch/AL (%) SIDAY 7Score BST Analog Fouity -----BST Analog · · · · · · · CLEC 8.50% 861 10.127 Nov-02 Dec-02 7.69% 852 11,078 30.009 Jan-03 6.87% 879 12.788 Feb-03 6.58% 781 11.875 Mar-03 4,94% 597 12.088 Apr-03 5.72% 684 11.956 15.00% Better Performance May-03 6.84% 714 10,443 YES Jun-03 6.96% B14 11,702 0.00% 0 0.3866 Jul-03 7.20% 866 12,034 0.00% 0 0.2785 YES Aug-03 ,5.81% 723 12,452 Pichog Dec og Victor Fance, Marce Fatter, Marce Victor Victor Find of Fat e. Orton -1.7735 NO 7.08% 805 11,378 33,33% 11,854 0.00% 0.4168 YES

Oct-03 5.47% 649
Note 1: Residence and Business - Dispatch

B.2.18.8.2.1 2W Analog Loop Design/>=10 circuits/Dispatch/AL (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	4.48%	3	67	39 5 5 10					·	12,00%	
Dec-02	8.57%	6	70	PARTIES.						12,00.0	
Jan-03	5.56%	4	72	1777.7						10,00%	
Feb-03	8.78%	5	74	1 - 1						8.00%	
Mar-03	7.32%	6	82	80,775						/\	
Apr-03	7.48%	5	67	Blad I						6.00%	
May-03	0.00%	0	44	1 THE ST. NO.						4,00%	Better
Jun-03	6.25%	3	48	1467 7 1786						2.00%	Performan
Jul-03	1.72%	1	58	1000						2.00%	
Aug-03	6.49%	5	77							0.00%	↓
Sep-03	9.72%	7	72	1111						Hodes been being beneg the en being the en being the en beneg the proper of the	
Oct-03	7.94%	5	63	a 1 1 1							

B.2.18.8.2.2	2W Analog	Loop Design	/>≃10 circui	ts/Non-Dispat	CIVAL (%)					
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog · · · ◆ · · CLEC
Nov-02	4.48%	3	67	154		-				12.00% p
Dec-02	8.57%	6	70	100						12.00%
Jan-03	5.56%	4	72	1.1						10.00%
Feb-03	6.76%	5	74	Hajaran,						8.00%
Mar-03	7,32%	6	82							
Apr-03	7.46%	5	67	hatin h						6.00%
May-03	0.00%	0	44	39417 N						4,00% Better
Jun-03	6.25%	3	48	BARTU B						\ / \ Performan
Jul-03	1.72%	1	58	15-10-200						2.00%
Aug-03	6.49%	5	77	14.3		ĺ				0.00%
Sep-03	9.72%	7	72	1000						THE CO COLOUR THE COLOUR THE TO THE THE THE THE THE THE THE THE THE THE
Oct-03	7.94%	5	63	100						40:44431

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

% Missed Installation Appointments (% of Installation Order Appointments Missed)

Numerator indicates total number of installation appointments missed for this disaggregation in the reporting period.

Volume indicates total orders for this disaggregation completed in the reporting period.

2W Analog Loop Non-Design/<10 circuits/Dispatch/AL (%) B.2.18.9.1.1 SIDev ZScore Equity RST Analog Numerator Volume CLEC Numerator Volume ----BST Analog · · · · · · · · CLEC 859 9,950 8.63% Nov-02 120.009 847 10,929 Dec-02 7,75% 872 12,535 Jan-03 6.96% Feb-03 6.67% 775 11,621 Mar-03 5.03% 592 11.761 Apr-03 5.85% 681 11.645 May-03 6 69% 704 10.225 Better Jun-03 7.00% 804 11,491 Jul-03 7 24% 855 11 807 Aug-03 5.84% 714 12.236 The transfer of the transfer o Sep-03 7.03% 784 11,148 NO -4.1390 Oct-03 5 51% 646 11.714 100.00%

B.2.18.9.1.4 2W Analog Loop Non-Design/<10 circuits/Dispatch In/AL (%) BST Analog Numerator StDev ZScore Equity Nov-02 0.06% 66 109,886 0.129 0.10% 106 109,482 0.09% 107 116,037 0.109 Jan-03 Feb-03 0.08% 79 96,333 99,413 Apr-03 0.03% 123,487 52,964 Better 0.06% May-03 Performance Jun-03 0.11% 57 53,908 0.025 42 Jul-03 0.08% 55,062

Oct-03 0.08% 36 44,391

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this repor

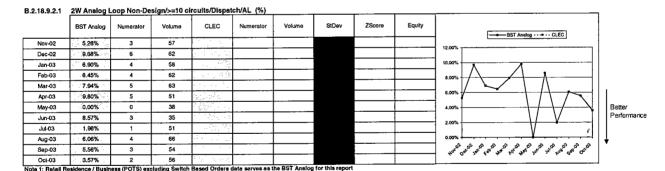
55,062

0.11%

0.10%

Aug-03

58



	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog · · · · · · CLEC	
Nov-02	0.00%	0	2	17 14 1						100.00% 1	
Dec-02	0.00%	0	4	- 455						90,00%	
Jan-03				- 35						80.00% -	
Feb-03	0.00%	0	2	5 2 14						70.00%	
Mar-03	0.00%	0	1	1, 150 kg 11						60,00%	
Apr-03	0.00%	0	1	Georgia de la secono						50.00%	
May-03	11000000			- 54.0 (A. 1998)						40,00%	Better
Jun-03	4 1 1 1 1 1			FEET LAND.						20.00%	Perform
Jul-03	T 51. 5			4.799,00						10.00%	
Aug-03				17 T. T.						0.00%	↓
Sep-03	0.00%	0	5	77.5						Medicy Deeps Berge Engige Pick of Pick Thekey Bulky Diver Frincy Peak of Contra	'
Oct-03	0.00%	0	7	77 T 4 1 1						4.0.26.4.4.2.1.4.2.	

B.2.18.9.1.1 B.2.18.9.2.4 12/1/2003

Markey One of Julies Caster Water Baker Markey Julies Julies Water Carter

(% of installation Order Appointments Missed)

Numerator indicates total number of installation appointments missed for this disaggregation in the reporting period.

Volume indicates total orders for this disaggregation completed in the reporting period.

B.2.18.12.1.1 2W Analog Loop w/LNP Design/<10 circuits/Dispatch/AL (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	SIDev	ZScore	Equity		
Nov-02	8.50%	861	10,127	0.00%	0	1		0.3048	YES	9.00%	
Dec-02	7.69%	852	11,078	0.00%	0	1		0.2886	YES	8.00%	
Jan-03	6.87%	879	12,788	0.00%	0	10		0.8588	YES	7,00%	
Feb-03	6.58%	781	11,875	6 1 12 5						6.00%	
Mar-03	4.94%	597	12,088							5.00%	l .
Apr-03	5.72%	684	11,956	0.00%	0	3		0.4266	YES	4.00%	
May-03	6.84%	714	10,443	0,00%	0	1		0.2709	YES	3.00%	Better
Jun-03	6.96%	814	11,702	0.00%	0	1		0.2734	YES	2.00%	Performance
Jul-03	7.20%	866	12,034	0,00%	0	1		0.2785	YES	1.00%	
Aug-03	5.81%	723	12,452	100						0.00%	↓
Sep-03	7.08%	805	11,378	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1						Hough Derg, Tough Page, Was go White Was Inter Things Hough Coffee	,
Oct-03	5.47%	649	11,854	3.20						1 , , , , , , , , , , , , , , , , , , ,	

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

B.2.18.12.1.2 2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/AL (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	8.50%	861	10,127							BST Analog	
Dec-02	7.69%	852	11,078	1						9.00%	
Jan-03	6.87%	879	12,788	- :						7,00%	
Feb-03	6.58%	781	11,875	1 . 1						6.00%	
Mar-03	4.94%	597	12,088	· · · ·						5.00%	
Apr-03	5.72%	684	11,956							4.00%	
May-03	6.84%	714	10,443	4, 1, 2, 1, 1, 1,						3,00%	Better
Jun-03	6.96%	814	11,702	1 44.141						2,00%	Performance
Jul-03	7.20%	866	12,034	0.00%	0	1		0.2785	YES	1,00%	
Aug-03	5.81%	723	12,452							0.00%	Ţ
Sep-03	7.08%	805	11,378	1						Hade Dece lease to the second the second to	•
Oct-03	5.47%	649	11,854	· ·						49,4444,1149	

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

B.2.18.12.2.1 2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/AL (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog · · · · · · CLEC	
Nov-02	4.48%	3	67	1.51.11.11						12.00%	
Dec-02	8.57%	6	70	114.7						12.00%	
Jan-03	5.58%	4	72							10.00%	
Feb-03	6.76%	5	74	,						8,00%	
Mar-03	7.32%	6	82								
Apr-03	7.46%	5	67							6.00%	
May-03	0.00%	0	44							4.00%	Better
Jun-03	6.25%	3	48							2,00%	Performance
Jul-03	1.72%	1	58	Fig. 19 (1)						2.00%	
Aug-03	6.49%	5	77	100						0.00%	↓
Sep-03	9,72%	7	72							Hodog Deeg Berge Parter Water Bite Mate, Piter Briter Press, Briter Berge Carter	•
Oct-03	7.94%	5	63	efficient.							

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

B.2.18.12.2.2 2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/AL (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	SIDev	ZScore	Equity	BST Analog · · ◆ · · CLEC	
Nov-02	4.48%	3	67	St. Land						12,00% 3	
Dec-02	8.57%	6	70	41.35 A] 12.00%	
Jan-03	5.58%	4	72	Childs see						10,00%	
Feb-03	6.76%	5	74	2006/6/6/						8,00%	
Mar-03	7.32%	6	82	. 393				·		/\	
Apr-03	7,48%	5	67	MILL STATE						5.00%	
May-03	0.00%	0	44								etter
Jun-03	6,25%	3	48	Par 21 - 11						2.00% Pe	'erfor
Jul-03	1,72%	1	58	75 F.S. 1						J 2.00%	
Aug-03	8.49%	5	77	Harana, -						0.00%	
Sep-03	9.72%	7	72	Allega con						They are a structured to the tar they are a structured they want to the area of the	
Oct-03	7.94%	5	63	N 17 - 17						() () () () ()	

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

(% of Installation Order Appointments Missed)

Numerator indicates total number of Installation appointments missed for this disaggregation in the reporting period.

Volume indicates total orders for this disaggregation completed in the reporting period.

B.2.18.13.1.1 2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/AL (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	8.63%	859	9,950							BST Analog · · · · · · CLEC	
Dec-02	7.75%	847	10,929	100						9,00%	
Jan-03	6.96%	872	12,535	to following						8.00%	
Feb-03	8.67%	775	11,821	V N 12 8						7.00%	
Mar-03	5.03%	592	11,761	- N.J.						6.00%	
Apr-03	5.85%	681	11,645	198-001						5.00%	1
May-03	6.89%	704	10,225	1 (4.5)						4.00%	Better
Jun-03	7.00%	804	11,491	10.23						2,00%	Performa
Jul-03	7.24%	855	11,807	100						1.00%	
Aug-03	5.84%	714	12,236	Are through						0.00%	1
Sep-03	7.03%	784	11,148	. 1.14						Hadag bet ag hear fen ag hear had hear had ag hadag hadag hadag ben ag Carag	•
Oct-03	5.51%	646	11,714	100						4 b 2 t 4 t 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	

B.2.18.13.1.4 2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/AL (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	SiDev	ZScore	Equity	■ BST Analog · · • · · CLEC
Nov-02	0.06%	66	109,886	\$ 10 °C 10						
Dec-02	0.10%	106	109,482	Maria 1						0.12%
Jan-03	0.09%	107	116,037	\$540 C.C.						0.10%
Feb-03	0.08%	79	96,333	41.5						0.08%
Mar-03	0.05%	48	99,413	6.00						
Apr-03	0.03%	36	123,487							0.06%
May-03	0.06%	34	52,964	10.41.75						0.04% Better
Jun-03	0.11%	57	53,908	154						9,92% Perform
Jul-03	0.08%	42	55,062	45000						0.02%
Aug-03	0.11%	58	55,062	14.11.11.11.1						0.00%
Sep-03	0.10%	46	46,689	5.53						Haden Of the the land that had had had had had had about the bod at a bay of the A
Oct-03	0.08%	36	44,391	1.		, and the second				

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

B.2.18.13.2.1 2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/AL (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	5.26%	3	57							BST Analog · · → · · CLEC	
Dec-02	9.68%	6	62							12.00%	
Jan-03	6.90%	4	58	11					1	10.00%	
Feb-03	6.45%	4	62	100						8.00%	
Mar-03	7.94%	5	63								
Apr-03	9.80%	5	51	BC 100 100						6.00%	
May-03	0,00%	0	38	F512 - 11 1						4.00%	Better
Jun-03	8.57%	3	35	spignor), a] \ \ \ \ \	Performance
Jul-03	1.98%	1	51	galaringer,						2.00%	
Aug-03	6.06%	4	66	lillar of f						0.00%	↓
Sep-03	5.58%	3	54	Part V.						Francis Decrei Burg Esser Photo Burg Photo Brug Programmer Congre	*
Oct-03	3.57%	2	56	100						40,144,43,430	

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

B 2 18 13 2 4 2W Analog Loop w/LNP Non-Design/s=10 circuits/Dispatch In/A1 (%)

D.Z. 10. 13.Z.4	ZW Analog	LOOD WILINE	Non-pesign	/>= 10 circuits	NDISPARCIT III	AL (/0)				T	7
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog · · · · · · · · · CLEC	
Nov-02	0,00%	0	2	distribution							
Dec-02	0.00%	0	4	45.0						100.00%	
Jan-03	V14.3013			Part of						80.00%	İ
Feb-03	0.00%	0	2	* = 1 = 1 × 0						70.00%	
Mar-03	0.00%	0	1							60,00%	
Apr-03	0.00%	0	1	1.11.28						50.00%	
May-03	7 Sept. 14			BAR GAR						40,00%	Better
Jun-03	1. 工事講演		I			•				20.00%	Performance
Jul-03	\$ 1000			mata (Fila						10.00%	11
Aug-03	ages of the first			(Contraction of						0.00%	ĺ↓
Sep-03	0.00%	0	5	ř						Hade the set for the set the set the set the set the set the set the set of the	1
Oct-03	0.00%	0	7	1800 883					1		

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

(% of Installation Order Appointments Missed)

Numerator indicates total number of installation appointments missed for this disaggregation in the reporting period.

Volume indicates total orders for this disaggregation completed in the reporting period.

B.2.18.15.1.1 Other Non-Design/<10 circuits/Dispatch/AL (%)

BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	
8.50%	861	10,127	talente.						BST Analog · · · · · · · · CLEC
7.69%	852	11,078	49314646464						9.00%
6.87%	879	12,788							7,00%
6.58%	781	11,875	17.55						6,00%
4.94%	597	12,088	1.5						5,00%
5.72%	684	11,956							4.00%
6.84%	714	10,443							3.00% Better
6.96%	814	11,702	19 2						2,00% Performa
7.20%	866	12,034	Staure 19						1.00%
5.81%	723	12,452							T 0,00%
7.08%	805	11,378	11.5						Hough Specificate Canage Panage Manga Panage Panage Panage Canage
5.47%	649	11,854							1 40.24.42,480
	8.50% 7.69% 6.87% 6.88% 4.94% 5.72% 6.84% 6.96% 7.20% 5.81% 7.08%	8.50% 861 7.69% 852 6.87% 879 6.58% 781 4.94% 597 5.72% 684 6.96% 814 7.20% 866 5.81% 723 7.08% 805	8.50% 861 10,127 7.69% 852 11,078 6.87% 879 12,788 6.58% 781 11,875 4.94% 597 12,088 5.72% 884 11,956 6.84% 714 10,443 6.96% 814 11,702 7.20% 866 12,034 5.81% 723 12,452 7.08% 805 11,378	8.50% 861 10,127 7.69% 852 11,078 6.87% 879 12,788 6.58% 781 11,875 4.94% 597 12,088 5.72% 684 11,956 6.86% 714 10,443 6.96% 814 11,702 7.20% 866 12,034 5.81% 723 12,452 7.08% 805 11,378	8.50% 861 10,127 7.69% 852 11,078 6.87% 879 12,785 6.58% 781 11,875 4.94% 597 12,088 5.72% 684 11,956 6.86% 714 10,443 6.86% 814 11,702 7.20% 866 12,034 5.81% 723 12,452 7.08% 805 11,378	8.50% 861 10,127 7.69% 852 11,078 6.87% 879 12,788 6.58% 781 11,875 4.94% 597 12,088 5.72% 684 11,956 6.88% 714 10,443 6.86% 814 11,702 7.20% 866 12,034 5.81% 723 12,452 7.08% 805 11,378	8.50% 861 10,127 7.69% 852 11,078 6.87% 879 12,785 6.58% 781 11,875 4.94% 597 12,088 5.72% 684 11,956 6.86% 714 10,443 6.86% 814 11,702 7.20% 866 12,034 5.81% 723 12,452 7.08% 805 11,378	8.50% 861 10,127 7.89% 852 11,078 6.87% 879 12,788 6.58% 781 11,875 4.84% 597 12,088 5.72% 684 11,956 6.84% 714 10,443 6.96% 814 11,702 7.60% 866 12,034 5.81% 723 12,452 7.08% 805 11,378	8.50% 861 10,127 7.69% 852 11,078 6.87% 879 12,788 6.58% 781 11,875 4.94% 597 12,088 5.72% 684 11,956 6.84% 714 10,443 6.96% 814 11,702 7.26% 886 12,034 5.81% 723 12,452 7.08% 805 11,378

Note 1: Retail Residence / Business data serves as the BST Analog for this report Note 2: Effective April 2001: Analog Changed from 'Residence/Business Dispatch' to 'Retail Residence / Business'

B.2.18.15.1.2 Other Non-Design/<10 circuits/Non-Dispatch/AL (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BSY Analog · · · · · CLEC	
Nov-02	0.03%	68	232,556							0.06%	
Dec-02	0.05%	110	230,616	15 St. 15 St.						0.06%	
Jan-03	0.04%	109	261,157	- 145,1						0.05%	
Feb-03	0.04%	80	223,509	4 (11)						0,04%	
Mar-03	0.02%	49	224,036								
Apr-03	0.01%	38	262,169	- 4						0.03%	1
May-03	0.02%	47	245,451							0.02%	Better
Jun-03	0.03%	77	243,222]	Performance
Jul-03	0.03%	72	236,619							0.01%	1
Aug-03	0.04%	104	247,730	(A)						0.00%	↓
Sep-03	0.04%	103	234,604							Hade Deer Here buse there but there have had had had but been conse	*
Oct-03	0.02%	38	239,430]

Note 1: Retail Residence / Business date serves as the BST Analog for this report
Note 2: Effective April 2001: Analog Changed from 'Residence/Business Dispatch' to 'Retail Residence / Business'

B.2.18.15.2.1 Other Non-Design/>=10 circuits/Dispatch/AL (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	
Nov-02	4,48%	3	67	1755.64						BST Analog · · · · · · · CLEC
Dec-02	8.57%	6	70	11 11 11 11 11						12.00%
Jan-03	5.56%	4	72	1, 21, 3, 4						10.00%
Feb-03	6.76%	5	74	1. 11						8,00%
Mar-03	7.32%	6	82							
Apr-03	7.46%	5	67	\$31.500						6.00%
May-03	0.00%	0	44	178465						4.00% Better
Jun-03	6.25%	3	48	11.7721974						\
Jul-03	1.72%	1	58	179 July						2.00%
Aug-03	8.49%	5	77	ARRET .						0.00%
Sep-03	9.72%	7	72	Tel Principle						Hody Control Party Faster Hater Boles Hater Druke Protect Party Pa
Oct-03	7.94%	5	63							40. 24. 4. 4. 4. 2. 3. 4. 2. 0

Note 1: Retail Residence / Business data serves as the BST Analog for this report Note 2: Effective April 2001: Analog Changed from 'Residence/Business Dispatch' to 'Retail Residence / Business'

B,2,18.15.2.2 Other Non-Design/>=10 circuits/Non-Dispatch/AL (%)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog · · • · · CLEC
Nov-02	0.00%	0	74	\$1, 84. t A						
Dec-02	0.00%	0	70	1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1						1.60%
Jan-03	0.00%	0	66	10 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1						1.40%
Feb-03	0.00%	0	66	ew itige						1.20%
Mar-03	0.00%	0	63	10.0						1.00%
Apr-03	0.00%	0	60							0,80%
May-03	0.00%	0	72	1. 4 1.						0.60%
Jun-03	0.00%	0	59	14 34 15						0.40% Perl
Jul-03	0.00%	0	98	1 -511						0.20%
Aug-03	0.00%	0	125	11.33.29						0.00%
Sep-03	0.00%	0	88	A. 14411						Hoder Of Se June 1 Land Had to Kite Had Se June 1 J
Oct-03	1.43%	1	70	28005						40,264,42,163,0

Note 1: Retail Residence / Business date serves as the BST Analog for this report
Note 2: Effective April 2001; Analog Changed from 'Residence/Business Dispatch' to 'Retail Residence / Business'

Alabama I. November 2002 - October 2003 **Unbundled Network Elements - Provisioning** Order Completion Interval

(Interval Between Order Issuance and Completion)

Numerator indicates total of order completion intervals for this disaggregation in the reporting period. Volume indicates total number of service orders completed for this disaggregation in the reporting period.

B.2.1.4.1.1 EELs/<10 circuits/Dispatch/AL (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Anglog · · • · · CLEC
Nov-02	6.90	66,018	9,564				8.850	-		16.00
Dec-02	6.81	71,456	10,499	Assessed a Co			9,637			·····
Jan-03	6.23	76,065	12,204	11.12.12.12.1			8,636			14.00
Feb-03	5.79	65,392	11,292	1. 45 %			8,806			12.00
Mar-03	5.69	62,423	10,971	12.00	36	3	7.353	-1.4862	YES	10.00
Apr-03	6.47	71,760	11,086	11.00	99	9	9.301	-1.4596	YES	8.00
May-03	6,44	61,176	9,505	11.00	99	9	9.018	-1,5175	YES	6.00 Bet
Jun-03	6.31	65,386	10,361	10.67	192	18	7,766	-2.3776	NO	4.00 Per
Jul-03	7.10	80,169	11,296	11.78	106	9	7,685	-1.8266	NO	2.00
Aug-03	5.61	59,087	10,530	12.90	529	41	5,746	-8.1087	NO	0.00
Sep-03	5.48	52,719	9,617	13.03	456	35	5.248	-8.4922	NO	Hodey One of Burge Bayes May be boughted Burge Bayes Bayes Bayes Orige
Oct-03	5.61	57,916	10,331	13.97	531	38	7.113	-7,2388	NO	

B.2.1.4.1.4 EELs/<10 circuits/Dispatch In/AL (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog · · · · · · CLEC	
Nov-02	6.90	66,018	9,564	250 100 2			8.850			8.00 7	1
Dec-02	6.81	71,456	10,499	-1.1			9.637				ł
Jan-03	6.23	76,065	12,204	1.35%			8.636			7.00	ł
Feb-03	5.79	65,392	11,292	- A415A			8,806			6.00	ł
Mar-03	5.69	62,423	10,971	1.79			7.353			5.00	ł
Apr-03	6.47	71,760	11,086	1.4.1			9.301			4.00	1 1
May-03	6.44	61,176	9,505	100			9.018]	3.00	Better
Jun-03	6.31	65,386	10,361	1 1 11 17 1			7.788			2.00	Performance
Jul-03	7.10	80,169	11,296				7.685			1.00	1 l
Aug-03	5.61	59,087	10,530				5.748			0.00	i ↓
Sep-03	5.48	52,719	9,617	1.154			5.248			Hang does been the trace the territor the mine this trace the color	l [*]
Oct-03	5.61	57,916	10,331				7.113				l

Note 1: Residence, Business, and Design - Dispatch data serves as the BST Analog for this report

B.2.1.4.2.1 EELs/>=10 circuits/Dispatch/AL (days)

								1	ŀ	
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BSY Analog · · → · · CLEC
Nov-02	15.42	1,866	121	100			14.541			25.00 - 25.00
Dec-02	14.00	1,638	117	1 1 1 1			14,330			
Jan-03	16.20	2,041	126				28.390			20.00
Feb-03	18.40	2,411	131	II			23.793			
Mar-03	18.02	2,179	136				15.779			15,00
Apr-03	20.89	3,155	151	1000			23.590		_] \ \
May-03	18.14	1,252	69				26,207			10.00 Better
Jun-03	18.43	1,585	86				15.392			5.00 Performan
Jul-03	21.74	2,435	112	Barri			17.520			7 ***
Aug-03	11.89	1,189	100	10% (4)			37.249			0.00
Sep-03	8.38	620	74	gasta de			6.562			Hotar Car in the Care Hater Hotar Hater in the interior in the France Earles Orice
Oct-03	9.25	712	77	6.02-			8.618			J # 9. 2 6 # 4. # 2 . 4 9 2

B.2.1.4.2.4	EELs/>=10	circuits/Dispe	itch In/AL(days)			r			
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog · · · · · CLEC
Nov-02	15.42	1,866	121	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1			14.541			25.00
Dec-02	14.00	1,638	117				14,330] 13.00
Jan-03	16.20	2,041	126	French Le			28.390			20.00
Feb-03	18.40	2,411	131	\$14. V			23.793			
Mar-03	16.02	2,179	136				15.779			15.00
Apr-03	20.89	3,155	151				23.590			10,00
May-03	18.14	1,252	69	1 - Ca. S.			26.207			Better
Jun-03	18.43	1,585	86	14.456			15.392			5.00 Performance
Jul-03	21.74	2,435	112	1.00 PM			17.520			
Aug-03	11.89	1,189	100	12. N. 4 S. 12.11.			37.249			0.00
Sep-03	8.38	620	74	14 J. Th. J.			6.562			Note 2 to the for the to the to the to the to the to the the the to the the the the the the the the the the
Oct-03	9.25	712	77	10.1			8,618			

Note 1: Residence, Business, and Design - Dispatch data serves as the BST Analog for this report

Alabama I, November 2002 - October 2003 Unbundled Network Elements - Provisioning Order Completion Interval

(Interval Between Order Issuance and Completion)

Numerator indicates total of order completion intervals for this disaggregation in the reporting period. Volume indicates total number of service orders completed for this disaggregation in the reporting period.

B.2.1.6.3.1 UNE ISDN/<6 circuits/Dispatch/AL (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog · · · · · · · CLEC	
Nov-02	13.94	753	54	15.70	157	10	10.896	-0.4680	YES		
Dec-02	11.71	562	48	11.20	56	5	12.399	0.0872	YES	18.00	i
Jan-03	14,19	752	53	11.04	265	24	8.024	1,5940	YES	14,00	
Feb-03	13.96	768	55	10.00	150	15	12.760	1.0664	YES		
Mar-03	12,00	600	50	10.56	190	18	5.841	0.8996	YES	10.00	
Apr-03	13.41	778	58	10.94	186	17	7.850	1.1395	YES	8.00	
May-03	13.57	638	47	11.35	227	20	8.536	0.9761	YES	6.00	Better
Jun-03	14.54	305	21	12.39	347	28	12.057	0.6168	YES	4.00	Performance
Jul-03	15.94	669	42	11.67	245	21	13.951	1,1451	YES	2.00	
Aug-03	10.50	336	32	11.00	176	16	5.010	-0.3260	YES	0.00	↓
Sep-03	8.94	295	33	10.33	93	9	5.942	-0.6238	YES	Marce Dece Being Color Hance Wing Hance Burke Forte Color] '
Oct-03	10.43	365	35	13.64	191	14	4.705	-2.1605	NO	1 4 3 4 4 4 3 1 4 3 3	

Note 1: Retail ISDN - BRI data serves as the BST Analog for this report

B.2.1.6.3.2 UNE ISDN/<6 circuits/Non-Dispatch/AL (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	—= 8ST Analog · · ◆ · · CLEC	
Nov-02	1.80	97	54	35 A 5 8			4.235				
Dec-02	1.49	86	58	phall, Ar			2.641			20.00	
Jan-03	1.02	72	70	1000			0,773			16.00	
Feb-03	1.46	102	70				3.287			14.00	
Mar-03	1.81	82	45	7554			2.667			12.00	
Apr-03	2.11	112	53	T			4.712			10.00	
May-03	7.58	432	57	11.1			11,282			8.00	Better
Jun-03	6,06	248	41	11.00	33	3	6.552	-1,2613	YES	4.00	Perform
Jul-03	4.67	289	62	18,00	18	1	7.165	-1.8461	NO	2.00	
Aug-03	1.61	90	56	11,00	11	1	2.958	-3.1470	NO	0.00	↓ ↓
Sep-03	4,30	245	57	2.1			6.327			Hody Oct of Party Party Party Party Party Party Party Party Party Control	•
Oct-03	3.56	178	50	12.50	25	2	4.942	-2.5084	NO	4024423483	

10 to the telestrate of the server as the Bot Andrew for the telest

B.2.1.6.4.1 UNE ISDN/6-13 circuits/Dispatch/AL (days)

	G112 102.00		T	17-7				1			
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	8ST Analog · · · · · CLEC	
Nov-02	1.5			र्गला के ब्							
Dec-02	1 1	-								120	
Jan-03				167 - 1						1.00	
Feb-03	54,2,5			12.1		·				0.80	
Mar-03	45-12-1			F 17.5]	
Apr-03	, N. 11 (s)			1.0						0.60	
May-03	100			J. 4. J.						0.40	Better
Jun-03	satist of t			14.57						0,20	Performan
Jul-03				실험 기계 기						0.20	
Aug-03	2366			2544 1						0.00	Ţ
Sep-03	\$4550 F. J.			Madi III						thung being the grang then the thing then the thing the body death origin	·
Oct-03	17. 1					I	I		1	1	

D 2.1.6.4.2 LINE ISDN/6-12 already (Alon-Dienstoh/Al. (daus)

B.2.1.6.4.2	UNE ISDN/6	-13 circuits/	von-Dispate	n/AL (days)						
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog · · · * · · CLEC
Nov-02	160 150 15									
Dec-02	1.00	1	1	[S. J. S			0.000			1.20
Jan-03	11.44 / 1.75			8 Fragg. 1.15						1.00
Feb-03	en traffic			1.7						0.80
Mar-03				1 1						
Apr-03	10 14			10 March 2016						0.60
May-03	1 3 3 5			2 - 557 3.						0.40 Better
Jun-03	44.159438			10 S. 100						0.20 Performance
Jul-03	1.50 1.7			N. 141 N.] "2"
Aug-03	1000			13 4 3 5 3						0.00
Sep-03	Projection 1			1.00						House Chercy Julies Fance Was Killing Mules Julies Julies Fance Colors
Oct-03	1805 a 1 a 1			1.4g(40.80.1)						4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4

Note 1: Retail ISDN - BRI data serves as the BST Analog for this report

Alabama I, November 2002 - October 2003 Unbundled Network Elements - Provisioning Order Completion Interval

(Interval Between Order Issuance and Completion)

Numerator indicates total of order completion intervals for this disaggregation in the reporting period. Volume indicates total number of service orders completed for this disaggregation in the reporting period.

B.2.1.6.5.1 UNE ISDN/>=14 circuits/Dispatch/AL (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog · · · · · · · · · CLEC	
Nov-02	440,000,000										
Dec-02	-1 1-15/15									1.20	
Jan-03	100			religion (Fig.						1.00	
Feb-03	1									0.80	
Mar-03	*. * *.			图 加速]	
Apr-03	130.00			No. 1941						0.60	1 1
May-03	1000			1 1						0.40	Better
Jun-03	31 - 145]	Performan
Jul-03				1805 11						0.20	
Aug-03										0.00	↓
Sep-03	1			134 3 1						though the father that the transfer the property the property the property that the property the property that the property the property that the property t	`
Oct-03	1										

Note 1: Retail ISDN - BRI data serves as the BST Analog for this report

B.2.1.6.5.2 UNE ISDN/>=14 circuits/Non-Dispatch/AL (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Valume	StDev	ZScore	Equity	BST Analog · · · • · · · CLEC	
Nov-02	1 -1 24-15 3			Page House							
Dec-02	Stranger			Water No.						1.20	
Jan-03	10.1 (0.3)			可用的有利						1.00	
Feb-03	- 121		-	14 48						0.80	
Mar-03	114 (54)			SV SV NE]	
Apr-03				121.5						0.60	
May-03	1 1 1 1			1						0.40	Better
Jun-03				1 - 1 - 1 - 1						9,20	Performance
Jul-03	10.14.5									0.20	
Aug-03				1						0.00	↓
Sep-03										though or of the to the to the to the to the to the to the to	'
Oct-03				5 T \$ 10 \$4							

Note 1: Retail ISDN - BRI data serves as the BST Analog for this report

Better Performance

12/1/2003

Alabama I, November 2002 - October 2003 Unbundled Network Elements - Provisioning Order Completion Interval

(Interval Between Order issuance and Completion)

Numerator indicates total of order completion intervals for this disaggregation in the reporting period.

Volume indicates total number of service orders completed for this disaggregation in the reporting period.

B.2.1.8.1.1 2W Analog Loop Design/<10 circuits/Dispatch/AL (days)

		BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	== BSY Analog · · ◆ · · CLEC	
Γ	Nov-02	6.15	55,600	9,042	3.58	32	9	7.242	1.0739	YES		
	Dec-02	5.93	58,764	9,905	4.83	29	6	6.968	0.3863	YES	25.00	
Г	Jan-03	5.58	64,782	11,603	20.00	380	19	7.177	-8.7486	NO	20.00	1
	Feb-03	4.71	49,521	10,516	4.55	50	11	5.455	0.0995	YES	1 A	
	Mar-03	4.85	49,945	10,305	3.78	34	9	5.200	0,6164	YES	15.00	
	Apr-03	5.63	58,518	10,400	4.50	63	14	7.478	0.5634	YES] / \	
	May-03	5.62	50,415	8,970	3.86	27	7	6.695	0.6965	YES	10.00	Better
	Jun-03	5.66	55,824	9,868	5.13	41	8	5.765	0.2610	YES	5.00	Performance
	Jul-03	6.31	67,408	10,690	4,92	59	12	6.272	0.7668	YES		
	Aug-03	5.30	54,085	10,196	4.50	36	8	5.160	0.4408	YES	0,00	↓
	Sep-03	5.10	47,447	9,304	4.42	53	12	4.198	0.5633	YES	Hough Deng Telag Estag Hang Hing Hang Thung Thing Thing Balag Cring	'
	Oct-03	4.82	47,009	9,758	4.88	83	17	5.524	-0.0483	YES]

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

B.2.1.8.1.2 2W Analog Loop Design/<10 circuits/Non-Dispatch/AL (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog · · · · · CLEC	
Nov-02	6.15	55,600	9,042	9 1 5 1			7.242			7.00	
Dec-02	5.93	58,764	9,905	5 7 - 9 7			6.968			<u> </u>	
Jan-03	5.58	64,782	11,603	15.1			7.177			6.00	
Feb-03	4.71	49,521	10,516	1,5			5.455			5.00	
Mar-03	4.85	49,945	10,305	2			5.200			4.00	
Apr-03	5.63	58,518	10,400	1000			7.478			3,00	
May-03	5.62	50,415	8,970	481,445			6,695			2.00	Better
Jun-03	5.66	55,824	9,868	6.00	6	1	5.765	-0.0595	YES		Performance
Jul-03	6.31	67,408	10,690	3.00	3	1	6,272	0.5271	YES	1.00	
Aug-03	5,30	54,085	10,196	465.4. 2			5.160] 0.00	,
Sep-03	5.10	47,447	9,304	4.50	9	2	4.198	0.2020	YES	Hotog Decg, Beage Parie, Water Wiley Meter Buck, Parie, Pa	
Oct-03	4.82	47 009	9.758	4.67	14	3	5,524	0.0473	YES] • • • • • • • • • • • •	

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

B.2.1.8.2.1 2W Analog Loop Design/>=10 circuits/Dispatch/AL (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	
	BS1 Analog	Motherator	Volunia	0000	Numerator	Volumo	J. J.	200010	Lquity	BST Analog · · · · · · CLEC
Nov-02	8.32	533	64	851			9.324			18.00
Dec-02	9.75	644	66	F			15.666			16.00
Jan-03	19,26	862	65	100			37.068			14,00
Feb-03	5.45	360	66	2 h.,			5.389			12.00
Mar-03	6,69	468	70				6.519			10.00
Apr-03	14,21	867	61	J. 40 89			29.771			8.00
May-03	10,98	439	40	1.11			27.439			_ 6.00 Better
Jun-03	10,12	435	43	1 1 1 1			10.170			4.00 Perform
Jul-03	8.88	453	51	17 1 ST 1700			11.505			2.00
Aug-03	18.14	791	49	10.4 11.2			52.443			0.00
Sep-03	8.07	328	54	W 11			4.304			Hotel Care Bree Fare Hate Bare Hate price inter inter Fores Care
Oct-03	6.96	313	45	117 44 7			9.033			4 4 , 4 , 4 , 4 , 4 , 4

Kote 1: Heardence and Dusiness - Dispatch data serves as the D31 Million for this report

B.2.1.8.2.2 2W Analog Loop Design/>=10 circuits/Non-Dispatch/AL_(days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	— ■ BST Analog · · • · · CLEC	
Nov-02	8.32	533	64	250.00			9.324			18.00	
Dec-02	9.75	644	66	Sala Balanca			15.666			16,00	
Jan-03	13.26	862	65	5 45 25			37.068			14,00	
Feb-03	5.45	360	66	1			5,389			12.00	
Mar-03	6.69	468	70	r Juli			6,519			10.00	
Apr-03	14.21	867	61	X 14 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1			29.771			8.00	
May-03	10.98	439	40	PRAYES			27.439			6.00	Better
Jun-03	10.12	435	43	1984,011			10.170			4.00	Performan
Jul-03	8.88	453	51	\$50 F 10 T 1			11.505			2.00	
Aug-03	16.14	791	49	5-41 3-41-5			52.443			0.00	1
Sep-03	6.07	328	54	1551.5			4.304			Hadey One of The ce fine of the ce thing the text Things Things that god entry	•
Oct-03	6.96	313	45	1			9.033				

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

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Alabama I, November 2002 - October 2003 Unbundled Network Elements - Provisioning Order Completion Interval

(Interval Between Order Issuance and Completion)

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B.2.1.9.1.1 2W Analog Loop Non-Design/<10 circuits/Dispatch/AL (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	SIDev	ZScore	Equity	BST Analog · · → · · CLEC
Nov-02	6.18	54,835	8,875	14 Post			7.274			12.00
Dec-02	5.97	58,287	9,765	76.55			6,991			12.00
Jan-03	5.61	63,766	11,364	N. F. 1997 11.			7.198			10.00
Feb-03	4.74	48,755	10,287	が続し 編			5,455			8.00
Mar-03	4.88	48,719	9,988	5 - 3794,5			5.219			_
Apr-03	5.61	56,725	10,109	4871 4777			7.439			6.00
May-03	5.60	49,165	8,776	7 1 111			6.676			4.00 Bet
Jun-03	5.85	54,694	9,676	100			5.662] Per
Jul-03	8,27	65,670	10,481	500			6.183			2.00
Aug-03	5.33	53,409	10,021	\$ 75.55			5.177] 0.00
Sep-03	. 5.09	46,408	9,120	17.			4.173			the total second second the total th
Oct-03	4.84	46,682	9,653	11.00	11	1	5.544	-1.1117	YES	1 4 0 1 4 4 4 4 1 1 4 3 1

B.2.1.9.1.4 2W Analog Loop Non-Design/<10 circuits/Dispatch In/AL (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	— BSY Analog · · · · · · · · CLEC	
Nov-02	1.42	126,411	89,025	25 15 15			1.835			2.50	
Dec-02	1.78	155,391	87,200	racing the			2.693			2.30	
Jan-03	1.50	155,615	103,812	1 1 1			1.275			2.00	
Feb-03	1.39	112,357	80,799	Fig. 4 - 1995			1.232				
Mar-03	1,46	115,542	79,228	77 ST - 1			1.737			1.50	
Apr-03	1.37	133,738	97,775				1.524]	
May-03	1.84	56,647	30,712	1.0			2.752			1.00	Better
Jun-03	1.93	59,532	30,840	(A)			2.890			0.50	Performance
Jul-03	2.25	76,359	33,882	55,50			2.812] ***	
Aug-03	1.95	65,089	33,335	a Belgaute			2.526			0.00	↓
Sep-03	1.82	54,910	30,179	1.91			2.497			Houry dec or the refer the rest the res	-
Oct-03	1.90	58,691	30,929	25-			3.429			40,44,44,14,30	

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

B.2.1.9.2.1 2W Analog Loop Non-Design/>=10 circuits/Dispatch/AL (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog · · → · · CLEC
Nov-02	8.62	465	54				9.611			
Dec-02	9.93	576	58	· .			15.774			18,00
Jan-03	15.01	765	51	THE P			41.617			16,00
Feb-03	5.74	310	54				5.637			14.00
Mar-03	6.99	356	51	MARK LLA			7.365			12.00
Apr-03	16.94	779	46	Bar -		-,	33.726			10.00
May-03	10.94	372	34	1911			29.619			8.00 Better
Jun-03	9,34	299	32	V 14 14 14 14			9.852			4.00 Perform
Jul-03	8.99	414	46	sant in the st			11.916			2.00
Aug-03	17.56	755	43	State.			55.903			0.00
Sep-03	5.72	223	39	military in	·		4.186			Hade Care or Take Ester Hade bate Hade Take Take Take Take Take Take Take Tak
Oct-03	5.90	242	41	i ju			5.039			40.26.4.4.2.4.2.

No. Design - 40 singuita/Diamatah In/A1 (daya)

B,2,1.9.2.4	2W Analog I	_oop Non-De	sign/>=10 c	ircults/Dispat	ch in/AL (da	ys)				· · · · · · · · · · · · · · · · · · ·	1
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	0.50	
Nov-02	1.50	3	2	1			0.707			BST Analog + · · CLEC	
Dec-02	6.00	12	2	4000			7.071			9,00	
Jan-03	1 1			10 10 mg/						8.00	
Feb-03	9.50	19	2	1 8 7 1 Land			3,536			7.00	
Mar-03	7.00	7	1	N 1 1 1 1 1 1 2 2			0.000			6.00	١.
Apr-03	0.33	0	1	Krovi Ha			0.000			5.00	1
May-03	1.000			がらに 連						4,00	Better
Jun-03	그 사람들									2.00	Performano
Jul-03				. * : E.G						1.00	
Aug-03	1,14,1441.5			なりた 許勝						0.00	↓
Sep-03	3.80	19	5	800 15 30			1.643		<u> </u>	Haden Car of the contract the contract that had being being being	'
Oct-03	5.33	32	6	170, 635, 23			6.470				}

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

Alabama I, November 2002 - October 2003 Unbundled Network Elements - Provisioning Order Completion Interval

(interval Between Order Issuance and Completion)

Numerator indicates total of order completion intervals for this disaggregation in the reporting period.

Volume indicates total number of service orders completed for this disaggregation in the reporting period.

B.2.1.12.1.1 2W Analog Loop w/LNP Design/<10 circuits/Dispatch/AL (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	6.15	55,600	9,042	1.00			7.242		I		I
Dec-02	5.83	58,764	9,905	0.33	0	1	6.968	0.8035	YES	8.00	ı
Jan-03	5.58	64,782	11,603				7.177			7.00	I
Feb-03	4.71	49,521	10,516	William St			5.455			6.00	I
Mar-03	4.85	49,945	10,305	[5] · · · · ·			5.200			5.00	Ι.
Apr-03	5,83	58,518	10,400	5.00	5	1	7,478	0.0838	YES	4.00	1 1
May-03	5,62	50,415	8,970	4.00	4	1	6,695	0.2420	YES	3.00	Better
Jun-03	5.66	55,824	9,868	8.00	8	. 1	5,765	-0.4064	YES	2.00	Performance
Jul-03	6.31	67,408	10,690	50/3942541			6.272			1.00	1 1
Aug-03	5:30	54,085	10,196	1.1			5.160			0.00	. ↓
Sep-03	5.10	47,447	9,304	7 1 1			4.198			Hough Decr. Tough for the ce tour the ce Truck Thing Thing the truck of the color	ı
Oct-03	4.82	47,009	9,758				5.524				J

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

B.2.1.12.1.2 2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/AL (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	6.15	55,600	9,042	1,4 50,5			7.242			BST Analog · · · · · · CLEC	
Dec-02	5.93	58,764	9,905	and the st			6.968			7.00	
Jan-03	5.58	64,782	11,603	3.77			7.177			6.00	
Feb-03	4.71	49,521	10,516	. E. A. C. H			5.455			5.00	
Mar-03	4.85	49,945	10,305	400			5.200			4,00	
Apr-03	5.63	58,518	10,400	1 1 4 4			7.478			3.00	
May-03	5.62	50,415	8,970	15, 515			6,695				Better
Jun-03	5.86	55,824	9,868				5.765			2.00 F	Performar
Jul-03	6.31	67,408	10,690				6.272			1.00	
Aug-03	5.30	54,085	10,196	4.30			5.160			0.00	
Sep-03	5.10	47,447	9,304				4.198			Water of the transfer of the transfer of the state of the	
Oct-03	4.82	47,009	9,758				5,524] 40.14441143	

Tale 1. Headerice and Duambas - Disputon data serves do no sor reliang in this report

B.2.1.12.2.1 2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/AL (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	— ■ BST Analog · · · · · · · CLEC	
Nov-02	8.32	533	64				9,324				
Dec-02	9,75	644	66	1000			15.666			16.00	
Jan-03	13,26	862	65	1.00			37.068			14.00	
Feb-03	5,45	360	66	3.5			5.389			12.00	
Mar-03	6,69	468	70	-1200			6.519			10.00	
Apr-03	14,21	867	61	1 444			29.771			8.00	1
May-03	10.98	439	40	17.50			27.439			6.00	Better
Jun-03	10.12	435	43	436			10.170			4.00	Performano
Jul-03	8.88	453	51	11 to 1, 1 to 1 to			11,505			2,00	
Aug-03	16,14	791	49	Table date la			52.443			0.00	1
Sep-03	6.07	328	54	45 J. Bur			4.304			Hodog On og Burg burg Burg Burg burg Burg Burg Burg Burg Chig	•
Oct-03	6.96	313	45	The Sales		·	9.033			40 26 4 4 4 2 3 4 3 0	

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

B.2.1.12.2.2 2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/AL (days)

D.2.1.12.2.2	ZYY ATIBIOG	COOD MILIAN	Designo	CIICUITAMON	PDISPARCIVAL	· (uuyo)			,		7
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog · · ◆ · · CLEC	
Nov-02	8.32	533	64	o sagar			9.324				
Dec-02	9.75	644	66	11 11			15.666			16.00	
Jan-03	13.26	862	65	点 计设置			37.068			14.00	
Feb-03	5.45	360	66	1000			5,389			12.00	
Mar-03	6.69	468	70	5.3.755.1			6.519			10.00	
Apr-03	14.21	867	61	44 6 16			29.771		l	8.00	i I
May-03	10,98	439	40	J. 1881 H			27.439			5,00	Better
Jun-03	10.12	435	43	1919 1919			10,170			4,00	Performance
Jul-03	8.88	453	51	S 1114			11,505			2.00	{
Aug-03	16.14	791	49				52,443			0.00	1 1
Sep-03	6.07	328	54	Jagara Late			4,304			Head Dec of Bead Canter the cer white their back Baker Baker Crists	1
Oct-03	6.96	313	45	Sec. / C			9.033			40344443443	

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

Alabama I, November 2002 - October 2003 Unbundled Network Elements - Provisioning Order Completion Interval

(Interval Between Order Issuance and Completion)

Numerator Indicates total of order completion intervals for this disaggregation in the reporting period.

Volume indicates total number of service orders completed for this disaggregation in the reporting period.

B.2.1.13.1.1 2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/AL (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	———BSY Analog · · • · · CLEC	
Nov-02	6.18	54,835	8,875	al Najaka			7.274				
Dec-02	5.97	58,287	9,765	and Specific			6.991			7.00	
Jan-03	5.61	63,766	11,364				7.198			6.00	
Feb-03	4.74	48,755	10,287	TENENT.			5.455			5.00	
Mar-03	4,88	48,719	9,988	. 8177			5.219			4.00	l .
Apr-03	5.61	56,725	10,109	No ship.			7.439			3.00	
May-03	5.60	49,165	8,776	F1 (1 + 32)			6.676] ""	Better
Jun-03	5.65	54,694	9,676				5.662			2.00	Performance
Jul-03	6.27	65,670	10,481	11.1			6.183			1.00	
Aug-03	5.33	53,409	10,021				5.177			0.00	ı 🕽
Sep-03	5.09	46,408	9,120				4.173			Roady Dety, Butte bate, Bates, Bates, Bates, Butte, Bates, Bates, Courte	
Oct-03	4.84	46,682	9,653				5,544				į

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

B.2.1.13.1.4 2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/AL (days)

D.2.1.10.1.4	z / trialog	W	Hell benight	1.0 0,.00		(,-,					
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	—◆—BST Analog · · ◆ · · CLEC	
Nov-02	1.42	126,411	89,025	\$5 - 7 B		-,	1.835	 			
Dec-02	1.78	155,391	87,200	4990,0110			2.693			2.50	
Jan-03	1.50	155,615	103,812	通信点 活物			1.275			2.00	
Feb-03	1,39	112,357	80,799	S. 18			1.232				
Mar-03	1.46	115,542	79,228				1.737			1.50	
Apr-03	1.37	133,738	97,775	F. 1 - 45.25 1			1.524			Ţ. · · · · ·	
May-03	1.84	56,647	30,712	\$45,79.7			2.752			1.00	Better
Jun-03	1.93	59,532	30,840	PETHING			2.890			0.50	Performa
Jul-03	2.25	76,359	33,882	Park Park			2.812				
Aug-03	1.95	65,089	33,335	of parts			2.526			0.00	↓
Sep-03	1.82	54,910	30,179	12.1			2.497			Hang De cy teng teng then thing teng thing thing thing teng teng conta	1
Oct-03	1.90	58,691	30,929				3.429			4 9 3 4 4 4 4 3 3 4 9 9	J

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

B.2.1.13.2.1 2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/AL (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog · · · · · · · CLEC	
Nov-02	8.62	465	54	3.2			9.611				
Dec-02	9.93	576	58	\$45.000 h			15.774			18.00	
Jan-03	15.01	765	51				41.617			16.00	
Feb-03	5.74	310	54	w11 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1			5.637			14.00	
Mar-03	6.99	356	51	11000000			7.365			12.00	
Apr-03	16.94	779	46	244			33.726			10.00	! !
May-03	10.94	372	34				29.619			8.00	Better
Jun-03	9.34	299	32	3.3 (17.5)			9.852			4.00	Performan
Jul-03	8.99	414	46				11.916			2.00	
Aug-03	17.58	755	43				55.903			0.00	↓
Sep-03	5.72	223	39	A Sieges			4.186			Hodog De og belg by g te to blog the to	'
Oct-03	5.90	242	41	ent for Septimen			5.039			40.24.42,42,43	

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

B.2.1.13.2.4 2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/AL (days)

B.2.1.13.2.4	2W Analog I	TOOD MILINE	Non-Design	/>= IO CITCUILS	anispaten in	AL (days)					ר
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	SIDev	ZScore	Equity	BST Analog · · · · · · · CLEC	
Nov-02	1.50	3	2	Sergious.			0.707				
Dec-02	8.00	12	2	1.00			7.071			9,00	
Jan-03	F 4 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1			137.1						8.00	
Feb-03	9.50	19	2	Asirasi -			3.536			7.00	
Mar-03	7.00	7	1				0.000			6.00	
Apr-03	0.33	0	1	GASSE.			0.000			5.00	
May-03	1 150			国际编制						3.00	Better
Jun-03	P. L. S. J. C.									2.00	Performance
Jul-03	10/15/14/201									1.00	
Aug-03	914 969			\$164,300						0.00	↓
Sep-03	3.80	19	5	SASSECTION.			1.643			PRACE CACO PROCE CALOR PARCE PARCE PARCE PARCE PARCE PARCE CONTROL	
Oct-03	5.33	32	6	101/21/25			6.470			***************************************	

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

Alabama I, November 2002 - October 2003 Unbundled Network Elements - Provisioning **Order Completion Interval**

(Interval Between Order Issuance and Completion)

Numerator Indicates total of order completion intervals for this disaggregation in the reporting period. Volume indicates total number of service orders completed for this disaggregation in the reporting period.

B.2.1.15.1.1 UCL-ND/<10 circuits/Dispatch/AL (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	6.15	55,600	9,042	500,500.0			7.242			————BST Analog · · · ◆ · · CLEC	
Dec-02	5,93	58,764	9,905	10 10			6.968			7.00	
Jan-03	5.58	64,782	11,603	fruings &			7,177			6.00	
Feb-03	4.71	49,521	10,516	2 2 2 2 2			5,455			5.00	
Mar-03	4.85	49,945	10,305	1000			5.200			4.00	
Apr-03	5.63	58,518	10,400	1.4,5.6			7.478			3.00	
May-03	.5,62	50,415	8,970	1000			6.695				Better
Jun-03	5.66	55,824	9,868	(Note: 34)			5.765			2.00	Performance
Jul-03	6.31	67,408	10,690	and district			6.272			1.00	
Aug-03	5.30	54,085	10,196	P . 1			5.160			0.00	1
Sep-03	5.10	47,447	9,304	11.11			4.198			Heart Derect There Contact Was est things There There There There There There See to Chies	•
Oct-03	4.82	47,009	9,758	1, 1, 1, 1, 1, 1, 1			5.524			4 0 2 4 4 4 4 4 2 3 1 4 8 0	

Note 1: Retail Residence / Business data serves as the BST Analog for this report
Note 2: Effective April 2001: Analog Changed from 'Retail Residence/Business Dispatch' to 'Retail Residence / Business'

B.2.1.15.1.2 UCL-ND/<10 circuits/Non-Dispatch/AL (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	SIDev	ZScore	Equity		
Nov-02	0.79	168,172	211,611	100			1.321				
Dec-02	0.94	196,717	208,224	1. 1.			1.899			0.00	
Jan-03	0.83	205,505	248,837	A disequelit			1.065			0.80	
Feb-03	0.75	155,768	207,891	5 4 KM			0.978			0.70	
Mar-03	0.79	161,382	203,724	1145			1.241			0.60	1
Apr-03	0.76	180,696	236,353	tim i nestrati	·		1.148			0.50	1 1
May-03	0.77	172,328	223,065				1.224			0.40	Better
Jun-03	0.79	173,484	220,044				1.284			0.20	Performance
Jul-03	0.90	193,881	215,332	10.000			1.413			0.10	
Aug-03	0.79	179,154	225,846	1,01960			1.186			0.00	11
Sep-03	0.79	171,370	217,973	1 14			1.121			Hodog Octo, Burg, barg, Barg, Burg, Burg, Burg, Parig, Parig, East, Sakar, Octo.	*
Oct-03	0.78	175,277	225,822	7.8%			1.423			4. 0. 2. 6. 4. 4. 4. 4. 1. 1. 1. 1. 1. 1. 2. 2. Q.	

Note 1: Retail Residence / Business data serves as the BST Analog for this report
Note 2: Effective April 2001: Analog Changed from 'Retail Residence/Business Dispatch' to 'Retail Residence / Business'

B 2 1 15 2 1 UCL-ND/s=10 circuits/Dispatch/AL (days)

D.2,1,13.2,1	OOF-MDINE	TO CITCUITATE	SPAICIVAL I	unye)					~		-
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	8.32	533	64	100			9.324			——— BST Analog · · → · · CLEC	
Dec-02	9.75	644	66	A 11. 12.			15.888			18.00	
Jan-03	13.26	862	65	1.00			37.068			14.00	İ
Feb-03	5.45	360	66	1.00			5.389			12.00	
Mar-03	6.69	468	70				8.519			10.00	
Apr-03	14.21	867	61	1.40(1)			29.771			8.00	
May-03	10.98	439	40	1.00 0 000			27.439			7 6.00	Better
Jun-03	10.12	435	43	1.11			10.170			4.00	Performance
Jul-03	8.88	453	51	4.800			11.505			2.00	11
Aug-03	16.14	791	49	Selfano d			52.443] 0.00	11
Sep-03	6.07	328	54	3.8815%			4.304			Hoticy Oncy Price Surge Thates But that Nuce Inter Price Subg Subge Orige	*
Oct-03	6.98	313	45	. 30,68879			9.033			4. 6. 2. 6. 4. 4. 42. 2. 3. 42. 20. 0	
Note 1: Retail B	lesidence / Busin	ness data serve	s as the BST A	analog for this re	nort		•	•			-

Note 1: Retail Residence / Business data serves as the BST Analog for this report
Note 2: Effective April 2001: Analog Changed from 'Retail Residence/Business Dispatch' to 'Retail Residence / Business'

B.2.1.15.2.2	UCL-ND/>=1	10 circuits/No	on-Dispatch/	AL (days)							
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	— BST Analog · · • · · CLEC	
Nov-02	4,01	297	74	3 (1) 1,1			9.928				
Dec-02	2.93	196	67	\$1200 000			3.335			16.00	
Jan-03	1.75	118	66	2.10			3,847			14.00	
Feb-03	2.08	137	66	75.85.15.15.15.15.15.15.15.15.15.15.15.15.15			2.621			12.00	
Mar-03	1.78	112	63	G. Shilliant			1.917			10.00	
Apr-03	2,65	159	60	64-39453		· · · · · · · · · · · · · · · · · · ·	5.182			8.00	
May-03	9.87	701	71	4545656566			8.833			6.00	Better
Jun-03	2.75	162	59	FF 4 364			3.671			1 4.00	Performance
Jul-03	1.46	143	98	計學所謂			2.151			2.00	
Aug-03	14.80	1,781	122	747.048			16,480			0.00	↓
Sep-03	2,33	198	85	EFERER			4.270			Hadrog Derog Bergg Englig Beagg belgg belgg Beagg Prings Beagg Derog	*
Oct-03	2.68	167	63				4.113			40,44,4,4,4,4,4,4,4,4,4,4,4,4,4,4,4,4,4	

Note 1: Retail Residence / Business data serves as the BST Analog for this report
Note 2: Effective April 2001: Analog Changed from 'Retail Residence/Business Dispatch' to 'Retail Residence / Business'

Alabama I, November 2002 - October 2003 Unbundled Network Elements - Provisioning Order Completion Interval within X days

(Interval Between Order Issuance and Completion)

Numerator indicates total of order completion intervals in the reporting period.

Volume indicates total number of service orders completed for this disaggregation in the reporting period.

xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<6 circuits/Dispatch/AL (days) B.2.2.1 CLEC ZScore Equity ----- CLEC ---- Benchmark Nov-02 14.00 Dec-02 14.00 Jan-03 14.00 Feb-03 14.00 YES 12.00 10.00 14.00 Mar-03 8.00 14.00 Apr-03 6.00 Better Performance May-03 14.00 4.00 YES 11.00 Jun-03 14.00 11 YES 2.00 Jul-03 14.00 7.50 15 Aug-03 14.00 6.00 6 YES France Parties Partie Cases Transes Politic Parties Ville 1917 France Bally Critic 14.00 5.00 YES Sep-03 Oct-03 7.50 YES 14.00 15

B.2.2.2	xDSL (ADSI	, HDSL and	UCL) Loop	w/o Conditio	ning/<6 circu	Its/Dispatch	/AL (days)				1
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	,	
Nov-02	7.00			j 6.71	47	7			YES	···•····CLEC — Benchmark	
Dec-02	7.00			4,95	109	22			YES	8.00	
Jan-03	7.00			4.45	169	38			YES	7.00	
Feb-03	7.00			5.35	107	20			YES	e.00	
Mar-03	7.00			4.52	113	25			YES	5.00	
Apr-03	7.00			5.25	168	32			YES	4.00	
May-03	7,00			6.71	47	7			YES	3.00	Better
Jun-03	7.00			4.27	47	11			YES	2.00	Performance
Jul-03	7.00			4.33	52	12			YES	1.00	ł
Aug-03	7.00			6.13	49	8			YES	0.00	∤ ↓
Sep-03	7.00			7.00	21	3			YES	The reg becag The reg france, that co that to The co Things that to the court	,
Oct-03	7.00			2,50	5	2			YES		

(Interval between Order Completion and Completion Notice Release to CLEC/BST)

Numerator indicates total of completion notice intervals for this disaggregation in the reporting period.

Volume indicates total number of orders for this disaggregation receiving completion notice in the reporting period.

B.2.21.4.1.1 EELs/<10 circuits/Dispatch/AL (hours)

	8ST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog · · · · · CLEC	
Nov-02	2.24	23,775	10,618	100			14.834			6.00]	
Dec-02	4.24	49,333	11,631	1 - 5.0			25.936			- · · · · · · · · · · · · · · · · · · ·	
Jan-03	2.37	30,771	12,987	7 7 1 53			15.414			5.00	
Feb-03	3.15	40,293	12,811	30 W 180			22.240			4.00	
Mar-03	3.38	43,720	12,926	12/2/17			28.355				
Apr-03	3.45	44,054	12,779	1 - 21 - 31			26.313			3.00	
May-03	2.97	32,839	11,049	2075 Caux			20.785			2.00	Bet
Jun-03	2.78	33,912	12,205	0.02	0	1	17,114	0.1614	YES]	Perl
Jul-03	3.18	40,172	12,649	3450.5			21.276			1.00	1
Aug-03	3.45	44,750	12,967	0.02	0	1	26,381	0.1302	YES	0.00	Į.
Sep-03	4.80	57,324	11,942	0,02	0	1	45.846	0.1043	YES	House Dang, Bang, Bang, Mang, Mang, Mang, Bung, Bang, Bang, Bang, Bang,	-
Oct-03	4.40	56,049	12,725	1 0 1 44			32,083	}			

Note 1: Retail Residence, Business, and Design - Dispatch data serves as the BST Analog for this report

B.2.21.4.1.4 EELs/<10 circuits/Dispatch In/AL (hours)

D.Z.21.4.1.4	EEL8/CIU CI	(Calls/Dispar	CIT HUML (II	ours)			,	,			٦
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog · · ◆ · · CLEC	
Nov-02	2.24	23,775	10,618	14.44.04	i		14,834				
Dec-02	4:24	49,333	11,631	10000			25.936			8.00	
Jan-03	2.37	30,771	12,987	94.44.75			15.414			5.00	
Feb-03	3.15	40,293	12,811	14 an 14.			22.240			4.00	1
Mar-03	3.38	43,720	12,926				28.355			1 1/\	1.
Apr-03	3.45	44,054	12,779	TI Signated			26.313			3,00	
May-03	2.97	32,839	11,049	7.3 (1.7)			20.785			2.00	Better
Jun-03	2.78	33,912	12,205	100			17.114]	Performance
Jul-03	3.18	40,172	12,649	1-3			21.276			1.00	1
Aug-03	3.45	44,750	12,967	7.1			26.381			0.00	11
Sep-03	4.80	57,324	11,942				45.846			Protect Con of Paris, Estate Water Solice Paris, Truce Trice Frate, Solice College	'
Oct-03	4.40	56,049	12,725	1			32.083			40.144.14.14.1	

Note 1: Retail Residence, Business, and Design - Dispatch data serves as the BST Analog for this report

B.2.21.4.2.1 EELs/>=10 circuits/Dispatch/AL (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog · · · · · · CLEC
Nov-02	10,41	1,322	127				34.442			
Dec-02	11.87	1,685	142	Copyright City			46.415			30.00
Jan-03	4.89	690	141	04 Jame8			21.431			25.00
Feb-03	7.28	1,114	153	V4 1 3 3 3			34.443			20.00
Mar-03	13,52	2,271	168	10 A			56.077			】
Apr-03	8.78	1,546	176	864 1-1-			26.166			15.00
May-03	14.54	1,105	76	Saltain Ceg			42.494			10,000 Better
Jun-03	18.13	1,668	92				43.199			5.00 Performa
Jul-03	14.36	1,752	122				63.826			5.00
Aug-03	23.63	3,528	148				58.205			0.00
Sep-03	14.53	1,569	108	1.71.71.8		·	45.319			The state of the state s
Oct-03	14.49	1,971	136	PERMIT TO			54.669] * 0 , * * , * , . * , .

Note 1: Retail Residence, Business, and Design - Dispatch data serves as the BST Analog for this repo

B.2.21.4.2.4 EELs/>=10 circuits/Dispatch in/AL (hours)

B.2.21.4.2.4	EELs/>=10	circuits/Disp	tch in/AL (hours)						
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog · · ◆ · · CLEC
Nov-02	10.41	1,322	127	A 111 (1)			34.442			30.00 1
Dec-02	11,87	1,685	142	- 1 Verbig			48.415			30.00
Jan-03	4.89	690	141	2000			21,431			25.00
Feb-03	7.28	1,114	153	813 884			34.443			20.00
Mar-03	13,52	2,271	168	GPPSSelf.			56.077			
Apr-03	8:78	1,546	176				26.166			15.00
May-03	14.54	1,105	76	14.644915			42.494			10.00 Better
Jun-03	18,13	1,668	92	POST TO A			43.199		l	5,00 Performance
Jul-03	14.36	1,752	122	A 1994			63.826			5,00
Aug-03	23.83	3,528	148				58,205			0.00
Sep-03	14.53	1,569	108	Thomas (Section			45.319			Heng Cong being Cong thou to the to the to the the the the the the the the the the
Oct-03	14,49	1,971	136	Larry Carl			54.669			

Note 1: Retail Residence, Business, and Design - Dispatch data serves as the BST Analog for this report

(Interval between Order Completion and Completion Notice Release to CLEC/BST)

Numerator indicates total of completion notice intervals for this disaggregation in the reporting period.

Volume Indicates total number of orders for this disaggregation receiving completion notice in the reporting period.

B.2.21.5.1.1 xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/AL (hours)

	ADOL (ADOL	, riber and	,								1
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog · · · · · · · · · · · · · · · · · · ·	
Nov-02	2.20	2,448	1,113	0.02	0	17	14.759	0.6051	YES		
Dec-02	3.40	5,279	1,554	0.02	0	20	16.971	0.8851	YES	4.50	
Jan-03	1,98	3,325	1,679	0.02	1	40	11.207	1.0951	YES	4.00	
Feb-03	2.14	3,038	1,421	0.02	0	26	11,215	0.9556	YES	3.50	
Mar-03	2.38	3,511	1,475	0.02	0	23	13.728	0.8190	YES	3.00	
Apr-03	3.75	6,419	1,713	0.02	1	47	17.972	1.4039	YES	2.50	
May-03	3.52	6,308	1,791	0,02	0	3	19.318	0,3140	YES	1,50	Better
Jun-03	4.32	8,322	1,927	0,02	0	3	26.705	0.2788	YES	1,00	Performan
Jul-03	4.21	8,537	2,030	0.02	0	2	30.452	0.1944	YES	0.50	l f
Aug-03	3.62	8,860	2,448	g (* 1954)			17.838			7 0.00	ΙŢ
Sep-03	2.87	6,237	2,176	795. 3			16.471			Hang Decg. Year forty War Hang Hang Mary hang Mag Hang, Sung Orige	'
Oct-03	3.68	8,635	2,344	0.02	0	1	20.117	0.1822	YES	40.44.42,480	

B.2.21.5.1.2 xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/AL (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog + CLEC	
Nov-02	0.74	1,184	1,607	45,55,55			3.682				
Dec-02	1,46	3,587	2,459	भूगच अञ्च			11.022			3,00	
Jan-03	0.92	2,183	2,381	200 S S S S S			4.780			2.50	
Feb-03	0.68	1,515	2,234	0.39184			2.744			2.00	
Mar-03	0.77	1,841	2,389	CONTRACT IN			3.687				
Apr-03	1.89	4,364	2,308	7 1 %			23.490			1.50	ĺ
May-03	1.93	4,820	2,494	0.02	0	1	15.249	0.1256	YES	1.00	Better
Jun-03	2.59	6,563	2,529	1 3 1 2 2 2			23.510				Performan
Jul-03	1.49	4,141	2,776	0.02	0	1	11.307	0.1304	YES	0.50	ŕ
Aug-03	1.46	5,334	3,656	2010/05/2016			12.887			0.00	Ļ
Sep-03	1.21	3,506	2,905	0.02	0	1	12.330	0.0965	YES	Hadro Dec of Brook Party Party Barty Party	
Oct-03	1.21	3,774	3,125				13.014] - 0	

Note 1: ADSL Provided to Retail data serves as the BST Analog for this report

B.2.21.5.2.1 xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/AL (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	B\$T Analog · · • · · CLEC	
Nov-02	701, 0000			100						16.00	ļ
Dec-02	0.02	0	1	7 25. 55. 1			0.000			1	
Jan-03	0.08	0	3	1.43.53			0.067			14.00	ļ
Feb-03	0.02	0	1	Jan 34 - 1			0,000			12.00	
Mar-03	13.63	41	3	1.000			23.585			10.00	
Apr-03	0.02	0	1	1541111			0.000			8.00	
May-03	0.02	0	1	17 19 th 18			0.000			6.00	Better
Jun-03	0.02	0	1	\$1,9775.75			0.000			4.00	Performano
Jul-03	\$334.57S			Sa Section						2.00	
Aug-03	7.43	22	3	Billion Chat.			12.846	-		0.00	↓
Sep-03	0.02	0	1	2000000	1		0.000			theight theigh seems theight theight ship ship brings theight country	*
Oct-03	0.02	0	2				0.000			1 4 9 2 4 4 4 4 4 2 3 4 3 9	

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog · · • · · CLEC	
Nov-02	2000			1000						1.00	
Dec-02	1.18.20			The same						0.90	
Jan-03	8 3			1.48 (3.4						0.80	
Feb-03	1300 000			異なる場合						0.70	
Mar-03	Market 19			1724 P. 1944						0,60	
Apr-03	11.000			1500						0.50	
May-03	0.93	1	1	1.44(0.0)%			0.000			0.30	Better
Jun-03	1.1547			种植物的大豆						0.20	Performa
Jul-03	J198 (178)			reste dang					L	0.10	
Aug-03	45.44			tg: "Quality						0.00	↓
Sep-03	5 JH 1 Y									Frency Deeps, The cy Feet of the cy Paricy The cy The cy Thing The cy Conse	
Oct-03	1,500 Mind			10 (10 pt)				1	1		

Note 1: ADSL Provided to Retail data serves as the BST Analog for this report

(Interval between Order Completion and Completion Notice Release to CLEC/BST)

Numerator indicates total of completion notice intervals for this disaggregation in the reporting period. Volume Indicates total number of orders for this disaggregation receiving completion notice in the reporting period.

B.2,21.6.1.1 UNE ISDN/<10 circuits/Dispatch/AL (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog CLEC	
Nov-02	4,80	254	53	0.02	0	10	24.767	0,5597	YES		
Dec-02	38.91	2,101	54	0.02	0	11	82.753	1.4208	YES	45.00	
Jan-03	0.45	28	63	0,02	1	30	1.557	1.2443	YES	35.00	
Feb-03	1.86	134	72	1.02	18	18	14.450	0.2207	YES	30.00	
Mar-03	4:93	301	61	0.41	9	22	21.697	0.8376	YES	25.00	
Apr-03	4.45	290	65	0.23	5	23	19.291	0.9032	YES	20.00	
May-03	2.56	130	51	0.32	8	24	10.936	0.8251	YES	15,00	Better
Jun-03	4.76	105	22	0.32	9	29	14.205	1.1074	YES	10,00	Performance
Jul-03	11.31	498	44	0.02	0	22	44.879	0.9635	YES	5.00	1
Aug-03	26.58	957	38	0,02	0	23	125.641	0.7920	YES	0.00	1
Sep-03	18.59	874	47	0,02	0	10	56.715	0.9401	YES	Hough One of Heavy Heavy Heavy Heavy Heavy Heavy Have Have Heavy Beavy Origin	•
Oct-03	31.21	1,405	45	0.02	0	12	125.772	0.7634	YES		

Note 1: Retail ISDN - BRI data serves as the BST Analog for this report

B.2.21.6.1.2 UNE ISDN/<10 circuits/Non-Dispatch/AL (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	■ BST Analog ・・・・・ CLEC
Nov-02	1.94	136	70	Section 3			10,777			8.00
Dec-02	2.45	189	77	F 100			10.258] •.00
Jan-03	0.84	62	96				1.073			5.00
Feb-03	0.54	48	90	18.73.75			0.777			100
Mar-03	0.78	50	84				2.123] " , / .
Apr-03	1.13	96	85	1 1 1 1 1			3.821			3,00
May-03	0.39	30	76	1.47			0.313			2.00 Better
Jun-03	2.60	151	58	0.02	0	3	11.637	0.3744	YES	1,00 Performant
Jul-03	1.54	133	86	0.02	0	1	9.356	0.1623	YES	
Aug-03	3.30	287	87	0.02	0	1	15.718	0.2076	YES	0.00
Sep-03	2.13	171	80	1 1 2			10,422			Mang Cage the greater that the truth
Oct-03	5.38	436	81	0.02	0	3	30.511	0.2991	YES	40,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,

Note 1: Retail ISDN - BRI data serves as the BST Analog for this report

B.2.21.6.2.1 UNE ISDN/>=10 circuits/Dispatch/AL (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
			-						ļ	BST Analog · · · ◆ · · CLEC	
Nov-02	41. 27 No.			A JUNE 1	l					1.20	
Dec-02	\$1.50			ALCOHOLD]	
Jan-03	Table Billion									1.00	
Feb-03	17 7.3									0.60	
Mar-03	10 July 2014				· · · · · · · · · · · · · · · · · · ·					」 │	
Apr-03	7 8			1 1 1						0,60	
May-03				1 200							Better
Jun-03	1, 5, 5, 5, 5, 5, 5, 5, 5, 5, 5, 5, 5, 5,									0,20	Performan
Jul-03	100 47 47			Magazi v						10,20	
Aug-03	.:			\$CLAST					1	0.00	
Sep-03	112.11.11						l			Hough Cares Pares Cases Pares Bates Bates Pares Pares Pares Pares Sales	
Oct-03	9,000,000			11.214							

Note 1: Retail ISDN - BRI data serves as the BST Analog for this report

B.2.21.6.2.2 UNE ISDN/>=10 circuits/Non-Dispatch/AL (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog
Nov-02	i Legigolia			145. LA 574						1.20 amount
Dec-02	100			\$15,750 h.s.] 120
Jan-03	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1			11 2 45 1						1,00
Feb-03	L-PA			A TO A COLO						0.80
Mar-03	- Partia			10 15 A R]
Apr-03				Party III						0.60
May-03	13.48.00.0			1,37,375					<u> </u>	0.40
Jun-03	100			Proceedings						0,20
Jul-03	1 44 2 13 1									0.20
Aug-03				Porta Swall						0.00
Sep-03	19 2 24			Majeraa (Hade Det of the to Can the to the to the to the to the to the to the to
Oct-03	F 11 (14) 216			BR 75 B 1.11						, , , , , , , , , , , , , , , , , , ,

(Interval between Order Completion and Completion Notice Release to CLEC/BST)

Numerator indicates total of completion notice intervals for this disaggregation in the reporting period. Volume indicates total number of orders for this disaggregation receiving completion notice in the reporting period.

B.2.21.8.1.1 2W Analog Loop Design/<10 circuits/Dispatch/AL (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog · · • · · CLEC	
Nov-02	2.15	21,654	10,088	0.02	0	12	14.782	0.4988	YES		
Dec-02	3,91	43,122	11,029	0.02	0	10	25.021	0.491B	YES	4.50	
Jan-03	2.28	28,237	12,374	0.02	0	28	15.186	0.7884	YES	3.50	
Feb-03	2.75	32,928	11,967	0.02	0	21	19.292	0.6491	YES	3.00	
Mar-03	3.02	36,780	12,167	0.02	0	9	26.989	0.3340	YES	2.50	
Apr-03	3.05	36,720	12,023	0.02	0	18	25.408	0.4779	YES	2.00	
May-03	2.68	28,072	10,478	0.02	0	7	18.830	0.3740	YES	1.50	Better
Jun-03	2.46	28,808	11,702	0.02	0	9	15.519	0.4718	YES	1.00	Perform
Jul-03	2.66	31,973	12,034	0.03	0	15	16.960	0.5992	YES	0.50	
Aug-03	2.95	36,733	12,452	0.02	0	7	23.253	0.3331	YES	0.00	Ţ
Sep-03	3.21	36,507	11,377	0.02	0	13	18.992	0.6057	YES	Harey Dec g Berg by gg Frag harey Parigh Parigh Parigh Parigh Parigh Coling	•
Oct-03	3.64	43,190	11,854	0.02	0	18	26,876	0.5720	YES	4. 0. 2. 6. 2. 4. 2. 2. 3. 6. 2.	

B.2.21.8.1.2 2W Analog Loop Design/<10 circuits/Non-Dispatch/AL (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	SIDev	ZScore	Equity		
Nov-02	. 3 2.15	21,654	10,088	14 Sz., 11			14.782			■ BST Analog · · → · · CLEC	
Dec-02	3.91	43,122	11,029	J. 3.			25.021			4.50	
Jan-03	2.28	28,237	12,374	\$ - 1.			15.186			3,50	
Feb-03	2.75	32,928	11,967	17 13 H			19.292			3,00	
Mar-03	3.02	36,780	12,167	4.5			26.989			2.50	
Apr-03	3.05	36,720	12,023	ek Nam.			25.406			2.00	
May-03	2.68	28,072	10,478	poer State			18.830			1.50	Better
Jun-03	2.46	28,808	11,702	0.02	0	2	15.519	0.2228	YES	1.00	Perform
Jul-03	2.66	31,973	12,034	0.02	0	1	16.960	0.1557	YES	0.50	
Aug-03	2.95	36,733	12,452	10.34			23,253			0.00	
Sep-03	3.21	36,507	11,377	0.02	0	3	18.992	0.2911	YES	Harder Order Burge Super March Water Mate During Prince Subset Colings	
Oct-03	3.64	43,190	11,854	0.02	0	3	26.876	0.2337	YES	4.0.24.4.4.2,4.2.	

B.2.21.8.2.1 2W Analog Loop Design/>=10 circuits/Dispatch/AL (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	
Nov-02	7.24	485	67	1141 / 1			31.350			— BST Analog · · • · · CLEC
Dec-02	3.55	245	69				11.660			16.00
Jan-03	1.32	91	69				4.087			14.00
Feb-03	5.32	399	75	*			20.467			12.00
Mar-03	8.59	713	83	T			22.666			10.00
Apr-03	5,97	400	67	24) T. F.			16,584			3.00
May-03	12,37	557	45	C. 1154			40.954			6.00 Better
Jun-03	13,86	665	48	Jasac .			33.989			4.00 Performa
Jul-03	2.73	158	58	STATES.			10.268			2.00
Aug-03	6.31	486	77	2007 様心			26.404			7 0.00
Sep-03	8.72	628	72	F 31 - 53 - 5			26.290			Heard Dee of New County Heard, Heard Heard New New Pred Seaso, Octob
Oct-03	9,16	577	63	ministry.			37,471			J 4. G. 2. 6. 4. k. 4. 2. 3. k. 2. 9.

B.2.21.8.2.2 2W Analog Loop Design/>=10 circuits/Non-Dispatch/AL (hours)

D.Z.Z1.0.Z.Z	ZW Antiog	roob nesign	>=10 circui	revision in Dishar	CIDAL (IIOUI	s)			1	
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	SiDev	ZScore	Equity	BST Analog · · · · · · CLEC
Nov-02	7.24	485	67	1000000			31.350			
Dec-02	3.55	245	69	1 - 14, 47,44			11.660			16.00
Jan-03	1.32	91	69	14 651			4.087			14.00
Feb-03	5.32	399	75				20.467			12.00
Mar-03	8.59	713	83	A. A. W.			22.666			10.00
Apr-03	5.97	400	67	A., **.			16.584			8.00
May-03	12.37	557	45	2011 TO 00			40.954			6.00 Better
Jun-03	13.86	665	48	1900-103			33.989			4.00 Performanc
Jul-03	2.73	158	58	in puterful			10.268			200
Aug-03	8.31	486	77	W-Carry			26.404			0.00
Sep-03	8.72	628	72	[[] [] [] [] [] [] [] [] [] [26.290			Hadey One of Partice Partice Partice Partice Partice Partice Partice Partice Partice Origin
Oct-03	9.16	577	63	1 1 1 1 1 1			37.471		l	

Note 1: Retail Residence / Business - Dispatch data serves as the BST Analog for this report

(Interval between Order Completion and Completion Notice Release to CLEC/BST)

Numerator indicates total of completion notice intervals for this disaggregation in the reporting period.

Volume indicates total number of orders for this disaggregation receiving completion notice in the reporting period.

B.2.21.9.1.1 2W Analog Loop Non-Design/<10 circuits/Dispatch/AL (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog CLEC	
Nov-02	1.98	19,622	9,913	5555			14.095			· · · · · · · · · · · · · · · · · · ·	
Dec-02	3.55	38,634	10,882	QNV.civ			23.782			4.00	
Jan-03	2.25	27,242	12,121				15.174			3.50	
Feb-03	2.76	32,327	11,711	Leases			19.429			3.00	
Mar-03	2.94	34,789	11,837	\$275-25 NOV			26.660			2.50	
Apr-03	2.79	32,612	11,698	4400000			20.892			2.00	1
May-03	2.60	26,638	10,256	1.6 (#135)			18.330			1.50	Better
Jun-03	2.45	28,113	11,491	1 1 1 2			15.527			1.00	Perfor
Jul-03	2.67	31,504	11,807	significant			17.029			0.50	
Aug-03	2.80	34,278	12,236	41.513			21,691			0.00	↓
Sep-03	3.18	35,482	11,147	45 × 447			18.967			Heary Dec 25, Yeary Forter Water Walter Main Nutre, Nature Potter, Sea ex. Origin	•
Oct-03	3.62	42,373	11,714	1000			26.625] , , , , , , , , , , , , , , , , ,	

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

B.2.21.9.1.4 2W Analog Loop Non-Design/<10 circuits/Dispatch In/AL (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	0.63	69,522	109,739	3 ¹ 11			4.847				
Dec-02	0.77	83,954	109,344				9.105			1,60	
Jan-03	0.72	83,708	115,628				5.376			1.40	
Feb-03	0.80	77,403	96,354	9-45 Table			7.020			1 120	
Mar-03	0.74	73,796	99,401	1 2 1 1 1 T			6.964			1.00	
Apr-03	0.74	91,796	123,466				5.461			0.80	
May-03	1.15	61,084	53,029	1.48 5.11			10,249			0.60	Better
Jun-03	1.07	57,850	53,908	75 - 27 - 7			5.808			0.40	Perfor
Jul-03	1.31	72,383	55,061	1.7			11.356			0.20	
Aug-03	1.32	72,902	55,059	17,55			9.081			0.00	,
Sep-03	1.48	69,080	48,688	1429 9 11			13.467			Red of De Co. The Co. Part of Part of Part of The Lot The Profes Feel of Origin	
Oct-03	1.28	56,763	44,390	er i di ser i			11.043				

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

B.2.21.9.2.1 2W Analog Loop Non-Design/>=10 circuits/Dispatch/AL (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	—————————————————————————————————————
Nov-02	8.30	359	57	4, 3, 3, 3			30.075			
Dec-02	2.91	177	61	englik, inter			10.787			16.00
Jan-03	1,53	84	55	7. 1. 7.2			4.543			14.00
Feb-03	1,49	89	62	1. 9. 5			5.760			12,00
Mar-03	8,32	524	63	Black Feb			22.930			10.00
Apr-03	4.32	221	51	of Ending			13.518			8,00
May-03	6,53	255	39	JAN SA STA			26.974			6.00 Better
Jun-03	13,88	485	35	377			30.422			4.00 Performa
Jul-03	2.29	117	51				10.199			2.00
Aug-03	3,36	222	66	75.70.75E			14.183			
Sep-03	4,81	260	54	30,323			17.777			" " " " " " " " " " " " " " " " " " "
Oct-03	9.31	522	56	S (34.4)3			39.559		·	- 4. 9. 2. 6. 4. 4. 2. 2. k. 8. 0.

B.2.21.9.2.4 2W Analog Loop Non-Design/>=10 circuits/Dispatch In/AL (hours

B.2.21.9.2.4	2W Analog I	Loop Non-De	sign/>=10 c	rcuits/Dispat	chin/AL (ho	urs)					
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog · · · ◆ · · CLEC	
Nov-02	0.70	1	2				0.024				
Dec-02	0.47	2	4	855 N W			0.332			60.00	
Jan-03	U. 11 4.3 %			100						50.00	
Feb-03	53.32	107	2	13.55			48.531			40.00	
Mar-03	0.83	1	1	PERMITTED AND THE			0.000]	
Apr-03	0.12	0	1	电视 海绵毛			0.000			30,00	
May-03	250 While			Q 1 (25) (40)						20.00	Better
Jun-03	THE STATE			1344 7. 15						10.00	Performance
Jul-03	MINN'S			1 - 4 - 2 5 - 4] 10.00	
Aug-03	10.12			D. Parks] 0.00	↓
Sep-03	0.66	3	5	ggymac)			0.396			Hade gar yang tang tang tang tang tang hade yang nang tang tang dang	•
Oct-03	4.16	29	7	14C000000			8.503			4 1 1 4 1 1 4 3 1	

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

(Interval between Order Completion and Completion Notice Release to CLEC/BST)

Numerator indicates total of completion notice intervals for this disaggregation in the reporting period.

Volume indicates total number of orders for this disaggregation receiving completion notice in the reporting period.

B.2.21.12.1.1 2W Analog Loop w/LNP Design/<10 circuits/Dispatch/AL (hours)

	8ST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	2.15	21,654	10,088				14.782			BST Analog · · → · · CLEC	
Dec-02	3.91	43,122	11,029	0.02	0	1	25.021	0.1556	YES	4.50	
Jan-03	2.28	28,237	12,374	0.02	0	10	15.186	0.4715	YES	3.50	
Feb-03	2.75	32,928	11,967	434 7			19.292			3.00	
Mar-03	3.02	36,780	12,167	N			26.989			2.50	
Apr-03	3.05	36,720	12,023	0.02	0	3	25.406	0.2071	YES	2.00	
May-03	2.68	28,072	10,478	0.02	0	1	18.830	0.1414	YES	1.50	Better
Jun-03	2.46	28,808	11,702	0.02	0	1	15.519	0.1576	YES	1.00	Performa
Jul-03	2.68	31,973	12,034	0.02	0	1	16.960	0.1557	YES	0.50	
Aug-03	2.95	36,733	12,452	10 Jan 19			23.253			0.00	1
Sep-03	3.21	36,507	11,377	15.0			18.992			Water Dater Buter Carter Mayer Fater Taker Pater Prints Prints Prints Carter	*
Oct-03	3,64	43,190	11,854	1 1 1 1			26.876			4. 9. 2. 6. 42. 12. 22. 14. 20. 0	

B 2 21 12 1 2 2W Anglord Con w// NP Decign/c10 circults/Non-Disnatch/Al (hours)

ZW Analog	LOOP WILINE	Designerio	CII CUITS/INDIP	DISPALLIVAL	(IIOurs)		,			1
BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
2.15	21,654	10,088	#15-A4			14.782				
3.91	43,122	11,029	1.00			25.021				
2,28	28,237	12,374	. 194			15.186			"" X	
2.75	32,928	11,967	1.1			19,292			+ ···· / \	
3.02	36,780	12,167				26.989			2,50	
3,05	36,720	12,023				25.406			2.00	
2.68	28,072	10,478	8.7 S. L. L.			18.830			1.50	Better
2.46	28,808	11,702	Andre C			15.519			1.00	Performanc
2.86	31,973	12,034	0.02	0	1	16.960	0.1557	YES	0.50	11
2.95	36,733	12,452	A 6 391			23.253			0.00	↓
3.21	36,507	11,377	911 Tab			18.992			The state of the s	*
3.64	43,190	11,854				26.876			40,44,44,4,4,4,4,4,4,4,4,4,4,4,4,4,4,4,	
	8ST Analog 2.15 3.91 2.28 2.75 3.02 3.05 2.68 2.46 2.66 2.95 3.21	BST Analog Numerator 2.15 21,654 3.91 43,122 2.28 28,237 2.75 32,928 3.02 36,780 3.05 36,720 2.88 28,072 2.46 28,808 2.66 31,973 2.95 36,733 3.21 36,507	BST Analog Numerator Volume 2.15 21,654 10,088 3.91 43,122 11,029 2.28 28,237 12,374 2.75 32,928 11,967 3.02 36,780 12,167 3.05 36,720 12,023 2.88 28,072 10,478 2.46 28,808 11,702 2.66 31,973 12,034 2.95 36,733 12,452 3.21 36,507 11,377	BST Analog Numerator Volume CLEC 2.15 21,654 10,088 3.91 43,122 11,029 2.28 28,237 12,374 2.75 32,928 11,967 3.02 36,780 12,167 3.05 36,720 12,023 2.88 28,072 10,478 2.46 28,808 11,702 2.66 31,973 12,034 0.02 2.95 36,733 12,452 3.21 36,507 11,377	BST Analog Numerator Volume CLEC Numerator 2.15 21,654 10,088 3.91 43,122 11,029 2.28 28,237 12,374 2.75 32,928 11,957 3.02 36,780 12,167 3.05 36,720 12,023 2.88 28,072 10,478 2.46 28,808 11,702 2.46 28,808 11,702 2.46 31,973 12,034 0.02 0 2.95 36,733 12,452 3.21 36,507 11,377	2.15 21,654 10,088 3.91 43,122 11,029 2.28 28,237 12,374 3.02 36,780 12,167 3.05 28,072 10,478 246 28,08 11,702 2.66 31,973 12,034 0.02 0 1 2,95 36,733 12,452 3.21 36,507 11,377	BST Analog Numerator Volume CLEC Numerator Volume SIDev 2.15 21,654 10,088 14.782 14.782 3.91 43,122 11,029 25.021 2.28 22,321 15.186 2.75 32,928 11,967 19.292 3.02 36,780 12,167 28,989 3.05 38,720 12,023 25.408 2.88 28,072 10,478 18,830 2.46 28,808 11,702 15,519 2.66 31,973 12,034 0.02 0 1 16,960 2.95 36,733 12,452 23,253 3,21 36,507 11,377 18,992	BST Analog Numerator Volume CLEC Numerator Volume StDev ZScore 2.15 21,654 10,088 14.762 14.762 25.021 12.374 15.186 25.021 15.186 15.186 15.186 15.186 15.186 27.75 32.928 11,967 19.292 28.989 3.02 36,780 12,167 28.989 28.989 25.406 28.988 25.406 25.406 25.406 25.406 28.808 11,702 15.519 26.6 31,973 12,034 0.02 0 1 16.980 0.1557 2.95 36,733 12,034 0.02 0 1 16.980 0.1557 2.95 36,733 12,452 23.253 3.21 36,507 11,377 18.982	BST Analog Numerator Volume CLEC Numerator Volume SIDev ZScore Equity	BST Analog Numerator Volume CLEC Numerator Volume SIDev ZScore Equity

Note 1: Retail Residence / Business - Dispatch data serves as the BST Analog for this report

B.2.21.12.2.1 2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/AL (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	
Nov-02	7.24	485	67				31.350			BST Analog · · · · · · · CLEC
Dec-02	3.55	245	69				11,660			15.00
Jan-03	1.32	91	69				4,087			14.00
Feb-03	5.32	399	75	1 1			20.467			12.00
Mar-03	8.59	713	83	100			22.666			10.00
Apr-03	5.97	400	87	1. 1.414.1			16,584			7 8.00
May-03	12.37	557	45	156734 3			40.954			6.00 Better
Jun-03	13.86	665	48	Herbita, Harri			33.989			4.00 Performance
Jul-03	2.73	158	58	7755			10.268			2.00
Aug-03	8.31	486	77	111111111111111111111111111111111111111			26.404			7 0.00
Sep-03	8.72	628	72	111111111111111111111111111111111111111			26.290			Heavy de by Pearly Parky Hatey Hatey Hatey Parky Parky Parky Parky Parky
Oct-03	9.16	577	63	Addison			37.471			1 4. C. 2. 4. 4. 4. 2. 2 12 12 22 0

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog · · • · · CLEC	
Nov-02	7.24	485	67	4,11,125			31.350				
Dec-02	3.55	245	69	1,54			11.660			16.00	
Jan-03	1.32	91	69	Para te			4.087			14.00	
Feb-03	5.32	399	75	Salingapi.			20.467			12.00	
Mar-03	8.59	713	83	SWALES.			22.666			10.00	
Apr-03	5.97	400	67	.0.548880			16.584			3.00	1
May-03	12.37	557	45	19796688			40.954			6.00	Better
Jun-03	13.88	665	48	Patrick Spide			33.989			4.00	Perform
Jul-03	2.73	158	58	A March 1			10.268			2.00	
Aug-03	6.31	486	77	Regional Services			26,404			0.00	↓
Sep-03	8.72	628	72	44,719.5			26.290			Hearing Derice Pariet Pariet Water Walter Pariet Pa	•
Oct-03	9.16	577	63	8,0 11 1			37,471		1	1 40 3 4 4 4 4 3 4 4 9 9	

(Interval between Order Completion and Completion Notice Release to CLEC/BST)

Numerator indicates total of completion notice intervals for this disaggregation in the reporting period.

Volume indicates total number of orders for this disaggregation receiving completion notice in the reporting period.

B.2.21.13.1.1 2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/AL (hours)

D.L.L III O. II.	Lit Allalog	LOOP WILL	rion bedign	***************************************	- 10 Putto 127 12	1110 411 47					
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog · · ◆ · · CLEC	
Nov-02	1.98	19,622	9,913	157 35			14.095				
Dec-02	3.55	38,634	10,882	1.571.454			23.782			4.00	
Jan-03	2.25	27,242	12,121	1979,600			15,174		i	3.50	
Feb-03	2.76	32,327	11,711	1. Mathew			19.429			3.00	
Mar-03	2.94	34,789	11,837				26.660			2.50	
Apr-03	2.79	32,612	11,698	1.75			20.892			2.00	
May-03	2.60	26,638	10,256				18.330			1.50	Better
Jun-03	2.45	28,113	11,491	10 m - 145			15.527			1.00	Performano
Jul-03	2,67	31,504	11,807				17.029			0.50	İ
Aug-03	2,80	34,278	12,236	11 14 14			21.691			0.00	1
Sep-03	3.18	35,482	11,147				18.967			though the gr. then the transfer that the truth the trut	•
Oct-03	3.62	42,373	11,714	1, 11			26.625			40,14,4,1,43	

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

B.2.21.13.1.4 2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/AL (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog · · · · · · CLEC	
Nov-02	0.63	69,522	109,739	1,3110			4.847				
Dec-02	0,77	83,954	109,344	10.25			9.105			1.60	
Jan-03	0.72	83,708	115,628	100			5.376			1.40	
Feb-03	0.80	77,403	96,354	17,7135			7.020			1.20	
Mar-03	0.74	73,796	99,401	1.15			6.964			1.00	
Apr-03	0.74	91,796	123,466	1 1 1 1 1 1 1			5.461			0.60	
May-03	1,15	61,084	53,029	\$ 1241			10.249			0.60	Better
Jun-03	1.07	57,850	53,908	J. 464 54			5.808			0.40	Performance
Jul-03	1,31	72,383	55,061	Private T			11.356			0.20	
Aug-03	1.32	72,902	55,059				9.081			0.00	↓
Sep-03	1.48	69,080	46,688				13.467			Hodog De og Borg Sarg Hat og Bater Hat i hat nig hat gent gent og og og	*
Oct-03	1.28	56,763	44,390	100			11.043	1		1 4 0 1 4 4 4 4 1 1 4 8 2	

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

B.2.21.13.2.1 2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/AL (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	
										BST Analog CLEC
Nov-02	6.30	359	57	1 3440,0			30.075			16.00
Dec-02	2.91	177	61	1. 2. 34.7			10.787			14.00
Jan-03	1.53	84	55				4.543			1 · 1 · 1
Feb-03	1.43	89	62	4.4.56			5.760			12.00
Mar-03	8.32	524	63	1000			22.930			10.00
Apr-03	4.32	221	51	1 1 4 4 4 1			13.516			5.00
May-03	6.53	255	39				26.974			6.00 Better
Jun-03	13.86	485	35	200 a 200 A 4			30.422			4.00 Performance
Jul-03	2.29	117	51	Call Co			10,199			2.00
Aug-03	3.36	222	66	1256347 ×			14.183			0.00
Sep-03	4.81	260	54	g 4 (6m25) A 114			17.777			Frency Chergy Petrog Fance That to Velocy Petrog Policy Prince Prince East of Cher
Oct-03	9.31	522	56	MINUSE			39.559			1 4 4 3 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4

R 2 21 13 2 4 2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch in/AL (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	■ 8ST Analog · · • · · CLEC
Nov-02	0.70	1	2	2 11			0.024			60.00
Dec-02	0.47	2	4	grand of			0.332	I		
Jan-03				Wald at						50.00
Feb-03	53.32	107	2	7150 (4.17)			48.531			40,00
Mar-03	0.83	1	1				0.000] \ \
Apr-03	0.12	0	1	10 3 4 4 2 3			0.000			30,00
May-03	11/11/11			1.0						20.00 Bett
Jun-03	15,150,170			1 4 S & 2 T & 1						Perf
Jul-03				F 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1						10.00
Aug-03	(F. 4. 1.)			1.15						0.00
Sep-03	0.86	3	5	4.47.11			0.396			theight for the forth the top theight theight theight theight forth
Oct-03	4.16	29	7	4			8.503		I	40,44,4,,4,

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

(Interval between Order Completion and Completion Notice Release to CLEC/BST)

Numerator Indicates total of completion notice intervals for this disaggregation in the reporting period.

Volume indicates total number of orders for this disaggregation receiving completion notice in the reporting period.

B.2.21.15.1.1 UCL-ND/<10 circuits/Dispatch/AL (hours)

								ZScore			
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	250016	Equity	BST Analog · · → · · CLEC	
Nov-02	2.15	21,654	10,088				14.782			4.50	
Oec-02	3.91	43,122	11,029	#65-15 T			25.021			4,00	
Jan-03	2,28	28,237	12,374	JEVOTE II.	, , , ,		15.186			3.50	
Feb-03	2.75	32,928	11,967	1.48.5 - 7.5			19.292			3,00	
Mar-03	3,02	36,780	12,167	- 1 a 1 a.			26.989			2.60	
Apr-03	3.05	36,720	12,023				25.406			2.00	
May-03	2.68	28,072	10,478	Militarity			18.830			1.50	В
Jun-03	2.46	28,808	11,702	ighadhaa			15.519			1.00	P
Jul-03	2.66	31,973	12,034	(delica)			16.960			0.50	
Aug-03	2.95	36,733	12,452	100000			23.253			0.00	1
Sep-03	3.21	36,507	11,377	1000			18.992			Hadag Care to the East of the grant the tay to the to the train and the	-
Oct-03	3.64	43,190	11,854	5.45			26.876			, , , , , , , , , , , , , , , , , , ,	

Note 1: Retail Residence / Business data serves as the BST Analog for this report

B.2.21.15.1.2 UCL-ND/<10 circuits/Non-Dispatch/AL (hours)

	227.4		V-6	CITO	Numerolan	Valume	StDev	ZScore	Equity		
	BST Analog	Numerator	Volume	CLEC	Numerator	voidme	GIDBA	Zocore	Едину	BST Analog · · · • · · CLEC	
Nov-02	0.73	170,375	232,212	1,54,55%			5.628			1.20 7	
Dec-02	0.94	215,797	230,122	100 32,10			9.538				
Jan-03	0.93	241,088	259,712	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1			7.607			1.00	
Feb-03	1.03	229,830	224,003				10.140			0.80	
Mar-03	0.96	215,130	224,182	1. 必需導			9.953]	١.
E0-rqA	0.90	235,870	262,266	Lar 1814			11.186			0.60	
May-03	0.94	231,508	245,639	1 - 17			10,307			0.40	Better
Jun-03	0.90	219,302	243,009	N. N. W.			6.242			0,20	Performance
Jul-03	1.09	257,218	236,435				8.539			0.20	
Aug-03	1.06	263,428	247,645	Sec. 15.45%			8.627			0.00	↓
Sep-03	0.99	232,256	234,326	111			8.898			Hade Dec 1 leve Cone, that to thing that liver liver tones tone to chie	
Oct-03	0.99	235,994	239,329	Jan di Lin			8.163				

Note 1: Retail Residence / Business data serves as the BST Analog for this report

B.2.21.15.2.1 UCL-ND/>=10 circuits/Dispatch/AL (hours)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	7,24	485	67	1 Sept. 1.			31,350				
Dec-02	3.55	245	69	Marinea			11,660			16.00	
Jan-03	1.32	91	69	150000000000000000000000000000000000000			4.087			14.00	
Feb-03	5.32	399	75	S. 11 (1.15)			20.487			12.00	
Mar-03	8.59	713	83	4,713			22,666			10.00	
Apr-03	5.97	400	67	a Talentia			16.584			8,000	
May-03	12.37	557	45	1,54,490,50			40.954			6.00	Better
Jun-03	13,66	665	48	11.19111			33.989			4.00	Performa
Jul-03	2.73	158	58	1000			10.268			2.00	
Aug-03	6.31	486	77	1,500			26.404] 0.00	,
Sep-03	6.72	628	72	11. 5. 7.			26.290			Hotel Out it it is to the to the to the to the to the to the to the to the to the to the to the to the total the tot	
Oct-03	9.16	577	63	1.73			37.471]	

Note 1: Retail Residence / Business data serves as the BST Analog for this report

B.2.21.15.2.2 UCL-ND/>=10 circuits/Non-Dispatch/AL (hours)

.2.21.15.2.2	UCL-ND/>=1	U CIPCUITS/NO	n-Dispatch	AL (nours)	,				T	
	BST Analog	Numerator	Valume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog · · ◆ · · CLEC
Nov-02	4.92	364	74	110 m. 120			35.628			18.00
Dec-02	4.81	332	69	galace seeds			33.797			16.00
Jan-03	3.01	199	66	Maria de la compansión de la compansión de la compansión de la compansión de la compansión de la compansión de			14.909			14.00
Feb-03	4.99	339	68	March 197			19.343			12.00
Mar-03	3.34	210	63	Section 15			16.234			10.00
Apr-03	14.80	903	61	Marie Trach			39.070			0.00
May-03	13.08	941	72	\$5, \$5, \$5 K			44.501			6.00 Better
Jun-03	1.80	106	59	Barrier A.			9.110] 4.00 Perfoi
Jul-03	1.83	179	98	Part of the			8.165			2.00
Aug-03	15.59	1,949	125	Para sta			41.876] 0.00
Sep-03	2.52	222	88	9452705			17.776			Hadag dag Bag tag tag tag tag tag tag tag tag tag t
Oct-03	4.43	310	70	Lagger Halasser			15,780			

Note 1: Retail Residence / Business data serves as the BST Analog for this report

(Average Time an Order Is Held Past the Due Date for Company Reasons)

Numerator indicates total time orders held past the due date for BellSouth reasons for this disaggregation in the reporting period.

Volume indicates total number of service orders for this disaggregation in the reporting period held for BellSouth reasons.

B.2.3.4.1.1	EELs/<10 ci	rcults/Facilit	y/AL (days)				,				Better Performance
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog · · • · · · CLEC	
Nov-02	23,36	1,285	55	0.00	0	0	28.880		YES		,
Dec-02	26.79	1,688	63	0.00	0	0	51.812		YĘS	50.00	
Jan-03	12.56	791	63	0.00	0	0	23.800		YES	40.00	
Feb-03	9.93	695	70	0.00	0	0	14.312		YES	35.00	
Mar-03	12.61	681	54	0.00	0	0	20.902		YES	30.00	
Apr-03	31.22	1,280	41	0.00	0	0	81,837	i	YES	25.00	
May-03	31.48	1,259	40	0.00	0	0	86.473		YES	20.00	Better
Jun-03	40.69	2,075	51	0.00	0	0	96.768		YES	10.00	Performance
Jul-03	36.88	2,434	66	0.00	0	0	93.409		YES	5.00	
Aug-03	29.46	2,062	70	0.00	0	0	83,108		YES	0.00	↓
Sep-03	35,66	2,068	58	2.00	2	1	97.842	0.3410	YES	New Control Party	1
Oct-03	45.36	2,132	47	3.00	3	1	116.023	0,3613	YES		J

Note 1: Residence, Business, and Design - Dispatch data serves as the BST Analog for this report

B.2.3.4.1.2 EELs/<10 circuits/Equipment/AL (days)

D.2.3.4.1.2	LLLS/10 C	Cuita Equip	HIGHE TO	979/					,		
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog ···• ··· CLEC	
Nov-02	0.00	0	0	0,00	0	0			YES		
Dec-02	0,00	0	0	0.00	0	0			YES	45.00	
Jan-03	0.00	0	0	0,00	0	0			YES	35,00	
Feb-03	0.00		0	0.00	0	0			YES	30.00	
Mar-03	0.00	0	0	0.00	0	0			YES	25.00	
Apr-03	0.00	0	0	0,00	0	0			YES	20,00	
May-03	0.00	0	0	0,00	0	0			YES	15.00	Better
Jun-03	0.00	0	0	0.00	0	0			YES	10.00	Performance
Jul-03	0.00	0	0	0.00	0	0			YES	5.00	
Aug-03	0.00	0	0	0.00	0	0			YES	0.00	↓
Sep-03	0.00	0	0	0.00	0	0			YES	Protect Dect. The to the top t	
Oct-03	39.00	39	1	0.00	0	0	0.000		YES	, , , , , , , , , , , , , , , , , , , ,	

Note 1: Residence, Business, and Design - Dispatch data serves as the BST Analog for this report

(Average Time an Order is Held Past the Due Date for Company Reasons)

Numerator indicates total time orders held past the due date for BellSouth reasons for this disaggregation in the reporting period. Volume indicates total number of service orders for this disaggregation in the reporting period held for BellSouth reasons.

B.2.3.4.1.3 Combo Other/<10 circuits/Other/AL (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	SIDev	ZScore	Equity	BST Analog · · ◆ · · CLEC	
Nov-02	10.79	259	24	0.00	0	0	15.342		YES		
Dec-02	15.23	472	31	0.00	0	0	16.095		YES	30.00	
Jan-03	13.72	782	57	0,00	0	0	11.652		YES	25.00	
Feb-03	8.07	121	15	0.00	0	0	12.104		YES	20,00	
Mar-03	15.80	79	5	0.00	0	0	17.138		YES]	l .
E0-1qA	11,67	245	21	0.00	0	0	8.534		YES	15.00	
May-03	19,73	592	30	0.00	0	0	21.068		YES	10.00	Better
Jun-03	13.04	365	28	0.00	0	0	17,383		YES		Performance
Jul-03	14.81	237	16	0.00	0	0	19.627		YES	5.00	
Aug-03	9.33	224	24	5.00	5	1	15.449	0.2748	YES	0.00	l Į
Sep-03	11.50	184	16	0.00	0	0	8.824		YES	Water Dates Baller Baker Water Water Baker Buler Baker Baker Critics	
Oct-03	24.45	978	40	. 0.00	0	. 0	65.008		YES		

Note 1: Residence, Business, and Design - Dispatch data serves as the BST Analog for this report

B 2 3 4 2 1 Combo Other/>-10 circuits/Facility/Al (days)

B.2.3.4.2.1	Combo Oth	er/>=10 circu	its/Facility/	AL (days)				,		<u> </u>	٦
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog · · · · · · CLEC	
Nov-02	0.00	0	0							1.00	
Dec-02	0.00	0	0	1 1 1 1 1						0.90	
Jan-03	0.00	0	0							0.80	
Feb-03	0.00	0	0	1.1				T		0.70	
Mar-03	0.00	0	0							0.60	1.
Apr-03	0.00	0	0	1 1 4 4 5				i		0.50	
May-03	0.00	0	0	114 + 30						0.40	Better
Jun-03	0.00	0	0	1477						0.20	Performance
Jul-03	0.00	0	0	1						0.10	1.
Aug-03	0.00	0	0							0.00	↓
Sep-03	0.00	0	0	1.1						Hotel One of Heigh Sent Reng Beng Heigh Heigh Heigh Heigh Heigh Sent Species	1
Oct-03	0.00	0	0	197.79						40,14,43,430	_]

Note 1: Residence, Business, and Design - Dispatch date serves as the BST Analog for this report

B.2.3.4.2.2 Combo Other/>=10 circuits/Equipment/AL (days)

D.Z.J.4.Z.Z	COMIDO COM	31/32 TO CITCU	restriction	HUAL (days)							7
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	8ST Analog · · ◆ · · CLEC	
Nov-02	0.00	0	0	1 1						1,00	
Dec-02	0.00	0	0	15 July 12						0.90	
Jan-03	0.00	0	0	In his had a						0.80	
Feb-03	0.00	0	0							0.70	
Mar-03	0,00	0	0	1						0.60	
Apr-03	0.00	0	0	15						0.50	
May-03	0.00	0	0	1						0,40	Better
Jun-03	0,00	0	0	1.1						0.20	Performance
Jul-03	0.00	0	0	22 4 September 1981						0.10	
Aug-03	0.00	0	0	100 00000						0.00	↓
Sep-03	0.00	0	0	11145500						Hotog Ode og Terge Fenge Fenge Hotog Hotog There There Fenge Senge Octob	,
Oct-03	0.00	0	0	. 14 744]

Note 1: Residence, Business, and Design - Dispatch data serves as the BST Analog for this report

B.2.3.4.2.3	Combo Oth	er/>=10 circu	its/Other/AL	_ (days)						·-·	1
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog · · · · · · CLEC	
Nov-02	0.00	0	0	4.50 (6.5)							
Dec-02	0.00	0	0	1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1			l			12.00	
Jan-03	0.00	0	0	1 1						10.00	
Feb-03	0.00	0	0	1 × 2 3						8.00	!
Mar-03	0.00	0	0	18 4 3							1.
Apr-03	0.00	0	0	30.00						6.00	
May-03	0.00	0	0	1 17.				T		4.00	Better
Jun-03	0.00	0	0	774 3						2.00	Performance
Jul-03	0.00	0	0	1.74						2.00	
Aug-03	11.00	22	2	1			1.414] 0.00	↓
Sep-03	0.00	0	0	t.						Hang De of The to Chang the to thing the to Thing thing the to the	*
Oct-03	0.00	0	0				I				}

B.2.3.4.1.3 ... B.2.3.4.2.3

Note 1: Residence, Business, and Design - Dispatch data serves as the BST Analog for this report

(Average Time an Order is Held Past the Due Date for Company Reasons)

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B.2.3.5.1.1 xDSL (ADSL, HDSL and UCL)/<10 circuits/Facility/AL (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	S1Dev	ZScore	Equity	BST Analog · · · · · · · CLEC	
Nov-02	37.80	2,230	59	18.00	18	1	34.897	0.5625	YES		
Dec-02	31.86	2,421	76	49.00	49	1	38.483	-0.4426	YES	60.00	
Jan-03	36.78	1,361	37	0,00	0	0	39.606		YES	50.00	
Feb-03	41,08	739	18	0.00	0	0	45.878		YES	40.00	
Mar-03	5.00	20	4	0.00	0	0	4.243		YES		
Apr-03	7,00	56	8	18.00	36	2	5.732	-2.4274	NO	30.00	
May-03	6.17	37	6	0.00	0	0	4.119		YES	20.00	Better
Jun-03	15.18	167	11	0.00	0	0	6.926		YES		Performance
Jul-03	7.40	111	15	0.00	0	0	6.197		YES	10.00	[
Aug-03	12.41	335	27	0.00	0	0	8.859		YES	0.00	[
Sep-03	18.48	445	27	0.00	0	0	10.584		YES	trang a se og the og the og the og the og the og the og the og enter of the	*
Oct-03	18.14	127	7	0.00	0	0	8.783		YES	To he to the the the he he do o	

Note 1: ADSL Provided to Retail data serves as the BST Analog for this report

B.2.3.5.1.2 xDSL (ADSL, HDSL and UCL)/<10 circuits/Equipment/AL (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	0.00	0	0	0.00	0				YES	BST Analog · · · · · · · CLEC	
Dec-02	0.00	0	0	0.00	0	0			YES	1.00	
Jan-03	0.00	0	0	0.00	0	0			YES	0.80	
Feb-03	0.00	0	0	0.00	0	0			YES	0.70	
Mar-03	0.00	0	0	0.00	0	0			YES	0.60	
Apr-03	0.00	0	0	0.00	0	0			YES	0.50	1
May-03	0.00	0	0	0.00	0	0		· · · · · ·	YES	0.40	Better
Jun-03	0.00	0	0	0.00	0	0			YES	0.30	Performano
Jul-03	0.00	0	0	0.00	0	0			YES	0.10	
Aug-03	0.00	0	0	0.00	0	0			YES	0,00	1
Sep-03	0.00	0	0	0.00	٥	0			YES	Hough Dang, Yang, Pang, Pang, Pang, Pang, Pang, Yang, Yang, Jang, Pang, Sang, Orige	•
Oct-03	0.00	0	0	0.00	0	0			YES	4 . O. 2. 6. 4. 4. 4. 4. 2. 2. 2. 3. Q.	

Note 1: ADOL Provided to netall data serves as the DOT Attatog for this report

B.2.3.5.1.3 xDSL (ADSL, HDSL and UCL)/<10 circuits/Other/AL (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	
Nov-02	2.25	18	8	0,00	0	0	0.707		YES	—■— BST Analog · · · ◆ · · CLEC
Dec-02	4.20	21	5	0,00	0	0	2.775		YES	40.00
Jan-03	1.1.33	4	3	0.00	0	0	0.577		YES	35.00
Feb-03	1.00	1	1	0.00	0	0	0.000		YES	30.00
Mar-03	38.00	108	3	0.00	0	0	27.785		YES	25.00
Apr-03	11.70	117	10	0.00	0	0	26.064		YES	20.00
May-03	3.62	47	13	0.00	0	0	4.053		YES	15,00 Better
Jun-03	1.00	2	2	0.00	0	0	0.000		YES	10.00 Perform
Jul-03	2.58	49	19	0.00	0	0	3.388		YES	5.00
Aug-03	3.89	70	18	0.00	0	0	1.906		YES	0.00
Sep-03	4.60	92	20	0.00	0	0	2.722		YES	The top of the top the
Oct-03	3.38	27	8	0.00	0	0	3.292		YES	40.14.4.4.1.4.2.4.2.

Note 1: ADSL Provided to Retail data serves as the BST Analog for this report

B.2.3.5,2.1 xDSL (ADSL, HDSL and UCL)/>=10 circuits/Facility/AL (days)

D.E.J.J.E. I	ADOL (ADOL	-, TIDOL alla	OOL / 2-10 C	SHOULDS GOIL	LYTAL (GGYS)						
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	———BST Analog · · → · · C\EC	
Nov-02	AL ALLES			Maraker			i		1		
Dec-02	0.00	0	0	140 Dec 15				1		1.00	
Jan-03	0.00	0	0	1425				†		0.80	
Feb-03	0.00	0	0	Mark San						0.70	
Mar-03	0.00	0	0	100.54 ×						0.60	
Apr-03	0,00	0	0	E HORING COLUMN						0.50	1
May-03	0.00	0	0	A Marine						0.40	Better
Jun-03	0.00	0	0	or fact by	1					0.20	Performance
Jul-03	国民工工程			4 45 S.						0.10	
Aug-03	0.00	0	0	734(57)						0.00	1
Sep-03	0.00	0	0	- GEO/E14						Hours of the territory was a first free to the territory the territory and the territory of	•
Oct-03	0.00	0	0	J. J. 18 11 1	1						

Note 1: ADSL Provided to Retail data serves as the BST Analog for this report

(Average Time an Order is Held Past the Due Date for Company Reasons)

Numerator indicates total time orders held past the due date for BellSouth reasons for this disaggregation in the reporting period. Volume indicates total number of service orders for this disaggregation in the reporting period held for BellSouth reasons.

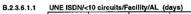
B.2.3.5.2.2 xDSL (ADSL, HDSL and UCL)/>=10 circuits/Equipment/AL (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	—————————————————————————————————————	
Nov-02				100							
Dec-02	0.00	0	0	100						0.90	
Jan-03	0.00	0	0	たなど方道法						0.60	
Feb-03	0.00	0	0	3 69						0.70	
Mar-03	0.00	0	0	1.1						0.60	
Apr-03	0.00	0	0							0.50	
May-03	0.00	0	0	11 11 11 11					-	0.40	Better
Jun-03	0.00	0	0	1. 12						0.20	Perfo
Jul-03	31 11 11			4 22						0.10	
Aug-03	0.00	0	0							0.00	Į.
Sep-03	0.00	0	0							Hoder Decr. Being Ester Hage Holer Holer Brieg John Freder Ester Criter	•
Oct-03	0.00	0	0] , , , , , , , , , , , , , , , , ,	

B.2.3.5.2.3 xDSL (ADSL, HDSL and UCL)/>=10 circults/Other/AL (days)

	***************************************	,						,		
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog · · → · · CLEC
Nov-02	250 1 250			F 17 77 .						1.00 T
Dec-02	0,00	0	0	1.						0.90
Jan-03	0.00	0	0	11:54						0.80
Feb-03	0.00	0	0	Prodetus						0.70
Mar-03	0.00	0	0	W 18 17						0.60
Apr-03	0.00	0	0	400 to						0.50
May-03	0.00	0	0	gratian in						0.40
Jun-03	0.00	0	0	1 1 1						0.20
Jul-03				1						0.10
Aug-03	0.00	0	0							0.00
Sep-03	0.00	0	0							Hearty Decer Burge Espece Hange Father Hange Pluter Prince Prince Federal Control
Oct-03	0.00	0	0	1						103141431431

Note 1: ADSL Provided to Retail data serves as the BST Analog for this report



	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	16.00	16	1	0.00	0	0	0.000		YES	BST Analog · · · · · · · CLEC	
Dec-02	0.00	0	0	0.00	0	0			YES	120.00	
Jan-03	0.00	0	0	0,00	0	0			YES	100,00	
Feb-03	0.00	ō	0	25.00	25	1			NO	50,00	
Mar-03	0.00	0	0	0.00	0	0			YES	1 <i> </i>	
Apr-03	12.00	24	2	10.00	10	1	7.071	0.2309	YES	50,00	i
May-03	34.00	68	2	41,00	41	1	19.799	-0.2887	YES	40.00	Better
Jun-03	78.00	78	1	71.00	71	1	0.000		YES	المدل لا ما ا	Performan
Jul-03	109.00	109	1	102.00	102	1	0.000		YES	20.00	
Aug-03	19,50	39	2	0.00	0	0	7.778		YES	0.00	Ţ
Sep-03	14,00	14	1	26.00	26	1	0.000		NO	Hading Dec is There was the to the to the to the body and to the	•
Oct-03	24.50	49	2	~ 0.00	0	0	28.991		YES	_ + 0	

B 2 3 6 1.2 LINE ISDN/<10 circuits/Equipment/AL (days)

Numerator	Volume	CLEC	Numerator						
		1	Numerator	Volume	StDev	ZScore	Equity	BST Analog	
[O	0	0.00	0	0			YES		i
0	0	0.00	0	0			YES	0.90	l
0	0	0.00	0	0			YES	0.80	l
. 0	0	0.00	0	0			YES	0.70	l
0	0	0.00	0	0			YES	0.60	١.
0	0	0.00	0	0			YES	0.50	
0	0	0.00	0	0			YES	0.40	Better
0	0	0.00	0	0			YES	0.20	Performance
0	0	0.00	0	0			YES	0.10	
0	0	0.00	0	0			YES	0.00	↓
· 0	0	0.00	0	0			YES	Tanggraph the contrate and the contrate the	1
0	0	0.00	0	0			YES]
	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0,000 0 0 0,000 0 0 0,000 0 0 0,000 0 0 0,000	0 0 0.000 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0,000 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0,000 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0,000 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0,000 0 0 0 YES 0 0 0 0,000 0 0 0 YES 0 0 0 0,000 0 0 0 YES 0 0 0 0,000 0 0 0 YES 0 0 0 0,000 0 0 YES	0 0 0 000000 0 0 0 YES 0.10 0 0 0 0.00000 0 0 0 YES 0.10 0 0 0 0.0000 0 0 0 YES 0.10

(Average Time an Order Is Held Past the Due Date for Company Reasons)

Numerator indicates total time orders held past the due date for BellSouth reasons for this disaggregation in the reporting period.

Volume indicates total number of service orders for this disaggregation in the reporting period held for BellSouth reasons.

B 2 3 6 1 3 UNE ISDN/<10 circuits/Other/AL (days) BST Analog ZScore Equity ——BST Analog · · → · · CLEC 0.00 YES Nov-02 0 0.00 0 0 Dec-02 1.50 6 4 0.00 0 0 0.577 YES Jan-03 0.00 0 0 0,00 0 0 YES Feb-03 0.00 0 0 0.00 0 0 YES Mar-03 0.00 0 0.00 0 YES 3.00 Apr-03 0.00 0.00 0 0 YES May-03 0.00 0.00 YES 2.00 Better 0.00 0.00 Performance 0.00 0.00 YES Aug-03 0,00 0.00 Sep-03 0.00 0.00 YES Product Party Party Party Party Party Pretty Pretty Pretty Pretty

.2.3.6.2.1	UNE ISDN/>	≃10 circuits/	Facility/AL	(days)		1	r				
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02				100						BST Analog · · → · · CLEC	
Dec-02								1		1.20	
Jan-03				2010/01/2017						1.00	
Feb-03	11.00									0.80	
Mar-03	Tra 1 80.55			Property.				i] ""	
Apr-03	11 34 54 3			Cape Sp						0,60	1
May-03	4.500			100						0.40	Better
Jun-03]	Performano
Jul-03				1.						0.20	
Aug-03] 0.00 + ,	1
Sep-03										Poteg Decg Turg bagg tegg tetg tetg Turg Turg Turg Edg Cofee	•
04.03		T								1 4 0 . 4 4 4 4 4 2 , 4 2 0	

Oct-03

Note 1: Retail ISDN - BRI data serves as the BST Analog for this report

B.2.3.6.2.2	UNE ISDN/>	=10 circuits/	Equipment/	AL (days)						
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	
Nov-02										BST Analog · · · · · · · CLEC
Dec-02						i				1.20
Jan-03	1									1.00
Feb-03				1						0.50
Mar-03	74 V. 184	i i		100						1 ····
Apr-03	1.25									0.60
May-03				员 山茱萸						0.40 Better
Jun-03	1			The Files						Performa
Jul-03	V			11 (11.2)						0.20
Aug-03										1 0.00
Sep-03										trang der og lærge færge fræ ge kallen flærge livings lærge genege og og
Oct-03										4. 9. 2. 6. 42. 14. 14. 2. 3. 16. 20. 0

B.2.3.6.2.3 UNE ISDN/>=10 circuits/Other/AL (days) CLEC Numerator SIDev ZScore Equity BST Analog · · · · · · CLEC Nov-02 Dec-02 Jan-03 Feb-03 0.80 Mar-03 0.60 Apr-03 May-03 Better Performance Jun-03 Jul-03 Aug-03 Mader Cat or top, the top, that to but to the land had not been been been to be top Sep-03 te 1: Retail ISDN - BRI data serves as the BST Analog for this repor

(Average Time an Order is Held Past the Due Date for Company Reasons)

Numerator indicates total time orders held past the due date for BellSouth reasons for this disaggregation in the reporting period.

Volume indicates total number of service orders for this disaggregation in the reporting period held for BellSouth reasons.

Better Performance B.2.3.8.1.1 2W Analog Loop Design/<10 circuits/Facility/AL (days) BST Analog CLEC Equily Numerator ----BST Analog ------CLEC 0.00 29.298 YES 23.85 1,264 53 Nov-02 53.035 YES 60 0.00 0 Dec-02 26.85 1.611 0 24.153 YES Jan-03 12.69 774 61 0.00 0 0 Feb-03 9.87 671 68 0.00 0 0 14.503 YES Mar-03 12.64 670 53 0.00 0 0 21.101 YEŞ 37 0.00 85,914 YES Apr-03 33.57 1,242 YES 31.34 1.191 38 .0.00 0 0 88.717 Better May-03 50 0.00 97.602 YES 0 0 Jun-03 39.94 1.997 0 96.549 YES Jul-03 37.36 2.279 61 0.00 O Aug-03 30,09 1,986 66 0.00 0 0 85 567 YES Protect Preces Party Party Party Pates Thirty Prints Prints Party Orty 36.54 2,046 56 0.00 0 0 99.489 YES Oct-03 2,062 5.00 120.973 0.3510 YES

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

B.2.3.8.1.2 2W Analog Loop Design/<10 circuits/Equipment/AL (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog ···•···CLEC	
Nov-02	0.00	0	0	0.00	0	0			YES		
Dec-02	0.00	0	0	0.00	0	0			YES	1.00	
Jan-03	0.00	0	0	. 0.00	0	0			YES	0.80	
Feb-03	0.00	0	0	0.00	0	0			YES	0.70	
Mar-03	. 0.00	0	0	0.00	0	0			YES	0.60	
Apr-03	0.00	0	0	0.00	0	0			YES	0.50	
May-03	0.00	0	0	0.00	0	0			YES	0.40	Bette
Jun-03	0.00	0	0	0.00	0	0			YES	0.20	Perfo
Jul-03	0.00	0	0	0.00	0	0			YES	0.10	
Aug-03	0.00	0	0	0.00	0	0			YES	0.00	↓
Sep-03	0.00	0	0	0.00	0	0			YES	The act The ce that ce that ce the ce that ce the c	•
Oct-03	0.00	0	0	0.00	0	0			YES		

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

(Average Time an Order is Held Past the Due Date for Company Reasons)

Numerator indicates total time orders held past the due date for BellSouth reasons for this disaggregation in the reporting period.

Volume indicates total number of service orders for this disaggregation in the reporting period held for BellSouth reasons.

B.2.3.8.1.3 2W Analog Loop Design/<10 circuits/Other/AL (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog CLEC	
Nov-02	7.52	188	25	0.00	0	0	7.822		YES		
Dec-02	15.68	486	31	0,00	0	0	15.877		YES	30,00	
Jan-03	13.87	846	61	0.00	0	0	12.229		YES	25.00	
Feb-03	7,00	126	18	0.00	0	0	11.262		YES	20,00	
Mar-03	15.80	79	5	0.00	0	0	17.138		YES] /	
Apr-03	10.07	151	15	0.00	0	0	7.732		YES	15.00	11
May-03	16.00	416	26	0.00	0	0	19.752		YES	10.00	Better
Jun-03	12.48	324	26	0.00	0	0	17.927		YES]/ \	Performance
Jul-03	16.57	232	14	0.00	0	0	20.440		YES	5.00	11
Aug-03	10.56	190	18	0.00	0	0	17.604		YES	0.00	↓
Sep-03	11.93	179	15	0.00	0	0	8.956		YES	Hough Decg, Year Catego Hang, Mang, Hang, Yung, Yung, Yang, Sang, Cring.	'
Oct-03	27.12	922	34	0.00	0	0	70.278		YES	40;44,4;1490]

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

B.2.3.8.2.1 2W Analog Loop Design/>=10 circuits/Facility/AL (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog · · · · · · CLEC	
Nov-02	0.00	0	0	1							
Dec-02	0.00	0	0	10 10 10 10						1.00	
Jan-03	. 0.00	0	0							0.80	İ
Feb-03	0.00	0	0					1		0.70	
Mar-03	0.00	0	0							0.60	
Apr-03	0.00	0	0	N 1						0.50	11
May-03	0.00	0	0							0.40	Better
Jun-03	0.00	0	0							0.20	Performance
Jul-03	0.00	0	0							0.10	
Aug-03	0.00 · ·	0	0							0.00	↓
Sep-03	. 0.00	0	0	100						Hade Dang Burg burg burg burg burg burg mag mag mag rang saka saka sain	'
Oct-03	0.00	0	0	4.47.53						1	

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

B.2.3.8.2.2 2W Analog Loop Design/>=10 circuits/Equipment/AL (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	0.00	0	0				-			BST Analog · · · · · · CLEC	
Dec-02	0.00	0	0					··-		0.90	
Jan-03	0.00	0	0							0.80	
Feb-03	0.00	0	0	. 1						0.70	
Mar-03	0.00	0	0							0.60	
Apr-03	0.00	0	0							0.50	
May-03	0.00	0	0	11.						0.40 0.30	etter
Jun-03	0.00	0	0							0.20 P	erforma
Jul-03	0.00	0	0	N (18.9)						0.10	
Aug-03	0.00	0	0	14334						0.00	
Sep-03	0.00	0	0	-57.5gg/						Hough On the contract the contr	
Oct-03	0.00	0	0	1.00						40,44,4,,48,	

B.2.3.8.2.3 2W Analog Loop Design/>=10 circuits/Other/AL (days) BST Analog Numerator Nov-02 0.00 0.00 0 0 0.00 0.00 10,00 0.00 Apr-03 0.00 May-03 0.00 Better Performance 4.00 .0.00 0.00 Aug-03 12.00 12 0.000 HOUNG DOE'S HOUSE CONST. HOUSE WHISH WORK HUNSE HUNSE SOURS CONST.

Oct-03 0.00 0 0

Note 1; Residence and Business - Dispatch data serves as the BST Analog for this report

(Average Time an Order is Held Past the Due Date for Company Reasons)

Numerator indicates total time orders held past the due date for BellSouth reasons for this disaggregation in the reporting period. Volume Indicates total number of service orders for this disaggregation in the reporting period held for BellSouth reasons.

B.2.3.9.1.1 2W Analog Loop Non-Design/<10 circuits/Facility/AL (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog · · ◆ · · CLEC	
Nov-02	24.10	1,253	52	100			29.528				
Dec-02	27.27	1,609	59	,			53.389			60.00	
Jan-03	12.68	773	60				24,308			50.00	
Feb-03	9.89	669	67	1 1979			14.579			40.00	
Mar-03	12.64	670	53				21,101			1 ""	
Apr-03	34.28	1,234	36	100			87.022			30.00	
May-03	31.34	1,191	38	45.00			88.717			20.00 Bet	tter
Jun-03	42.89	1,973	46	5. Tal. X. 41 Y			101.300				rforman
Jul-03	37.36	2,279	61	Statistics)			96.549			10.00	
Aug-03	32.15	1,961	61	30 p (5 A)			88.742			0.00	
Sep-03	36.54	2,046	56				99.489			Hotog One of Burge Ender Water Editor Factor Burge Burge Burge Editor Ones	
Oct-03	47.95	2,062	43	0.00	0	0	120.973		YES	1 4 0. 2. 4. 4. 4. 2. 2. 2. 2. 2. 0.	

B.2.3.9.1.2 2W Analog Loop Non-Design/<10 circuits/Equipment/AL (days)

DILIGIOITIL	z iv raiding	LOOP HOW D	201910 110 011	4-1101 4-1-1-11	(,	-,				-	
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Anniog CLEC	
Nov-02	0.00	0	0	11.55.00							
Dec-02	0.00	0	0	3 8 1 8 1 8 D						1,00	
Jan-03	0.00:	0	0	1984						0.80	
Feb-03	0.00	0	0	1.10						0.70	
Mar-03	0.00	0	0	7.7						0.80	
Apr-03	0.00	0	0	4 6.5 E0756E						0.50	
May-03	0.00	0	0	2.56						0.40	Bette
Jun-03	0.00	0	0							0.20	Perf
Jul-03	0.00	0	0	1					l	0.10	
Aug-03	.0.00	0	0	3.4						0.00	1
Sep-03	0.00	0	0	,	I					House Dee of least the to the to the to have the to house have house the to	•
Oct-03	0.00	0	0	0.00	0	0			YES	, , , , , , , , , , , , , , , , , , ,	

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

B.2.3.9.1.3 2W Analog Loop Non-Design/<10 circuits/Other/AL (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog · · · · · · · CLEC	
Nov-02	7.52	188	25				7.822				
Dec-02	15,93	462	29	75 T			16.296			30.00	
Jan-03	13.83	830	60	150000			12.329			25.00	
Feb-03	7.00	126	18	14.55			11.262			20.00	
Mar-03	15.80	79	5	45 4 55 64 4 5			17.138] [
Apr-03	10.07	151	15	Fr 54.9.43	1		7.732			15,00	
May-03	16.26	439	27	10.000			19,416			10.00	Better
Jun-03	12,30	332	27	24.25			17.600			7 Y V	Performano
Jul-03	14.63	234	16	1. 1.144			19.758			5.00	
Aug-03	12.36	173	14	44, 54,110			19.739			0,00	1
Sep-03	11.93	179	15	190,02544			8.956			Haden Oct of British Control Haden British Haden British British Baden October	•
Oct-03	27.12	922	34	0.00	0	0	70.278		YES	- 4.0 x 6 4 4 4 4 2 x , k 2 0	

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

B.2.3.9.2.1 2W Analog Loop Non-Design/>=10 circuits/Facility/AL (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	SlDev	ZScore	Equity	BST Analog · · → · · CLEC	
Nov-02	0.00	0	0	i sajaren a				1			
Dec-02	0,00	0	0	\$10.7						0.90	
Jan-03	0.00	0	0	100 3						0.80	
Feb-03	0.00	0	0	1875 - 115						0.70	
Mar-03	0,00	0	0	[4] Ye (1)						0.60	
Apr-03	0.00	0	0	1.50						0.50	
May-03	0.00	0	0	1 - 1						0.40 0.30	etter
Jun-03	0.00	0	0							0.20 P	erforma
Jul-03	0.00	. 0	0							0.10	
Aug-03	0.00	0	0] 0.00	
Sep-03	0.00	0	0	1.0						Hade Cot of the cot the cot the cot the cot the cot the cot the the cot the co	
Oct-03	0.00	0	0	alib arts r] * 0 * * * * * * * * * * * *	

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

(Average Time an Order is Held Past the Due Date for Company Reasons)

Numerator indicates total time orders held past the due date for BellSouth reasons for this disaggregation in the reporting period.

Volume indicates total number of service orders for this disaggregation in the reporting period held for BellSouth reasons.

B.2.3.9.2.2 2W Analog Loop Non-Design/>=10 circuits/Equipment/AL (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	0.00	0	0	for the drago							
Dec-02	0.00	0	0	1445-141						1.00	ĺ
Jan-03	0.00	0	0	230-12-11						0.80	
Feb-03	0.00	0	0	A						0.70	
Mar-03	0:00	0	0							0.60	
Apr-03	0.00	0	0							0.50	
May-03	0.00	0	0	Stoken!						0.40	Bet
Jun-03	0.00	0	0	要告される。						0.20	Peri
Jul-03	0.00	0	0							0.10	
Aug-03	0.00	0	0	1 61						0.00	l ↓
Sep-03	0.00	0	0	2 383.5						Though the cy,	•
Oct-03	0.00	0	0	127545							

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

B.2.3.9.2.3 2W Analog Loop Non-Design/>=10 circuits/Other/AL (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog · · · # · · · CLEC
Nov-02	0.00	0	0	Q. 148 (E)						
Dec-02	0.00	0	0	P			i			0.90
Jan-03	0,00	0	0	Prints -						0.80
Feb-03	0.00	0	0	10.00 mm		1				0.70
Mar-03	0.00	0	0	1						0.60
Apr-03	0.00	0	0	111						0.50
May-03	0.00	0	0	Tues 4 dig						0.40 Be
Jun-03	0.00	0	0	1913			1			0.30 Pe
Jul-03	0.00	0	0	1000						0.10
Aug-03	0.00	0	0	24 7 7						1 0.00
Sep-03	0.00	0	0	1 1 1			T ''''			Treated Partie P
Oct-03	0.00	0	0	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1						42 On 22 62 42. by 42. 70, 2, \$22. 30. Q.

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

Better Performance

(Average Time an Order is Held Past the Due Date for Company Reasons)

Numerator indicates total time orders held past the due date for BeilSouth reasons for this disaggregation in the reporting period.

Volume indicates total number of service orders for this disaggregation in the reporting period held for BeilSouth reasons.

Better B.2.3.12.1.1 2W Analog Loop w/LNP Design/<10 circuits/Facility/AL (days) ZScore Equity BST Analog Volume CLEC Volume SIDev Numerator YES Nov-02 23.85 1,264 53 0.00 29 298 n 0 Dec-02 26.85 1,611 60 0.00 0 0 53 035 YES 12.69 774 61 0.00 0 0 24.153 YES Feb-03 9.87 671 68 14.503 21.101 12.64 670 53 Mar-03 37 85.914 YES .33 57 1 242 0.00 0 Apr-03 88.717 YES Better Performance May-03 31.34 1,191 38 0.00 0 0 Jun-03 39.94 1,997 50 0.00 0 0 97.602 YES Jul-03 37.36 2,279 61 0.00 0 0 96.549 YES Aug-03 30,09 1,986 66 85.567 Tough Oreg lang bate, the cy bate, the to, live of lines lines bute, cate, orto 99.489 56 36.54 2.046 Sec-03 120.973 47.95 2.062 43 Oct-03

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

B.2.3.12.1.2 2W Analog Loop w/LNP Design/<10 circuits/Equipment/AL (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	————BST Analog · · · · · · · · CLEC	
Nov-02	0.00	0	0	0.00	0	0			YES		
Dec-02	0.00	0	0	0.00	0	0			YES	1.00	
Jan-03	0.00	0	0	0.00	0	0			YES	0.80	
Feb-03	0.00	0	0	1	_					0.70	
Mar-03	0.00	0	0							0.60	l .
Apr-03	0.00	0	0	0.00	0	0			YES	0.50	ļ
May-03	0.00	0	0	0.00	0	0			YES	0.40	Better
Jun-03	0.00	0	0	0.00	0	0			YES	0.20	Performance
Jul-03	0.00	0	0	0.00	0	0			YES	0.10	
Aug-03	0.00	0	0							0.00	↓
Sep-03	0.00	0	0	7.79						Marion Decog Decog Perog Perog Perog Perog Perog Decog Prings Policy Policy Perog Colog	'
Oct-03	0.00	0	0	-]]

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

(Average Time an Order is Held Past the Due Date for Company Reasons)

Numerator indicates total time orders held past the due date for BellSouth reasons for this disaggregation in the reporting period.

Volume indicates total number of service orders for this disaggregation in the reporting period held for BellSouth reasons.

B.2.3.12.1.3 2W Analog Loop w/LNP Design/<10 circuits/Other/AL (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	SIDev	ZScore	Equity	BST Analog · · ◆ · · CLEC
Nov-02	7.52	188	25	0.00	0	0	7.822		YES	30.00
Dec-02	15.68	486	31	0.00	0	0	15.877		YES	30,00
Jan-03	13,87	846	61	0.00	0	0	12.229		YES	25.00
Feb-03	7.00	126	18	1 4,11			11.262			20,00
Mar-03	15,80	79	5				17.138] / .
Apr-03	10,07	151	15	0.00	0	0	7.732		YES	15.00
May-03	16.00	416	26	.0.00	0	0	19.752		YES	10.00
Jun-03	12.46	324	26	0.00	0	0	17.927		YES]
Jul-03	16,57	232	14	0.00	0	0	20.440		YES	5.00
Aug-03	10.56	190	18	·			17,604			0.00
Sep-03	11.93	179	15	1 1			8.956			Had got of the contract the con
Oct-03	27.12	922	34	1.5			70.278			

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

B.2.3.12.2.1 2W Analog Loop w/LNP Design/>=10 circults/Facility/AL (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	■ BST Analog · · · · · · · CLEC	
Nov-02	0.00	0	0							1.00 -	
Dec-02	0.00	0	0							0.90	
Jan-03	0.00	0	0	1						0.80	1
Feb-03	0.00	0	0	100 50						0.70	
Mar-03	0.00	0	0				Ĭ .			0.60	┨.
Apr-03	0.00	0	0							0.50	1
May-03	0.00	0	0	·						0.30	Better
Jun-03	0.00	0	0							0.20	Performano
Jul-03	0.00	0	0	100						0.10	1
Aug-03	. 0.00	0	0							0.00	↓
Sep-03	0.00	0	0	ļ						Hong, Ottog, Bedg, Estag, Wagg, Fairg, Watg, Brag, Brag, Prate, Prate, Prate, Prate,	
Oct-03	0.00	0	0			1		1	1	1	l

Oct-03 0.00 0 0

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

B.2.3.12.2.2 2W Analog Loop w/LNP Design/>=10 circuits/Equipment/AL (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog · · ◆ · · CLEC	
Nov-02	0.00	0	0							1.00	
Dec-02	0,00	0	0	promoviti i u						0.90	
Jan-03	0.00	0	0	Arthury, P						0.80	
Feb-03	0.00	0	0	145 145						0.70	
Mar-03	0.00	0	0	1)						0.60	
Apr-03	0.00	0	0	Charles I						0.50	
May-03	0.00	0	0							0.40	Bette
Jun-03	0.00	0	0	10,265						0.20	Perfo
Jul-03	0.00	0	0	2 7 50						0.10	
Aug-03	0.00	0	0	35.455						0.00	↓
Sep-03	0,00	0	0	Same of the						Hotel Det 25 let good the co Hotel theth little little bot co Bot co Origo	
Oct-03	0,00	0	0								

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

B.2.3.12.2.3 2W Analog Loop w/LNP Design/>=10 circuits/Other/AL (days)

J. Z. O. (Z. Z. D.	zir /ilialog	200p 1172111	242,3.27								
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog · · · · · · · · CLEC	
Nov-02	0.00	0	0	1,1						14.00	
Dec-02	0.00	0	0	19 2.4							
Jan-03	0.00	0	0	9						12.00	
Feb-03	0.00	0	0							10,00	
Mar-03	0.00	0	0	1925						8.00	
Apr-03	0.00	0	0	Roffinsting						6.00	
May-03	0.00	0	0	G = 475.5				L		4.00	Better
Jun-03	0.00	0	0	SHI, tox]	Perform
Jul-03	0.00	0	0							2.00	
Aug-03	12.00	12	1				0.000			0.00	↓
Sep-03	0.00	0	0	100						trango de zor leung bengg thang thang thing their lines trango bengg design	
Oct-03	0.00	0	0	. Jan 18							

Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

(Average Time an Order is Held Past the Due Date for Company Reasons)

Numerator indicates total time orders held past the due date for BellSouth reasons for this disaggregation in the reporting period.

Volume indicates total number of service orders for this disaggregation in the reporting period held for BellSouth reasons.

B.2.3.13.1.1 2W Analog Loop w/LNP Non-Design/<10 circuits/Facility/AL (days)

		· ·							1	
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	
Nov-02	24.10	1,253	52	10000			29.528			BST Analog · · · · · · CLEC
Dec-02	27,27	1,609	59	A			53.389			60,00
Jan-03	12.88	773	60	Marit Land			24.308			50,00
Feb-03	9,99	669	67	1 1 1 1 1			14.579			40.00
Mar-03	12.64	670	53	12 11 14			21.101	•		
Apr-03	34.28	1,234	36	etti Jeli i			87.022			30.00
May-03	31.34	1,191	38	A 77 (3.4)			88.717			20.00 Better
Jun-03	42.89	1,973	46	- 100 ty			101.300			Perform
Jul-03	37.36	2,279	61				96.549			10.00
Aug-03	32.15	1,961	81	4 5 5 5			88.742			0.00
Sep-03	38.54	2,046	56				99.489			Hody Cot of the ce to the
Oct-03	47.95	2,062	43				120.973] + 0 , 4 * * * , . * * ,

B.2.3.13.1.2 2W Analog Loop w/LNP Non-Design/<10 circuits/Equipment/AL (days)

		I '			1	l					
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog · · · • · · CLEC	
Nov-02	0.00	0	0							1.00	
Dec-02	0.00	0	0	8 mm. 2						0.80	
Jan-03	0.00	0	0	1. Tal 14/5.						0.60	
Feb-03	0.00	0	0	90 3223						0.70	
Mar-03	0.00	0	0	15,434,33,3						0.60	
Apr-03	0.00	0	0	For the Sale						0.50	
May-03	0.00	0	0	1 - F						0.40	Bet
Jun-03	0.00	0	0	1 7 4 40						0.20	Per
Jul-03	0.00	0	0							0.10	
Aug-03	0.00	0	0	\$40,500 kg] 0.00	ļ
Sep-03	0.00	0	0	1. 30						House Decy lease takes the cy toler the tay livery livery livery leases or co.	•
Oct-03	0.00	0	0								

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

B.2.3.13.1.3 2W Analog Loop w/LNP Non-Design/<10 circuits/Other/AL (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	St0ev	ZScore	Equity	BST Analog · · ◆ · · CLEC
Nov-02	7.52	188	25	21, 2003, 20			7.822			
Dec-02	15.93	462	29	B 4 1 1 1 1			16,296			30.00
Jan-03	13,83	830	60	1011			12.329			25.00
Feb-03	7.00	126	18	3555			11.262			20.00
Mar-03	15.80	79	5	. 1 200 - 11			17.138] ···· /
Apr-03	10.07	151	15	1.1			7.732			15.00
May-03	16.26	439	27				19.416			10.00 Better
Jun-03	12,30	332	27	1 1 1 1 1 1 1 1 1		·	17.600			Perform
Jul-03	14,63	234	16	Military C			19.758			5.00
Aug-03	12.36	173	14	11 11 11			19.739			0.00
Sep-03	11,93	179	15	1.11			8.956			Heart gar or June function to have been the to have the to have good or to
Oct-03	27.12	922	34	1.1			70.278			1 40 , 4 4 4 4 , , 4 8 9

B.2.3.13.2.1 2W Analog Loop w/LNP Non-Design/>=10 circuits/Facility/AL (days)

B.2.3.13.2.1	2W Analog	Loop w/LNP	Non-Design	/>=10 circults	/Facility/AL	(days)		1		
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	■ BST Analog · · ◆ · · CLEC
Nov-02	0.00	0	0	e satažitu						
Dec-02	0.00	0	0	NAME OF						1.00
Jan-03	0.00	0	0	10000						0.80
Feb-03	~4.3+0,00 g = 2	0	0	E 78 TOST						0,70
Mar-03	0.00	0	0	6						0.60
Apr-03	0.00	0	0	1.46-06575						0.50
May-03	0.00	0	0	Duánto Ligit						0.40 0.30 Better
Jun-03	0.00	0	0	77.557.5						9.20 Perform
Jul-03	0.00	0	0	250						0.10
Aug-03	0.00	0	0	13000						
Sep-03	0.00	0	0	74.7						Water Dater Being taken the to the to the to the to the to the to the to the to the total the to
Oct-03	0.00	0	0							J # 0. 1. 4. 4. 4. 4. 1, 4. 2. 0

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

(Average Time an Order is Held Past the Due Date for Company Reasons)

Numerator indicates total time orders held past the due date for BellSouth reasons for this disaggregation in the reporting period.

Volume indicates total number of service orders for this disaggregation in the reporting period held for BellSouth reasons.

B.2.3.13.2.2 2W Analog Loop w/LNP Non-Design/>=10 circuits/Equipment/AL (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST AnalogCLEC	
Nov-02	0.00	0	0								
Dec-02	0.00	0	0							0,90	
Jan-03	0.00	0	0	200						0.80	
Feb-03	0.00	0	0	11.1.1						0.70	
Mar-03	0.00	0	0							0.60	
Apr-03	0.00	0	0							0.50	
May-03	0.00	0	0		Ī					0.40	Bett
Jun-03	0.00	0	0							0,20	Perf
Jul-03	0.00	0	0	1.5						0.10	
Aug-03	0,00	0	0							0.00	↓
Sep-03	0.00	0	0							House Dec 1 Herse 1 and	•
Ocl-03	0.00	0	0	100							

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

B.2.3.13.2.3 2W Analog Loop w/LNP Non-Design/>=10 circuits/Other/AL (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog · · • · · · CLEC	
Nov-02	0.00	0	0							1.00 7	
Dec-02	0.00	0	0	27,735.5						0,90	
Jan-03	0.00	0	0	1.33						0.80	
Feb-03	0.00	0	0							0.70	
Mar-03	0.00	0	0							0.60	
Apr-03	0.00	0	0	feet to						0.50	i
May-03	0.00	0	0							0.40	Bett
Jun-03	0.00	0	0	1. 1. 1. 1.						0.20	Per
Jul-03	0.00	0	0	13 mm No.						0,10	
Aug-03	0.00	0	0	12 45.						0.00	,
Sep-03	0.00	0	0	2.131						Pouce Dece But to the contract	
Oct-03	0.00	0	0								

Note 1: Retail Residence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report

Better Performance

(Average Time an Order is Held Past the Due Date for Company Reasons)

Numerator Indicates total time orders held past the due date for BellSouth reasons for this disaggregation in the reporting period. Volume indicates total number of service orders for this disaggregation in the reporting period held for BellSouth reasons.

B.2.3.15.1.1 Other Non-Design/<10 circuits/Facility/AL (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	23.85	1,264	53	Harring and			29.298	ļ		BST Analog CLEC	
Dec-02	26.85	1,611	60				53.035	 		60.00	
Jan-03	12.69	774	61				24.153			50.00	
Feb-03	9.87	671	68				14,503			40.00	
Mar-03	12.64	670	53	11 11 11 11			21.101				
60-1qA	33.57	1,242	37				85.914			30.00	
May-03	31.34	1,191	38				88.717			20.00	Better
Jun-03	39.94	1,997	50				97.602			10.00	Performance
Jul-03	37.36	2,279	61	,			96,549] 10.00	
Aug-03	30.09	1,986	56				85.567			0.00	
Sep-03	36.54	2,046	56	100			99.489			Heart Care bure and the bure bure heart heart heart heart heart feare course	
Oct-03	47.95	2,062	43				120.973				

Note 1: Retail Residence / Business data serves as the BST Analog for this report

B.2.3.15.1.2 Other Non-Design/<10 circuits/Equipment/AL (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BSY Analog · · · · · · · · CLEC	
Nov-02	0.00	0	0	1,148,241,13						1.00 y	
Dec-02	0.00	0	0	1879 L						0.90	
Jan-03	. 0.00	0	0	SWEET.						0.80	
Feb-03	0.00	0	0	23 miles 3						0.70	
Mar-03	0.00	0	0	1 V .						0.60	
Apr-03	0.00	0	0							0.50	
May-03	. 0.00	0	0							0.40	Better
Jun-03	0.00	0	0							0.20	Performance
Jul-03	0.00	0	0							0.10	
Aug-03	0.00	0	0	188.00						0.00	! ↓
Sep-03	0.00	0	0							Hough Dec g, Beng, Pang, He to He to Heat, Butte, Pang, Seb to, Ocite	
Oct-03	0.00	0	0]

Note 1: Retail Residence / Business data serves as the BST Analog for this report

B.2.3.15.1.3 Other Non-Design/<10 circuits/Other/AL (days)

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	——— BST Analog · · • · · CLEC
Nov-02	7.52	188	25	7 J.y			7.822			
Dec-02	15.68	486	31	- 194			15.877			30.00
Jan-03	13.87	846	61	2.7			12.229			25.00
Feb-03	7.00	126	18	-1.48			11.262			20.00
Mar-03	15.80	79	5				17.138] ····
Apr-03	10,07	151	15				7.732			15.00
May-03	16.26	439	27	1			19.416			10.00 Better
Jun-03	12.30	332	27				17.600			V Performano
Jul-03	14.63	234	16	9 . 244.1			19.758			5.00
Aug-03	10.16	193	19	SINTERNIE			17,196			0.00
Sep-03	11.93	179	15	180.80			8.956			Hot, Of the top Part of Part o
Oct-03	26,37	923	35	1.00			69.378			1 4 9 2 4 4 4 4 4 7 4 3 4 8 9 9

B.2.3.15.2.1 Other Non-Design/>≃10 circuits/Facility/AL (days)

D.2.3.15.2.1	Other Non-L	esign/>=10	circuits/raci	IIILY/AL (Gays	7	,	,				
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog · · • · · CLEC	
Nov-02	0.00	0	0	1							
Dec-02	0,00	0	0	- 7 to 3.						0,90	
Jan-03	0.00	0	0	147,511						0.80	
Feb-03	0.00	0	0	1445000						0.70	
Mar-03	0.00	0	0	14 76 4542 45 45						0.60	
Apr-03	0.00	0	0							0.50	1
May-03	0.00	0	0							0.40	Better
Jun-03	0.00	0	0	Service and						0.20	Performance
Jul-03	0.00	0	0	4 1 - 1 1 1					· .	0.10	
Aug-03	0.00	0	0	A] 0.00	Ţ
Sep-03	0.00	0	0	100						Hough One by Being Bang thang to the to Buch Bang Buch Paris Care	•
Oct-03	0.00	0	0	, in					l	1 4 0 1 4 4 4 1 1 4 4 9	

Note 1: Retail Residence / Business data serves as the BST Analog for this report

(Average Time an Order is Held Past the Due Date for Company Reasons)

Numerator indicates total time orders held past the due date for BellSouth reasons for this disaggregation in the reporting period.

Volume indicates total number of service orders for this disaggregation in the reporting period held for BellSouth reasons.

B.2.3.15.2.2 UCL-ND/>=10 circuits/Equipment/AL (days)

				· · · · · · · · · · · · · · · · · · ·							
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	—●— BST Analog ···•···CLEC	
Nov-02	0.00	0	0	1 1 1							
Dec-02	0.00	0	0	S (18 7)						0.90	
Jan-03	0.00	0	0	1000						0.80	
Feb-03	0,00	0	0	1000						0.70	
Mar-03	0.00	0	0	\$ 1,1 July 1						0.60	
Apr-03	0.00	0	0							0.50	İ
May-03	0.00	0	0	1						0.40	Bette
Jun-03	0.00	0	0	1.75						0.20	Perf
Jul-03	0.00	0	0							0.10	
Aug-03	0.00	0	0	1 1 1						0.00	1
Sep-03	0,00	0	0							They are the text the	•
Oct-03	0.00	0	0	1000							

Note 1: Retail Residence / Business data serves as the BST Analog for this report

B.2.3.15.2.3 UCL-ND/>=10 circuits/Other/AL (days)

	BST Analog	Numerator	Volume	CLEC	Numeralor	Volume	StDev	ZScore	Equity	—●— BST Analog · · · • · · · · CLEC	
Nov-02	0.00	0	0								ł
Dec-02	0.00	0	0							14,00	ĺ
Jan-03	0.00	0	0							12.00	
Feb-03	0.00	0	0							10.00	
Mar-03	0.00	0	0					ļ		8.00	
Apr-03	0.00	0	0							6.00	
May-03	0.00	0	0	1000						4.00	Better
Jun-03	0.00	0	0	T - "						1 ""	Performance
Jul-03	0.00	0	0							2.00	i
Aug-03	12.00	12	1		1		0.000			0.00	↓
Sep-03	0.00	0	0	15,700						Provide Core to the contract to the contract to the tract to the tract to the contract to the	•
Oct-03	0.00	0	0							1, , , , , , , , , , , , , , , , , , ,	

Note 1: Retail Residence / Business data serves as the BST Analog for this report

Better Performance

(% of Service Orders that are Accurate)

Numerator indicates total number of service orders that are accurate.

Volume indicates total number of service orders.

B.2.34.1.1.1 Design (Specials)/<10 circuits/Dispatch/AL (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	0.50	
Nov-02	95.00%			100.00%	150	150			YES	CLEC Benchmark	
Dec-02	95,00%			100,00%	175	175			YES	101.00%	
Jan-03	95.00%			100.00%	160	160			YES	100.00%	
Feb-03	95.00%			. 100.00%	180	180			YES	99.00%	
Mar-03	95.00%			100.00%	170	170			YES	98.00%	
Apr-03	95.00%			98.29%	172	175			YES	96,00%	†
May-03	95.00%			99.40%	166	167			YES	95,00%	Better
Jun-03	95.00%			95.00%	114	120			YES	94.00%	Performano
Jul-03	95.00%			100.00%	108	108			YES	93.00%	
Aug-03	95,00%			100,00%	90	90			YES	92.00%	1
Sep-03	95.00%			100.00%	95	95			YES	Horico Orec, Jerop Estar Haro, March Haro, July Prince, Prince, Post Co. Sea co, Orico	,
Oct-03	95.00%			100.00%	95	95			YES	4 9 2 4 4 4 4 3 1 1 4 3 2	

Note 1: Effective with Nov-01 data, this report is based on a statistical sample for CLECs utilizing service orders submitted across the region.

B.2.34.1.1.2 Design (Specials)/<10 circuits/Non-Dispatch/AL (%)

	Benchmark N	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	OUED Breekend	
Nov-02	95.00%			100.00%	106	106			YES	······ CLEC ——Benchmark	
Dec-02	95.00%			98.15%	106	108			YES	101.00%	
Jan-03	95.00%			98.00%	98	100			YES	100.00%	
Feb-03	95.00%			100.00%	70	70			YES	99.00%	
Mar-03	95.00%			97.44%	76	78			YES	98.00%	
Apr-03	95.00%			97.96%	96	98			YES	96,00%	†
May-03	95.00%			96.61%	57	59			YES	95,00%	Better
Jun-03	95.00%			100.00%	100	100			YES	94,00%	Performance
Jul-03	95.00%			98,91%	91	92			YES	93.00%	
Aug-03	95.00%			98,57%	69	70			YES	92.00%	
Sep-03	95.00%			98.57%	69	70			YES	Hotog Or ag leter teach the to thing the to like het black the control	j
Oct-03	95.00%			98.57%	69	70			YES	4 0. 2. 4. 4. 4. 2. 3. 4. 8. 9.	
		_			'				-		

Note 1: Effective with Nov-01 data, this report is based on a statistical sample for CLECs utilizing service orders submitted across the region.

B.2.34.1.2.1 Design (Specials)/>=10 circuits/Dispatch/AL (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	SIDev	ZScore	Equity		
Nov-02	95,00%			100.00%	55	55			YES	CLEC Benchmark	
Dec-02	95.00%			100.00%	27	27			YES	105.00%	}
Jan-03	95.00%			100.00%	37	37			YES	100.00%	
Feb-03	95.00%			100.00%	36	36			YES	95,00%	
Mar-03	95,00%	I		90.91%	30	33			NO		
Apr-03	95.00%			90.91%	30	33			. NO	90.00%	↑
May-03	95.00%			96.72%	59	61			YES	85.00%	Better
Jun-03	95,00%			98.77%	30	31			YES		Performance
Jul-03	95,00%			100.00%	30	30			YES	80.00%	11
Aug-03	95.00%			100.00%	18	18			YES	75.00%	1 1
Sep-03	95.00%			96.43%	27	28			YES	Hartog Dergy leares transporter being there harty large lands leaves Critics	'
Oct-03	95,00%			84.62%	22	26			NO]

Note 1: Effective with Nov-01 data, this report is based on a statistical sample for CLECs utilizing service orders submitted across the region

B.2.34.1.2.2 Design (Specials)/>=10 circuits/Non-Dispatch/AL (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	···+··· CLEC —— Benchmark	
Nov-02	95.00%			100.00%	51	51			YES	CLEC Benchmark	
Dec-02	95.00%			97.30%	36	37			YES	120,00%	
Jan-03	95.00%			100.00%	29	29			YES	100.00%	
Feb-03	95.00%			100.00%	22	22			YES		
Mar-03	95.00%			100.00%	18	18			YES	80.00%	
Apr-03	95.00%			77.78%	21	27			NO	. 60.00%	l †
May-03	95,00%			82.61%	19	23			NO	40.00%	Better
Jun-03	95.00%			77,27%	17	22			NO		Performano
Jul-03	95.00%			100,00%	31	31			YES	20.00%	
Aug-03	95.00%			76,92%	30	39			NO	0.00%	
Sep-03	95.00%			81.82%	18	22			NO	Hader Cores Peres Cores Paper Value Read There There They France Sough Critics	· .
Oct-03	95.00%			100.00%	31	31			YES		

Note 1: Effective with Nov-01 data, this report is based on a statistical sample for CLECs utilizing service orders submitted across the region

(% of Service Orders that are Accurate)

Numerator indicates total number of service orders that are accurate.

Volume Indicates total number of service orders.

B.2.34.2.1.1 Loops Non-Design/<10 circuits/Dispatch/AL (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	95.00%			99.47%	188	189			YES		
Dec-02	95.00%			100.00%	165	165			YES	101,00%	
Jan-03	95,00%			98.89%	178	180			YES	100,00%	
Feb-03	.95.00%			98.95%	188	190			YES	99,00%	
Mar-03	95,00%			98.33%	177	180			YES	97.00%	
Apr-03	95.00%			100.00%	190	190			YES	96.00%	↑
May-03	95.00%			98.77%	320	324			YES	95.00%	Better
Jun-03	95,00%			99.47%	189	190			YES	94.00%	Performance
Jul-03	95.00%			97.31%	181	186			YES	93.00%	
Aug-03	95,00%			98,60%	212	215			YES	92.00%	
Sep-03	95.00%			100,00%	230	230			YES	Hay On of the grand Hay thing the tring thing thing the color	'
Oct-03	95.00%			100.00%	250	250			YES]

Note 1; Effective with Nov-01 data, this report is based on a statistical sample for CLECs utilizing service orders submitted across the region.

B.2.34.2.1.2 Loops Non-Design/<10 circuits/Non-Dispatch/AL (%)

					···/					
	Benchmark	Numerator	Volume	CLEC	Numerator	Valume	StDev	ZScore	Equity	2.52
Nov-02	95.00%	'em autorization anni des		100.00%	385	385			YES	CLEC Benchmark
Dec-02	95.00%			100.00%	400	400			YES	101,00%
Jan-03	95.00%			99.76%	419	420			YES	99.00%
Feb-03	95.00%			99.04%	515	520			YES	98.00%
Mar-03	95.00%			95.33%	572	600			YES	97.00%
Apr-03	95.00%			98.70%	533	540			YES	95.00%
May-03	95.00%			98.82%	418	423			YES	94.00% Better
Jun-03	95.00%			93.67%	281	300			NO	93.00% Performal
Jul-03	95.00%			96,61%	228	236			YES	91.00%
Aug-03	95.00%			98.06%	304	310			YES	90.00%
Sep-03	95.00%			99,43%	348	350			YES	Haday Caray Parigi Baray Baray Balay Baray Parigi Parigi Pariay Baray Caray
Oct-03	95.00%			98.86%	346	350			YES	

Note 1: Effective with Nov-01 date, this report is based on a statistical sample for CLECs utilizing service orders submitted across the region.

B.2.34.2.2.1 Loops Non-Design/>=10 circuits/Dispatch/AL (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	···•··· CLEC Benchmark	
Nov-02	95.00%			100.00%	116	116			YES	CLEC — Benchmark	
Dec-02	95.00%			100.00%	73	73			YES	102.00%	
Jan-03	95.00%			98.96%	95	96			YES	100.00%	
Feb-03	95.00%			100.00%	107	107			YES	96.00%	
Mar-03	95.00%	1		94,74%	72	76			NO	94,00%	
Apr-03	95.00%			90.91%	60	66			NO	92.00%	†
May-03	95.00%			98.23%	111	113			YES	90.00%	Better
Jun-03	95.00%			97.50%	78	80			YES	86.00%	Performance
Jul-03	95,00%			89.19%	66	74			NO	84.00%	1
Aug-03	95,00%			92.31%	96	104			NO	82.00%	
Sep-03	95,00%			90.63%	87	96			NO	Hothog Dang, land, Enthog Hat to Walter Hat to linke linke hat Enthog Chick	•
Oct-03	95.00%			94,62%	88	93			NO	1 40,44,41,430	

Note 1: Effective with Nov-01 data, this report is based on a statistical sample for CLECs utilizing service orders submitted across the region

B.2.34.2.2.2 Loops Non-Design/>=10 circuits/Non-Dispatch/AL (%)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	OLEO Brokenski	
Nov-02	95.00%			98.84%	85	86			YES	CLEC —- Benchmark	
Dec-02	95.00%			98.72%	77	78			YES	120,60%	
Jan-03	95.00%			100.00%	90	90			YES	100.00%	
Feb-03	95.00%			97.22%	70	72			YES	80.00%	
Mar-03	95.00%			96.92%	63	65			YES		
Apr-03	95.00%			98.25%	. 56	57			YES	60,00%	↑
May-03	95.00%			100.00%	60	60			YES	40.00%	Better
Jun-03	95.00%			97.44%	76	78			YES		Performance
Jul-03	95.00%			100.00%	68	68			YES	20.00%	
Aug-03	95.00%			93.94%	62	66			NO	0.00%	1 1
Sep-03	95.00%			73.47%	36	49			NO	Hotog Day Barte eng that the trice that you have have barte entry entry	'
Oct-03	95.00%			96.20%	76	79			YES]

Note 1: Effective with Nov-01 date, this report is based on a statistical sample for CLECs utilizing service orders submitted across the region.

(% of Orders in Jeopardy of not being Worked on Due Date)

Numerator indicates total number of orders in jeopardy of not being worked on due date for this disaggregation in the reporting period.

Volume indicates total number of service orders due for this disaggregation in the reporting period.

.5.4	EELs/AL (%	ı)								Bette Perfo
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog · · · · · · · CLEC
Nov-02	8.22%	898	10,929	4977 9 1						
Dec-02	8.13%	983	12,098	RPH TILL						120.00%
Jan-03	7.26%	1,002	13,804	49-140-12						100.00%
Feb-03	7.78%	1,029	13,228	P. Gregorija						80.00%
Mar-03	7.94%	1,048	13,200	13. 144.						_ : !!
Apr-03	8.15%	1,048	12,857	gatta nghi						60,00%
May-03	7.57%	861	11,370	450250000						40.00% Bette
Jun-03	8.76%	1,113	12,710	100.00%	1	1		-3.2278	NO	20.00% Perfo
Jul-03	8,11%	1,053	12,983	25 10 10						20.00%
Aug-03	8.36%	1,121	13,414	100.00%	1	1		-3.3114	NO	0.00%
Sep-03	9.89%	1,221	12,343	0.00%	0	1		0.3313	YES	hear of the contract that the the tent the tent of the contract the contract that the tent of the contract that the tent of the contract that the tent of the contract that the tent of the contract that the cont
Oct-03	10.21%	1,327	12,993	E.W. 14						

(% of Orders in Jeopardy of not being Worked on Due Date)

Numerator indicates total number of orders in jeopardy of not being worked on due date for this disaggregation in the reporting period.

Volume indicates total number of service orders due for this disaggregation in the reporting period.

B.2.5.5 xDSL (ADSL, HDSL and UCL)/AL (%) Numerator CLEC Numerator Volume 7Score Equily — ■ BST Analog · · · • · · · CLEC 4.65% 127 2,729 0.00% 0 16 0.8811 YES 9.00% 0.00% 0 21 1.0504 YES Dec-02 5.02% 202 4,027 8.00% 43 0.7979 YES 4.99% 200 4,009 2.33% Jan-03 7.009 YES 0 26 0.9835 0.00% Feb-03 3.61% 131 3.627 6.00% 23 -0.0513 YES Mar-03 4.13% 159 3 846 4.35% 1 5.009 Apr-03 5.35% 214 3,998 8.33% 4 48 -0.9120 YES 4.00% May-03 5.91% 253 4,281 0.00% 0 5 0.5601 YES Better 3.009 6.14% 272 4,427 0.00% 0.3618 YES Performance Jun-03 2.00% YES Jul-03 6.57% 316 4,810 0.00% 0 3 0.4591 6.42% 391 6.092 Aug-03 0.3733 YES TONG BEING INVERTING THE STATE THE S 0 Sep-03 6.52% 329 5.049 0.00% 2 Oct-03 6.82% 361 5.290 0.00% 0 1 0.2706 YES

Note 1: ADSL Provided to Retail data serves as the BST Analog for this repor

	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	SIDev	ZScore	Equity	■ BST Analog · · · • · · · CLEC
Nov-02	4.58%	6	131	9.09%	1	11		-0.6873	YES	
Dec-02	2.21%	3	136	0.00%	0	13		0.5173	YES	35.00%
Jan-03	1.81%	3	166	14.81%	4	27		-4.7055	NO	30.00%
eb-03	4.55%	7	154	26.32%	5	19		-4.2983	NO	25,00%
/lar-03	7.63%	10	131	4.35%	1	23		0.5473	YES	20.00%
Арг-03	11.72%	17	145	12.00%	3 ,	25		-0,0396	YES	15,00%
/lay-03	5.51%	7	127	9.09%	2	22		0.6791	YES	
Jun-03	14.12%	12	85	27,27%	9	33		-1.8420	NO	10.00%
Jul-03	7.32%	9	123	31.82%	7	22		-4,0644	NO	5.00%
Aug-03	7.52%	10	133	17.39%	4	23		-1.6579	NO	0.00%
Sep-03	10.94%	14	128	27.27%	3	11		-1.6658	NO	They of the top the top bat of the top latter and a latter that the top latter than the they are the top latter than the they are the they are the the they are the the they are the the they are the the they are the the the they are the the they are the the the the the the the the the th
Oct-03	14.06%	18	128	25.00%	3	12		-1.0421	YES	7 60 1 6 6 6 7 7 7 8 9 9

Better Performance 2W Analog Loop Design/AL (%) B.2.5.8 BST Analog CLEC Equily Numerato —■—BST Analog · · · • · · · CLEC 0.31% 242,726 8.33% 12 -4.9623 NO 763 Nov-02 12 -9.5094 NO 2 241.854 16.67% Dec-02 0.35% 857 YES 29 0.3085 Jan-03 0.33% 897 274,171 0.00% 0 14 009 Feb-03 0.37% 870 235,916 0.00% 0 20 0.2721 YES 12.00% Mar-03 0.38% 890 236,449 0.00% 0 8 0.1739 YES 10 009 7.72% 931 12,061 12.50% 16 -0.7160 YES Apr-03 8.00% -0.4632 YES 766 11.11% May-03 7.13% 10,736 Retter 6.009 -0.1566 YES 11 Jun-03 7.82% 940 12.017 9,09% 4.00% YES Julia 7.59% 930 12 254 6.67% 15 0.1349 2.00%

9

15

21

YES

YES

YES

-0.3310

1.2179

1.4418

Oct-03 9.02% 1.084 12.015 0.00% 0

Note 1: Retail Residence / Business - Dispatch data serves as the BST Analog for this repo

12,791

11,666

.11.11%

0.00%

0

1,036

1,051

Aug-03

Sep-03

8.10%

9.01%

HOTEL CAL DELTE FOR THE TO BELLE FOR THE THE THE THE STATE FOR THE CHIEF

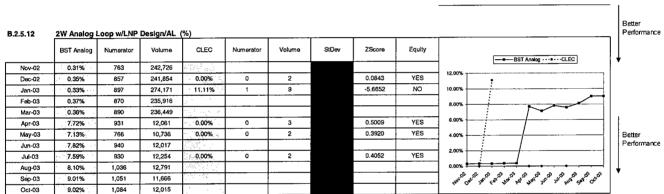
(% of Orders in Jeopardy of not being Worked on Due Date)

Numerator indicates total number of orders in jeopardy of not being worked on due date for this disaggregation in the reporting period.

Volume indicates total number of service orders due for this disaggregation in the reporting period.

B.2.5.9	2W Analog	Loop Non-De	sign/AL (%	·)				,			
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	BST Analog CLEC	
Nov-02	0.63%	756	119,850	13373							
Dec-02	0.71%	851	120,525	4.565	l					2.50%	
Jan-03	0.69%	885	128,778	1143.43						2.00%	
Feb-03	0.79%	856	108,349	<i>\$115</i> 436							
Mar-03	0.79%	877	111,291							1.50%	
Apr-03	0.68%	922	135,209	Udika Hili] /	
May-03	1.24%	786	63,318	194 9 4.						1.00% Bel	tter
Jun-03	1.46%	959	65,511							0.50% Per	rformanc
Jul-03	1.44%	962	66,949]	
Aug-03	1.56%	1,053	67,671							0,00%	
Sep-03	1.83%	1,055	57,747	48.7 L						House Dece land to the to the to the to live in the live the count	
Oct-03	1.95%	1,095	56,182	Parana di	L						

Note 1: Retail Realdence / Business (POTS) excluding Switch Based Orders data serves as the BST Analog for this report



Note 1: Retail Residence / Business - Dispatch data serves as the BST Analog for this repor

(% of Orders in Jeopardy of not being Worked on Due Date)

Numerator indicates total number of orders in jeopardy of not being worked on due date for this disaggregation in the reporting period.

Volume indicates total number of service orders due for this disaggregation in the reporting period.

B.2.5.13 2W Analog Loop w/LNP Non-Design/AL (%) BST Analog Numerator Volume CLEC Equity Numeralo BSY Analog · · · · · · · CLEC 0.63% 756 119,850 Nov-02 Dec-02 0.71% 851 120.525 128,778 Jan-03 0.69% 885 Feb-03 0,79% 856 108,349 0.79% 111,291 0.68% 922 135,209 Apr-03 May-03 1.24% 786 63,318 Better Performance 65,511 Jun-03 1.46% 959 Jul-03 1.44% 962 66,949 Aug-03 1.56% 1,053 67,671 HOARD CONTEST PRINCE FEEL TO THE SEA THATE THERE SHEET SHEET SHEET SHEET SHEET COLOR Sep-03 1.83% 1,055 57,747 Oct-03 1.95% 1,095 56,182

B.2.5.15	UCL-ND/AL	(%)									etter erformance
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	——BST Analog · · · • · · · CLEC	
Nov-02	0.31%	763	242,726	11. 1							
Dec-02	0.35%	857	241,854							0.50%	
Jan-03	0.33%	897	274,171	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1						0.40%	
Feb-03	0.37%	870	235,916	100						0.35%	
Mar-03	0.38%	890	236,449	a tangan n						0.30%	
Apr-03	0.34%	931	274,372							0.25%	
May-03	0.31%	798	256,079	1.7						0.20% B8	etter
Jun-03	0.38%	975	255,043							0.10%	erformance
Jul-03	0.39%	973	248,642	F + 1 - 1						0.05%	
Aug-03	0.41%	1,076	260,530							0.00%	
Sep-03	0.44%	1,075	245,968							Tropics Decice Bergs Feers West Burgs Truck Truck Truck Trade Bergs Course	
Oct-03	0.44%	1 107	251 286								

Oct-03 0.44% 1,107 251,286 Note 1: Retail Residence / Business data serves as the BST Analog for this report

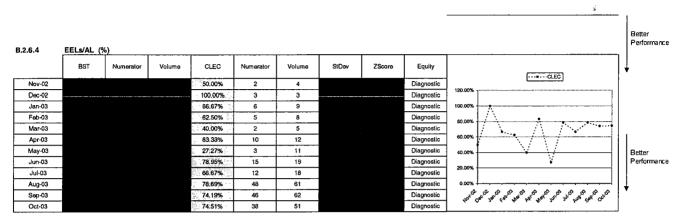
(POTS)

Better Performance

(% of Orders in Jeopardy of not being Worked on Due Date)

Numerator indicates total number of orders in jeopardy of not being worked on due date for this disaggregation in the reporting period.

Volume indicates total number of service orders due for this disaggregation in the reporting period.



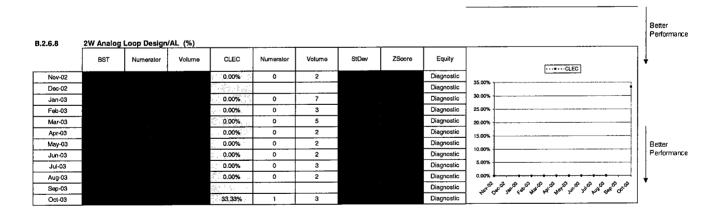
(% of Orders in Jeopardy of not being Worked on Due Date)

Numerator indicates total number of orders in jeopardy of not being worked on due date for this disaggregation in the reporting period.

Volume indicates total number of service orders due for this disaggregation in the reporting period.

B.2.6.5	xDSL (ADS	L, HDSL and	UCL)/AL (%	o)							1
	BST	Numerator	Volume	CLEC.	Numerator	Volume	StDev	ZScore	Equity	•CLEC	
Nov-02				0.00%	0	3			Diagnostic		l
Dec-02				30,00%	3	10			Diagnostic	70.00%	İ
Jan-03				0.00%	0	6			Diagnostic	60.00%	İ
Feb-03				16.67%	1	6			Diagnostic	50.00%	İ
Mar-03				14.29%	1	7			Diagnostic	40.00%	i .
Apr-03				0.00%	0	3			Diagnostic	30.00%	i İ
May-03				0.00%	0	5			Diagnostic	20,00%	Better
Jun-03				13,33%	2	15			Diagnostic		Performance
Jul-03				30.00%	6	20			Diagnostic	10.00%	i I
Aug-03				20.00%	2	10			Diagnostic	0.00%	i \downarrow
Sep-03				60.00%	3	5			Diagnostic	harried the contract bases the contract the top the track the trac	ľ
Oct-03				.60,00%	3	5			Diagnostic	. , , , , , , , , , , , , ,	j

B.2.6.6	UNE ISDN/	AL (%)		,			,			
	BST	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	
Nov-02	_			. 0.00%	0	2			Diagnostic	CLEC
Dec-02	_								Diagnostic	120.00%
Jan-03	_			0.00%	0	3			Diagnostic	100.00%
Feb-03				0.00%	0	1			Diagnostic	80,00%
Mar-03				0.00%	0	1			Diagnostic	
Apr-03				0.00%	0	1			Diagnostic	60.00%
May-03									Diagnostic	40,00% Better
Jun-03				0.00%	0	2			Diagnostic	20,00% Performance
Jul-03				0.00%	0	1			Diagnostic	20.00%
Aug-03									Diagnostic	0.00%
Sep-03				100.00%	1	. 1			Diagnostic	toures are the creating the cre
Oct-03				0.00%	0	2			Diagnostic	



Alabama I, November 2002 - October 2003 Unbundled Network Elements - Provisioning % Jeopardies - Non-Mechanized

(% of Orders in Jeopardy of not being Worked on Due Date)

Numerator indicates total number of orders in jeopardy of not being worked on due date for this disaggregation in the reporting period.

Volume indicates total number of service orders due for this disaggregation in the reporting period.

B.2.6.9	2W Analog	Loop Non-De	esign/AL (%)							,
	BST	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02				22		ļ			Diagnostic		
Dec-02				i i					Diagnostic	120.00%	
Jan-03									Diagnostic	100,00%	l
Feb-03				English					Diagnostic	80.00%	l
Mar-03									Diagnostic		
Apr-03									Diagnostic	60.00%	
May-03				MARKET FOR					Diagnostic	40.00%	Better
Jun-03				Kira Ali					Diagnostic	20.00%	Performano
Jul-03									Diagnostic	20.00%	
Aug-03									Diagnostic	0.00%	↓
Sep-03									Diagnostic	Hotog the to the to the to the to the to the to the to the to the to	ı `
Oct-03				100.00%	1	1			Diagnostic		j

3.2.6.12	2W Analog	Loop w/LNP	Design/AL	(%)							Better Performan
	BST	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	0.50	↓
Nov-02				0.00%	0	1			Diagnostic	CLEC	
Dec-02				Barrier and					Diagnostic	90,00%	
Jan-03				4.14/12/0					Diagnostic	80.00%	
Feb-03				33 (4.3.)					Diagnostic	70.00%	
Mar-03				Mark St.					Diagnostic	60.00%	
Apr-03									Diagnostic	50,00%	1
May-03				V 1987					Diagnostic	30,00%	Better
Jun-03				Section 2					Diagnostic	20.00%	Performa
Jul-03				2000					Diagnostic	10.00%	1
Aug-03				. 1					Diagnostic	0.00%	↓
Sep-03				45.4					Diagnostic	Froncy Ose og Deuty Espang, Was og bei tog Mary, Prat og Printy Brate, Bed og Ostog	•
Oct-03									Diagnostic	40344143.434	

Alabama I, November 2002 - October 2003 Unbundled Network Elements - Provisioning % Jeopardies - Non-Mechanized

(% of Orders In Jeopardy of not being Worked on Due Date)

Numerator indicates total number of orders in jeopardy of not being worked on due date for this disaggregation in the reporting period.

Volume indicates total number of service orders due for this disaggregation in the reporting period.

- 1	BST	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02				8 8 2 7 2 2 3					Diagnostic	· · · · · · · · · · · · · · · · · · ·	
Dec-02				0.4500,000					Diagnostic	120.00%	
Jan-03									Diagnostic	100.00%	
Feb-03									Diagnostic	80.00%	
Mar-03				519 380					Diagnostic	80.00%	
Apr-03				A. 1. 1.1.4					Diagnostic	60.00%	
May-03				Barrier St.					Diagnostic	40.00%	Better
Jun-03									Diagnostic		Perform
Jul-03				1000					Diagnostic	20.00%	
Aug-03									Diagnostic .	0.00%	
Sep-03				ET TUEST							★
Oct-03									Diagnostic	TOTAL SECTION TO THE SECTION OF THE	*
., ., .	UCL-ND/AL	(%)							Diagnostic Diagnostic	Heaven of the first of the top of	Better
., ., .	UCL-ND/AL BST	(%)	Volume	CLEC	Numerator	Volume	StDev	ZScore			Better
6.15			Volume	CLEC	Numerator	Volume	SIDev	ZScore	Diagnostic	···•····CLEC	Better
6.15 Nov-02			Volume		Nurnerator	Volume	StDev	ZScore	Diagnostic Equity		Better
6.15 Nov-02 Dec-02			Volume	CLEC	Numerator	Volume	SIDev	ZScore	Diagnostic Equity Diagnostic	···•····CLEC	Better
6.15 Nov-02 Dec-02 Jan-03			Volume	CLEC	Numerator	Volume	SIDev	ZScore	Diagnostic Equity Diagnostic Diagnostic	120.00% 100.00%	Better
6.15 Nov-02 Dec-02 Jan-03 Feb-03			Volume	CLEC	Numerator	Volume	SIDev	ZScore	Diagnostic Equity Diagnostic Diagnostic Diagnostic	120.00% 100.00% 80.00%	Better
6.15 Nov-02 Dec-02 Jan-03 Feb-03 Mar-03			Volume	CLEC	Numerator	Volume	SIDev	ZScore	Diagnostic Equity Diagnostic Diagnostic Diagnostic Diagnostic	120.00% 100.00%	Better
6.15 Nov-02 Dec-02 Jan-03 Feb-03 Mar-03 Apr-03			Volume	CLEC	Numerator	Volume	SiDev	ZScore	Diagnostic Equity Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic	120.00% 100.00% 80.00%	Better Perform
5.15 Nov-02 Dec-02 Jan-03 Feb-03 Mar-03 Apr-03 May-03			Volume	CLEC	Numerator	Volume	SiDev	ZScore	Diagnostic Equity Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic	120.00% 100.00% 60.00% 40.00%	Better Perform
5.15 Nov-02 Dec-02 Jan-03 Feb-03 Mar-03 Apr-03 May-03 Jun-03			Volume	CLEC	Numerator	Volume	SIDev	ZScore	Equity Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic	120.00% 100.00% 80.00%	Better Perform
			Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic	120.00% 100.00% 80.00% 60.00% 40.00%	Better Perform
6.15 Nov-02 Dec-02 Jan-03 Feb-03 Mar-03 Apr-03 Jun-03 Jul-03			Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic	120.00% 100.00% 80.00% 60.00% 40.00%	Better Perform

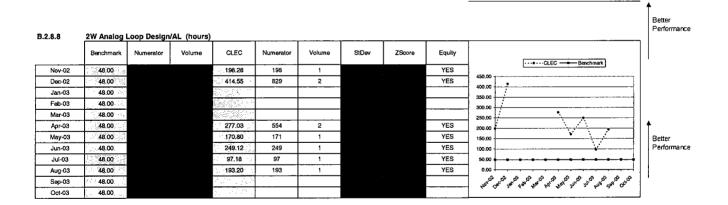
(Average Time of Advanced Warning that Order Is In Jeopardy Prior to Due Date)

3.2.8.4	EELs/AL (h	ours)						_		· · ·	Better Performanc
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equily	CLEC —■— Benchmark	CHOINE
Nov-02	48.00										
Dec-02	48.00			Y 3 1 1 4	· ·					400.00	
Jan-03	48.00									350.00	
Feb-03	48,00			E. 2 .						300.00	
Mar-03	48.00			:						250.00	
Apr-03	48.00									200.00	†
May-03	48.00									150.00	Better
Jun-03	48.00			170.00	170	1			YES	100.00	Performano
Jul-03	48.00									50.00	
Aug-03	48.00			344.00	344	1			YES	0.00]
Sep-03	48.00			9.1 1 3.2 1						Treng Car cg, Tar cg, Far cg, Tar cg, Mar cg, Tar cg, Tar cg, Tar cg, Tar cg, East cg, Cricq,	'
Oct-03	48,00			in and		-				40,44,45,160	

(Average Time of Advanced Warning that Order is in Jeopardy Prior to Due Date)

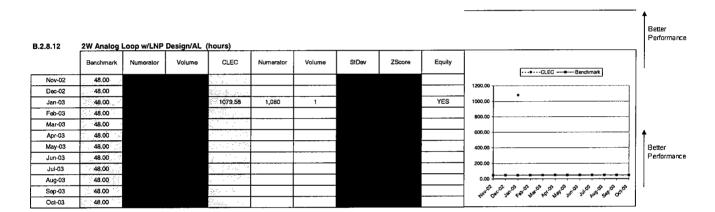
B.2.8.5	xDSL (ADSI	L, HDSL and	UCL)/AL (I	ours)						
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	
Nov-02	48.00									- CLEC — Benchmark
Dec-02	48.00			38 July 12						160.00
Jan-03	48.00			1900. julijanski					·	140.00
Feb-03	48.00									120.00
Mar-03	48.00			147.28	147	1			YES	100,00
Apr-03	48.00			40.34	81	2			NO	80.00
May-03	48.00									so.oo Better
Jun-03	48,00			há siá tar c						40.00 Performance
Jul-03	48.00									20.00
Aug-03	48,00			Professional						0.00
Sep-03	48.00			8 8 K G						The tag the tag that the tag t
Oct-03	48.00									40,44,43,430

B.2.8.6	UNE ISDN/A	L (hours)		· · · · · · · · · · · · · · · · · · ·							,
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equily	0.50	
Nov-02	48.00			343,28	343	1			YES		
Dec-02	48.00			gue Thijiga e a						400,00	
Jan-03	48.00			243,37	730	3			YES	350.00	
Feb-03	48,00			341.54	1,708	5			YES	300.00	1
Mar-03	48.00			338.92	339	1		(1 11111111111111111111111111111111111	YES	250.00	i
Apr-03	48.00			339.00	1,017	3			YES	200.00	†
May-03	48.00			342.22	684	2			YES	150.00	Better
Jun-03	48.00			343.48	2,748	8			YES	100.00	Performance
Jul-03	48.00			351.98	2,112	6			YES	50.00	
Aug-03	48.00			339.81	1,359	4			YES	0.00	
Sep-03	48.00			343.29	687	2			YES	Provide Deep land Fancy Harte But Harte lives lives lives lives Fate Chies	'
Oct-03	48.00			368.02	1,104	3			YES]



(Average Time of Advanced Warning that Order is in Jeopardy Prior to Due Date)

B.2.8.9	2W Analog	Loop Non-De	esign/AL (he	ours)						
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	7
Nov-02	48.00									
Dec-02	48.00			· · · · · · ·						60.00
Jan-03	48.00			11 14 N N						50.00
Feb-03	48.00									40.00
Mar-03	48.00			4.4 - 1.84 (4.1						1 ****
Apr-03	48.00			100-						30.00
May-03	48.00			E GARANTE						20.00 Better
Jun-03	48.00			51 13 s						Performa
Jul-03	48.00									10.00
Aug-03	48.00									0.00
Sep-03	48.00			7 7						Horizer Decy, Peter Care, Peter Belief Peter Peter Price Price Peter Care Care
Oct-03	48.00									



(Average Time of Advanced Warning that Order is in Jeopardy Prior to Due Date)

Numerator indicates total time of advanced warning that order is in jeopardy prior to due date for this disaggregation.

Volume indicates total number of service orders for this disaggregation in the reporting period notified in advance of their jeopardy.

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	•CLEC	
Nov-02	48.00			100							
Dec-02	48.00			Page 1988						60.00	
Jan-03	48.00			Strain 1						50.00	
Feb-03	48.00									40.00	
Mar-03	48.00									<u>.</u>	
Apr-03	48.00									30.00	↑
May-03	48.00			Tall (Children						20.00	Better
Jun-03	48.00									10.00	Perform
Jul-03	48.00] 10,00	
Aug-03	48.00			4.5						0,00	
Sep-03	48.00			1.0						HOUSE DATE PARTE PARTE PARTE PARTE PARTE DATE AND PARTE PARTE PARTE PARTE PARTE	
Oct-03	48.00			4 to 34 to							

B.2.8.15	UCL-ND/AL	(hours)									Better Performance
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	48.00			44/2						60.00	
Dec-02	48.00									80.00	
Jan-03	48.00			V 32 (1)						50.00	
Feb-03	48.00									40.00	
Mar-03	48.00										
Apr-03	48.00			1 1 1						30.00	†
May-03	48.00			84 - 11 J						20.00	Better
Jun-03	48.00					_				10.00	Performance
Jul-03	48.00			ζ×						10.50	
Aug-03	48.00			Markey (0.00	
Sep-03	48.00			$x_{i+1} \in \Psi$						The reg the cet the reg the re	-
Oct-03	48.00			ta Talah							

Performance

Better

Alabama I, November 2002 - October 2003 Collocation - Collocation Average Response Time

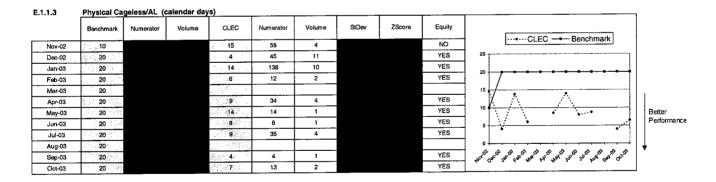
(Average Time to Respond to a Collocation Application)

Numerator Indicates total time to respond to collocation applications for this disaggregation.

Volume Indicates number of responses sent to CLEC for this disaggregation.

E.1.1.1	Virtual/AL (calendar da	ys)								1
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	10			27	27	1			NO	CLEC — Benchmark	
Dec-02	10			parting t						30 1	
Jan-03	10			and 100 mm						25	
Feb-03	10			Priser.						20	
Mar-03	10										١.
Apr-03	10									15	
May-03	- 10 -									10	Better
Jun-03	10										Performance
Jul-03	10] "	
Aug-03	10			1. A 1. C							↓
Sep-03	10									FOALG PREG PREG PREG PREG PREG PREG PREG PRE	
Oct-03	10			1	}						

E.1.1.2 Physical Caged/AL (calendar days) ZScore Equity CLEC Numerator Volume ----- CLEC ----- Benchmark NO Nov-02 10 12 58 5 YES Dec-02 20 9 9 1 20 11 102 9 YES Jan-03 . 3 13 YES Feb-03 -20 16 YES Mar-03 20 Apr-03 20 Better Performance May-03 20 Jul-03 -20 YES 20 Aug-03 Trengt Cont. The top Forty Prong Bulling The top Truth Prong Policy Cont. 16 YES : 8 20 Sep-03 Oct-03 20



Alabama I, November 2002 - October 2003 Collocation - Collocation Average Arrangement Time

(Average Time to Provision a Collocation Arrangement)

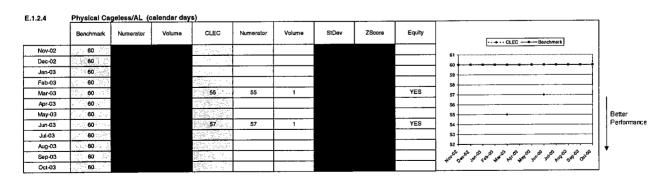
Numerator indicates total time to provision collocation arrangements completed for this disaggregation.

Volume indicates total number of arrangements completed for this disaggregation.

E.1.2.1	Virtual-Ordl	nary/AL (cal	endar days)							r	7
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	50		l	F 2013							
Dec-02	50			39	39	1			YES	60	
Jan-03	.50			EL CERTIFIC						50	
Feb-03	50			圆 宝宝工						40	
Mar-03	50			30 H (4)							Ι.
Apr-03	. 50			77 74						30	
May-03	50									20	Better
Jun-03	50			ETHING.						10	Performance
Jul-03	50			超级 医草						10	11
Aug-03	50										↓
Sep-03	50									Free Design tenge teng teng teng teng teng teng t	
Oct-03	50]

E.1.2.2	Virtual-Extra	eordinary/AL	(calendar	lays)					· · · · · · · · · · · · · · · · · · ·		1
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	CLEC	
Nov-02	75			Epilot of						80 y-	
Dec-02	75			Professional Con-							
Jan-03	75	1		10000						70	
Feb-03	75			20 T						60	
Mar-03	. 75									50	
Apr-03	75			and the field						40	
May-03	75			50 45°						30	Better
Jun-03	75			W 42 5						20	Performan
Jul-03	75			50 0 70						10	
Aug-03	75									•	. ↓
Sep-03	75			1.						tong begg being being theig thing theig truck thing their being their botto	
Oct-03	75										

E.1.2.3	Physical Ca	ged/AL (cal	ender days)								1
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	90			nufina.						100	
Dec-02	90			47 T #056.5				.,		90	
Jan-03	90			ye nagiti						80	
Feb-03	90			30 M W						70	
Mar-03	80			1138 3 3 5						60	
Apr-03	90			Maria de la						50	
May-03	90			Than said						30	Better
Jun-03	90			14. O.S.						20	Performanc
Jul-03	90			30 B B						10	
Aug-03	90			127] 0	↓
Sep-03	90			.1111						Hadey Deer Butte batte Was batte Hate Hate Hate Hate Hate Hate Sales Chies	'
Oct-03	90			14.000]



Alabama I, November 2002 - October 2003 Collocation - Collocation Average Arrangement Time

(Average Time to Provision a Collocation Arrangement)

Numerator indicates total time to provision collocation arrangements completed for this disaggregation.

Volume indicates total number of arrangements completed for this disaggregation.

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	90			90	90	1			YES		
Dec-02	90			Tard Delika						100	
Jan-03	90			12	12	1			YES	B0	
Feb-03	90			89	89	1			YES	70	
Mar-03	90			71	71	1			YES] 60	
Apr-03	90									50	
May-03	90			90	360	4			YES	Bε	etter
Jun-03	90			Part Street] 20 P6	erforn
Jul-03	90			81	162	2			YES	10	
Aug-03	90									→	
Sep-03	90			Mercent						The first of the first free to the first free for the first free free free for the	
Oct-03	90			#archarine							

E.1.2.6	Virtual-Simp	ole Augment	AL (calend	ar days)				,		· · · · · · · · · · · · · · · · · · ·	
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	···•···CLEC — Benchmark	
Nov-02	10.7										
Dec-02				. 4						25	
Jan-03										20	
Feb-03				4							
Mar-03	20									15	
Apr-03	20			•						10	
May-03	20										Better
Jun-03	20			<u> </u>						5	Performano
Jul-03	20			3 12						<u> </u>	
Aug-03	20			5 5 July 1						0	↓
Sep-03	20			100						though the cy, the ty,	
Oct-03	20										

Better Performance

(% of Total Troubles Reported)

Numerator indicates total number of troubles reported for this disaggregation.

Volume indicates total number of service access lines in service for this disaggregation at the end of the reporting period.

B.3.2.4.1	EELs/Dispa	tch/AL (%)			-) Better
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	All bong + s sq s + 12 CC	Performance
Nov-02	1.76%	34,432	1,952,637	0.00%	0	35		0.7926	YES	9.00% 7	
Dec-02	1,39%	26,991	1,937,627	0.00%	0	38		0.7327	YES	8.00%	\ ▼
Jan-03	1,35%	26,070	1,929,879	4.17%	2	48		-1.6899	NO	7.00%	
Feb-03	1.38%	25,981	1,879,975	1.75%	1	57		-0.2408	YES	6.00%	
Mar-03	1.58%	29,613	1,871,176	3.28%	2	61		-1.0614	YES	5.00%	1
Apr-03	1.60%	29,783	1,858,236	4.23%	3	71		-1.7597	NO	4.00%	11
May-03	2.53%	46,609	1,839,133	8.33%	7	84		-3.3817	NO	3.00%	Better
Jun-03	1.94%	35,392	1,823,728	6.60%	7	106		-3.4802	NO	2.00%	Performance
Jul-03	2.28%	41,181	1,803,372	6.19%	7	113		-2.7832	NO	1.00%	
Aug-03	2.29%	40,979	1,787,816	2.96%	5	169		-0.5789	YES	0.00%	↓
Sep-03	1.70%	30,210	1,776,747	4.24%	27	637		-4.9545	NO	Trange Carice tour for a for the top big they have have the have being chie	`
Oct-03	1.42%	25,064	1,759,994	3.58%	25	699		-4,8021	NO	1,4,4,3,4,3,	J

Note 1: Residence, Business, and Design - Dispatch data serves as the BST Analog for this report

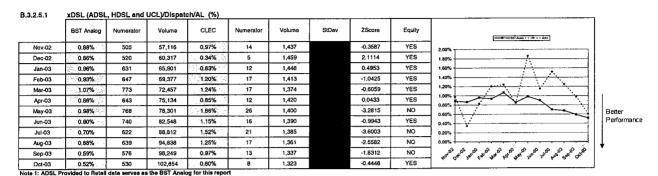
B.3.2.4.2	EELs/Non-D	ispatch/AL	(%)						,	<u> </u>
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	
Nov-02	1.76%	34,432	1,952,637	0.00%	0	35		0.7926	YES	18,00%
Dec-02	1.39%	26,991	1,937,627	0.00%	0	38		0.7327	YES	16,00%
Jan-03	1.35%	26,070	1,929,879	8.33%	4	48		-4.1906	NO	14.00%
Feb-03	1.38%	25,981	1,879,975	15.79%	9	57		-9.3173	NO	12.00%
Mar-03	1.58%	29,613	1,871,176	1,64%	1	61		-0.0355	YES	10.00%
Apr-03	1.60%	29,783	1,858,236	4.23%	3	71		-1.7597	NO	8.00%
May-03	2.53%	46,609	1,839,133	1,19%	1	84		0.7836	YES	6.00% Better
Jun-03	1,94%	35,392	1,823,728	6.60%	7	106		-3.4802	NO	4.00% Performance
Jul-03	2.28%	41,181	1,803,372	4.42%	5	113		-1.5237	YES	2.00%
Aug-03	2.29%	40,979	1,787,816	3,55%	6	169		-1.0929	YES	0.00%
Sep-03	1.70%	30,210	1,776,747	1.73%	11	637		-0,0518	YES	Troug the cy that g the cy that cy the cy th
Oct-03	1.42%	25,064	1,759,994	1.14%	В	699		0.6238	YES	

Note 1: Residence, Business, and Design - Dispatch data serves as the BST Analog for this report

(% of Total Troubles Reported)

Numerator indicates total number of troubles reported for this disaggregation.

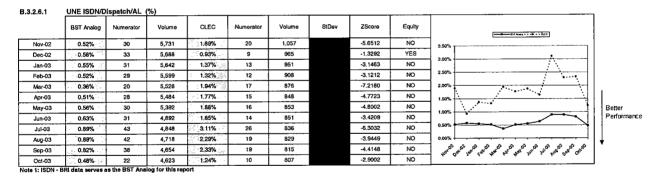
Volume indicates total number of service access lines in service for this disaggregation at the end of the reporting period.



B.3.2.5.2 xDSL (ADSL, HDSL and UCL)/Non-Dispatch/AL (%)

B.3.2.5.2	XDSL (ADSI	., HDSL and	UCL/Mon-D	ISPATCIVAL (%)						-
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	451 may	
Nov-02	1.64%	936	57,116	0.49%	7	1,437		3.3682	YES	3.00%	1
Dec-02	1.62%	978	60,317	0.55%	8	1,459		3.1808	YES] , ,	i
Jan-03	1.78%	1,170	65,901	0.78%	11	1,448		2.8694	YES	2.50%	
Feb-03	2.24%	1,555	69,377	0.50%	7	1,413		4.3398	YES	2.00%	
Mar-03	2.68%	1,942	72,457	0.29%	4	1,374		5.3587	YES		
Apr-03	1.72%	1,289	75,134	0.28%	4	1,420		4.0869	YES	1.50%	
May-03	1.79%	1,405	78,301	0.14%	2	1,400		4.5724	YES	1.00%	Better
Jun-03	1.86%	1,536	82,548	0.43%	6	1,390		3,8734	YES	0.50%	Performance
Jul-03	2.33%	2,066	88,812	0.58%	8	1,385		4.2339	YES	0.50%	
Aug-03	0.56%	534	94,638	0.37%	5	1,361		0,9600	YES	0.00%	↓
Sep-03	0.48%	468	98,249	0.37%	5	1,337		0.5387	YES	Hodog One of The to Fine of The to Butter The to The The Police Fine to Origin	'
Oct-03	0.55%	560	102,654	0.23%	3	1,323		1.5598	YES]

Note 1: ADSL Provided to Retail data serves as the BST Analog for this report

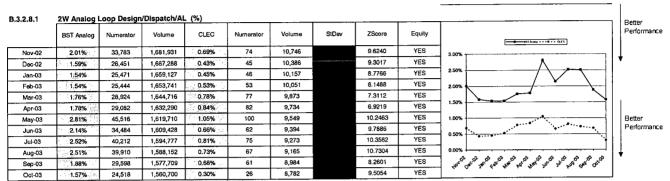


B.3.2.6.2 UNE ISDN/Non-Dispatch/AL (%) BST Analog CLEC Numerato Volume StDev ZScore Equity 1,057 2.0876 YES 5,731 0.47% 1.26% 72 5 Nov-02 0.5811 YES Dec-02 0.69% 39 5,688 0.52% 5 965 1.20% 951 -0.0314 YES 41 5,642 0.74% Jan-03 0.73% 1.00% YES 908 2.3157 Feb-03 0.89% 50 5,599 0.11% 876 1.6766 YES Mar-03 0.76% 42 5.528 0.23% 2 848 0.9980 YES Apr-03 0.95% 52 5,484 0.59% 5 46 853 -0.2490 YES May-03 0.85% 5.392 0.94% Retter Performance 1.1552 YES 851 Jun-03 0.72% 35 4,892 0.35% 3 836 1,6812 YES 0.48% Jul-03 1 16% 56 4.848 -0.7644 829 YES 0.97% 8 Aug-03 :0.72% 34 4,718 Protect Design Period butter Parion Prater Printer Printer Printer Butter Butter 0.98% 815 -0.0980 YES Sep-03 0.95% 44 4.654 8 -0.3324 YES 807 Oct-03 0.76% 35 4.623 0.87%

(% of Total Troubles Reported)

Numerator indicates total number of troubles reported for this disaggregation.

Volume indicates total number of service access lines in service for this disaggregation at the end of the reporting period.



Note 1: Residence and Business - Dispatch data serves as the BST Analog for this report

B.3.2.8.2 2W Analog Loop Design/Non-Dispatch/AL (%) ZScore Volume StDev Equity BST Analog Numerator Volume CLEC Numerator 13,5593 YES Nov-02 2.01% 33,783 1,681,931 0 15% 16 10.746 YES Dec-02 1.59% 26,451 1,667,288 0.12% 12 10,386 11 8646 1.54% 25,471 1,659,127 0.13% 13 10,157 11.4113 YES Jan-03 10,051 11.1953 YES 1,653,741 0.15% 15 25,444 Feb-03 1.54% 9,873 12.3807 YES 1.644.716 0.10% 10 Mar-03 1 76% 28.924 12.5244 YES Apr-03 1.78% 29,082 1.632.290 0.08% 8 9,734 15.9069 YES May-03 2.81% 45,516 1,619,710 0.02% 7 9 549 Retter Performance 34,484 1,609,428 0.18% 17 9.394 12.9513 YES Jun-03 2.14% 1,594,777 0.16% 15 9,273 14 2687 YES 2.52% 40,212 Jul-03 9,165 14.7383 YES 39.910 1,588,152 0.07% Aug-03 2.51% Project Cores, Porte, Porte, Porte, Water, Prince, Prince, Prince, Porte, Porte, College 12.4847 YES 8,984 1.577,709 0.07% Sep-03 1.88% 29,598 8 8,782 11.0336 Oct-03 1 57% 24,518 1 560 700 0.09%

(% of Total Troubles Reported)

Numerator indicates total number of troubles reported for this disaggregation. Volume indicates total number of service access lines in service for this disaggregation at the end of the reporting period.

B.3.2.9.1 2W Analog Loop Non-Design/Dispatch/AL (%) ZScore Equity BST Analog Numerator Volume 0.2533 YES Nov-02 2.14% 33,311 1.557.087 0.00% 0 YES Dec-02 1,69% 26,132 1,546,237 0.00% 0 2 0.1854 YES 1.63% 25,007 1,538,760 0.00% 0 2 0.1818 Jan-03 1,534,493 0.00% 0 0.1822 YES 1.63% 25,063 Feb-03 0.1950 YES 28,464 1,526,250 0.00% Mar-03 1.86% 0 0.1965 YES 28.691 1.514.445 0.00% Apr-03 1.89% 0.2482 YES Better 0.00% 0 May-03 2.99% 44,911 1.502.466 2 0.2160 YES Performance Jun-03 2.28% 34,018 1,492,743 0.00% 0 -2 0.50% 0.2348 YES Jul-03 2.68% 39,672 1,478,687 0.00% 0 2 39,429 1,473,144 0.00% 0 0.2345 YES Aug-03 2.68% Trench Control David Caster Water Strick Thates, Nutre 1914 Water State Child 2.00% 29,208 1,463,457 0.00% 0.2018 YES Seo-03 1,447,091 0.4658 YES 24,152 0.00%

1.67%

Oct-03

B.3.2.9.2	2W Analog	Loop Non-D	esign/Non-D	Ispatch/AL	(%)						
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	**************************************	
Nov-02	1.12%	17,462	1,557,087	0.00%	0	3		0.1834	YES	1.60% 7	
Dec-02	1.00%	15,437	1,546,237	0.00%	0	2		0.1420	YES	1,40%	
Jan-03	0.92%	14,155	1,538,760	0.00%	0	2		0.1363	YES	1,20%	
Feb-03	0.86%	13,242	1,534,493	0.00%	0	2		0.1319	YES	1.00%	
Mar-03	1.03%	15,793	1,526,250	0.00%	0	2		0.1446	YES		
Apr-03	0.93%	14,144	1,514,445	0.00%	0	2		0.1373	YES	0.80%	
May-03	1:47%	22,086	1,502,466	0.00%	0	2		0,1727	YES	0.60%	Better
Jun-03	1.23%	18,373	1,492,743	0.00%	0	2		0.1579	YES	0.40%	Performance
Jul-03	1.27%	18,788	1,478,687	0.00%	0	2		0.1604	YES	0.20%	
Aug-03	1.25%	18,482	1,473,144	0.00%	0	2		0.1594	YES	0.00%	↓
Sep-03	0.95%	13,966	1,463,457	0.00%	0	2		0,1388	YES	Product Check The Car Park of Park of Park of The Car	•
Oct-03	0.79%	11,368	1,447,091	0.00%	0	7		0.3196	YES		

0.79% 11,388 1,447,091 0.00% 0 7 0.3196 idence / Business (POTS) excluding Switch Based Feature Troubles data serves as the BST Analog for this report

Better Performance

(% of Total Troubles Reported)

Numerator indicates total number of troubles reported for this disaggregation.

Volume indicates total number of service access lines in service for this disaggregation at the end of the reporting period.

	207.4		Value	CLEC	Numerator	Volume	StDev	ZScore	Equity		
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	SIDEV	20016	Lquity		
Nov-02	2.01%	33,783	1,681,931	0.00%	0	10		0.4527	YES	60.00%	
Dec-02	1.59%	26,451	1,667,288	0.00%	0	10		0.4015	YES]	
Jan-03	1.54%	25,471	1,659,127	0.00%	0	10		0.3949	YES	50.00%	
Feb-03	1.54%	25,444	1,653,741							40,00%	
Mar-03	1.76%	28,924	1,644,716	0.00%	0	10		0.4231	YES	J / \	
Apr-03	1.78%	29,082	1,632,290	0.00%	0	10		0.4259	YES	30.00%	
May-03	2.81%	45,516	1,619,710	0.00%	0	8		0.4809	YES	20.00%	Better
Jun-03	2.14%	34,484	1,609,428	0.00%	0	6		0.3625	YES	10.00%	Performan
Jul-03	2.52%	40,212	1,594,777	0.00%	0	6		0.3940	YES		
Aug-03	2.51%	39,910	1,588,152	50,00%	2	4		-6.0679	NO	0.00%	↓
Sep-03	1.88%	29,598	1,577,709	0.00%	0	4		0.2765	YES	Poder Decr. Perce fear the co. Perce fear and Price Parce Price Price Price Colors	
Oct-03	1.57%	24,518	1,560,700	0.00%	0	4		0.2527	YES] ` ` ` ` ` ` ` ` ` ` `	

Note 1: Retail Residence / Business data serves as the BST Analog for this report

B.3.2.11.2 UCL-ND/Non-Dispatch/AL (%)

D.V.Z. 1 1.Z	OOL HUMO	I Disparois	(,+,						·		1
	BST Analog	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	1.12%	18,804	1,681,931	0.00%	0	10		0.3362	YES	1.60%	
Dec-02	1.01%	16,869	1,667,288	0.00%	0	10		0.3197	YES	1,40%	
Jan-03	0.97%	16,080	1,659,127	0.00%	0	10		0.3128	YES	1,20%	1
Feb-03	0.89%	14,721	1,653,741							1,00%	
Mar-03	1.06%	17,420	1,644,716	0.00%	0	10		0.3272	YES		1.
Apr-03	0.97%	15,778	1,632,290	0.00%	0	10		0.3124	YES	0.80%	
May-03	1.45%	23,478	1,619,710	0.00%	0	8		0,3430	YES	0.60%	Better
Jun-03	1.23%	19,839	1,609,428	0.00%	0	6		0.2736	YES	0.40%	Performance
Jul-03	1,27%	20,277	1,594,777	0.00%	0	6		0.2780	YES	0.20%	
Aug-03	1.27%	20,116	1,588,152	0.00%	0	4		0.2265	YES	0.00%	↓
Sep-03	0.97%	15,230	1,577,709	0.00%	0	4		0.1975	YES	Fred tog Dec og Berg Feet greet getter betg Betg litter litter bilter betg det og og	
Oct-03	0.81%	12,714	1,560,700	0.00%	0	4		0.1813	YES		_

Note 1: Retell Residence / Business data serves as the BST Analog for this report

Better Performance

Alabama I, November 2002 - October 2003 Unbundled Network Elements - Provisioning % Cooperative Test Attempts for xDSL

(% of Test Attempts that are Cooperative)

Numerator indicates total number of cooperative test attempts.

Volume indicates total number of line tests.

B.2.33.1	xDSL (ADSI	L, HDSL and	UCL)/AL (%)			,				
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	0.50	
Nov-02	95.00%			100.00%	32	32			YES		
Dec-02	95.00%			98,11%	52	53			YES	101.00%	
Jan-03	95.00%			100.00%	42	42			YES	100.00%	
Feb-03	95.00%			100.00%	27	27			YES	99.00%	
Mar-03	95.00%			100.00%	27	27			YES	97.00%	
Apr-03	95.00%			100.00%	104	104			YES	96.00%	↑
May-03	95.00%			100.00%	34	34			YES	95.00%	Better
Jun-03	95.00%			100.00%	55	55			YES	94.00%	Performance
Jul-03	95.00%			100,00%	57	57			YES	93.00%	
Aug-03	95.00%			100.00%	37	37			YES	92.00%	
Sep-03	95.00%			100.00%	22	22			YES	Trough Con con the contract of	•
Oct-03	95.00%			100.00%	26	26			YES		

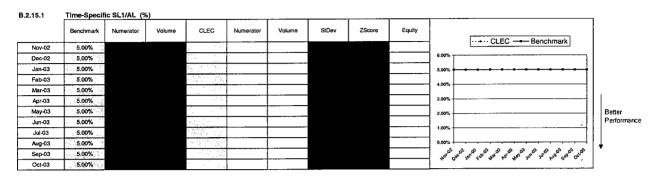
B.2.33.2	xDSL Other	/AL (%)		, .							ר
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	CLEC Benchmark	
Nov-02	95.00%			¥							
Dec-02	95.00%									100.00%	
Jan-03	95.00%			25 July 1						90.00%	i
Feb-03	95.00%									70.00%	
Mar-03	95.00%			1. 1. E E.						60.00%	1.
Apr-03	95.00%			11.5						50.00%	1 1
May-03	95.00%			i sagir						40.00%	Better
Jun-03	95.00%			Established						20.00%	Performance
Jul-03	95.00%			#\$655 .						10.00%	
Aug-03	95.00%									0.00%	
Sep-03	95.00%									Product Decicy Decicy Decicy Prescy Prescy Decicy Princip Princip Products Contra	'
Oct-03	95.00%			El silve							

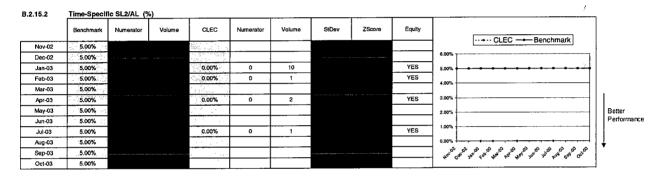
Alabama I, November 2002 - October 2003 Unbundled Network Elements - Provisioning % Hot Cuts > 15 minutes Late

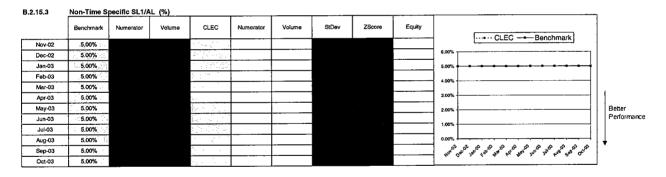
(% of Hot Cuts Performed More Than 15 Minutes After Scheduled Cut)

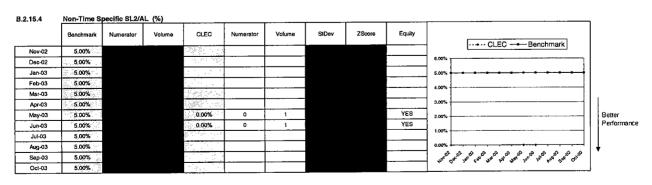
Numerator Indicates total number of hot cuts performed more than 15 minutes after scheduled cut in the reporting period.

Volume indicates total number of hot cut service orders completed for this disaggregation in the reporting period.







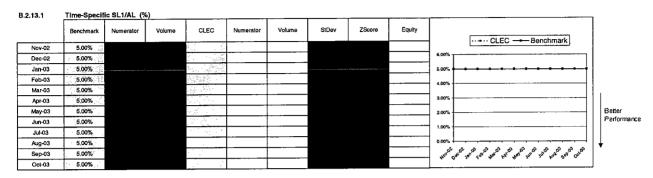


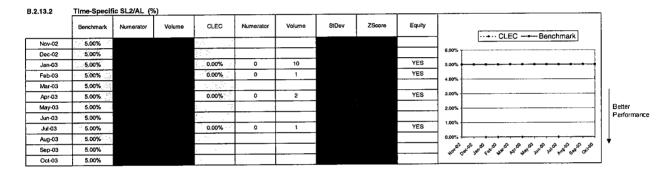
Alabama I, November 2002 - October 2003 Unbundled Network Elements - Provisioning % Hot Cuts > 15 minutes Early

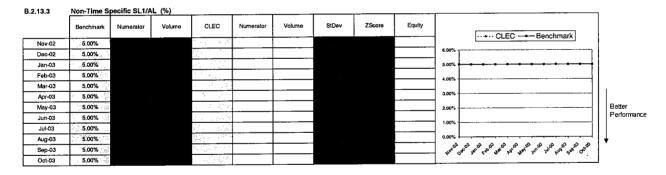
(% of Hot Cuts Performed More Than 15 Minutes Before Scheduled Cut)

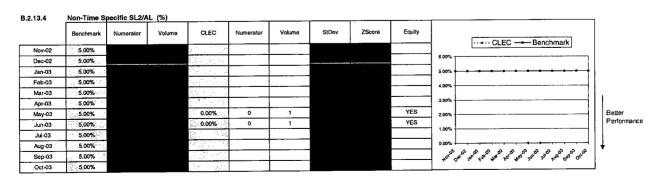
Numerator indicates total number of hot cuts performed more than 15 minutes before scheduled cut in the reporting period.

Volume indicates total number of hot cut service orders completed for this disaggregation in the reporting period.









									-run		Group Performance		•	Aggregate	īe										
Alabama		Average blocking percentage by hour	ocking pe	ercentage	by hour						-														
		1	2	3	4	5	9	7	8	6	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24
Nov-02	BellSouth	0.0000	0.0000	0.000	0.0000	0.000	0.000.0	0.000	0.000.0	0.000	0.0003	0.0002	0.000.0				Ц			0016	:				0.000.0
	CLEC	0.0000	0.000	0.0000	0.0000	0.0003	0.0000	0.0000	0.0000	0.0014		0.0341	┙		\perp	_		\perp	1	1	\perp	_	1	0.000	0.0078
	Difference	0.0000	0.0000	0.0000	0.0000	-0.0003	0.0000	0.0000	0.0000	-0.0014	0.0267	0.0339	-0.0/56	-0.0719	-0.0212	-0.0558	-0.034b	-0.0726	-0.0742	-0.0780	-0.090Z) -0	-0.03b3 U.	0.0000 0.		-0.0076
Dec-02	BellSouth	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0001	0.0004	0.0004	0.0001	0.0192	0.0001	0.0001	0.0000	0.0000	0.0000				0.0000		0.0000
	CLEC	0.0000	0.000.0	0.0000	0.0018	0.0044	0.0000	0.0000	0.000.0	0.0000	0.0131	0.0012				Ш	Ц								0.000.0
	Difference	0.0000	0.0000	0.0000	-0.0018	-0.0044	0.0000	0.0000	0.0000	0.0001	-0.0127	-0.0008	0.0000	0.0189	- 0.0007	-0.0004	-0.0003	-0.0001	0.0000.0	-0.0020	0.0000.0	0.0000 0.	0.0000 0.	0.0000	0.000.0
00 00	BollSouth	0000	00000	ט טטטט	00000	0.0005	0000	00000	00000	0.0000	0.0001	0.0001	0.0002	0.0000	0.0001	0.0010	0.0001	0.0000	0.0005	0.0000	0.0023 0	0.0062 0.	0.0011 0.	0.0000	0.0000
20-11-20	CLEC	0.0000	0.0000	0.0126	0.0000	0.0001	0.0126	0.0003	0.0000	0.0033	0.0175	0.0252								0083					0.0000
	Difference	0.0000	0.0000	-0.0126	0.0000	0.0004	-0.0126	-0.0003	0.0000	-0.0033	-0.0174	-0.0251		-0.0050	-0.0162	-0.0094	-0.0287		-0.0053		-0.0041 0	0.0009	-0.0093 -0		00000
Feb-03	BellSouth	0.0000	0.000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.000.0	0.0039	0.0034							i			0.000.0
	CLEC	0.0001	0.0002	0.0000	0.0000	0.0000	0.0000	0.0001	0.000	0.0049	0.0086	0.0216	0.0078	0.0010	0.0035	0.0001	0.0010	0.0008	70000	0.0049	0.0021 0	0.0048 0.	0.0028 0.0083 -0.0	0.0003	0000
	Ollegance	0.000	0.000	0.000	0000																				
Mar-03	BellSouth	0.0000	0.000	0.000	0.000	0.000	0.000	0.0000	0.0000	0.0016	0.0072	0.0106	0.0077	0.0024	0.0125										0.0000
	CLEC	0.0000	0.0000	0.0000	0.0001	0.0002	0.0000	0.0000	0.0003	0.0001	0.0031	0.0311	0.0029	0.0011	0.0002	0.0008	0.0006	0.0040	6900:0	0.0020	0.0010	0.0049 0.00220 0.00	0.0007	0.0003	0000
	Dillerence	0,000	0.000	0.000	000	70000	0000	0000	2000		1000	2070	200												
Apr-03	BellSouth	0.0000	0.000	0.000	0.000	0.0000	0.0000	0.0000	0.0000	6000.0	0.0007	0.0007		0.0000	0.0000			0.0000		0.0000	0.0001 0	0.0148 0.	0.0060 0.0000	0.0000	0.0000
	CLEC	-0.0001	0.0000	0.0000	0.0000	0.0004	0.0000	0.0000	0.0003	0.0032	-0.0140	-0.0134	-0.0015	0.0019	0.0004	0.0038 -0.0035 -	0.0018		0.0125	·			•		0.000
																0000	١.	1,000			П.				
May-03	BellSouth	0.0000	0.0000	00000	00000	0000	0.0000	0.0000	00000	00000	0.0001	0.0206	0.0000	0.0000	0.0000	0.0009	0.0077	0.0015 0.0258	0.0000	0.0000	0.0000	0.0332	0.0613 0.		0.000.0
	Difference	-0.0118	-0.0001	0.0000	0.0000	0.0000	-0.0131	0.0000	0.0000	-0.0009	-0.0159	-0.0193	-0.0464		-0.0372	٠.								-0.0135 -4	-0.0001
1.10.03	BollSouth	0000	0000	0.0003	.00000	00000	0.0000	0.0000	0.0000	0.0006	0.0062	0.0092	0.0010	0.0000	0,0001	0.0022	0.0006	0.0017	0.0000	0.0000	0.0000	0.0001	0.0058 0.	0.0000	0.0000
3	CLEC	0.0000	0.0000	0.0008	0.000	0.0011	0.0038	0.0000	0.0000	0.0003	0.0091	96000	0.0007	0.0108	0.0034										0.0000
	Difference	0.0000	0.0000	-0.0005	0.0000	-0.0011	-0.0038	0.0000	0.0000	0.0003	-0.0029	-0.0004	0.0003	-0.0108	-0.0033	-0.0100	-0.0175	0.0059	-0.0027	0.000.0	0.000	-0.0027 -0	-0.0078	0.0001	0.0000
Jul-03	BellSouth	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.000	0.0000	0.0011	0.0004	0.0001	0.0002		0.0004	0.000.0	ŀ						0.000.0
	CLEC	0.1095	0.0048	0.000	00000	0.0022	0.0000	00000	00000	0.0000	0.0352	0.0076	0.0328	0.0046	0.0122	0.0214	0.0761	0.0163	0.0048	0.0013	0.0003	0.0042	0.0523 0	0.0153	0.0334
~-													0000	0000		0000	0000	0000							
Aug-03	BellSouth	0.0000	0.0000	00000	0.0000	0.0003	00000	0.000	0.0000	0.0000	0.0073	0.0004	0.0003	0.0000	0.0000	0.0000	0.0000	0.0138	0,000		0.0003	0.0234	0.0296 0		0.0000
ļ	Difference	-0.0035	-0.0774	0.0000	0.0000	-0.0002	0.0000	-0.0001	-0.0486	-0.1060	-0.0282	-0.0177	-0.0024	-0.0068	0.0143					-0.0078	-0.0003 -C			0.0002	-0.0006
Sep-03	BellSouth	00000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0003	0.0006	0.0000	0.0000	0.0000	0.0018	0.0489	0.0408	0.0203			0.0000			0.0000
	CLEC	0.0353	0.000	0.0000	0.000	0.0012	0.000	0.000	0.0000	0.0003	0.0889	0.0883	0.0701	0.0684	0.1127	0.0163	0.0285	0.1597							0.0000
	Difference	-0.0353	0.0000	0.0000	0.0000	-0.0012	0.0000	0.0000	0.0000	-0.0003	-0.0886	-0.0877	-0.0701	-0.0684	-0.1127	-0.0145	0.0204	-0.1189	-0.0944	-0.2049	-0.0829 -0	-0.0229 -0	-0.0189 -0	-0.0008	0.0000
Oct-03	BellSouth	0.0000	0.0000	0.0000	0.000	0.0000	0.0000	0.0000	0.000.0	0.0000	0.0001	0.0005	0.0000	0.000.0	0.0000	0.0000	0.0001	0.000.0							0.000
	CLEC	0.0871	0.0192	0000	00000	0.0012	0.0000	0.0000	0.000.0	0.0473	0.0364	0.0474	0.0713	0.0042	0.0073	0.0545	0.0928	0.0550	0.0536 -0.0536	0.0186 -0.0186	0.0143 (0.0176 0 -0.0176 -0	0.0249 0 -0.0249 0	0.0000	0.0000
		10000																						ı	

Alabama I, November 2002 - October 2003 Local Interconnection Trunks - Ordering FOC Timeliness

(% of FOCs within 10 days)

Numerator indicates total number of CLEC firm order confirmation intervals for this disaggregation in the reporting period.

Volume indicates total number of trunk service requests confirmed for this disaggregation in the reporting period.

C.1.3	Local Interc	onnection T	runks/AL (9	(4)					,	
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	
Nov-02	95.00%			100.00%	12	12			YES	
Dec-02	95.00%			100.00%	14	14			YES	102.00%
Jan-03	95.00%			100.00%	25	25			YES	100,00%
Feb-03	95.00%			100.00%	23	23			YES	98,00%
Mar-03	95.00%			100.00%	48	48			YES	96.00%
Apr-03	95,00%			91,30%	42	46			NO	94.00%
May-03	95.00%			100,00%	22	22			YES	92.00% Better
Jun-03	95,00%			100.00%	5	5			YES	90.00% Performance
Jul-03	95.00%			100.00%	23	23			YES	88.00%
Aug-03	95.00%			100.00%	- 19	19			YES	86.00%
Sep-03	95.00%			100.00%	17	17			YES	Product Charles Barce Barce Barce Barce Barce Barce Dare Barce Barce Correct
Oct-03	95,00%			100.00%	22	22			YES	

Alabama I, November 2002 - October 2003 Local Interconnection Trunks - Ordering FOC & Reject Response Completeness

(% of ASRs responded to only once [FOC or Reject])

Numerator indicates total number of service requests for which at least one firm order confirmation or reject/clarification is received.

Volume indicates total number of service requests received in the reporting period.

C.1.4	Local Interd	onnection T	runks/AL (9	%)							1
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	95.00%			100,00%	8	8			YES	···•····CLEC — Benchmark	
Dec-02	95.00%			100.00%	18	18			YES	101.00%	
Jan-03	95.00%			100.00%	31	31			YES	100.00%	
Feb-03	95,00%			100.00%	25	25			YES	99,00%	
Mar-03	95,00%			97.44%	38	39			YES	98.00%	
Apr-03	95.00%			100.00%	27	27			YES	96,00%	l †
May-03	95.00%			100.00%	22	22			YES	95.00%	Better
Jun-03	95.00%			100.00%	3	3			YES	94.00%	Performance
Jul-03	95,00%			100.00%	26	26			YES	93.00%	
Aug-03	95.00%			100.00%	13	13			YES	92.00%	
Sep-03	95.00%			100.00%	13	13			YES	The registration of the re	'
Oct-03	95,00%			95.45%	21	22			YES		

Alabama I, November 2002 - October 2003 Local Interconnection Trunks - Provisioning Order Completion Interval

(Interval Between Order Issuance and Completion)

Numerator Indicates total of order completion intervals for this disaggregation in the reporting period. Volume indicates total number of service orders completed for this disaggregation in the reporting period.

	BST	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	
	851	Numerator	volume	CLEC	Numerator	Volumo	3000	200010	Lquity	BST ···•···CLEC
Nov-02	21,76	544	25	14.00	14	1	16.435	0.4630	YES	BS1CLEC
Dec-02	21.43	1,264	59	11.50	69	6	12.336	1,8784	YES	35.00
Jan-03	23.41	796	34	13.36	147	11	11.298	2.5640	YES	30.00
Feb-03	17.51	858	49	13,45	148	11	7.357	1.6522	YES	25,00
Mar-03	20.09	1,065	53	10.45	115	11	8.070	3,6053	YES	20.00
Apr-03	14.90	760	51	14.00	154	11	6.360	0.4266	YES	15,00
May-03	18.16	345	19	11.27	169	15	11.310	1.7641	YES	Better
Jun-03	25.50	969	38	18.67	168	9	13.600	1.3554	YES	10,00 Perform
Jul-03	22.08	1,413	64	8.50	51	6	10.919	2.9127	YES	5.00
Aug-03	23.55	895	38	14.14	198	14	9.978	3.0165	YES	0.00
Sep-03	22.18	887	40	12.82	141	11	10,190	2.6970	YES	Dare beech seed to the to the to the top the top the top the top to the top to the top to the top the top the top the top top top top top top top top top top
Oct-03	32.82	2,232	68	15.25	122	8	11.650	4.0357	YES] () , (, , , , , , , , , , , , , , , ,

Alabama I, November 2002 - October 2003 Local Interconnection Trunks - Provisioning Held Orders

(Average Time an Order is Held Past the Due Date for Company Reasons)

Numerator indicates total time orders held past the due date for BellSouth reasons for this disaggregation in the reporting period.

Volume indicates total number of trunk service orders for this disaggregation in the reporting period held for BellSouth reasons.

C.2.2	Local Intere	connection T	runks/AL (d	lays)	,	, <u> </u>					
	BST	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	0.00	0	0	0.00	0	0			YES	BST ···· CLEC	
Dec-02	0.00	0	0	0.00	0	0			YES	1.00	
Jan-03	0.00	0	0	0.00	0	0			YES	0.90	
Feb-03	0.00	0	0	0.00	0	0			YES	0.80	
Mar-03	0.00	0	0	0.00	0	0			YES	0.60	
Apr-03	0.00	0	0	0.00	0	0			YES	0.50	
May-03	0.00	0	0	0,00	0	0			YES	0.40	Better
Jun-03	0.00	0	0	0.00	0	0			YES	0.20	Performance
Jul-03	0.00	0	0	0.00	0	0			YES	0.10	
Aug-03	0.00	0	0	0.00	0	0			YES	0.00	1
Sep-03	0.00	0	0	0.00	0	0			YES	Product Decog Beach Peace Peece Peece Peece Peece Peece Peece Peece Peece Course	•
Oct-03	0.00	0	0	0.00	0	0		T	YES		

Alabama I, November 2002 - October 2003 Local Interconnection Trunks - Provisioning Average Jeopardy Notice Interval

(Average Time of Advanced Warning that Order is in Jeopardy Prior to Due Date)

	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	
Nov-02	48.00			gr 14 1749						
Dec-02	48.00									60.00
Jan-03	48.00									50.00
Feb-03	48.00			" "、注意提出的						40.00
Mar-03	48.00			Design Print]
Apr-03	48.00			- 14						30.00
May-03	48.00									20.00 Better
Jun-03	48.00			2 /-						10.00 Perfor
Jul-03	48.00			Nagarat] 18.55
Aug-03	48,00				,					0.00
Sep-03	48.00			15,0813						THE TOTAL THE CO. THE TOTAL THE TOTAL THE THE THE THE THE THE THE THE THE THE
Oct-03	48.00								ł	

Alabama I, November 2002 - October 2003 Local Interconnection Trunks - Provisioning % Missed Installation Appointments

(% of Installation Order Appointments Missed)

Numerator indicates total number of installation appointments missed for this disaggregation in the reporting period. Volume Indicates total trunk orders for this disaggregation completed in the reporting period.

	BST	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	0.00%	0	25	0.00%	0	3			YES	BST ···•··· CLEC	
Dec-02	0.00%	0	60	0.00%	0	7			YES	3.00%	
Jan-03	0.00%	0	35	0.00%	0	15			YES	2.50%	
Feb-03	0.00%	0	49	0.00%	0	16			YES	2.00%	
Mar-03	0.00%	0	53	0.00%	0	14			YES	2.00%	
Apr-03	0.00%	0	53	0.00%	0	24			YES	1.50%	
May-03	0.00%	0	19	0.00%	0	15			YES	1.00%	Better
Jun-03	2.63%	1	38	0.00%	0	11		0.4802	YES	0.50%	Performan
Jul-03	0.00%	0	64	0.00%	0	6			YES	0.50%	
Aug-03	0.00%	0	60	0.00%	0	16			YES	0.00%	↓
Sep-03	0.00%	0	45	0.00%	0	12			YES	Products Checky Parker Parker Parker Prace The top The top Things Printer Parker Parker Chick	
Oct-03	0.00%	0	82	0.00%	0	12			YES		

Alabama I, November 2002 - October 2003 Local Interconnection Trunks - Provisioning % Provisioning Troubles within 30 Days

(% of Trouble Reports Received within 30 Days of Service Order Completion)

Numerator Indicates total number of Initial trouble reports received within 30 days of service order completion for this disaggregation in the previous reporting period.

Volume Indicates total number of trunk service orders for this disaggregation in the previous reporting period.

C.2.6	Local Interd	onnection T	runks/AL (%	6)	,	r					1
	BST	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	0.00%	0	2,105	0.00%	0	744			YES	BST ···•··· CLEC	
Dec-02	2.62%	24	915	0.00%	0	288		2.4291	YES	3.00%	
Jan-03	1.74%	48	2,765	0.00%	0	1,128		3.7621	YES	2.50%	
Feb-03	0.00%	0	2,400	0.00%	0	1,236			YES	1 /\	
Mar-03	0.00%	0	49	0.00%	0	16			YES	2.00%	
Apr-03	0.00%	0	53	0.00%	0	14			YES	1.50%	
May-03	0.00%	0	53	0.00%	0	24			YES	1.00%	Better
Jun-03	0.00%	0	30	0.00%	0	10			YES]// \	Performance
Jul-03	0.00%	0	38	0.00%	Ö	11			YES	0.50%	
Aug-03	0.00%	0	64	0.00%	0	6			YES	0.00%	1
Sep-03	0.00%	0	60	0.00%	0	16			YES	Treating California Fancy Hands, Policy Hands, Trutte, Trutte, Printing Santy, Carter	1
Oct-03	0.00%	0	45	0.00%	0	12			YES	40344431491]

Alabama I, November 2002 - October 2003 Local Interconnection Trunks - Provisioning Average Completion Notice Interval

(Interval between Order Completion and Completion Notice Release to CLEC/BST)

Numerator indicates total of completion notice intervals for this disaggregation in the reporting period.

Volume indicates total number of orders for this disaggregation receiving completion notice in the reporting period.

								l		
	BST	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	
Nov-02	8.05	193	24	10.18	31	3	27.575	-0.1264	YES	BST ···•···CLEC
Dec-02	26.08	1,565	60	0.02	0	5	68.790	0.8141	YES	250,00
Jan-03	7.46	261	35	0.13	2	15	27.771	0.8558	YES	200.00
Feb-03	4.45	227	51	0.06	1	17	18.100	0.8657	YES	1 1 . // // //
Mar-03	55.68	3,452	62	10.73	161	15	144,492	1.0811	YES	150,00
Apr-03	37.17	2,230	60	77.37	2,089	27	139.260	-1.2457	YES	
May-03	23.77	499	21	136.71	2,598	19	203.387	-1.7538	NO	100.00 Bette
Jun-03	10.66	405	38	31.76	349	11	51.126	-1.2054	YES	50.00 Perfo
Jul-03	61.88	3,960	64	171.41	1,028	6	165.093	-1.5539	YES	
Aug-03	30.39	1,823	60	97.57	1,561	16	218.251	-1.0940	YES	0.00
Sep-03	33.52	1,508	45	220.59	2,647	12	343.291	-1.6773	NO	Horico Carco, Daric Carco, Parico Parico, Parico, Parico, Dirico, Proto, Sasto, Carco,
Oal-03	26.05	3.030	82	2.41	20	12	99 118	1 1275	YES	' ' ' ' ' ' '

Alabama I, November 2002 - October 2003 Local Interconnection Trunks - Maintenance and Repair Missed Repair Appointments

(% of Appointments Not Met)

Numerator Indicates total number of appointments not met in the reporting period. Volume indicates total trouble reports for this disaggregation closed in the reporting period.

	BST	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	33.33%	1	3	0.00%	0	0			YES	BST ···•···CLEC	
Dec-02	0.00%	0	0	0.00%	0	0			YES	35.00%	
Jan-03	0.00%	0	0	0.00%	0	0			YES	30.00%	
Feb-03	0.00%	0	0	0.00%	0	0			YES	25.00%	
Mar-03	0.00%	0	0	0.00%	0	0			YES	20.00%	
Apr-03	0.00%	0	0	0.00%	0	0			YES	15.00%	1
May-03	0.00%	0	0	0.00%	0	0			YES		Better
Jun-03	0.00%	0	0	0,00%	. 0	0			YES	10.00%	Performano
Jul-03	0.00%	0	0	0.00%	. 0	. 0			YES	5.00%	
Aug-03	0.00%	0	0 _	0.00%	0	0			YES	0.00%	↓
Sep-03	0.00%	0	0	0.00%	0	0			YES	Notice the contract that the contract that the track that the the contract	
Oct-03	0.00%	0	0	0.00%	0	0			YES		

C.3.1.2	Local Interc	onnection T	runks/Non-E	ispatch/AL	(%)		,			·
	BST	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	
Nov-02	0.00%	0	23	0.00%	0	0			YES	BST ···• ··· CLEC
Dec-02	0.00%	0	118	0.00%	0	0			YES	18.00%
Jan-03	0.00%	0	1	0.00%	0	2			YES	16.00%
Feb-03	0.00%	0	2	0.00%	0	2			YES	14,00%
Mar-03	12.50%	1	8	0.00%	0	0			YES	12.00%
Apr-03	0.00%	0	158	0.00%	0	4			YES	8,00%
May-03	0,00%	0	13	0.00%	0	0			YES	6.00% Better
Jun-03	0.00%	0	4	0.00%	0	2			YES	4.00% Perform
Jul-03	0.00%	0	12	0.00%	0	0			YES	2.00%
Aug-03	16.67%	1	6	0.00%	0	2		0.5477	YES	0.00%
Sep-03	0.00%	0	21	0.00%	0	21			YES	" " " " " " " " " " " " " " " " " " "
Oct-03	0.00%	0	23	0.00%	0	0			YES]

Alabama I, November 2002 - October 2003 Local Interconnection Trunks - Maintenance and Repair Customer Trouble Report Rate

(% of Total Troubles Reported)

Numerator indicates total number of troubles reported for this disaggregation.

Volume indicates total number of service access lines in service for this disaggregation at the end of the reporting period.

C.3.2.1	Local Interd	connection T	runks/Dispa	tch/AL (%)						
	BST	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	
Nov-02	0.00%	3	143,805	0.00%	0	27,714		0.6962	YES	BST ···• CLEC
Dec-02	0.00%	0	143,461	0.00%	0	28,458			YES	0.00%
Jan-03	0.00%	0	144,520	0.00%	0	29,550			YES	0,00%
Feb-03	0.00%	0	145,627	0.00%	0	30,202			YES	0.00%
Mar-03	0.00%	0	147,653	0.00%	0	30,870			YES	0.00%
Apr-03	0.00%	0	146,255	0.00%	0	34,832			YES] \
May-03	0.00%	0	146,910	0.00%	0	34,780			YES	0.00% Better
Jun-03	0.00%	0	147,762	0.00%	0	35,260			YES	0,00% Performance
Jul-03	0.00%	0	149,120	0.00%	0	35,561			YES] [] []
Aug-03	0.00%	0	151,404	0.00%	0	36,244			YES	0.00%
Sep-03	0.00%	0	152,980	0.00%	0	36,556			YES	The region of th
Oct-03	0.00%	0	154,929	0.00%	0	36,680			YES	

C.3.2.2	Local Interd	onnection T	runks/Non-E	ispatch/AL	(%)						1
	BST	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equily		
Nov-02	0.02%	23	143,805	0.00%	0	27,714		1.9278	YES	BST ···•··· CLEC	
Dec-02	0.08%	118	143,461	0.00%	0	28,458		4.4196	YES	0.12%	
Jan-03	0.00%	1	144,520	0.01%	2	29,550		-3.6181	NO	0.10%	
Feb-03	0.00%	2	145,627	0.01%	2	30,202		-2.2400	NO	1 \	
Mar-03	0.01%	8	147,653	0.00%	0	30,870		1.1762	YES	0.08%	
Apr-03	0.11%	158	146,255	0.01%	4	34,832		4.9268	YES	0.06%	1
May-03	0.01%	13	146,910	0.00%	0	34,780		1.5775	YES	0,04%	Better
Jun-03	0.00%	4	147,762	0.01%	2	35,260		-0.9615	YES]/ / / / / / / / /	Performance
Jul-03	0.01%	12	149,120	0.00%	0	35,561		1.5201	YES	0,02%	
Aug-03	0.00%	6	151,404	0.01%	2	36,244		-0.4225	YES	0,00%	↓
Sep-03	0.01%	21	152,980	0.06%	21	36,556		-6,4095	NO	They con the top the t	•
Oct-03	0.01%	23	154,929	0.00%	0	36,680		2.0983	YES	4034433433	

Alabama I, November 2002 - October 2003 Local Interconnection Trunks - Maintenance and Repair Maintenance Average Duration

(Duration from the Start to Finish of a Trouble)

Numerator indicates total of trouble durations for this disaggregation in the reporting period.

Volume indicates total closed troubles for this disaggregation in the reporting period.

C.3.3.1	Local Interconnection Trunks/Dispatch/AL	(hours)
		-

	BST	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	9.74	29	3	0.00	0	0	15.382		YES	BST ···•···CLEC	
Dec-02	0.00	0	0	0.00	0	0			YES	12.00	
Jan-03	0.00	0	0	0.00	0	0			YES	10.00	
Feb-03	0.00	0	0	0.00	0	0			YES	8.00	
Mar-03	0.00	0	0	0.00	0	0			YES] *.00	
Apr-03	0.00	0	0	0.00	0	0			YES	6.00	
May-03	0.00	0	0	0.00	0	0			YES	4.00	Better
Jun-03	0.00	0	0	0.00	0	0			YES		Perfor
Jul-03	0.00	0	0	0.00	0	0			YES	2.00	
Aug-03	0.00	0	0	0.00	0	0			YES	0.00	,
Sep-03	0.00	0	0	0.00	0	0			YES	The day the tag the ta	
Oct-03	0.00	0	0	0.00	0	0			YES		

C.3.3.2	Local Interconnection Trunks/Non-Dispatch/AL	(hours)	
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U.U.U.Z					(
	BST	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity		
Nov-02	0.66	15	23	0.00	0	0	1.593		YES	BST ···• ··· CLEC	
Dec-02	0.28	33	118	0.00	0	0	0.748		YES	45.00	
Jan-03	1.32	1	1	1.66	3	2	0.000		NO	40.00	
Feb-03	2.97	6	2	4.50	9	2	3.913	-0.3919	YES	35.00	
Mar-03	5.11	41	8	0.00	0	0	11.091		YES	30.00	
Apr-03	0.12	18	158	4.18	17	4	0.131	-61.2488	NO	20.00	
May-03	0.08	1	13	0.00	0	0	0.106		YES	15.00	Better
Jun-03	0.72	3	4	4.63	9	2	1.245	-3.6242	NO	10.00	Performanc
Jul-03	0.29	3	12	0.00	0	0	0.394		YES	5.00	i
Aug-03	38.41	230	6	4.62	9	2	91.685	0.4514	YES	0.00	1
Sep-03	0.51	11	21	0.08	2	21	0.895	1,5546	YES	Lough Dec green ten co the co the co the co	•
Oct-03	0.24	5	23	0.00	0	0	0.501		YES		

Alabama I, November 2002 - October 2003 Local Interconnection Trunks - Maintenance and Repair % Repeat Troubles within 30 Days

(% of Troubles that Repeated within 30 Days)

Numerator indicates total number of troubles that repeated within 30 days in the reporting period.

Volume indicates total trouble reports for this disaggregation closed in the reporting period.

C.3.4.1	Local Interd	connection T	runks/Dispa	tch/AL (%)	,					
	BST	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity	
Nov-02	0.00%	0	3	0.00%	0	0			YES	BST ···•···CLEC
Dec-02	0.00%	0	0	0.00%	0	0			YES	100,00%
Jan-03	0.00%	0	0	0.00%	0	0			YES	90.00%
Feb-03	0.00%	0	0	0.00%	0	0			YES	70.00%
Mar-03	0.00%	0	0	0.00%	0	0			YES	60,00%
Apr-03	0.00%	0	0	0.00%	0	0			YES	50.00%
May-03	0.00%	0	0	0:00%	0	0			YES	40.00% Better
Jun-03	0.00%	0	0	0.00%	0	0			YES	20,00% Perform
Jul-03	0.00%	0	0	0.00%	0	0			YES	10.00%
Aug-03	0.00%	0	0	0.00%	0	0			YES	0.00%
Sep-03	0.00%	0	0	0.00%	0	0			YES	Pocici Che co Parice Parice Parice Parice Parice Parice Parice Parice Parice Council
Oct-03	0.00%	0	0	0.00%	0	0			YES	, , , , , , , , , , , , , , , , , , , ,

C.3.4.2	Local Interc	onnection T	runks/Non-[Dispatch/AL	(%)			_			
	BST	Numerator	Volume	CLEC	Numerator	Volume	SIDev	ZScore	Equity		
Nov-02	0.00%	0	23	0.00%	0	0			YES	BST ···• ··· CLEC	
Dec-02	0.85%	1	118	0.00%	0	0			YES	20.00%	
Jan-03	0.00%	0	1	0.00%	0	2			YES	18.00%	
Feb-03	0.00%	0	2	0.00%	0	2			YES	14,00%	
Mar-03	12.50%	1	8	0.00%	0	0			YES	12.00%	
Apr-03	0.00%	0	158	0.00%	0	4			YES	10.00%	
May-03	0.00%	0	13	0.00%	0	0			YES	8.00%	Better
Jun-03	0.00%	0	4	0.00%	0	2			YES	4,00%	Performance
Jul-03	0.00%	0	12	0.00%	0	0			YES	2.00%	
Aug-03	0.00%	0	6	0.00%	0	2			YES	0.00%	↓
Sep-03	0.00%	0	21	0.00%	0	21			YES	"Notice Decr. lever tence the to bit the to live to live to live the to the	•
Oct-03	17.39%	4	23	0.00%	0	0			YES		

Alabama I, November 2002 - October 2003 Local Interconnection Trunks - Ordering Reject Interval

(% of CLEC Reject Notifications within 4 days)

Numerator indicates total number of reject notification intervals for this disaggregation in the reporting period.

Volume indicates total number of service requests for this disaggregation in the reporting period.

C.1.2	Local Interc	Local Interconnection Trunks/AL (%)														
	Benchmark	Numerator	Volume	CLEC	Numerator	Volume	StDev	ZScore	Equity							
Nov-02	85,00%			100.00%	4	4			YES							
Dec-02	85.00%			100.00%	13	13			YES	120.00%						
Jan-03	85.00%			94.44%	17	18			YES	100.00%						
Feb-03	85.00%			100.00%	22	22			YES							
Mar-03	85.00%			100.00%	11	11			YES	80.00%						
Apr-03	85.00%									60.00%	↑					
May-03	85.00%			92.31%	12	13			YES	40.00%	Better					
Jun-03	85.00%			100.00%	2	2			YES]	Performance					
Jul-03	85.00%			100.00%	7	7			YES	20.00%						
Aug-03	85.00%			83.33%	5	6			NO	0.00%	1					
Sep-03	85.00%			100.00%	8	8			YES	Product Decay Death Cap Hear Parice Plants Truck Prince Parice Cab Log Octobs	•					
Oct-03	85.00%			100.00%	8	8			YES	, , , , , , , , , , , , , , , , , , , ,						